

**From:** [Office of the Registrar](#)  
**To:** [REDACTED]  
**Subject:** FW: EB 2020-0200 Letter of Comment  
**Date:** Wednesday, November 23, 2022 4:02:48 PM  
**Attachments:** [oledata.mso](#)

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**From:** [REDACTED]  
**Sent:** Sunday, November 20, 2022 9:52 AM  
**To:** [REDACTED]  
**Subject:** Enbridge's recent announcement re gas hike

Why does the OEB approve every application that comes to your desk without thinking about the customer?

I've yet to see or hear the OEB declining the application. Never. Gas prices are at an all time high and people simply can't afford it any longer. Everyone increases their prices by 10-15-25% yet the poor consumer hasn't had a salary increase in years. And if he does, it is a mere .05%. What about those on fixed income?

So I ask why can't you consider the customer before listening to Enbridge's excuses. I'm sure they've come up with doozers.. Maybe the terrorist act of the Nord Stream pipeline or the explosion in St Petersburg, or maybe it's because of seasonal maintenance. Sure.

I don't even know why a notice is sent to customers that an "application" has been filed when we all know that the green light has already been given.

A couple of years ago, Enbridge imposed a 15% "temporary" increase to last only a couple of months to offset the unusual cost of production due to an unusually cold winter. The "temporary" increase was never lifted!! Never saw a price reduction. Where was the OEB then?

I object to the increase.

Regrettably yours,

MDC