

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: EB 2022-0200 Letter of Comment
Date: Wednesday, November 23, 2022 4:04:53 PM
Attachments: [oledata.mso](#)

From: [REDACTED]
Sent: Sunday, November 20, 2022 7:38 PM
To: [REDACTED]
Cc: publicinformation_ice <publicinformation_ice@oeb.ca>
Subject: Re: Update from Enbridge Gas{d305df00-69a7-11ed-9b0a-005056aea2fb}

Dear Enbridge,

Well for starters, your user accounts department needs a lesson in diplomacy. You nonchalantly drop a two sentence email with a link to a document that, for all intent and purposes appears pretty clear you are applying to the Ontario Energy Board for systematic price increases from now through 2028 - AND YOU DO NOT HAVE THE DECENCY TO DEFINE WHAT RATE ZONE EACH EMAIL RECIPIENT BELONGS TO?

- Do you think a rate zone that YOU define is something that each subscriber would know?
- And where do you think, low income earners and people on fixed incomes are going to magically come up with these increased amounts? You aren't the only ones trying to shake a little more coin out of everyone's pockets.
- Are your price increases simply driving up inflation?

Energy companies are like pigs at a trough anymore. What a sad state of affairs we find ourselves in. But don't worry, you have the ability to apply and receive what "you justly deserve". As for those on the receiving end, there is little recourse.

Suggestion to the Ontario Energy Board

For years utility companies have offered equalized billing so that customers would know how much they will pay each month over the course of the year. That has become increasingly challenging for consumers and in my humble opinion benefits the utility company more than the consumer. I think it would be more helpful now for people to keep their money in their own pockets but instead have the utility company estimate the next 12 month payments on each bill. I am not talking about a static payment plan but something that is dynamic and changes each month. That way they would have the ability to budget themselves, what money they need to set aside without actually putting it in the utility company's pocket.

--

Regards,
Phillip Rutledge

[REDACTED]
[REDACTED]
[REDACTED]

|
