

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2022-0200
Date: Monday, November 21, 2022 1:34:56 PM

-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Monday, November 21, 2022 11:44 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2022-11-21

-- Case Number --
EB-2022-0200

-- Name --
Susan Vale

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

We absolutely CANNOT afford this rate increase at this time. We don't know how we are going to stay warm or have hot water if you proceed with this. The amount is too much all at once. Also, we are not understanding why the amount for us is increasing yet other areas are decreasing. It is not our problem to bear the brunt of these decreases and should be at your expense instead if you are making adjustments to other rates. We are angry as Enbridge has been nickle and diming their customers for some time. Please reconsider your plan or make it a minor amount at this time. Please wait until inflation and the economy are more stable. Right now alot of people are just trying not to starve. Doing this in the winter and if some people can't pay, they will freeze to death. If you waive some of these person's bills, be prepared to absorb it yourself and not put it on the other customers. Thank you for the opportunity to provide input.

-- Receive a copy of the decision? --
Yes

-- Attachment --