

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: Letter of Comment EB- 2022-0200 Please do not publish my name, telephone number or email on your public website
Date: Wednesday, November 23, 2022 5:53:24 PM

[REDACTED]

-----Original Message-----

From: S [REDACTED] P [REDACTED]
Sent: Tuesday, November 22, 2022 4:41 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: EB- 20220200

When I received my monthly gas bill in September 2022 I was concerned as the bill was approximately 80% higher. At that point I thought that the company was regularizing the bill as done annually and starting fresh for the upcoming year. When I received my bill in October and it was still high I decided to call the company at which time I was told this would be the cost for my monthly bill going forward an increase of \$80.00 monthly. My bill went from approximately \$120.00 to \$206.00. The representative for the company also advised me it was even going to go up further in the coming months. my response to her was how would I feed my family since I am retired and with the increases in groceries, hydro, cable and everything else which groceries should I cut back on. I still have two males to feed one of which is a sixteen year old and eats like a horse. The bill insensitivity of the gas company is cruel. These big companies have no empathy for the ordinary people and if you grant the increase you are just the same. I beg you to re consider your position and do not increase people's monthly bill

S [REDACTED] P [REDACTED]
[REDACTED]