

**ONTARIO ENERGY BOARD**

**IN THE MATTER OF** the *Ontario Energy Board Act 1998*, S.O.1998, c.15, (Schedule B) (the “**Act**”);

**RECEIVED**

**AUG 30 2018**

ONTARIO ENERGY BOARD

**AND IN THE MATTER OF** an Application by EPCOR Natural Gas Limited Partnership for an Order or Orders approving or fixing just and reasonable rates and other charges for the sale, distribution, transmission and storage of gas commencing October 1, 2016;

**AND IN THE MATTER OF** an Application by EPCOR Natural Gas Limited Partnership for an Order or Orders approving or fixing just and reasonable rates and other charges for the sale, distribution, transmission and storage of gas commencing October 1, 2017;

**AND IN THE MATTER OF** Applications by EPCOR Natural Gas Limited Partnership for Orders approving or fixing just and reasonable rates and other charges for the sale, distribution, transmission and storage of gas commencing October 1, 2018; and

**AND IN THE MATTER OF** an Application by EPCOR Natural Gas Limited Partnership pursuant to section 36 of the Act for an Order or Orders to align its rate year with its fiscal year, and establish distribution rates for the period from October 1, 2019 to December 31, 2019.

**AFFIDAVIT OF SERVICE OF STACY RICKETTS (SWORN AUGUST 28, 2018)**

I, Stacy Ricketts, residing in the City of Dorchester in the Province of Ontario, Canada, make **OATH**  
**AND SAY:**

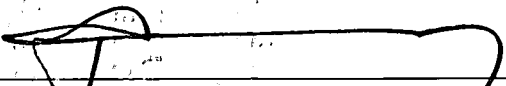
1. I am Stacy Ricketts at EPCOR Natural Gas Limited Partnership, and as such I have knowledge of the matters hereinafter deposed to.
2. In accordance with the requirements of the Letter of Direction issued by the Ontario Energy Board dated August 23, 2018 (the “**Direction**”), by email on August 28, 2018 I have:

- a. served the Notice of Hearing (the “**Notice**”) enclosed with the Direction and EPCOR Natural Gas Limited Partnership’s applications and evidence for 2017 to 2019 rates, disposition of certain deferral accounts, change to the rate year for 2020 and approval of a fixed monthly charge for Rate 6 (collectively, the “**Applications**”), directly to the parties listed in paragraph 1(a) of the Direction in the format attached as Exhibit “A”;
- b. served the Notice enclosed with the Direction and the email message stated in paragraph 1(b) of the Direction to the parties listed in paragraph 1(b) of the Direction in the format attached as Exhibit “B”; and
- c. made a copy of the Notice enclosed with the Direction and the Applications available for public review at EPCOR Natural Gas Limited Partnership’s head office in Aylmer, Ontario. In addition, the Notice and the Applications have been placed in a prominent place upon EPCOR Natural Gas Limited Partnership’s website.

AFFIRMED BEFORE ME at the City of

**Port Stanley** in the Province of Ontario

This 28th day of August, 2018.

  
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 Notary Public and Commissioner for Oaths



) **Stacy Ricketts, Supervisor**  
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# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF EPCOR NATURAL GAS LIMITED PARTNERSHIP

**EPCOR Natural Gas Limited Partnership has applied to raise its natural gas rates starting October 1, 2018.**

**Learn more. Have your say.**

EPCOR Natural Gas Limited Partnership (previously known as Natural Resource Gas Limited) has applied to the Ontario Energy Board to increase its natural gas rates starting October 1, 2018. If the application is approved, a typical residential customer would pay an additional \$1.15 per month from October 1, 2018 to December 31, 2019. Other customers, including businesses, will also be affected.

The requested rate increase includes annual adjustments for the three rate years covering the period October 1, 2016 to December 31, 2019 and the impact of clearance of balances in certain accounts. The proposed annual rate adjustment is set using an Ontario Energy Board approved formula. The formula is tied to inflation and other factors intended to promote efficiency.

The application also includes a request to:

- establish a fixed monthly charge for a large industrial customer
- change the start of the rate year from October 1 to January 1. This change is proposed to take effect in 2020 with the rates proposed for October 1, 2018 to September 30, 2019 to remain in effect until December 31, 2019

## THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider EPCOR Natural Gas' request. We will question the company on its case for a rate change. We will also hear questions and arguments from individual customers and from groups that represent EPCOR Natural Gas' customers. At the end of this hearing, the OEB will decide what, if any, rate changes will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review EPCOR Natural Gas' application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **September 10, 2018** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

## LEARN MORE

Our file number for this case is **EB-2018-0235**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2018-0235** on the OEB website: [www.oeb.ca/participate](http://www.oeb.ca/participate). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. EPCOR Natural Gas has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **September 10, 2018**.

## PRIVACY

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 (Schedule B).*

This is Exhibit A referred to in the Affidavit

of Stacy Bicketts sworn

or affirmed before me this 28 day of

August 2018

John A. Gundry, a commissioner etc.



Ontario

Ontario Energy Board  
Commission de l'énergie  
de l'Ontario

## Ricketts, Stacy

**From:** Sicotte, Shawna  
**Sent:** August 28, 2018 4:41 PM  
**To:** markgarner@rogers.com; ckhoo@piac.ca  
**Cc:** Lippold, Brian; Ricketts, Stacy; Tan, Britt  
**Subject:** FW: Notice of Hearing\_EB-2018-0235

For your attention, please see the notice of hearing below from Brian Lippold.

Regards,  
Shawna

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**From:** Lippold, Brian  
**Sent:** August-24-18 11:59 AM  
**To:** 'mlewis@thamescentre.on.ca'; 'mcasavecchia@malahide.ca'; 'dleitch@centralelgin.org'; 'nirving@town.aylmer.on.ca'; 'clerk@swox.org'; 'LMillard@bayham.on.ca'; 'jmartin@london.ca'; 'marie.steiner@norfolkcounty.ca'; 'marie.steiner@norfolkcounty.ca'; 'EGDRegulatoryproceedings@Enbridge.com'; Lorraine Chiasson (Lorraine.Chiasson@enbridge.com); Pat McMahon (pmcmahon@uniongas.com); jreynaert@town.aylmer.on.ca; mcasavecchia@malahide.ca; sstoll@airdberlis.com; 'doleary@airdberlis.com'; jgrey@igpc.ca; mgardner@willmsshier.com  
**Cc:** Robinson, Susannah; Brandell, Bruce; King, Richard; Sicotte, Shawna; Tan, Britt; Ricketts, Stacy; Mehta, Meheran  
**Subject:** Notice of Hearing\_EB-2018-0235

Good Afternoon,

Pursuant to the OEB's Letter of Direction, dated August 23, 2018, please see the attached Notice, Application and Evidence regarding EPCOR Natural Gas Limited Partnership's application to the Ontario Energy Board to increase natural gas distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

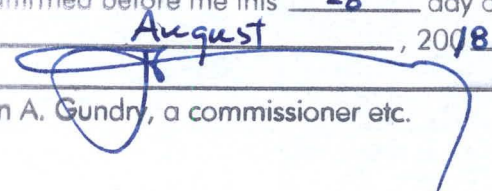


Notice of Hearing, Application and Evidence regarding EPCOR Natural Gas Limited Partnership's application to the Ontario Energy Board to increase natural gas distribution rates.

If you should have questions, please do not hesitate to contact me.

Sincerely,

Brian Lippold,  
General Manager, Natural Gas Canada  
519.773.5321 ext 205 phone  
519.494.7865 cell  
[blippold@epcor.com](mailto:blippold@epcor.com)

This is Exhibit B referred to in the Affidavit  
of Stacy Ricketts sworn  
or affirmed before me this 28 day of  
August, 2018  
  
John A. Gundry, a commissioner etc.



## Ricketts, Stacy

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**From:** Lippold, Brian  
**Sent:** August 24, 2018 2:25 PM  
**To:** Ricketts, Stacy  
**Cc:** 'John Gundry'  
**Subject:** FW: Notice of Hearing\_EB-2018-0235

Stacy,

At 1:59 PM, on Aug 24. I have complied with Paragraph 2a of the Letter of Direction. We do not have an email capture and permission mechanism for our customer base and therefore Paragraph 2b is not applicable. At the front desk, I have also made available to the public, The Notice as well as the Applications and evidence in the above noted file.

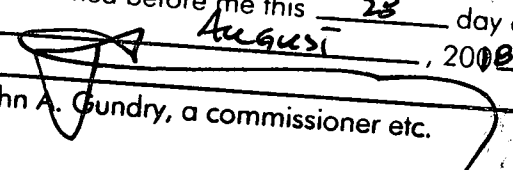
Thanks,

Brian Lippold,  
General Manager, Natural Gas Canada  
519.773.5321 ext 205 phone  
519.494.7865 cell  
[blippold@epcor.com](mailto:blippold@epcor.com)



EPCOR Natural Gas Limited Partnership  
39 Beech St. East  
Aylmer, ON N5H 3J6

[epcor.com](http://epcor.com)

This is Exhibit C referred to in the Affidavit  
of Stacy Ricketts sworn  
or affirmed before me this 23 day of  
August, 2018  
  
John A. Gundry, a commissioner etc.

This email message, including any attachments, is for the intended recipient(s) only, and contains confidential and proprietary information. Unauthorized distribution, copying or disclosure is strictly prohibited. If you have received this message in error, or are obviously not one of the intended recipients, please immediately notify the sender by reply email and delete this email message, including any attachments. Thank you.

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**From:** Lippold, Brian  
**Sent:** August-24-18 1:59 PM  
**To:** 'mlewis@thamescentre.on.ca'; 'mcasavecchia@malahide.ca'; 'dleitch@centralelgin.org'; 'nirving@town.aylmer.on.ca'; 'clerk@swox.org'; 'LMillard@bayham.on.ca'; 'jmartin@london.ca'; 'marie.steiner@norfolkcounty.ca'; 'marie.steiner@norfolkcounty.ca'; 'EGDRegulatoryproceedings@Enbridge.com'; Lorraine Chiasson (Lorraine.Chiasson@enbridge.com); Pat McMahon (pmcmahon@uniongas.com); jreynaert@town.aylmer.on.ca; mcasavecchia@malahide.ca; sstoll@airdberlis.com; 'doleary@airdberlis.com'; jgrey@igpc.ca; mgardner@willmsshier.com  
**Cc:** Robinson, Susannah; Brandell, Bruce; King, Richard; Sicotte, Shawna; Tan, Britt; Ricketts, Stacy; Mehta, Meheran  
**Subject:** Notice of Hearing\_EB-2018-0235

Good Afternoon,

## Ricketts, Stacy

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**From:** De Cordova, Georgina  
**Sent:** August 24, 2018 2:42 PM  
**To:** Begin, Stephanie; Sicotte, Shawna; Lippold, Brian  
**Cc:** Tan, Britt; Watson, Laine; Ricketts, Stacy  
**Subject:** RE: OEB Notice

This has been posted on our website: <https://www.epcor.com/about/news-announcements/notices/Pages/application-to-adjust-rates.aspx>

Kind regards,



**PROVIDING MORE**

Georgina De Cordova  
Senior Advisor, Communications  
Public & Government Affairs, EPCOR Water Canada

9469 Rossdale Road NW, Edmonton AB T5K 0A5  
Mailing Address: 2000 – 10423 101 Street NW, Edmonton AB T5H 0E8  
Tel 780.412.3650 | 780.721.4616 | [epcor.com](http://epcor.com)

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**From:** De Cordova, Georgina  
**Sent:** August-24-18 9:30 AM  
**To:** Begin, Stephanie; Sicotte, Shawna; Lippold, Brian  
**Cc:** Tan, Britt; Watson, Laine; Ricketts, Stacy  
**Subject:** RE: OEB Notice

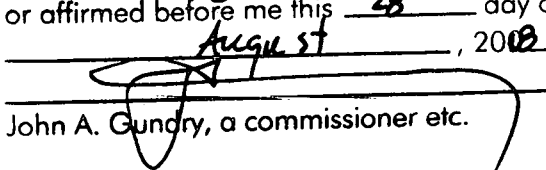
Good timing--just writing the email request as we speak.



**PROVIDING MORE**

Georgina De Cordova  
Senior Advisor, Communications  
Public & Government Affairs, EPCOR Water Canada

9469 Rossdale Road NW, Edmonton AB T5K 0A5  
Mailing Address: 2000 – 10423 101 Street NW, Edmonton AB T5H 0E8  
Tel 780.412.3650 | 780.721.4616 | [epcor.com](http://epcor.com)

This is Exhibit D referred to in the Affidavit  
of Stacy Ricketts sworn  
or affirmed before me this 28 day of  
August, 2018  
  
John A. Gundry, a commissioner etc.

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**From:** Begin, Stephanie  
**Sent:** August-24-18 9:30 AM  
**To:** Sicotte, Shawna; Lippold, Brian