

DECISION AND RATE ORDER

EB-2022-0033

FORT FRANCES POWER CORPORATION

Application for rates and other charges to be effective May 1, 2023

BY DELEGATION, BEFORE: Theodore Antonopoulos

Vice President Applications

[DATE]

1. OVERVIEW

The Ontario Energy Board is approving changes to the rates that Fort Frances Power Corporation (Fort Frances Power) charges to distribute electricity to its customers, effective May 1, 2023.

As a result of this Decision, there will be a monthly total bill increase of \$3.13 for a residential customer consuming 750 kWh. This change does not factor in applicable taxes or the Ontario Electricity Rebate.



2. CONTEXT AND PROCESS

Fort Frances Power filed its application on October 12, 2022 under section 78 of the Ontario Energy Board Act, 1998 and in accordance with Chapter 3 of the OEB's Filing Requirements for Incentive Rate-Setting Applications (Filing Requirements). The application was based on the Annual IR Index (Annual IR).

The Annual IR option is one of three incentive rate-setting mechanisms (IRM) approved by the OEB.¹ Under this methodology, existing rates are subject to an annual price cap adjustment. Distributors under the Annual IR are not required to periodically set base rates using a cost of service (CoS) process, but they are required to apply the highest stretch factor in the price cap adjustment.

The OEB follows a standardized and streamlined process for hearing IRM applications filed under Annual IR. In each adjustment year of an Annual IR mechanism, the OEB prepares a Rate Generator Model that includes, as a placeholder, information from the distributor's past proceedings and annual reporting requirements. A distributor will then review, complete, and include the model with its application, and may update the model during the proceeding to make any necessary corrections or to incorporate new rate-setting parameters as they become available.

Fort Frances Power serves approximately 3,700 mostly residential and commercial electricity customers in the Town of Fort Frances.

The application was supported by pre-filed written evidence and a completed Rate Generator Model and as required during the proceeding, Fort Frances Power updated and clarified the evidence.

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¹ Each of these options is explained in the OEB's <u>Handbook for Utility Rate Applications</u>.

3. DECISION OUTLINE

Each of the following issues is addressed in this Decision, together with the OEB's findings.

- Annual Adjustment Mechanism
- Retail Transmission Service Rates
- Group 1 Deferral and Variance Accounts
- Lost Revenue Adjustment Mechanism Variance Account

Instructions for implementing Fort Frances Power's new rates and charges are set out in the final section of this Decision.

This Decision does not address rates and charges approved by the OEB in prior proceedings, such as specific service charges² and loss factors, which are out of the scope of an IRM proceeding and for which no further approvals are required to continue to include them on the distributor's Tariff of Rates and Charges.

² Certain service charges are subject to annual inflationary adjustments to be determined by the OEB through a generic order. For example, the Decision and Order EB-2022-0220, issued November 3, 2022 established the adjustment for energy retailer service charges, effective January 1, 2023; and the Decision and Order EB-2022-0221, issued November 3, 2022, established the 2023 Wireline Pole Attachment Charge, effective January 1, 2023.

4. ANNUAL ADJUSTMENT MECHANISM

Fort Frances Power has applied to change its rates, effective May 1, 2023, based on a mechanistic rate adjustment using the OEB-approved **inflation minus X-factor** formula applicable to IRM applications. The adjustment applies to distribution rates (fixed and variable) uniformly across all customer classes.³

The components of the Annual IR adjustment formula applicable to Fort Frances Power are set out in the table below. Inserting these components into the formula results in a 3.10% increase to Fort Frances Power's rates: 3.10% = 3.70 - (0.00% + 0.60%).

| Components | | Amount |
|-------------------------------|--|--------|
| Inflation factor ⁴ | | 3.70% |
| Less: X-factor | Productivity factor⁵ | 0.00% |
| | Stretch factor (0.00% to 0.60%) ⁶ | 0.60% |

Table 4.1: Annual IR Adjustment Formula

An inflation factor of 3.70% applies to all IRM applications for the 2023 rate year. The X-factor is the sum of the productivity factor and the stretch factor. It is a productivity offset that varies among different groupings of distributors. Subtracting the X-factor from inflation ensures that rates decline in real, constant-dollar terms, providing distributors with a tangible incentive to improve efficiency or else experience declining net income. The productivity component of the X-factor is based on industry conditions over a historical study period and applies to all IRM applications for the 2023 rate year. The stretch factor component of the X-factor is distributor specific. The OEB has established five stretch factor groupings, ranging from 0.00% to 0.60%. The stretch factor assigned to any distributor is based on the distributor's total cost performance as benchmarked against other distributors in Ontario. For Annual IR Index applications, the OEB applies a default stretch factor of 0.60%, resulting in a rate adjustment of 3.10%.

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³ The adjustment does not apply to the following components of delivery rates: rate riders, rate adders, low voltage service charges, retail transmission service rates, wholesale market service rate, smart metering entity charge, rural or remote electricity rate protection charge, standard supply service – administrative charge, transformation and primary metering allowances, loss factors, specific service charges, microFIT charge, and retail service charges.

⁴ OEB Letter, 2023 Inflation Parameters, issued October 20, 2022

⁵ Report of the Ontario Energy Board – "Rate Setting Parameters and Benchmarking under the Renewed Regulatory Framework for Ontario's Electricity Distributors" EB-2010-0379, December 4, 2013

⁶ Report to the Ontario Energy Board – "Empirical Research in Support of Incentive Rate-Setting: 2021 Benchmarking Update", prepared by Pacific Economics Group LLC., July 2022

Findings

Fort Frances Power's request for a 3.10% rate adjustment is in accordance with the annually updated parameters set by the OEB. The adjustment is approved, and Fort Frances Power's new rates shall be effective May 1, 2023.



5. RETAIL TRANSMISSION SERVICE RATES

Fort Frances Power is transmission connected.

To recover its cost of transmission services, Fort Frances Power requests approval to adjust the retail transmission service rates (RTSRs) that it charges its customers in accordance with the Uniform Transmission Rates (UTRs) currently in effect.

Findings

Fort Frances Power's proposed adjustment to its RTSRs is approved. The RTSRs have been adjusted based on the current OEB-approved UTRs.⁷

UTRs are typically approved annually by the OEB. In the event that new UTRs take effect during Fort Frances Power's 2023 rate year, any resulting differences (from the prior-approved UTRs) are to be captured in Retail Settlement Variance Accounts 1584 (Retail Transmission Network Charge) and 1586 (Retail Transmission Connection Charge).

⁷ EB-2022-0250, Decision and Rate Order, December 8, 2022

6. GROUP 1 DEFERRAL AND VARIANCE ACCOUNTS

In each year of an IRM term, the OEB will review a distributor's Group 1 deferral and variance accounts to determine whether those balances should be disposed. OEB policy states that Group 1 account balances should be disposed if they exceed, on a net basis (as a debit or credit), a pre-set disposition threshold of \$0.001 per kWh, unless a distributor can justify why balances should not be disposed. If the balance does not exceed the threshold, a distributor may still request disposition.

The 2021 year-end net balance for Fort Frances Power's Group 1 accounts that are eligible for disposition, including interest projected to December 31, 2022, is a credit of \$66,067 and pertains to variances accumulated during the 2021 calendar year. This amount represents a total claim of \$0.0009 per kWh, which does not exceed the disposition threshold, and Fort Frances Power has not requested disposition.

In the proceeding for 2020 rates, OEB staff identified concerns regarding Fort Frances Power's current IESO market settlement practices. In its decision and rate order, the OEB stated that Fort Frances Power's commodity account balances were derived in a manner consistent with the OEB's Accounting Guidance since transactions were accrued and recorded in the appropriate fiscal periods. However, OEB staff noted that there was an inconsistency between Fort Frances Power's practice of settlement with the IESO on a one-month time-lag basis and the IESO's current market settlement rules.¹⁰ In the Decision and Rate Order, the OEB directed Fort Frances Power to work with OEB staff towards a resolution that would align its settlement practices with the current market rules, as appropriate.¹¹

In the proceedings for 2021 and 2022 rates, Fort Frances Power submitted that it had not been able to work with OEB staff on a resolution to its current IESO market settlement practices due to the pandemic.¹² In this proceeding, Fort Frances Power submitted that it still has not been able to work with OEB staff due to a prolonged state-of-emergency from a natural disaster and staff scheduling constraints.¹³ Fort Frances

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⁸ Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative (EDDVAR)." EB-2008-0046, July 31, 2009

⁹ OEB letter, "Update to the Electricity Distributors' Deferral and Variance Account Review ("EDDVAR Report"), released July 2009 (EB-2008-0046)", issued July 25, 2014

¹⁰ EB-2019-0036, Decision and Rate Order, April 16, 2020

¹¹ EB-2019-0036, Decision and Rate Order, April 16, 2020

¹² EB-2020-0023, Manager's Summary, October 23, 2020; and EB-2021-0025, Manager's Summary, October 14, 2022

¹³ EB-2022-0033, Fort Frances Power's Response to OEB Staff Questions, January 17, 2023

Power explained that it intends to work with OEB staff toward a resolution as soon as circumstances permit.¹⁴

Findings

The OEB finds that the account balances appear reasonable, and the threshold calculation is correct. No disposition is required at this time, as the disposition threshold has not been exceeded and the distributor did not request disposition.

The OEB understands that pandemic and natural disaster-related staff scheduling constraints have delayed Fort Frances Power in working with OEB staff on a resolution to its market settlement practices. Fort Frances Power is encouraged to contact the OEB's regulatory accounting team to work on a resolution to its market settlement practices as soon as circumstances permit.

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¹⁴ EB-2022-0033, Fort Frances Power's Response to OEB Staff Questions, January 17, 2023

7. LOST REVENUE ADJUSTMENT MECHANISM VARIANCE ACCOUNT

The OEB has historically utilized a Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) to capture a distributor's revenue implications resulting from differences between actual and forecast conservation and demand management (CDM) savings included in its last OEB-approved load forecast. The use of the LRAMVA is no longer the default approach for CDM activities.¹⁵

Distributors delivered CDM programs to their customers through the Conservation First Framework (CFF) that began on January 1, 2015, until March 20, 2019, when the CFF was revoked.¹⁶

Distributors filing an application for 2023 rates are required to seek disposition of all outstanding LRAMVA balances related to program savings related to CFF programs or other conservation programs they delivered, unless they do not have complete information on eligible program savings.¹⁷

Fort Frances Power last disposed of LRAMVA balances in the 2021 rate proceeding for 2014 to 2018 lost revenues realized and persistence claimed for 2013 onward.¹⁸

Fort Frances Power did not apply for disposition of any LRAMVA balances and confirmed that the balance in the LRAMVA is zero. Fort Frances also confirmed that that it will not seek to dispose of any LRAMVA balance due to eligible CDM activities funded by the IESO through the Conservation First Framework or Interim Framework in a future year's application.¹⁹

Findings

The balance in the LRAMVA is now zero, and no further entries to the LRAMVA are permitted at this time. The LRAMVA will not be discontinued, in the event that Fort

¹⁵ Conservation and Demand Management Guidelines for Electricity Distributors, December 20, 2021, chapter 8.

¹⁶ On March 20, 2019 the Minister of Energy, Northern Development and Mines issued separate Directives to the OEB and the IESO.

¹⁷ Chapter 3 Filing Requirements, Section 3.2.6.1

¹⁸ EB-2022-0033, Fort Frances Power's Response to OEB Staff Questions, January 17, 2023

¹⁹ EB-2022-0033, Fort Frances Power's Response to OEB Staff Questions, January 17, 2023

Frances Power requests the use of the LRAMVA for a CDM activity in a future application, which the OEB will consider on a case-by-case basis.²⁰



²⁰ Conservation and Demand Management Guidelines for Electricity Distributors, December 20, 2021, p. 28

8. IMPLEMENTATION

This Decision is accompanied by a Rate Generator Model, applicable supporting models, and a Tariff of Rates and Charges (Schedule A). The Rate Generator Model also incorporates the rates set out in Table 8.1.

Table 8.1: Regulatory Charges

| Rate | per kWh |
|--|----------|
| Rural or Remote Electricity Rate Protection (RRRP) | \$0.0007 |
| Wholesale Market Service (WMS) billed to Class A and B Customers | \$0.0041 |
| Capacity Based Recovery (CBR) billed to Class B Customers | \$0.0004 |

Each of these rates is a component of the "Regulatory Charge" on a customer's bill, established annually by the OEB through a separate, generic order. The RRRP and WMS rates were set by the OEB on December 8, 2022. ²¹

The Smart Metering Entity Charge is a component of the "Distribution Charge" on a customer's bill, established by the OEB through a separate order. The Smart Metering Entity Charge was set by the OEB at \$0.42 on September 8, 2022.²²

In the *Report of the Board: Review of Electricity Distribution Cost Allocation Policy*,²³ the OEB indicated that it will review the default province-wide microFIT charge annually to ensure it continues to reflect actual costs in accordance with the established methodology. On December 8, 2022, the OEB issued a letter advising electricity distributors that the microFIT charge shall remain at \$4.55 for the duration of the 2023 calendar year.²⁴

²¹ EB-2022-0269, Decision and Order, December 8, 2022

²² EB-2022-0137, Decision and Order, September 8, 2022

²³ EB-2010-0219, Report of the Board "Review of Electricity Distribution Cost Allocation Policy", March 31, 2011

²⁴ OEB Letter, issued December 8, 2022

9. ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT

The Tariff of Rates and Charges set out in Schedule A of this Decision and Rate
Order is approved effective May 1, 2023, for electricity consumed or estimated to
have been consumed on and after such date. Fort Frances Power Corporation shall
notify its customers of the rate changes no later than the delivery of the first bill
reflecting the new rates.

Email: registrar@oeb.ca

Tel: 1-877-632-2727 (Toll free)

DATED at Toronto, Month, [DATE]

ONTARIO ENERGY BOARD

[Draft]

Nancy Marconi Registrar

SCHEDULE A DECISION AND RATE ORDER FORT FRANCES POWER CORPORATION TARIFF OF RATES AND CHARGES EB-2022-0033 [DATE]

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2022-0033

RESIDENTIAL SERVICE CLASSIFICATION

This section governs all services intended to supply electrical energy to buildings or sections of building devoted to living quarters such as houses, living accommodations at the rear of stores, self-contained and individually metered suites. These services are commonly referred to as Residential or Domestic Services. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

| Service Charge | \$ | 37.13 |
|---|--------|--------|
| Smart Metering Entity Charge - effective until December 31, 2027 | \$ | 0.42 |
| Rate Rider for Disposition of Global Adjustment Account (2022) - effective until April 30, 2024 Applicable only for Non-RPP Customers Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) | \$/kWh | 0.0217 |
| (2023) - effective until April 30, 2024 | \$/kWh | 0.0002 |
| Retail Transmission Rate - Network Service Rate | \$/kWh | 0.0108 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kWh | 0.0020 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0041 |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0007 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2022-0033

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This section governs small commercial services and includes small stores, small service stations, restaurants, churches, small offices and other establishments with similar loads and whose monthly average peak demand is less than, or forecasted to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Services.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

| Service Charge | \$ | 50.48 |
|---|--------|--------|
| Smart Metering Entity Charge - effective until December 31, 2027 | \$ | 0.42 |
| Distribution Volumetric Rate | \$/kWh | 0.0115 |
| Rate Rider for Disposition of Global Adjustment Account (2022) - effective until April 30, 2024 Applicable only for Non-RPP Customers Pete Bider for Disposition of Lest Revenue Adjustment Mechanism Veriance Account (LRAM)(A) | \$/kWh | 0.0217 |
| Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2023) - effective until April 30, 2024 | \$/kWh | 0.0004 |
| Retail Transmission Rate - Network Service Rate | \$/kWh | 0.0097 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kWh | 0.0018 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0041 |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0007 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2023

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GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This type of service will normally be applicable to small industry, departmental or larger stores such as supermarkets, shopping centers, storage buildings, large garages, restaurants, office buildings, institutions, hotels, hospitals, schools, colleges, arenas, apartment blocks or buildings and other comparable establishments and whose monthly average peak demand is equal to or greater than, or forecast to be equal to or greater than 50 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

| Service Charge | \$ | 200.18 |
|--|------------|----------|
| Distribution Volumetric Rate | \$/kW | 3.0200 |
| Rate Rider for Disposition of Global Adjustment Account (2022) - effective until April 30, 2024 Applicable only for Non-RPP Customers | \$/kWh | 0.0217 |
| Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2023) effective until April 30, 2024 | - \$/kW | (0.1232) |
| Retail Transmission Rate - Network Service Rate | \$/kW | 4.0196 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kW | 0.7197 |

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Fort Frances Power Corporation TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

MONTHLY RATES AND CHARGES - Regulatory Component

| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0041 |
|--|--------|--------|
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0007 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |



Effective and Implementation Date May 1, 2023

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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on a detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

| Service Charge (per customer) | \$ | 44.32 |
|--|--------|--------|
| Distribution Volumetric Rate | \$/kWh | 0.0102 |
| Retail Transmission Rate - Network Service Rate | \$/kWh | 0.0097 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kWh | 0.0018 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0041 |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0007 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2023

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STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality within the service boundaries. The consumption for these customers is based on the calculated load time the established hours of use in the Ontario Energy Board's load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

| Service Charge (per connection) | \$ | 1.88 | |
|---|--------|---------|--|
| Distribution Volumetric Rate | \$/kW | 4.8436 | |
| Rate Rider for Disposition of Global Adjustment Account (2022) - effective until April 30, 2024 Applicable only for Non-RPP Customers Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) | \$/kWh | 0.0217 | |
| (2023) - effective until April 30, 2024 | \$/kW | 11.8999 | |
| Retail Transmission Rate - Network Service Rate | \$/kW | 3.0314 | |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kW | 0.5565 | |
| MONTHLY RATES AND CHARGES - Regulatory Component | | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0041 | |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 | |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0007 | |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 | |

Effective and Implementation Date May 1, 2023

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microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 4.55

Effective and Implementation Date May 1, 2023

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ALLOWANCES

| Transformer Allowance for Ownership - per kW of billing demand/month | \$/kW | (0.60) |
|---|-------|--------|
| Primary Metering Allowance for Transformer Losses - applied to measured demand & energy | % | (1.00) |

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

| A | A .d |
|----------|----------------|
| Customer | Administration |

Service call - after regular hours

(with the exception of wireless attachments)

Specific charge for access to the power poles - \$/pole/year

| Arrears certificate | \$ | 15.00 |
|---|----|--------|
| Statement of account | \$ | 15.00 |
| Duplicate invoices for previous billing | \$ | 15.00 |
| Request for other billing information | \$ | 15.00 |
| Easement letter | \$ | 15.00 |
| Income tax letter | \$ | 15.00 |
| Legal letter charge | \$ | 15.00 |
| Account history | \$ | 15.00 |
| Credit reference/credit check (plus credit agency costs) | \$ | 25.00 |
| Returned cheque (plus bank charges) | \$ | 25.00 |
| Account set up charge/change of occupancy charge (plus credit agency costs if applicable) | \$ | 30.00 |
| Special meter reads | \$ | 30.00 |
| Meter dispute charge plus Measurement Canada fees (if meter found correct) | \$ | 30.00 |
| Non-Payment of Account | | |
| Late payment - per month | | |
| (effective annual rate 19.56% per annum or 0.04896% compounded daily rate) | % | 1.50 |
| Reconnection at meter - during regular hours | \$ | 65.00 |
| Reconnection at meter - after regular hours | \$ | 185.00 |
| Reconnection at pole - during regular hours | \$ | 185.00 |
| Reconnection at pole - after regular hours | \$ | 415.00 |
| Other | | |
| Service call - customer owned equipment | \$ | 65.00 |
| | | |

165.00

36.05

\$

\$

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2022-0033

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of Ontario Energy Board, and amendments thereto as approved by Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

| | One-time charge, per retailer, to establish the service agreement between the distributor and the retailer | \$ | 111.66 |
|---|--|----------|-----------|
| | Monthly fixed charge, per retailer | \$ | 44.67 |
| | Monthly variable charge, per customer, per retailer | \$/cust. | 1.11 |
| | Distributor-consolidated billing monthly charge, per customer, per retailer | \$/cust. | 0.66 |
| | Retailer-consolidated billing monthly credit, per customer, per retailer | \$/cust. | (0.66) |
| | Service Transaction Requests (STR) | | |
| | Request fee, per request, applied to the requesting party | \$ | 0.56 |
| | Processing fee, per request, applied to the requesting party | \$ | 1.11 |
| | Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail | | |
| Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party | | | |
| | | | |
| | Up to twice a year | \$ | no charge |
| | More than twice a year, per request (plus incremental delivery costs) | \$ | 4.47 |
| | Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the | | |
| | Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019) | \$ | 2.23 |

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

| Total Loss Factor - Secondary Metered Customer < 5,000 kW | 1.0470 |
|---|--------|
| Total Loss Factor - Primary Metered Customer < 5,000 kW | 1.0365 |