

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - EB-2022-0200  
**Date:** Friday, April 28, 2023 10:26:01 AM

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-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>  
Sent: Friday, April 28, 2023 9:35 AM  
To: Office of the Registrar <Registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2023-04-28

-- Case Number --  
EB-2022-0200

-- Name --  
James Marshall

-- Comments --  
For several years including 2020, 21, 22, and 23, Enbridge Gas profited on the sale of gas, which is not permitted by the OEB.

Enbridge "under-invoiced" many customers for their gas use each month, then later sent out large "catch-up" invoices to cover the shortfall (i.e. using low monthly usage estimates rather than meter readings, then issuing a single month bill with a usage volume that made up for the entire estimate variance). Enbridge charged for the variance between estimated and actual gas volumes delivered, by using the OEB set rate in effect when the "catch-up" bill was issued rather than the approved rates in effect when gas was actually "passed through" and delivered. The result was unwarranted charges and profit from invoices with fraudulent pretense that include charges for; transportation; delivery; storage; carbon; and HST.

How will this be corrected for consumers and all other affected parties?

-- Receive a copy of the decision? --  
Yes

-- Attachment --