



BY E-MAIL

May 11, 2023

Jeff Klassen
Vice President, Finance
Niagara-on-the-Lake Hydro Inc.
P.O. Box 460
8 Henegan Road
Niagara-on-the-Lake ON L0S 1T0
jklassen@notlhydro.com

LETTER OF DIRECTION

Dear Mr. Klassen:

**Re: Niagara-on-the-Lake Hydro Inc. (Niagara-on-the-Lake Hydro)
Application for 2024 Distribution Rates
Ontario Energy Board File Number: EB-2023-0041**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Niagara-on-the-Lake Hydro's application for 2024 Distribution Rates (Notice). The Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 through 4 below **prior to May 18, 2023**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To arrange for the service of the enclosed Notice, the application and the evidence, directly on all intervenors of record in Niagara-on-the-Lake Hydro's previous cost of service proceeding, **EB-2018-0056**.
2. To post a copy of the Notice, the application and evidence, and any amendments thereto on Niagara-on-the-Lake Hydro's website.
3. To arrange for the service of the enclosed Notice, in the exact form accompanying this letter by email on any customers for which Niagara-on-the-Lake Hydro has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:
 - i. "Niagara-on-the-Lake Hydro Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can

participate in the Ontario Energy Board's hearing." The email must attach a copy of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the Notice posted on Niagara-on-the-Lake Hydro's website.

4. If Niagara-on-the-Lake Hydro has a twitter account, once the Notice is posted on Niagara-on-the-Lake Hydro's website, in accordance with paragraph 2, to tweet the following message: "We have applied to the @OntEnergyBoard to increase our electricity distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the Notice posted on Niagara-on-the-Lake Hydro's website.
5. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 4 above immediately thereafter.
6. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Nancy Marconi
Registrar

Encl.

cc: Tim Curtis, President, Niagara-on-the-Lake Hydro Inc.
David Stevens, Legal Counsel, Aird & Berlis LLP