



BY E-MAIL

June 14, 2023

D. Lance Jefferies
President, Renfrew Hydro Inc.
499 O'Brien Road – Unit B
Renfrew, Ontario K7V 3Z3

LETTER OF DIRECTION

Dear Mr. Jefferies:

**Re: Renfrew Hydro Inc.
2024 Cost of Service Application
Ontario Energy Board File Number: EB-2023-0049**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Renfrew Hydro Inc.'s 2024 Cost of Service Application (Notice). The Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 3 below **prior to June 22, 2023**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. No later than the date the Notice is posted on Renfrew Hydro Inc.'s website in accordance with paragraph 2, to:
 - a) arrange for the service of the enclosed Notice, in the exact form accompanying this letter and the application and the evidence, directly on all intervenors in Renfrew Hydro Inc.'s past proceeding (EB-2016-0166); namely
 - Vulnerable Energy Consumers Coalition
 - b) arrange for the service of the enclosed Notice, in the exact form accompanying this letter by email on any customers for which Renfrew Hydro Inc. has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:

- i. "Renfrew Hydro Inc. has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing." The email must attach a copy of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the Notice posted on Renfrew Hydro Inc.'s website.
2. To make a copy of the Notice, the application and evidence, and any amendments thereto, available for public review at Renfrew Hydro Inc.'s office and in a prominent place on Renfrew Hydro Inc.'s website.
3. If Renfrew Hydro Inc. has a twitter account, once the Notice is posted on Renfrew Hydro Inc.'s website, in accordance with paragraph 2, to tweet the following message: "We have applied to the @OntEnergyBoard to change our electricity distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the Notice posted on Renfrew Hydro Inc.'s website.
4. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
5. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Nancy Marconi
Registrar

Encl.

c: Steven Head, shead@renfrewhydro.com
Michael R. Buonaguro, mikebuonaguro@me.com