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August 26, 2008

BY E-MAIL

Ms. Kirsten Walli Secretary Ontario Energy Board 2300 Yonge Street Suite 2700, P.O. Box 2319 Toronto, ON. M4P 1E4

Dear Ms. Walli:

EB-2008-0150 – OEB Consultation on Energy Issues Relating to Low Income Consumers – Hydro One Networks Presentation at Stakeholder Conference

In response to the Ontario Energy Board's ("the Board's") August 11, 2008 letter to licensed electricity distributors and natural gas distributors, and other interested parties, I am confirming that Hydro One Networks ("Hydro One") would like to make a presentation at the stakeholder conference commencing in the week of September 22, 2008.

Hydro One's presentation will aim to address the following subjects, and where applicable we have indicated how these relate to the Board Staff prepared list of issues and questions for discussion that was included in Appendix A to the August 11, 2008 Board memo. The intent is to provide helpful suggestions on the relevant issues seen from a distributor's view point.

- 1. **Objectives of Low Income program and possible options** (Q1, 9, 10, 11) Discuss available options that may be considered to address program objectives
- 2. **Hydro One Networks Practices and Experience** (Q2, 3, 8 and 9) the purpose here is to highlight Hydro One's experience and practices in respect of the matters concerning the application of special rates and collections from customers that have difficulty in making payments.
- 3. **Data requirements and privacy rules** (Q5, 6 and 9) the intent is to provide a utility's perspective on potential changes associated with the collection, maintenance and provision of data that will be required in support of any programs that might be considered to address Low Income consumers. In



- addition, Hydro One Networks will outline issues pertaining to privacy rules that impact directly on the accessibility to and management of related data.
- 4. **Selection of options** (Q5, 7-11) Given that there may be several options for implementing low income programs what might be the criteria that would be used to determine eligibility, applicability and practicality of implementation.
- 5. **Revenue Considerations** (Q6-9 and 11) It is generally assumed that variance accounts could be used to track any differences in revenues collected resulting from implementing low income programs. Are there any impacts on other rates? Might there be other options that are better suited.

Sincerely,

APPROVED FOR ELECTRONIC SUBMISSION BY SUSAN FRANK

Susan Frank