

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: Letter of Comment - EB-2023-0092
Date: Tuesday, July 18, 2023 2:29:03 PM

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, July 18, 2023 2:26 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2023-07-18

-- Case Number --
EB-2023-0092

-- Name --
Chantal Guillemette

-- Phone --
[REDACTED]

-- Company --
Corporation of the Town of Kapuskasing

-- Address --
[REDACTED]

-- Comments --

Kapuskasing Council (Mayor Plourde and Council members) is concerned and objects to the additional costs that Enbridge Inc. is downloading to its residential customers in Kapuskasing. Costs have been and are continuously increasing making it financially difficult for northern Ontario citizens that require and depend on natural gas for heating purposes (specifically during the longer and colder winter seasons) and there are no better alternatives or options to heat our homes in comparison to southern Ontario communities. Costs for natural gas have more than doubled in the last year. Kapuskasing is unique where many of its citizens are seniors on fixed incomes. Increasing costs could force some unbearable measures for many residents to seek assistance or forfeit the comfort of their own homes. There needs to be a better mechanism in place to control rate and cost hikes that are being arbitrarily transferred onto our residents during a time where inflation is negatively impacting affordability and the cost of living of so many Ontarians. It is unfair for residential customers to absorb Enbridge's disposal of balances of certain deferral and variance accounts. We (Kapuskasing Council) are asking that careful and responsible consideration be given when making a final decision on imposing additional charges to customers. Large corporate companies do not have an understanding nor any compassion for the challenges and differences that exist between southern and northern Ontario. Our current natural gas costs are already highly inflated beyond reasonable means!

-- Receive a copy of the decision? --
Yes

-- Attachment --