

# Aiken & Associates

578 McNaughton Ave. West  
Chatham, Ontario, N7L 4J6

Phone: (519) 351-8624  
Fax: (519) 351-4331  
E-mail: [raiken@xcelco.on.ca](mailto:raiken@xcelco.on.ca)

September 5, 2008

Via E-Mail

Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street  
Suite 2700  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: EB-2008-0150: Consultation on Energy Issues Relating to Low-Income Customers**

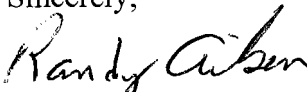
I represent the London Property Management Association ("LPMA") and the Building Owners and Managers Association of the Greater Toronto Area ("BOMA") in this proceeding.

I am writing in response to the September 2, 2008 letter filed with the Ontario Energy Board ("OEB") by the Consumers Council of Canada ("CCC"). The CCC submitted that there is a threshold issue to be considered in respect of this proceeding. That threshold issue relates to whether the OEB and Ontario utilities should provide programs for low-income utility customers, or whether such programs should be provided through the provincial government. The CCC has submitted that this threshold issue should be the first issue to be considered at the stakeholder conference commencing September 22, 2008.

BOMA and LPMA support the CCC position. BOMA and LPMA believe that it would be a more efficient use of time and resources for all participants in this proceeding if this issue was discussed at the beginning of the stakeholder conference. BOMA and LPMA also believe that it would be preferable for this threshold issue to be determined before issues about the implementation of low-income programs are addressed.

Please contact me if you require any further information.

Sincerely,



Randy Aiken

Aiken & Associates

cc. All parties registered in EB-2008-0150