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EB 2014-0039

OEB BOARD SECRETARY	
File No:	Sub File: 19
Panel	MTROR
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VIA COURIER

April 2, 2014

APR 4 2014

Ms. Kirsten Walli
 Board Secretary
 Ontario Energy Board
 2300 Yonge Street, 27th Floor
 Toronto, Ontario
 M4P 1E4

RECEIVED
APR 04 2014
 ONTARIO ENERGY BOARD

Dear Ms. Walli:

Re: EB-2014-0039 Enbridge Gas Distribution Inc.
Q2 QRAM – Customer Notices

As per the Ontario Energy Board's Decision and Interim Order dated March 27, 2014, attached please find three copies of each of the printed customer notices that have been sent to the customers of Enbridge Gas Distribution Inc.

Please contact the undersigned if you have any questions.

Sincerely,

Bonnie Jean Adams

Bonnie Jean Adams
 Regulatory Coordinator

cc: Mr. Fred Cass, Aird & Berlis (via courier)



MONTHLY CHARGES	MONTHLY RATES April 1, 2014	ANNUALIZED CHANGE Increase/(Decrease)
Customer Charge	\$20.00 Monthly fee	No Change
Delivery to You <i>Amount of gas used per month in cubic metres (m³)</i>		\$3
First 30 m ³	8.4032 ¢/m ³	
Next 55 m ³	7.9281 ¢/m ³	
Next 85 m ³	7.5558 ¢/m ³	
Over 170 m ³	7.2785 ¢/m ³	
Transportation to Enbridge	4.8985 ¢/m ³	(\$2)
Gas Supply Charge	17.6031 ¢/m ³	\$151
Cost Adjustment	7.1649 ¢/m ³	\$247
Components		
Gas Supply	3.2928 ¢/m ³	
Transportation	(0.1410) ¢/m ³	
Delivery	4.0131 ¢/m ³	
Total Annual Change		\$399
Additional Items		Charge/(Refund)
Rate Adjustment	(0.3841) ¢/m ³	(\$12)

The cost adjustment stated above is approved on an interim basis.

Enbridge Gas Distribution provides safe, reliable delivery of affordable natural gas. For information on our prices, call **1-800-263-2212** or visit enbridgegas.com/rates

*Calculations are based on the assumption that a typical residential customer uses about 3,064 cubic metres of natural gas a year for home and water heating.

Your natural
gas rates
have changed

April 2014

For **Residential Customers**
who purchase their gas
supply from **Enbridge**
Gas Distribution

Rate 1

A typical residential homeowner will see an annual increase on their bill of about \$399 as a result of these changes.* The cost adjustment component of the \$399 increase is approved on an interim basis. The total effect on your bill will depend on how much gas you use.

Q: How does Enbridge set its rates?

A: The **Customer** and **Delivery** charges recover fixed costs for infrastructure and customer service, as well as a regulated rate of return.

The **Gas Supply** and **Transportation to Enbridge** charges are based on North American market prices and established transportation prices. We pass these costs on to customers with no mark-up.

All of our rates are reviewed and approved by the Ontario Energy Board (OEB).

Q: Why is my natural **Gas Supply Charge** increasing?

A: The increase is mainly due to higher natural gas prices in North America.

Q: What is the new total effective **Gas Supply** rate?

A: The **Gas Supply** component of the Cost Adjustment is currently a charge of 3.2928 cents per cubic metre (“¢/m³”). This charge, combined with the **Gas Supply Charge** of 17.6031 ¢/m³ results in a new total effective **Gas Supply** rate of 20.8959 ¢/m³.

Q: What are the different charges on my Enbridge bill?

A: Your Enbridge bill has five components:

Customer Charge—a fixed charge to cover the cost of our operations

Delivery to You—the cost of moving gas through our pipelines to you

Transportation to Enbridge—the cost of moving the gas from Western Canada and the United States to Ontario

Gas Supply Charge—the cost of the natural gas itself

Cost Adjustment—a refund or charge to reconcile the difference between what we forecasted and what we actually paid

Q: What is the one time **Rate Adjustment**?

A: The OEB approved **Rate Adjustment** is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. For a typical customer, this adjustment will be a refund of about \$12 on their April bill.

▶ See table on back cover for details about your rates effective April 1, 2014.



MONTHLY CHARGES	MONTHLY RATES April 1, 2014	ANNUALIZED CHANGE Increase/(Decrease)
Customer Charge	\$20.00 Monthly fee	No change
Delivery to You <i>Amount of gas used per month in cubic metres (m³)</i>		\$3
First 30 m ³	8.4032 ¢/m ³	
Next 55 m ³	7.9281 ¢/m ³	
Next 85 m ³	7.5558 ¢/m ³	
Over 170 m ³	7.2785 ¢/m ³	
Enbridge Provides Transportation		
Transportation to Enbridge	4.8985 ¢/m ³	(\$2)
Cost Adjustment	3.8721 ¢/m ³	\$117
Components		
Transportation	(0.1410) ¢/m ³	
Delivery	4.0131 ¢/m ³	
Total Annual Change		\$118
Additional Items		Charge/(Refund)
Rate Adjustment	(0.3841) ¢/m ³	(\$12)
Marketer Provides Transportation		
Transportation to Enbridge	Your price is based on your contract with your marketer.	
Cost Adjustment (Delivery Component Only)	4.0131 ¢/m ³	\$116
Total Annual Change		\$119
Additional Items		Charge/(Refund)
Rate Adjustment	(0.0632) ¢/m ³	(\$2)
Gas Supply Charge	Your price is based on your contract with your marketer.	

The cost adjustments stated above are approved on an interim basis.

Enbridge Gas Distribution provides safe, reliable delivery of affordable natural gas. For information on our prices, call **1-800-263-2212** or visit enbridgegas.com/rates

The annualized impact is based on a residential heating and water heating customer who uses 3,064 cubic metres (m³) per year. The total effect on your bill will depend on how much gas you use and the terms of your gas marketer contract.

Your natural
gas rates
have changed

April 2014

For **Residential Customers** who purchase their gas supply from a **Gas Marketer**

Rate 1

Q: What are the different charges on my Enbridge bill?

A: Your Enbridge bill has five components:

Customer Charge—a fixed charge to cover the cost of our operations

Delivery to You—the cost of moving gas through our pipelines to you

Transportation to Enbridge—the cost of moving the gas from Western Canada and the United States to Ontario

Gas Supply Charge—the cost of the natural gas itself

Cost Adjustment—a refund or charge to reconcile the difference between what we forecasted and what we actually paid

Q: How does Enbridge set its rates?

A: The **Customer** and **Delivery** charges recover fixed costs for infrastructure and customer service, as well as a regulated rate of return.

Transportation to Enbridge is provided either by Enbridge Gas Distribution or your gas marketer, depending on the terms of your gas marketer

agreement. If Enbridge provides transportation, the costs to transport gas to our franchise area are passed on to you with no mark-up. If your Marketer provides transportation, the rate you pay for transportation depends on the terms of your contract.

The price you pay for the **Gas Supply Charge** depends on the contract with your marketer.

All of our rates are reviewed and approved by the Ontario Energy Board (OEB).

Q: What is the one time **Rate Adjustment**?

A: The OEB approved **Rate Adjustment** is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. For a typical customer who purchases their transportation from Enbridge, this adjustment will be a refund of about \$12 on their April bill. For a customer who purchases their transportation from a marketer this adjustment will be a refund of about \$2 on their April bill.

 See table on back cover for details about your rates effective April 1, 2014.



FRAIS MENSUELS	TARIFS MENSUELS 1er avril 2014	VARIATION ANNUALISÉE Augmentation/(Diminution)
Frais d'abonné	Frais mensuels de 20 \$	Pas de changement
Livraison chez vous <i>Quantité de gaz utilisée par mois en mètres cubes (m³)</i>		3 \$
30 premiers m ³	8,4032 €/m ³	
55 m ³ suivants	7,9281 €/m ³	
85 m ³ suivants	7,5558 €/m ³	
Plus de 170 m ³	7,2785 €/m ³	
Enbridge assure le transport		
Transport vers Enbridge	4,8985 €/m ³	(2 \$)
Ajustement des coûts	3,8721 €/m ³	\$117
Composants		
Transport	(0,1410) €/m ³	
Livraison	0,2238 €/m ³	
Changement annuel total		118 \$
Autres montants		Prix/(Remboursement)
Rajustement tarifaire	(0,3841) €/m ³	(12 \$)
Le distributeur assure le transport		
Transport vers Enbridge	Le prix est établi en fonction de votre contrat avec votre distributeur de gaz.	
Ajustement des coûts (Composant de livraison seulement)	4,0131 €/m ³	116 \$
Changement annuel total		119 \$
Autres montants		Prix/(Remboursement)
Rajustement tarifaire	(0,0632) €/m ³	(2 \$)
Frais de fourniture de gaz	Le prix est établi en fonction de votre contrat avec votre distributeur de gaz.	

L'ajustement des coûts mentionné ci-dessus est approuvé à titre provisoire.

Enbridge Gas Distribution distribue du gaz naturel de manière sûre et fiable, à prix abordable. Pour en savoir plus sur nos prix, composez le **1-800-263-2212** ou visitez enbridgegas.com/rates

L'incidence annualisée est déterminée sur la base d'un abonné résidentiel qui consomme 3 064 mètres cubes (m³) par an pour chauffer sa maison et son eau. Votre facture totale varie en fonction du gaz que vous consommez.

Les tarifs du gaz naturel ont changé

Avril 2014

Pour les abonnés résidentiels qui achètent leur gaz d'un distributeur de gaz naturel

Tarif 1

Q : Quels sont les différents frais indiqués sur ma facture Enbridge?

R : Votre facture Enbridge comporte cinq éléments :

Frais d'abonné : frais fixes servant à couvrir les coûts d'exploitation

Livraison chez vous : coût du transport de gaz circulant dans nos canalisations vers chez vous

Transport vers Enbridge : coût du transport de gaz depuis l'ouest du Canada et des États-Unis vers l'Ontario

Frais de fourniture de gaz : coût du gaz naturel en tant que tel

Ajustement des coûts : remboursement ou somme à payer pour rapprocher l'écart entre ce que nous avons prévu et ce que nous avons réellement payé

Q : Comment Enbridge fixe-t-il ses tarifs?

R : Les **frais d'abonnés** et **livraison chez vous** permettent de récupérer les coûts fixes d'infrastructure et du service aux abonnés ainsi que ceux du taux de rendement réglementé.

Le transport vers Enbridge est assuré par Enbridge Gas Distribution ou par votre distributeur de gaz selon les termes du contrat

conclu avec lui. Si Enbridge assure le transport, les frais de transport du gaz à notre franchise vous sont transférés sans supplément. Si votre distributeur assure le transport, le taux que vous payez pour le transport dépend des modalités de votre contrat.

Le prix que vous payez pour les frais de fourniture de gaz dépend du contrat avec votre distributeur.

Tous nos tarifs sont examinés et approuvés par la Commission de l'énergie de l'Ontario (CEO).

Q : En quoi consiste le **rajustement tarifaire** unique?

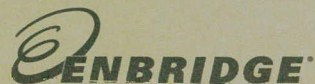
R : La CEO a déterminé que le **rajustement tarifaire** doit refléter la différence entre le montant que vous avez payé pour la quantité consommée du 1er janvier 2012 au 31 décembre 2012 et les coûts réels engagés. Pour un abonné typique qui paie pour le transport d'Enbridge, cet ajustement consistera en un remboursement d'environ 12 \$ sur sa facture d'avril. Pour un abonné qui paie le transport à un négociant, cet ajustement consistera en un remboursement d'environ 2 \$ sur sa facture d'avril.

▶ Voir le tableau au dos pour connaître les tarifs détaillés en vigueur à compter du 1er avril 2014.

FRAIS MENSUELS	TARIFS MENSUELS 1er avril 2014	VARIATION ANNUALISÉE Augmentation/(Diminution)
Frais d'abonné	Frais mensuels de 20 \$	Pas de changement
Livraison chez vous Quantité de gaz utilisée par mois en mètres cubes		3 \$
30 premiers m ³	8,4032 €/m ³	
55 m ³ suivants	7,9281 €/m ³	
85 m ³ suivants	7,5558 €/m ³	
Plus de 170 m ³	7,2785 €/m ³	
Transport vers Enbridge	4,8985 €/m ³	(2 \$)
Frais de fourniture de gaz	17,6031 €/m ³	151 \$
Ajustement des coûts	7,1649 €/m ³	247 \$
Composants		
Fourniture de gaz	3,2928 €/m ³	
Transport	(0,1410) €/m ³	
Livraison	4,0131 €/m ³	
Variation annuelle totale		399 \$
Autres montants		Prix/(Remboursement)
Rajustement tarifaire	(0,3841) €/m ³	(12 \$)

L'ajustement des coûts mentionné ci-dessus est approuvé à titre provisoire. Enbridge Gas Distribution distribue du gaz naturel de manière sûre et fiable, à prix abordable. Pour en savoir plus sur nos prix, composez le **1-800-263-2212** ou visitez enbridgegas.com/rates

*Les calculs reposent sur l'hypothèse suivante : un client résidentiel typique consomme environ 3 064 mètres cubes de gaz naturel par an pour le chauffage de la maison et de l'eau.



Les tarifs du gaz naturel ont changé

Avril 2014

Pour **les abonnés résidentiels** qui achètent leur gaz chez **Enbridge Gas Distribution**

Tarif 1

La facture type d'un propriétaire de maison résidentielle augmentera d'environ 399 \$ par an suite à ces changements.* La composante d'ajustement des coûts relative à l'augmentation de 399 \$ est approuvée à titre provisoire. L'incidence sur votre facture dépend de la quantité de gaz que vous consommez.

Q : Comment Enbridge fixe-t-il ses tarifs?

R : Les **frais d'abonnés** et **livraison chez vous** permettent de récupérer les coûts fixes d'infrastructure et du service aux abonnés ainsi que ceux du taux de rendement réglementé.

Les **frais de fourniture de gaz** et de transport vers Enbridge sont calculés en fonction des prix sur le marché nord-américain et des prix fixés pour le transport. Nous passons ces coûts aux abonnés sans aucune majoration.

Tous nos tarifs sont examinés et approuvés par la Commission de l'énergie de l'Ontario (CEO).

Q : En quoi consiste le **rajustement tarifaire** unique?

R : La CEO a déterminé que le **rajustement tarifaire** doit correspondre à la différence entre le montant que vous avez payé pour la quantité consommée du 1er janvier 2012 au 31 décembre 2012 et les coûts réels engagés. Pour un abonné typique, cet ajustement consistera en un remboursement d'environ 12 \$ sur sa facture d'avril.

Q : Pourquoi les **frais de fourniture de gaz** naturel augmentent-ils?

R : Cette augmentation est due principalement à la hausse des prix du gaz naturel en Amérique du Nord.

Q : Quels sont les différents frais indiqués sur ma facture Enbridge?

R : Votre facture Enbridge comporte cinq éléments :

Frais d'abonné : frais fixes servant à couvrir les coûts d'exploitation

Livraison chez vous : coût du transport de gaz circulant dans nos canalisations vers chez vous

Transport vers Enbridge : coût du transport de gaz depuis l'ouest du Canada et des États-Unis vers l'Ontario

Frais de fourniture de gaz : coût du gaz naturel en tant que tel

Ajustement des coûts : remboursement ou somme à payer pour rapprocher l'écart entre ce que nous avons prévu et ce que nous avons réellement payé

▶ Voir le tableau au dos pour connaître les tarifs détaillés en vigueur à compter du 1er avril 2014.



FRAIS MENSUELS	TARIFS MENSUELS 1 ^{er} avril 2014	VARIATION ANNUALISÉE Augmentation/ (Diminution)
Frais d'abonné	Tarif mensuel de 70 \$	Pas de changement
Livraison chez vous <i>Quantité de gaz utilisée par mois en mètres cubes (m³)</i>		27 \$
Les premiers 500 m ³	8,2773 ¢/m ³	
Les 1 050 m ³	6,5290 ¢/m ³	
Les 4 500 m ³	5,3050 ¢/m ³	
Les 7 000 m ³	4,5182 ¢/m ³	
Les 15 250 m ³	4,1689 ¢/m ³	
Au-delà de 28 300 m ³	4,0811 ¢/m ³	
Transport vers Enbridge	4,8985 ¢/m ³	(15 \$)
Frais de fourniture de gaz	17,6401 ¢/m ³	1113 \$
Ajustement des coûts	6,9006 ¢/m ³	1755 \$
Composants		
Approvisionnement de gaz	3,3230 ¢/m ³	
Transport	(0,1410) ¢/m ³	
Livraison	3,7186 ¢/m ³	
Variation annuelle totale		2880 \$
Autres montants		Prix/(Remboursement)
Rajustement tarifaire	(0,1175) ¢/m ³	(27 \$)

L'ajustement des coûts mentionné ci-dessus est approuvé à titre provisoire.

Enbridge Gas Distribution assure une livraison sûre et fiable du gaz naturel. Pour en savoir plus sur les tarifs facturés par Enbridge Gas Distribution, veuillez composer le **1-800-263-2212** ou visitez notre site à **www.enbridgegas.com**.

*L'incidence annualisée est déterminée sur la base moyen de type commercial qui consomme 22 606 mètres cubes (m³) par année pour le chauffage et le chauffage de l'eau. L'incidence sur votre facture dépend de la quantité de gaz que vous consommez.

Tarifs du gaz naturel ont changé

Avril 2014

Pour les abonnés
commerciaux et industriels
qui achètent gaz naturel chez
Enbridge Gas Distribution

Tarif 6

Pour un abonné moyen de type commercial et industriel, ces changements équivaldront à une hausse d'environ 47 % par année.* La composante d'ajustement des coûts relative à l'augmentation de 47 % est approuvée titre provisoire. L'incidence sur votre facture dépend de la quantité de gaz que vous consommez.

Q : Comment Enbridge fixe-t-il ses tarifs?

R : Les **frais d'abonnés** et **livraison chez vous** permettent de récupérer les coûts fixes d'infrastructure et du service aux abonnés ainsi que ceux du taux de rendement réglementé.

Les **frais de fourniture de gaz** et de **transport vers Enbridge** sont calculés en fonction des prix sur le marché nord-américain et des prix fixés pour le transport. Nous passons ces coûts aux abonnés sans aucune majoration.

Tous nos tarifs sont examinés et approuvés par la Commission de l'énergie de l'Ontario (CEO).

Q : Pourquoi les **frais de fourniture de gaz** naturel augmentent-ils?

R : Cette augmentation est due principalement à la hausse des prix du gaz naturel en Amérique du Nord.

Q : Quels sont les différents frais indiqués sur ma facture Enbridge?

R : Votre facture Enbridge comporte cinq éléments :

Frais d'abonné : frais fixes servant à couvrir les coûts d'exploitation

Livraison chez vous : coût du transport de gaz circulant dans nos canalisations vers chez vous


Transport vers Enbridge : coût du transport de gaz depuis l'ouest du Canada et des États-Unis vers l'Ontario

Frais de fourniture de gaz : coût du gaz naturel en tant que tel

Ajustement des coûts : remboursement ou somme à payer pour rapprocher l'écart entre ce que nous avons prévu et ce que nous avons réellement payé

Q : En quoi consiste le **rajustement tarifaire** unique?

R : La CEO a déterminé que le **rajustement tarifaire** doit correspondre à la différence entre le montant que vous avez payé pour la quantité consommée du 1er janvier 2012 au 31 décembre 2012 et les coûts réels engagés. Pour un abonné typique, cet ajustement consistera en un remboursement d'environ 27 \$ sur sa facture d'avril.

 Voir le tableau au dos pour connaître les tarifs détaillés en vigueur à compter du 1er avril 2014.



MONTHLY CHARGES	MONTHLY RATES April 1, 2014	ANNUALIZED CHANGE Increase/(Decrease)
Customer Charge	\$70.00 Monthly fee	No Change
Delivery to You <i>Amount of gas used per month in cubic metres (m³)</i>		\$27
First 500 m ³	8.2773 ¢/m ³	
Next 1,050 m ³	6.5290 ¢/m ³	
Next 4,500 m ³	5.3050 ¢/m ³	
Next 7,000 m ³	4.5182 ¢/m ³	
Next 15,250 m ³	4.1689 ¢/m ³	
Over 28,300 m ³	4.0811 ¢/m ³	
Transportation to Enbridge	4.8985 ¢/m ³	(\$15)
Gas Supply Charge	17.6401 ¢/m ³	\$1113
Cost Adjustment	6.9006 ¢/m ³	\$1755
Components		
Gas Supply	3.3230 ¢/m ³	
Transportation	(0.1410) ¢/m ³	
Delivery	3.7186 ¢/m ³	
Total Annual Change		\$2880
Additional Items		Charge/(Refund)
Rate Adjustment	(0.1175) ¢/m ³	(\$27)

The cost adjustment stated above is approved on an interim basis.

Enbridge Gas Distribution provides safe, reliable delivery of affordable natural gas. For more information about our prices, call **1-800-263-2212** or visit **enbridgegas.com**

*The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres (m³) per year. The total effect on your bill will depend on how much gas you use.

Your natural gas rates have changed

April 2014

For **Commercial and Industrial Customers** who purchase their gas supply from **Enbridge Gas Distribution**

Rate 6

A typical commercial and industrial heating customer will see their annual bill increase by approximately 47% as a result of these changes.* The cost adjustment component of the 47% increase is approved on an interim basis. The total effect on your bill will depend on how much gas you use.

Q: How does Enbridge set its rates?

A: The **Customer** and **Delivery** charges recover fixed costs for infrastructure and customer service, as well as a regulated rate of return.

The **Gas Supply** and **Transportation to Enbridge** charges are based on North American market prices and established transportation prices. We pass these costs on to customers with no mark-up.

All of our rates are reviewed and approved by the Ontario Energy Board (OEB).

Q: Why is my natural **Gas Supply charge** increasing?

A: The increase is mainly due to higher natural gas prices in North America.

Q: What is the new total effective **Gas Supply** rate?

A: The **Gas Supply** component of the **Cost Adjustment** is currently a charge of 3.3230 cents per cubic metre (“¢/m³”). This charge, combined with the **Gas Supply Charge** of 17.6401 ¢/m³ results in a new total effective **Gas Supply** rate of 20.9631 ¢/m³.

Q: What are the different charges on my Enbridge bill?

A: Your Enbridge bill has five components:

Customer Charge—a fixed charge to cover the cost of our operations

Delivery to You—the cost of moving gas through our pipelines to you

Transportation to Enbridge—the cost of moving the gas from Western Canada and the United States to Ontario

Gas Supply Charge—the cost of the natural gas itself

Cost Adjustment—a refund or charge to reconcile the difference between what we forecasted and what we actually paid

Q: What is the **Rate Adjustment**?

A: The OEB approved **Rate Adjustment** is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. For a typical customer, this adjustment will be a refund of about \$27 on their April bill.

▶ See table on back cover for details about your rates effective April 1, 2014.



FRAIS MENSUELS	TARIFS MENSUELS 1 ^{er} avril 2014	VARIATION ANNUALISÉE Augmentation / (Diminution)
Frais d'abonné	Tarif mensuel de 70 \$	Pas de changement
Livraison chez vous <i>Quantité de gaz utilisée par mois en mètres cubes (m³)</i>		27 \$
Les premiers 500 m ³	8,2773 ¢/m ³	
Les 1 050 m ³	6,5290 ¢/m ³	
Les 4 500 m ³	5,3050 ¢/m ³	
Les 7 000 m ³	4,5182 ¢/m ³	
Les 15 250 m ³	4,1689 ¢/m ³	
Au-delà de 28 300 m ³	4,0811 ¢/m ³	
Enbridge assure le transport		
Transport vers Enbridge	4,8985 ¢/m ³	(15 \$)
Ajustement des coûts	3,5776 ¢/m ³	800 \$
Composants		
Transport	(0,1410) ¢/m ³	
Livraison	3,7186 ¢/m ³	
Changement annuel total		812 \$
Autres montants		Prix/(Remboursement)
Rajustement tarifaire	(0,1175) ¢/m ³	(27 \$)
Le distributeur assure le transport		
Transport vers Enbridge	Le prix est établi en fonction de votre contrat avec votre distributeur de gaz.	
Ajustement des coûts (Composant de livraison seulement)	3,7186 ¢/m ³	794 \$
Changement annuel total		821 \$
Autres montants		Prix/(Remboursement)
Rajustement tarifaire	(0,2034) ¢/m ³	46 \$
Frais de fourniture de gaz	Le prix est établi en fonction de votre contrat avec votre distributeur de gaz.	

L'ajustement des coûts mentionné ci-dessus est approuvé à titre provisoire.

Enbridge Gas Distribution assure une livraison sûre et fiable du gaz naturel. Pour en savoir plus sur les tarifs facturés par Enbridge Gas Distribution, veuillez composer le **1-800-263-2212** ou visitez notre site à www.enbridgegas.com.

* L'incidence annualisée est déterminée sur la base moyen de type commercial qui consomme 22 606 mètres cubes (m³) par année pour le chauffage et le chauffage de l'eau. L'incidence sur votre facture dépend de la quantité de gaz que vous consommez.

Tarifs du gaz naturel ont changé

Avril 2014

Pour **les abonnés commerciaux et industriels** qui achètent gaz naturel chez **d'un distributeur de gaz naturel**

Tarif 6

Q : Quels sont les différents frais indiqués sur ma facture Enbridge?

R : Votre facture Enbridge comporte cinq éléments :

Frais d'abonné : frais fixes servant à couvrir les coûts d'exploitation

Livraison chez vous : coût du transport de gaz circulant dans nos canalisations vers chez vous

Transport vers Enbridge : coût du transport de gaz depuis l'ouest du Canada et des États-Unis vers l'Ontario

Frais de fourniture de gaz : coût du gaz naturel en tant que tel

Ajustement des coûts : remboursement ou somme à payer pour rapprocher l'écart entre ce que nous avons prévu et ce que nous avons réellement payé

Q : Comment Enbridge fixe-t-il ses tarifs?

R : Les **frais d'abonnés** et **livraison chez vous** permettent de récupérer les coûts fixes d'infrastructure et du service aux abonnés ainsi que ceux du taux de rendement réglementé.

Le **transport vers Enbridge** est assuré par Enbridge Gas Distribution ou par votre distributeur de gaz selon les termes du contrat

conclu avec lui. Si Enbridge assure le transport, les frais de transport du gaz à notre franchise vous sont transférés sans supplément. Si votre distributeur assure le transport, le taux que vous payez pour le transport dépend des modalités de votre contrat.

Le prix que vous payez pour les **frais de fourniture de gaz** dépend du contrat avec votre distributeur.

Tous nos tarifs sont examinés et approuvés par la Commission de l'énergie de l'Ontario (CEO).

Q : En quoi consiste le **rajustement tarifaire** unique?

R : La CEO a déterminé que le **rajustement tarifaire** doit refléter la différence entre le montant que vous avez payé pour la quantité consommée du 1^{er} janvier 2012 au 31 décembre 2012 et les coûts réels engagés. Pour un abonné typique qui paie pour le transport d'Enbridge, cet ajustement consistera en un remboursement d'environ 27 \$ sur sa facture d'avril. Pour un abonné qui paie le transport à un négociant, cet ajustement consistera en une charge d'environ 46 \$ sur sa facture d'avril.

▶ Voir le tableau au dos pour connaître les tarifs détaillés en vigueur à compter du 1^{er} avril 2014.



MONTHLY CHARGES	MONTHLY RATES APRIL 1, 2014	ANNUALIZED CHANGE Increase/(Decrease)
Customer Charge	\$70.00 Monthly fee	No change
Delivery to You <i>Amount of gas used per month in cubic metres (m³)</i>		\$27
First 500 m ³	8.2773 €/m ³	
Next 1,050 m ³	6.5290 €/m ³	
Next 4,500 m ³	5.3050 €/m ³	
Next 7,000 m ³	4.5182 €/m ³	
Next 15,250 m ³	4.1689 €/m ³	
Over 28,300 m ³	4.0811 €/m ³	
Enbridge Provides Transportation		
Transportation to Enbridge	4.8985 €/m ³	(\$15)
Cost Adjustment	3.5776 €/m ³	\$800
Components		
Transportation	(0.1410) €/m ³	
Delivery	3.7186 €/m ³	
Total Annual Change		\$812
Additional Items		Charge/(Refund)
Rate Adjustment	(0.1175) €/m ³	(\$27)
Marketer Provides Transportation		
Transportation to Enbridge	Your price is based on your contract with your marketer.	
Cost Adjustment (Delivery Component Only)	3.7186 €/m ³	\$794
Total Annual Change		\$821
Additional Items		Charge/(Refund)
Rate Adjustment	0.2034 €/m ³	\$46
Gas Supply Charge	Your price is based on your contract with your marketer.	

Your natural gas rates have changed

April 2014

For **Commercial and Industrial Customers**
who purchase their natural gas supply from
a **Gas Marketer**

Rate 6

The cost adjustments stated above are approved on an interim basis.

Enbridge Gas Distribution provides safe, reliable delivery of affordable natural gas. For information on our prices, call **1-800-263-2212** or visit **enbridgegas.com**

The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres (m³) per year. The total effect on your bill will depend on how much gas you use.

Q: What are the different charges on my Enbridge bill?

A: Your Enbridge bill has five components:

Customer Charge—a fixed charge to cover the cost of our operations

Delivery to You—the cost of moving gas through our pipelines to you

Transportation to Enbridge—the cost of moving the gas from Western Canada and the United States to Ontario

Gas Supply Charge—the cost of the natural gas itself

Cost Adjustment—a refund or charge to reconcile the difference between what we forecasted and what we actually paid

Q: How does Enbridge set its rates?

A: The **Customer** and **Delivery** charges recover fixed costs for infrastructure and customer service, as well as a regulated rate of return.

Transportation to Enbridge is provided either by Enbridge Gas Distribution or your gas marketer, depending on the terms of your gas marketer agreement. If Enbridge provides transportation,

the costs to transport gas to our franchise area are passed on to you with no mark-up. If your Marketer provides transportation, the rate you pay for transportation depends on the terms of your contract.

The price you pay for the **Gas Supply Charge** depends on the contract with your marketer.

All of our rates are reviewed and approved by the Ontario Energy Board (OEB).

Q: What is the **Rate Adjustment**?

A: The OEB approved **Rate Adjustment** is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. For a typical customer who purchases their transportation from Enbridge, this adjustment will be a refund of about \$27 on their April bill. For a customer who purchases their transportation from a marketer this adjustment will be a charge of about \$46 on their April bill.

▶ See table on back cover for details about your rates effective April 1, 2014.

New Rate Information



Container Service Customer Notice - Rate 9

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 15 per cent annually. The changes reflect higher commodity-related costs. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Gas Supply Charge

The Gas Supply charge has increased from 12.6131 cents per cubic metre ($\text{¢}/\text{m}^3$) to 17.5373 $\text{¢}/\text{m}^3$.

The Gas Supply component of the Cost Adjustment is currently a charge of 3.0964 $\text{¢}/\text{m}^3$. This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 20.6337 $\text{¢}/\text{m}^3$.

Enbridge Gas Distribution does not make a profit on the price of natural gas.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

Cost Adjustment

The total Cost Adjustment charge is 3.0124 $\text{¢}/\text{m}^3$, effective until March 31, 2015 and is approved by the OEB on an interim basis. Please see the chart on the reverse for the breakdown by component.

Rate Adjustment

The OEB has also approved a Rate Adjustment. A credit of 0.5184 $\text{¢}/\text{m}^3$ to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This credit will appear on your April bill.

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$235.95
Delivery to You	
For the first 20,000 m³ per month	10.8309 ¢/m ³
For all over 20,000 m³ per month	10.1382 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable¹)	17.5373 ¢/m ³
Cost Adjustment²	
Gas Supply	3.0964 ¢/m ³
Transportation	(0.1410) ¢/m ³
Load Balancing	0.0570 ¢/m ³
Total	3.0124 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Large Volume Customer Notice - Rate 100

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 21 per cent annually. The changes reflect higher commodity-related costs. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Gas Supply Charge

The Gas Supply charge has increased from 12.5838 cents per cubic metre ($\text{¢}/\text{m}^3$) to 17.4569 $\text{¢}/\text{m}^3$.

The Gas Supply component of the Cost Adjustment is currently a charge of 3.3230 $\text{¢}/\text{m}^3$.

This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 20.7799 $\text{¢}/\text{m}^3$.

Enbridge Gas Distribution does not make a profit on the price of natural gas.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

Cost Adjustment

The total Cost Adjustment charge is 6.9006 $\text{¢}/\text{m}^3$, effective until March 31, 2015 and is approved by the OEB on an interim basis. Please see the chart on the reverse for the breakdown by component.

Rate Adjustment

The OEB has also approved a Rate Adjustment. A charge of 0.1346 $\text{¢}/\text{m}^3$ to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This charge will appear on your April bill.

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$122.01
Delivery to You	
Per cubic metre of Contract Demand	8.1900 ¢/m ³
For the first 14,000 m³ per month	5.1333 ¢/m ³
For the next 28,000 m³ per month	3.7743 ¢/m ³
For all over 42,000 m³ per month	3.2153 ¢/m ³
Gas Supply Load Balancing Charge	0.5659 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable¹)	17.4569 ¢/m ³
Cost Adjustment²	
Gas Supply	3.3230 ¢/m ³
Transportation	(0.1410) ¢/m ³
Load Balancing	3.7186 ¢/m ³
Total	6.9006 ¢/m ³

Notes:

1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).

2) Approved by the OEB on an interim basis.

New Rate Information



Large Volume Customer Notice - Rate 110

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 25 per cent annually. The changes reflect higher commodity-related costs. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Gas Supply Charge

The Gas Supply charge has increased from 12.6131 cents per cubic metre ($\text{¢}/\text{m}^3$) to 17.5373 $\text{¢}/\text{m}^3$.

The Gas Supply component of the Cost Adjustment is currently a charge of 3.1643 $\text{¢}/\text{m}^3$. This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 20.7016 $\text{¢}/\text{m}^3$.

Enbridge Gas Distribution does not make a profit on the price of natural gas.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

Cost Adjustment

The total Cost Adjustment charge is 3.7105 $\text{¢}/\text{m}^3$, effective until March 31, 2015 and is approved by the OEB on an interim basis. Please see the chart on the reverse for the breakdown by component.

Rate Adjustment

The OEB has also approved a Rate Adjustment. A credit of 0.4025 $\text{¢}/\text{m}^3$ to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This credit will appear on your April bill.

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$587.37
Delivery to You	
Per cubic metre of Contract Demand	22.9100 ¢/m ³
Per cubic metre of gas delivered	
For the first 1,000,000 m³ per month	0.6437 ¢/m ³
For all over 1,000,000 m³ per month	0.4937 ¢/m ³
Gas Supply Load Balancing Charge	0.1729 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable¹)	17.5373 ¢/m ³
Cost Adjustment²	
Gas Supply	3.1643 ¢/m ³
Transportation	(0.1410) ¢/m ³
Load Balancing	0.6872 ¢/m ³
Total	3.7105 ¢/m ³

Notes:

1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).

2) Approved by the OEB on an interim basis.

New Rate Information



Large Volume Customer Notice - Rate 115

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 26 per cent annually. The changes reflect higher commodity-related costs.

The effect on your bill will depend on how much natural gas your organization uses. Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Gas Supply Charge

The Gas Supply charge has increased from 12.6131 cents per cubic metre ($\text{¢}/\text{m}^3$) to 17.5373 $\text{¢}/\text{m}^3$.

The Gas Supply component of the Cost Adjustment is currently a charge of 3.1287 $\text{¢}/\text{m}^3$. This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 20.6660 $\text{¢}/\text{m}^3$.

Enbridge Gas Distribution does not make a profit on the price of natural gas.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

Cost Adjustment

The total Cost Adjustment charge is 3.2387 $\text{¢}/\text{m}^3$, effective until March 31, 2015 and is approved by the OEB on an interim basis. Please see the chart on the reverse for the breakdown by component.

Rate Adjustment

The OEB has also approved a Rate Adjustment. A credit of 0.4719 $\text{¢}/\text{m}^3$ to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This credit will appear on your April bill.

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$622.62
Delivery to You	
Per cubic metre of Contract Demand	24.3600 ¢/m ³
Per cubic metre of gas delivered	
For the first 1,000,000 m³ per month	0.2663 ¢/m ³
For all over 1,000,000 m³ per month	0.1663 ¢/m ³
Gas Supply Load Balancing Charge	0.0562 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable ¹)	17.5373 ¢/m ³
Cost Adjustment²	
Gas Supply	3.1287 ¢/m ³
Transportation	(0.1410) ¢/m ³
Load Balancing	0.2510 ¢/m ³
Total	3.2387 ¢/m ³

Notes:

1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).

2) Approved by the OEB on an interim basis.

New Rate Information



Large Volume Customer Notice - Rate 135

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 27 per cent annually. The changes reflect higher commodity-related costs. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Gas Supply Charge

The Gas Supply charge has increased from 12.6754 cents per cubic metre ($\text{¢}/\text{m}^3$) to 17.5997 $\text{¢}/\text{m}^3$.

The Gas Supply component of the Cost Adjustment is currently a charge of 3.1000 $\text{¢}/\text{m}^3$. This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 20.6997 $\text{¢}/\text{m}^3$.

Enbridge Gas Distribution does not make a profit on the price of natural gas.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

Cost Adjustment

The total Cost Adjustment charge is 2.9590 $\text{¢}/\text{m}^3$, effective until March 31, 2015 and is approved by the OEB on an interim basis. Please see the chart on the reverse for the breakdown by component.

Rate Adjustment

The OEB has also approved a Rate Adjustment. A credit of 0.0977 $\text{¢}/\text{m}^3$ to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This credit will appear on your April bill.

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of December to March:

Monthly Customer Charge	\$115.08
Delivery to You	
For the first 14,000 m ³ per month	6.7548 ¢/m ³
For the next 28,000 m ³ per month	5.5548 ¢/m ³
For all over 42,000 m ³ per month	5.1548 ¢/m ³
Gas Supply Load Balancing Charge	0.0000 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable ¹)	17.5997 ¢/m ³

For the billing months of April to November:

Monthly Customer Charge	\$115.08
Delivery to You	
For the first 14,000 m ³ per month	2.0548 ¢/m ³
For the next 28,000 m ³ per month	1.3548 ¢/m ³
For all over 42,000 m ³ per month	1.1548 ¢/m ³
Gas Supply Load Balancing Charge	0.0000 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable ¹)	17.5997 ¢/m ³
Cost Adjustment ²	
Gas Supply	3.1000 ¢/m ³
Transportation	(0.1410) ¢/m ³
Load Balancing	0.0000 ¢/m ³
Total	2.9590 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Large Volume Customer Notice - Rate 145

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 24 per cent annually. The changes reflect higher commodity-related costs. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Gas Supply Charge

The Gas Supply charge has increased from 12.7302 cents per cubic metre ($\text{¢}/\text{m}^3$) to 17.6544 $\text{¢}/\text{m}^3$.

The Gas Supply component of the Cost Adjustment is currently a charge of 3.2813 $\text{¢}/\text{m}^3$. This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 20.9357 $\text{¢}/\text{m}^3$.

Enbridge Gas Distribution does not make a profit on the price of natural gas.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

Cost Adjustment

The total Cost Adjustment charge is 5.0983 $\text{¢}/\text{m}^3$, effective until March 31, 2015 and is approved by the OEB on an interim basis. Please see the chart on the reverse for the breakdown by component.

Rate Adjustment

The OEB has also approved a Rate Adjustment. A credit of 0.8594 $\text{¢}/\text{m}^3$ to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This credit will appear on your April bill.

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$123.34
Delivery to You	
Per cubic metre of Firm Contract Demand	8.2300 ¢/m ³
For the first 14,000 m³ per month	2.8880 ¢/m ³
For the next 28,000 m³ per month	1.5290 ¢/m ³
For all over 42,000 m³ per month	0.9700 ¢/m ³
Gas Supply Load Balancing Charge	0.2272 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable ¹)	17.6544 ¢/m ³
Cost Adjustment²	
Gas Supply	3.2813 ¢/m ³
Transportation	(0.1410) ¢/m ³
Load Balancing	1.9580 ¢/m ³
Total	5.0983 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Large Volume Customer Notice - Rate 170

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 29 per cent annually. The changes reflect higher commodity-related costs. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Gas Supply Charge

The Gas Supply charge has increased from 12.6131 cents per cubic metre ($\text{\$/m}^3$) to 17.5373 $\text{\$/m}^3$.

The Gas Supply component of the Cost Adjustment is currently a charge of 3.0808 $\text{\$/m}^3$. This charge, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 20.6181 $\text{\$/m}^3$.

Enbridge Gas Distribution does not make a profit on the price of natural gas.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

Cost Adjustment

The total Cost Adjustment charge is 4.0219 $\text{\$/m}^3$, effective until March 31, 2015 and is approved by the OEB on an interim basis. Please see the chart on the reverse for the breakdown by component.

Rate Adjustment

The OEB has also approved a Rate Adjustment. A credit of 0.2340 $\text{\$/m}^3$ to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This credit will appear on your April bill.

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$279.31
Delivery to You	
Per cubic metre of Contract Demand	4.0900 ¢/m ³
Per cubic metre of gas delivered	
For the first 1,000,000 m³ per month	0.5477 ¢/m ³
For all over 1,000,000 m³ per month	0.3477 ¢/m ³
Gas Supply Load Balancing Charge	0.1265 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable ¹)	17.5373 ¢/m ³
Cost Adjustment²	
Gas Supply	3.0808 ¢/m ³
Transportation	(0.1410) ¢/m ³
Load Balancing	1.0821 ¢/m ³
Total	4.0219 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Transportation Service Customer Notice - Rate 9

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to a decrease of approximately 0.1 per cent annually. The changes primarily reflect lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the 'Transportation to Enbridge' charge does not apply.

Cost Adjustment

The current cost adjustment includes a refund of 0.1410 ¢/m³ for Transportation and a charge of 0.0570 ¢/m³ for delivery. This cost adjustment is in effect until March 31, 2015 and is approved by the OEB on an interim basis.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Rate Adjustment

The OEB has also approved a Rate Adjustment. The adjustment is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This adjustment will appear on your April bill.

Transportation from Enbridge:

\$0

Transportation from a Marketer:

A credit of 0.1975 ¢/m³

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing Months of January through December:

Monthly Customer Charge	\$235.95
Delivery to You	
For the first 20,000 m³ per month	10.8309 ¢/m ³
For all over 20,000 m³ per month	10.1382 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable ¹)	17.5373 ¢/m ³
Cost Adjustment² (For customers with Transportation and Delivery service)	
Transportation	(0.1410) ¢/m ³
Delivery	0.0570 ¢/m ³
Total	(0.0840) ¢/m ³
Cost Adjustment² (For customers with Delivery service only)	
Load Balancing	0.0570 ¢/m ³
Total	0.0570 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Transportation Service Customer Notice - Rate 100

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to a decrease of approximately 0.1 per cent annually. The changes primarily reflect lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the 'Transportation to Enbridge' charge does not apply.

Cost Adjustment

The current cost adjustment includes a charge of 3.7186 ¢/m³ for Load Balancing and a refund of 0.1410 ¢/m³ for Transportation. This cost adjustment is in effect until March 31, 2015 and is approved by the OEB on an interim basis.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Rate Adjustment

The OEB has also approved a Rate Adjustment. The adjustment is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This adjustment will appear on your April bill.

Transportation from Enbridge:

A charge of 0.1346 ¢/m³

Transportation from a Marketer:

A charge of 0.4555 ¢/m³

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$122.01
Delivery to You	
Per cubic metre of Contract Demand	8.1900 ¢/m ³
For the first 14,000 m³ per month	5.1333 ¢/m ³
For the next 28,000 m³ per month	3.7743 ¢/m ³
For all over 42,000 m³ per month	3.2153 ¢/m ³
Gas Supply Load Balancing Charge	0.5659 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable ¹)	17.4569 ¢/m ³
Cost Adjustment² (Western T-Service Customers)	
Transportation	(0.1410) ¢/m ³
Load Balancing	3.7186 ¢/m ³
Total	3.5776 ¢/m ³
Cost Adjustment² (Ontario T-Service Customers)	
Load Balancing	3.7186 ¢/m ³
Total	3.7186 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Transportation Service Customer Notice - Rate 110

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to a decrease of approximately 0.1 per cent annually. The changes primarily reflect lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the 'Transportation to Enbridge' charge does not apply.

Cost Adjustment

The current cost adjustment includes a charge of 0.6872 ¢/m³ for Load Balancing and a refund of 0.1410 ¢/m³ for Transportation. This cost adjustment is in effect until March 31, 2015 and is approved by the OEB on an interim basis.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Rate Adjustment

The OEB has also approved a Rate Adjustment. The adjustment is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This adjustment will appear on your April bill.

Transportation from Enbridge:

A credit of 0.4025 ¢/m³

Transportation from a Marketer:

A credit of 0.0816 ¢/m³

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$587.37
Delivery to You	
Per cubic metre of Contract Demand	22.9100 ¢/m ³
Per cubic metre of gas delivered	
For the first 1,000,000 m³ per month	0.6437 ¢/m ³
For all over 1,000,000 m³ per month	0.4937 ¢/m ³
Gas Supply Load Balancing Charge	0.1729 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable ¹)	17.5373 ¢/m ³
Cost Adjustment² (Western T-Service Customers)	
Transportation	(0.1410) ¢/m ³
Load Balancing	0.6872 ¢/m ³
Total	0.5462 ¢/m ³
Cost Adjustment² (Ontario T-Service Customers)	
Load Balancing	0.6872 ¢/m ³
Total	0.6872 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Transportation Service Customer Notice - Rate 115

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to a decrease of approximately 0.3 per cent annually. The changes primarily reflect lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the 'Transportation to Enbridge' charge does not apply.

Cost Adjustment

The current cost adjustment includes a charge of 0.2510 ¢/m³ for Load Balancing and a refund of 0.1410 ¢/m³ for Transportation. This cost adjustment is in effect until March 31, 2015 and is approved by the OEB on an interim basis.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Rate Adjustment

The OEB has also approved a Rate Adjustment. The adjustment is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This adjustment will appear on your April bill.

Transportation from Enbridge:

A credit of 0.4719 ¢/m³

Transportation from a Marketer:

A credit of 0.1510 ¢/m³

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$622.62
Delivery to You	
Per cubic metre of Contract Demand	24.3600 ¢/m ³
Per cubic metre of gas delivered	
For the first 1,000,000 m³ per month	0.2663 ¢/m ³
For all over 1,000,000 m³ per month	0.1663 ¢/m ³
Gas Supply Load Balancing Charge	0.0562 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable¹)	17.5373 ¢/m ³
Cost Adjustment² (Western T-Service Customers)	
Transportation	(0.1410) ¢/m ³
Load Balancing	0.2510 ¢/m ³
Total	0.1100 ¢/m ³
Cost Adjustment² (Ontario T-Service Customers)	
Load Balancing	0.2510 ¢/m ³
Total	0.2510 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Transportation Service Customer Notice - Rate 135

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to a decrease of approximately 0.3 per cent annually. The changes primarily reflect lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, they change to the 'Transportation to Enbridge' charge does not apply.

Cost Adjustment

The current cost adjustment includes a refund of 0.1410 ¢/m³ for transportation. This cost adjustment is in effect until March 31, 2015 and is approved by the OEB on an interim basis.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Rate Adjustment

The OEB has also approved a Rate Adjustment. The adjustment is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This adjustment will appear on your April bill.

Transportation from Enbridge:

A credit of 0.0977 ¢/m³

Transportation from a Marketer:

A charge of 0.2232 ¢/m³

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of December to March:

Monthly Customer Charge	\$115.08
Delivery to You	
For the first 14,000 m ³ per month	6.7548 ¢/m ³
For the next 28,000 m ³ per month	5.5548 ¢/m ³
For all over 42,000 m ³ per month	5.1548 ¢/m ³
Gas Supply Load Balancing Charge	0.0000 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable¹)	17.5997 ¢/m ³

For the billing months of April to November:

Monthly Customer Charge	\$115.08
Delivery to You	
For the first 14,000 m ³ per month	2.0548 ¢/m ³
For the next 28,000 m ³ per month	1.3548 ¢/m ³
For all over 42,000 m ³ per month	1.1548 ¢/m ³
Gas Supply Load Balancing Charge	0.0000 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable¹)	17.5997 ¢/m ³
Cost Adjustment² (Western T-Service Customer)	
Transportation	(0.1410) ¢/m ³
Load Balancing	0.0000 ¢/m ³
Total	(0.1410) ¢/m ³
Cost Adjustment² (Ontario T-Service Customers)	
Load Balancing	0.0000 ¢/m ³
Total	0.0000 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Transportation Service Customer Notice - Rate 145

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 0.6 per cent annually. The changes primarily reflect higher costs for seasonal load balancing.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the 'Transportation to Enbridge' charge does not apply.

Cost Adjustment

The current cost adjustment includes a charge of 1.9580 ¢/m³ for Load Balancing and a refund of 0.1410 ¢/m³ for Transportation. This cost adjustment is in effect until March 31, 2015 and is approved by the OEB on an interim basis.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Rate Adjustment

The OEB has also approved a Rate Adjustment. The adjustment is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This adjustment will appear on your April bill.

Transportation from Enbridge:

A credit of 0.8594 ¢/m³

Transportation from a Marketer:

A credit of 0.5385 ¢/m³

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$123.34
Delivery to You	
Per cubic metre of Firm Contract Demand	8.2300 ¢/m ³
For the first 14,000 m³ per month	2.8880 ¢/m ³
For the next 28,000 m³ per month	1.5290 ¢/m ³
For all over 42,000 m³ per month	0.9700 ¢/m ³
Gas Supply Load Balancing Charge	0.2272 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable¹)	17.6544 ¢/m ³
Cost Adjustment² (Western T-Service Customers)	
Transportation	(0.1410) ¢/m ³
Load Balancing	1.9580 ¢/m ³
Total	1.8170 ¢/m ³
Cost Adjustment² (Ontario T-Service Customers)	
Load Balancing	1.9580 ¢/m ³
Total	1.9580 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.

New Rate Information



Transportation Service Customer Notice - Rate 170

April 2014

Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2014. On average, these changes will amount to an increase of approximately 0.1 per cent annually. The changes primarily reflect higher costs for seasonal load balancing.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2014. The rate chart is included in this notice.

Delivery to You

The 'Delivery to You' charge has increased due to higher costs of gas losses on the storage and distribution systems.

Load Balancing Charge

The Load Balancing Charge has increased due to higher seasonal load balancing related costs.

Transportation to Enbridge

The 'Transportation to Enbridge' charge has decreased due to lower costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the 'Transportation to Enbridge' charge does not apply.

Cost Adjustment

The current cost adjustment includes a charge of 1.0821 ¢/m³ for Load Balancing and a refund of 0.1410 ¢/m³ for Transportation. This cost adjustment is in effect until March 31, 2015 and is approved by the OEB on an interim basis.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, the difference is refunded or collected from customers through cost adjustments.

Rate Adjustment

The OEB has also approved a Rate Adjustment. The adjustment is to reflect the difference between the amount you paid for volumes consumed from January 1, 2012 to December 31, 2012 and the actual costs incurred. This adjustment will appear on your April bill.

Transportation from Enbridge:

A credit of 0.2340 ¢/m³

Transportation from a Marketer:

A charge of 0.0869 ¢/m³

Please See Over >

For further information

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: www.enbridgegas.com.

Schedule of Gas Rates

Effective April 1, 2014 and replaces the rates that were implemented January 1, 2014.

For the billing months of January through December:

Monthly Customer Charge	\$279.31
Delivery to You	
Per cubic metre of Contract Demand	4.0900 ¢/m ³
Per cubic metre of gas delivered	
For the first 1,000,000 m³ per month	0.5477 ¢/m ³
For all over 1,000,000 m³ per month	0.3477 ¢/m ³
Gas Supply Load Balancing Charge	0.1265 ¢/m ³
Transportation to Enbridge per cubic metre	4.8985 ¢/m ³
System Sales Gas Supply Charge per cubic metre (if applicable¹)	17.5373 ¢/m ³
Cost Adjustment² (Western T-Service Customers)	
Transportation	(0.1410) ¢/m ³
Load Balancing	1.0821 ¢/m ³
Total	0.9411 ¢/m ³
Cost Adjustment² (Ontario T-Service Customers)	
Load Balancing	1.0821 ¢/m ³
Total	1.0821 ¢/m ³

Notes:

- 1) The Gas Supply charge is applicable if the customer purchases their natural gas requirement from Enbridge Gas Distribution (System Sales).
- 2) Approved by the OEB on an interim basis.