

# **Gas Marketer Licence Application**

# **DeMark Home Ontario Inc.**

1. Application Type
1. (a) Application Type
○ New
1. (b) Licence Number GM-2018-0110
<b>1. (c) Expiry Date</b> July 18, 2023
1. (d) If the licence has already expired, please advise why the applicant failed to renew the licence before expiry.  I was abroad and had technical problems with my login.
1. (e) Has the applicant conducted any gas marketing activities after the licence expiry?
○ Yes • No
2. The Applicant
2. The Applicant
2. (a) Legal Name of the Applicant
DeMark Home Ontario Inc.
2. (b) Business Classification
○ Sole Proprietorship ○ Partnership ○ Corporation ○ Other
2. (c) Date of Formation or Incorporation
March 14, 2011
2. (d) Province/State of Formation or Incorporation
Ontario
2. (e) Country of Formation or Incorporation
Canada
2. (f) If the applicant is an individual, are they at least 18 years old?
If the applicant is an individual, the applicant must be at least 18 years old.
O Yes O No

## 2. (g) Head Office or Business Address of the Applicant

Street Address: 1183 Finch Ave West unit 610

City: Toronto

Province/State: Ontario

Country: Canada

Postal/Zip Code: M3J2G2

Website: https://myfixrate.com/

#### **Main Phone Number and Email Address**

Phone Number: 647-847-2998

Email Address: mgarine@dhontario.com

### 2. (h) Please describe the applicant's current or intended line of business and business activities.

- Sales & installations of furnaces and air conditioners, hot water heaters, tankless water heaters, humidifiers, filtration systems:
- Furnace conversions (oil to gas)
- Water heater conversions (electric to gas)
- Equipment service and maintenance

# 3. Licence Primary Contact

The licensee shall designate a person who will act as a primary contact with the Ontario Energy Board (OEB) on matters related to the licence.

### 3. (a) Licence Primary Contact

Salutation: Mr. Last Name: Garine First Name: Mikhail

Initials: MG

Title/Position: Director

Company: DeMark Home Ontario Phone Number: 647-847-2998

Email Address: mgarine@dhontario.com

### 3. (b) Is the Licence Primary Contact address the same as the Head Office or Business address?

Yes

O No

NOTE: If the Licence Primary Contact Address is not in Ontario, the applicant must also provide the contact information for service purposes in Ontario. The applicant may provide the address of an agent (an individual who is a resident of Ontario and is at least 18 years old, or a corporation that has its head office or registered office in Ontario) as the contact for service.

# 3. (c) Contact Information for Service in Ontario

Salutation: Mr. Last Name: Garine First Name: Mikhail

Initials: MG

Title/Position: Director of Operations Company: DeMark Home Ontario Phone Number: 647-847-2998

Email Address: mgarine@dhontario.com

Address for Service in Ontario

Street Address: 1183 Finch Ave West unit 619

City: Toronto

Province/State: Ontario

Country: Canada

Postal/Zip Code: M3J2G2 Website: https://myfixrate.com/

# 4. Application Primary Contact

The primary contact for the licence application may be a person within the applicant's organization other than the licence primary contact noted above. An applicant may also choose to designate a consultant, lawyer, etc. to be the primary contact for the licence application. The OEB will communicate with this person during the course of the application review process, but with the licence primary contact after a licence is issued.

4. (a) Is the Application Primary Contact the same as the Licence Primary Contact?



Yes



# 5. Customer Complaint or Inquiries Primary Contact

Provide contact information of the person to whom correspondence or communication regarding customer complaints or inquiries should be addressed. The mailing address should be in Ontario and the phone number should be listed in Ontario. The applicant should also provide a toll-free phone number for the general public to use.

### 5. (a) Customer Complaint or Inquiries Primary Contact

Salutation: Mr. Last Name: Garine

First Name: Mikhail

Initials: MG

Title/Position: Director

Company: DeMark Home Ontario Phone Number: 647-847-2998

Email Address: mgarine@dhontario.com		
Customer Complaint or Inquiries Primary Contact Address		
Street Address: 1183 Finch Ave W	/est unit 610	
City: Toronto		
Province/State: Ontario		
Country: Canada		
Postal/Zip Code: M3J2G2		
Website: https://myfixrate.com/		
6. Trade Names		
The gas marketer licence authorizes the licensee to conduct business using the name under which the licence is held (i.e. the applicant's legal name). It also provides for the use of trade names by the licensee.  6. (a) Does the applicant intend to use trade names?		
Yes No		
If yes, please provide a list of trac	de names the applicant intends to use.	
MyFixRate.com MyFixRate		
7. Applicant's Licensing Stat	tus and History	
7 (a) Has the applicant on offiliat	to of the applicant, or an accomisted entity (e.g. a partnership or li	mited pertnership)
7. (a) Has the applicant, an affiliate of the applicant, or an associated entity (e.g. a partnership or limited partnership) ever been licensed by the OEB?		
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	o in the approach, or an accounted chart, (e.g. a particularly	miteu partifersiiip)
ever been licensed by the OEB?  Yes No	inition for "affiliate" can be found at www.e-laws.gov.on.ca.	miteu partifersiiip)
ever been licensed by the OEB?  Yes No	inition for "affiliate" can be found at www.e-laws.gov.on.ca.	mited partiership)
ever been licensed by the OEB?  Yes No  The Business Corporations Act defi	inition for "affiliate" can be found at www.e-laws.gov.on.ca.	Licence Number
ever been licensed by the OEB?  Yes No  The Business Corporations Act defi	inition for "affiliate" can be found at <a href="https://www.e-laws.gov.on.ca">www.e-laws.gov.on.ca</a> .  d expired licences.  Relation to the Applicant (e.g. applicant itself, affiliate,	Licence
ever been licensed by the OEB?  Yes No  The Business Corporations Act defi  If yes, please provide current and  Licensee Name  Gas Marketer Licence Agent	inition for "affiliate" can be found at <a href="www.e-laws.gov.on.ca">www.e-laws.gov.on.ca</a> .  If expired licences.  Relation to the Applicant (e.g. applicant itself, affiliate, partner, etc.)	Licence Number
ever been licensed by the OEB?  Yes No  The Business Corporations Act defiling the second provide current and Licensee Name  Gas Marketer Licence Agent Only  7. (b) Does the applicant, an affiliation of the second provide current and Licensee Name	inition for "affiliate" can be found at <a href="www.e-laws.gov.on.ca">www.e-laws.gov.on.ca</a> .  If expired licences.  Relation to the Applicant (e.g. applicant itself, affiliate, partner, etc.)  My self, director  ate of the applicant, or an associated entity (e.g. a partnership or	Licence Number GM-2018-0110
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ever been licensed by the OEB?  Yes No  The Business Corporations Act defile If yes, please provide current and  Licensee Name  Gas Marketer Licence Agent Only  7. (b) Does the applicant, an affiliate have any other application(s) before Yes No  No  7. (c) Has the applicant, an affiliate	inition for "affiliate" can be found at <a href="www.e-laws.gov.on.ca">www.e-laws.gov.on.ca</a> .  If expired licences.  Relation to the Applicant (e.g. applicant itself, affiliate, partner, etc.)  My self, director  ate of the applicant, or an associated entity (e.g. a partnership or	Licence Number GM-2018-0110

### 8. Officers, Directors and Key Individuals

8. (a) Please confirm the number of officers, directors and key individuals in your organization.

1

8. (b) In the table below, identify the key individuals that are responsible for executing the following functions for the applicant: matters related to regulatory requirements and conduct, financial matters and technical matters.

Key individuals include the Chief Executive Officer, the Chief Financial Officer, other officers and directors, partners or proprietors.

#### **NOTES:**

- 1. List a minimum of 3 key individuals in the table below. Additional information about each key individual is required in Section 17.
- 2. One of the listed key individuals must sign the completed application. See Section 19 for signing authority details.

Name of Key Individual	Email	Title/Position within Applicant's Business (or identify company if not the Applicant's Business)
Mikhail Garine	mgarine@dhontario.com	Director of Operations

8. (c) If unable to provide a minimum of 3 key individuals, please explain.

DeMark Home Ontario is under one Director (Mikhail Garine) and the rest are employees and/or contractors

9. Intended Markets and	Camaria
y intended warkets and	

9. (a) Identify the applicant's intended markets and services. Select all that apply.			
_	To sell or offer to sell gas to low-volume consumers (consuming 50,000m <sup>3</sup> or less of natural gas per year) in Ontario.		
	To act as an agent or broker for a gas marketer with respect to the sale or offering for sale of natural gas to low-volume consumers in Ontario.		
$\overline{}$	To act as an agent or broker for low-volume consumers with respect to the sale or offering for sale of natural gas in Ontario.		
9. (b) Is the applicant currently providing any of the above listed services?			
<b>②</b>	Yes O No		
9. (b	yes) If yes, provide a list of the services the applicant is currently providing.		

Online (web) sales and marketing for fixed price electricity and natural gas for a retailer.

9. (c) Please describe in detail the applicant's intended business model and product offering(s). Include details of all products the applicant intends to offer to its customers and explain how the commodity pricing will be determined for each of the applicant's product offering.

DeMark Home Ontario intends to act a broker between consumers and retail energy suppliers. With respect to marketing of natural gas to small volume consumers, DeMark Home Ontario currently has a broker agreement with Summitt Energy Inc., to offer their natural gas products to consumers, as well as home services products.

DeMark Home Ontario has invested in an online platform with which to provide consumers access to Summitt Energy Inc's natural gas and electricity products. These products and pricing are to be determined by Summitt Energy Inc., As a Broker, DeMark Home intends to advertise and market online to attract energy consumers to its website, www.MyFixRate.com, there to

offer the energy products provided by Summitt Energy Inc.

9. (d) Describe how the applicant purchases, or intends to purchase, its commodity supply, including source(s) of supply, pricing terms, hedging mechanisms and timing of purchase relative to customer supply.

Consumers who enter into agreements through www.MyFixRate.com shall, via the regulated process, be provided with all mandated disclosures and price comparisons. The MyFixRate Energy website shall conform to the OEB's rules for online marketing with respect to all consumer awareness requirements, statements, protections, and notifications. DeMark Home Ontario will not take possession of gas or electricity at any time, and all pricing and products will be supplied by Summitt Energy Inc. DeMark Home Ontario intends to market all products and services.

9. (e) Describe in detail the applicant's intended approach to customer acquisition. Please include a detailed description of the marketing/advertising campaign that has been planned to begin customer acquisition and list all sales channels intended to be used.

Online only MyFixRate.com

9. (f) Does the applicant into	end to acquire any services f	from the third-party	providers (e.g. cu	stomer service	e, call
centre, settlement services	)?				

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Yes



No

#### **CONFIDENTIAL SECTIONS**

Information filed as part of or in support of sections 10 to 17 of this application will be treated as confidential and is not available for public view.

### 18. Notice

The OEB is authorized, under section 4.14 of the OEB Act, to collect personal information for the purpose of carrying out its duties and exercising its powers under the OEB Act or any other Act.

The information provided both on this form and attached to this form is being collected by the OEB for the purpose of determining whether the applicant is qualified to receive the licence for which it is applying.

In order to verify the information on this form and/or determine whether the applicant is qualified to receive the licence for which it is applying, it may be necessary for the OEB to collect additional information from some or all of the following sources: federal, provincial/state, or municipal governments; licensing bodies; law enforcement agencies; credit bureaus; and banks. Only information relevant to the application or the OEB's determination of the application will be collected by the OEB.

The public official who can answer questions about the collection of the information is:

### Registrar Ontario Energy Board

P.O. Box 2319 2300 Yonge Street, 27th Floor Toronto. ON M4P 1E4

Tel: 416-481-1967 or 1-888-632-6273

Applicants are reminded that the OEB is subject to the <u>Freedom of Information and Protection of Privacy Act</u> (FIPPA). FIPPA addresses circumstances in which the OEB may, upon request, be required to release information that is in its custody or under its control, and generally prohibits the OEB from releasing personal information. "Personal Information" has the meaning given to it under FIPPA.