



BY E-MAIL

September 6, 2023

Aaron Blazina
Vice President, Finance, Regulatory Affairs & Purchasing
Synergy North Corporation
34 Cumberland Street N.
Thunder Bay ON P7A 4L4
ablazina@synergynorth.ca

LETTER OF DIRECTION

Dear Mr. Blazina:

**Re: Synergy North Corporation (Synergy North)
Application for 2024 Distribution Rates
Ontario Energy Board File Number: EB-2023-0052**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Synergy North's application for 2024 Distribution Rates (Notice). The Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 through 3 below **prior to September 14, 2023**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. No later than the date the Notice is posted on Synergy North's website in accordance with paragraph 2, to:
 - a) arrange for the service of the enclosed Notice, in the exact form accompanying this letter and the application and the evidence, directly on intervenors in the past proceedings EB-2018-0233, EB-2016-0105 and EB-2010-0135; and
 - b) arrange for the service of the enclosed Notice, in the exact form accompanying this letter by email on any customers for which Synergy North has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:

- i. “Synergy North Corporation has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board’s Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board’s hearing.” The email must attach a copy of the Notice and the words “Notice of Hearing” within the email message are required to provide a live link to the Notice posted on Synergy North’s website.
2. To make a copy of the Notice, the application and evidence, and any amendments thereto, available for public review at Synergy North’s office and in a prominent place on Synergy North’s website.
3. If Synergy North has a twitter account, once the Notice is posted on Synergy North’s website, in accordance with paragraph 2, to tweet the following message: “We have applied to the @OntEnergyBoard to change our electricity distribution rates. Learn more. Have your say.” The tweet is required to provide a live link to the Notice posted on Synergy North’s website.
4. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
5. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Nancy Marconi
Registrar

Encl.

cc: Tim Wilson, President, and CEO, twilson@synergynorth.ca
John Vellone, Borden Ladner Gervais LLP, jvellone@blg.com