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-- Name --

Terry Jewell

-- Do you reside in the impacted service area? -- Yes

-- Comments --

Synergy North has made multiple rate increases in consecutive years and often the consumption amount is less than the charged delivery amount. I would strongly suggest that the board decline this rate increase. It will only contribute to driving inflation. Synergy North needs to focus on reducing costs and being more efficient in its operations. We personally have multiple accounts with Synergy and these increases will be passed on to tenants, further making problems with in the housing industry in Ontario. Please give Synergy North some guidance on cost controls and efficiencies. PLEASE DO NOT APPROVE THIS RATE INCREASE Thank you Terry Jewell