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-- Name --

2565784 Ontario Inc. 2565784 Ontario Inc.

-- Do you reside in the impacted service area? -- Yes

-- Comments --

I would challenge Exhibit 1,4 and 9 submitted by SNC - they have used CPI at the time of writing was 6.8% pg. 159 and CPI it is substantially lower now. (Sept 2023) Management is expecting a 21.22% increase in management costs, my question would be why? Last COS (cost of service was 2017 pg. 183 - where is the current 2023 figures?I hope the OEB give due diligence to these documents. I would also like to say the SNC has failed in its promised consultation Pg 198. Wages and benefits seem to be going up and management has decided that compensation was not competitive in 2021 - thus big increases Pg. 92-106 Exhibit 4. I am concerned as a rate payer, tax payer and consumer of SNC that they are not behaving in a responsible manner. PLEASE DO NOT APPROVE THIS RATE INCREASE. THANK YOU President 2565784 Ontario Inc.