

[REDACTED]

From: registrar
Sent: July-12-17 12:50 PM
To: [REDACTED]
Subject: FW: Letter of Comment -

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-05-17 9:03 AM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-05

-- Case Number --
EB-2017-0049

-- Name --
Marc LaFrance

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I am a rural Hydro one customer. My delivery charges today are absolutely astounding! Delivery charges, on average, make up more than 60% of my total monthly bill. Any further increase in these absurd charges is totally unwarranted.

In the last two years I have made drastic changes, (expensive changes*) to our home to reduce our total Hydro consumption. Thinking that by significantly reducing our monthly KWhrs I would be saving proportionately on this ridiculous "delivery charge". In actual fact, the less electricity I use the higher my delivery fees are and I have the bills to prove this! This defies logic, we are told to use less electricity but are charged more to deliver less.

If anything, OEB should be pushing back on Hydro One to restructure delivery charges whereby it is fair between urban and rural customers, and even more-so to charge in line with rates of consumption.

Increasing already unrealistic delivery rates places a disproportionate financial hardship on all rural homeowners and unnecessarily penalizes those that try and control their energy costs.

Marc LaFrance

* Replaced electric furnace with HE propane.
Removed heat pump, so no AC in the Summer.
Installed a programmable timer on hot water heater.
Replaced 90% of lighting with LED.
Replaced electric cook stove with propane unit.
Increased attic insulation to R60
Airsealed furnace ducting to increase heating efficiency.

-- Attachment --