

[REDACTED]

From: registrar
Sent: July-12-17 4:43 PM
To: [REDACTED]
Subject: FW: Letter of Comment -

Original Message-----

From: webmaster@ontarioenergyboard.ca [mailto:webmaster@ontarioenergyboard.ca]

Sent: June-07-17 7:40 PM

To: registrar

Subject: Letter of Comment [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-07

-- Case Number --
EB-2017-0049

-- Name --
Christine KISS

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
June 7, 2017

After learning that HydroOne plans to raise the electricity rates even further, I am very upset to say the least and I want to air my grievances! I want to register a COMPLAINT about the outrageous HydroOne electricity prices:

Those 2016 usage rates of 8.7c, 13.2c and 18.0c per kw/h are totally untrue and a sneaky way of confusing the public, by adding on all these extra exorbitant fees, which seem to be out of control and are now go even higher for the next five years!?

In 2016 my family used \$135,05 worth of electricity for 1223.70 kw/h, But I PAID \$752.23 although we were very careful about the usage. In reality that translates to an average of almost 62 cents per kw/h (to be exact: \$0.6147 per kw/h) !!! In comparison I paid Oakville Hydro \$664,- for 2300 kw/h for all of 2016, almost half!

Don't tell us the rates have been "lowered" (for 2017) by 1 or 2 cents, and now raise them even higher than they were before! I call that pulling the wool over the eyes of the electricity user. Money does not grow on trees!

-- Attachment --