Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2022-0053

## **RESIDENTIAL SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Global Adjustment and the HST.

## **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	34.76
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Low Voltage Service Rate	\$/kWh	0.00015
Rate Rider for Disposition of Global Adjustment Account (2023) - effective until October 31, 2023		
Applicable only for Non-RPP Customers	\$/kWh	0.0001
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until April 30, 2024	\$/kWh	(0.0001)
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until April 30, 2024		
Applicable only for Class B Customers	\$/kWh	(0.0002)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0101
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0080

### **MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2022-0053

## **GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION**

This classification includes non residential accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

## **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	28.59
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0219
Low Voltage Service Rate	\$/kWh	0.00014
Rate Rider for Disposition of Global Adjustment Account (2023) - effective until October 31, 2023 Applicable only for Non-RPP Customers	\$/kWh	0.0001
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until April 30, 2024 Applicable only for Class B Customers	\$/kWh	(0.0002)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0095
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0071
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007

Rural or Remote Electricity Rate Protection Charge (RRRP) Standard Supply Service - Administrative Charge (if applicable)

0.25

\$

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2022-0053

## **GENERAL SERVICE 50 TO 2,999 KW SERVICE CLASSIFICATION**

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 3,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to Wholesale Market Participant (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	368.38
Distribution Volumetric Rate	\$/kW	3.0570
Low Voltage Service Rate	\$/kW	0.05359
Rate Rider for Disposition of Global Adjustment Account (2023) - effective until October 31, 2023 Applicable only for Non-RPP Customers Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until April 30, 2024	\$/kWh \$/kW	0.0001 (0.0038)

EB-2022-0053

# North Bay Hydro Distribution Limited TARIFF OF RATES AND CHARGES

## Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

#### approved schedules of Rates, Charges and Loss Factors

Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until April 30, 2024 Applicable only for Class B Customers	\$/kW	(0.0719)
Retail Transmission Rate - Network Service Rate	\$/kW	3.8103
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.8110
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2022-0053

## GENERAL SERVICE GREATER THAN 3,000 KW SERVICE CLASSIFICATION

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than 3,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to Wholesale Market Participant (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	7,698.65
Distribution Volumetric Rate	\$/kW	1.3681
Low Voltage Service Rate	\$/kW	0.05923
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until April 30, 2024	\$/kW	(0.0052)
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	4.0418
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	3.1064

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2022-0053

### **MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2022-0053

## UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification includes accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. These connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed unmetered load. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

## **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	6.33
Distribution Volumetric Rate	\$/kWh	0.0145
Low Voltage Service Rate	\$/kWh	0.00014
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until April 30, 2024	******	
Applicable only for Class B Customers	\$/kWh	(0.0002)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0095
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0071
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

EB-2022-0053

# North Bay Hydro Distribution Limited TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

## SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	5.82
Distribution Volumetric Rate	\$/kW	20.3357
Low Voltage Service Rate	\$/kW	0.04143
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until April 30, 2024		
Applicable only for Class B Customers	\$/kW	(0.0759)
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until April 30, 2024	\$/kW	(0.0039)
Retail Transmission Rate - Network Service Rate	\$/kW	2.8878
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.2182

### **MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

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EB-2022-0053

## STREET LIGHTING SERVICE CLASSIFICATION

This classification is for roadway lighting with the Municipality. The consumption for this customer is based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	1.50
Distribution Volumetric Rate	\$/kW	8.0654
Low Voltage Service Rate	\$/kW	0.04229
Rate Rider for Disposition of Global Adjustment Account (2023) - effective until October 31, 2023 Applicable only for Non-RPP Customers	\$/kWh	0.0001
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until April 30, 2024	\$/kW	(0.0036)
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until April 30, 2024 Applicable only for Class B Customers	\$/kW \$/kW	<mark>(0.0692)</mark> 2.8738
Retail Transmission Rate - Network Service Rate Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.0730
	φ/κνν	2.1720
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007

Rural or Remote Electricity Rate Protection Charge (RRRP)\$/kWh0.0007Standard Supply Service - Administrative Charge (if applicable)\$0.25

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2022-0053

## microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge

4.55

\$

Effective and Implementation Date May 1, 2023

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

## ALLOWANCES

EB-2022-0053

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

# SPECIFIC SERVICE CHARGES

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

	15.00
\$	
\$	15.00
\$	30.00
\$	30.00
\$	30.00
%	1.50
\$	65.00
\$	165.00
\$	30.00
\$	36.05
	\$ \$ \$ \$ \$ \$

Effective and Implementation Date May 1, 2023 This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2022-0053

## **RETAIL SERVICE CHARGES (if applicable)**

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer\$111.66Monthly Fixed Charge, per retailer\$44.67Monthly Variable Charge, per customer, per retailer\$1.11Distributor-consolidated billing monthly charge, per customer, per retailer\$0.66Retailer-consolidated billing monthly credit, per customer, per retailer\$(0.66)Service Transaction Requests (STR)\$0.56Processing fee, per request, applied to the requesting party\$0.56Processing fee, per request, applied to the requesting party\$1.11Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail\$1.11Settlement Code directly to retailers and customers, if not delivered electronically through the\$no chargeElectronic Business Transaction (EBT) system, applied to the requesting party\$4.47Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)\$2.23	Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply	y of competiti	ve electricity.
Monthly Variable Charge, per customer, per retailer\$1.11Distributor-consolidated billing monthly charge, per customer, per retailer\$0.66Retailer-consolidated billing monthly credit, per customer, per retailer\$(0.66)Service Transaction Requests (STR)\$0.56Request fee, per request, applied to the requesting party\$0.56Processing fee, per request, applied to the requesting party\$1.11Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail1.11Settlement Code directly to retailers and customers, if not delivered electronically through the1.11Electronic Business Transaction (EBT) system, applied to the requesting party\$no chargeMore than twice a year\$4.47Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the0.00	One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	111.66
Distributor-consolidated billing monthly charge, per customer, per retailer \$ 0.66 Retailer-consolidated billing monthly credit, per customer, per retailer \$ (0.66) Service Transaction Requests (STR) Request fee, per request, applied to the requesting party \$ 0.56 Processing fee, per request, applied to the requesting party \$ 1.11 Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party Up to twice a year \$ no charge More than twice a year, per request (plus incremental delivery costs) \$ 4.47 Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the	Monthly Fixed Charge, per retailer	\$	44.67
Retailer-consolidated billing monthly credit, per customer, per retailer \$ (0.66)   Service Transaction Requests (STR) \$ 0.56   Request fee, per request, applied to the requesting party \$ 0.56   Processing fee, per request, applied to the requesting party \$ 1.11   Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail \$ 1.11   Settlement Code directly to retailers and customers, if not delivered electronically through the \$ no charge   Lip to twice a year \$ no charge   More than twice a year, per request (plus incremental delivery costs) \$ 4.47   Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the \$ 0.00	Monthly Variable Charge, per customer, per retailer	\$	1.11
Service Transaction Requests (STR) \$ 0.56   Request fee, per request, applied to the requesting party \$ 0.11   Processing fee, per request, applied to the requesting party \$ 1.11   Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail \$ 1.11   Settlement Code directly to retailers and customers, if not delivered electronically through the \$ \$   Electronic Business Transaction (EBT) system, applied to the requesting party \$ \$ no charge   More than twice a year \$ \$ 4.47   Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the \$ 0.00	Distributor-consolidated billing monthly charge, per customer, per retailer	\$	0.66
Request fee, per request, applied to the requesting party\$0.56Processing fee, per request, applied to the requesting party\$1.11Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail\$1.11Settlement Code directly to retailers and customers, if not delivered electronically through the\$\$Electronic Business Transaction (EBT) system, applied to the requesting party\$no chargeMore than twice a year\$\$4.47Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the\$0.00	Retailer-consolidated billing monthly credit, per customer, per retailer	\$	(0.66)
Processing fee, per request, applied to the requesting party \$ 1.11   Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail \$ 1.11   Settlement Code directly to retailers and customers, if not delivered electronically through the \$ 1.00   Electronic Business Transaction (EBT) system, applied to the requesting party \$ no charge   More than twice a year, per request (plus incremental delivery costs) \$ 4.47   Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the 000	Service Transaction Requests (STR)		
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail   Settlement Code directly to retailers and customers, if not delivered electronically through the   Electronic Business Transaction (EBT) system, applied to the requesting party   Up to twice a year \$   More than twice a year, per request (plus incremental delivery costs) \$   Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the	Request fee, per request, applied to the requesting party	\$	0.56
Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party   Up to twice a year \$ no charge   More than twice a year, per request (plus incremental delivery costs) \$ 4.47   Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the 0 0	Processing fee, per request, applied to the requesting party	\$	1.11
Electronic Business Transaction (EBT) system, applied to the requesting party Up to twice a year \$ no charge   More than twice a year, per request (plus incremental delivery costs) \$ 4.47   Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the 000000000000000000000000000000000000	Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Up to twice a year\$no chargeMore than twice a year, per request (plus incremental delivery costs)\$4.47Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the000	Settlement Code directly to retailers and customers, if not delivered electronically through the		
More than twice a year, per request (plus incremental delivery costs) \$ 4.47   Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the •	Electronic Business Transaction (EBT) system, applied to the requesting party		
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the	Up to twice a year	\$	no charge
	More than twice a year, per request (plus incremental delivery costs)	\$	4.47
Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019) \$ 2.23	Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the		
	Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.23

# LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle. Total Loss Factor - Secondary Metered Customer < 5,000 kW 1.0389 1.0285

Total Loss Factor - Primary Metered Customer < 5,000 kW