

**Synergy North Corporation**  
**Kenora Rate Zone**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2024**  
This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors

EB-2023-0052

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**RESIDENTIAL SERVICE CLASSIFICATION**

All services supplied to single-family dwelling units for domestic or household purposes shall be classified as residential service. Subclasses would be:

Overhead

Transformers not on private property

Transformers on private property

Underground

Transformers not on private property

Transformers on private property

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	34.90
Rate Rider for Disposition of 1575/1576 (2024) KN - effective until April 30, 2025	\$	(0.07)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) SN - effective until April 30, 2025	\$	(1.18)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$	(4.34)
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kWh	0.0031
Rate Rider for Disposition of Global Adjustment Account (2024) KN - Applicable only for Non-RPP Customers - effective until April 30, 2025	\$/kWh	(0.0011)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0095
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0064

**MONTHLY RATES AND CHARGES - Regulatory Component**

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Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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**GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION**

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)

Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)

Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)

For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	39.60
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0222
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kWh	0.0034
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kWh	(0.0040)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) SN - effective until April 30, 2025	\$/kWh	(0.0019)
Rate Rider for Disposition of Global Adjustment Account (2024) KN - Applicable only for Non-RPP Customers - effective until April 30, 2025	\$/kWh	(0.0011)
Rate Rider for Disposition of 1575/1576 (2024) KN - effective until April 30, 2025	\$/kWh	(0.0001)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0089

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Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0057
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**MONTHLY RATES AND CHARGES - Regulatory Component**

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Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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**GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION**

All services other than those designated as residential service, municipal street lighting service. This includes combination type services where a variety of uses are made of the same service by the Customer (e.g. General Service less than 50 kVA combined with residential service). Subclasses would be:

Demand less than 50 kVA - (100A @ 120/208V; 100A @ 120/240V, 60A @ 347/600V)

Demand equal to 50 kVA, up to 500 kVA - (1600A @ 120/208V; 600A @ 347/600V; 600A @ 120/240V)

Demand equal to 500 kVA, up to 5,000 kVA - (greater than 1600A @ 120/208V OR greater than 600A @ 347/600V and service from the 44 kV distribution system)

For new installations, demand sizing is based on the main switch size in amps converted to kVA. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

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If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	352.94
Distribution Volumetric Rate	\$/kW	4.4089
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kW	1.3846
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kW	(0.1661)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) SN - effective until April 30, 2025	\$/kW	(0.7723)
Rate Rider for Disposition of Global Adjustment Account (2024) KN - Applicable only for Non-RPP Customers - effective until April 30, 2025	\$/kWh	(0.0011)
Rate Rider for Disposition of 1575/1576 (2024) KN - effective until April 30, 2025	\$/kW	(0.0409)
Retail Transmission Rate - Network Service Rate	\$/kW	3.7221
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.4350

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kVA and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	12.09
Distribution Volumetric Rate	\$/kWh	0.0157
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kWh	0.0035
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kWh	(0.0061)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) SN - effective until April 30, 2025	\$/kWh	(0.0019)
Rate Rider for Disposition of Global Adjustment Account (2024) KN - Applicable only for Non-RPP Customers - effective until April 30, 2025	\$/kWh	(0.0011)
Rate Rider for Disposition of 1575/1576 (2024) KN - effective until April 30, 2025	\$/kWh	(0.0001)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0089
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0060

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004



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Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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**STREET LIGHTING SERVICE CLASSIFICATION**

All service supplied to any electrical street lighting equipment owned by, or operated for, the City of Kenora that is used to illuminate roadways and sidewalks, etc. The street light equipment is not metered, and they turn on and off by photoelectric cells. The consumption will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection)	\$	1.91
Distribution Volumetric Rate	\$/kW	9.9590
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kW	1.1173
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) KN - effective until April 30, 2025	\$/kW	(2.5977)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2024) SN - effective until April 30, 2025	\$/kW	(0.6736)
Rate Rider for Disposition of Global Adjustment Account (2024) KN - Applicable only for Non-RPP Customers - effective until April 30, 2025	\$/kWh	(0.0011)
Rate Rider for Disposition of 1575/1576 (2024) KN - effective until April 30, 2025	\$/kW	(0.0330)
Retail Transmission Rate - Network Service Rate	\$/kW	2.6514
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7853

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004

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Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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**microFIT SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	4.55
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**ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

**SPECIFIC SERVICE CHARGES**

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**Customer Administration**

Arrears certificate	\$	15.00
Request for other billing information	\$	15.00
Easement letter	\$	26.75
Account history	\$	15.00
Returned cheque (plus bank charges)	\$	25.00

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Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

**Non-Payment of Account**

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	65.00
Reconnection at meter - after regular hours	\$	185.00
Reconnection at pole - during regular hours	\$	185.00
Reconnection at pole - after regular hours	\$	415.00

**Other**

Service call - customer owned equipment	\$	65.00
Service call - customer-owned equipment - after regular hours	\$	165.00
Disconnect/Reconnect at meter - during regular hours	\$	65.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	37.78

**RETAIL SERVICE CHARGES (if applicable)**

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	117.02
Monthly fixed charge, per retailer	\$	46.81
Monthly variable charge, per customer, per retailer	\$/cust.	1.16
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.69
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.69)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.59
Processing fee, per request, applied to the requesting party	\$	1.16
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.68

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Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)

\$ 2.34

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.043
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0325