

**London Hydro Inc.**

**Application for electricity distribution rates beginning  
May 1, 2024**

**PROCEDURAL ORDER NO. 1  
November 21, 2023**

London Hydro Inc. (London Hydro) filed an incentive rate-setting mechanism (IRM) application with the Ontario Energy Board (OEB) on October 11, 2023 under section 78 of the *Ontario Energy Board Act, 1998*, seeking approval for changes to the rates that London Hydro charges for electricity distribution, beginning May 1, 2024.

The OEB issued a Notice of Hearing on November 1, 2023. No persons applied for intervenor status.

It is necessary to make provision for the following matters related to this proceeding. Further procedural orders may be issued by the OEB.

**IT IS THEREFORE ORDERED THAT:**

1. OEB staff shall request any relevant information and documentation from London Hydro that is in addition to the evidence already filed, by written interrogatories filed with the OEB and served on London Hydro, by **December 5, 2023**.
2. London Hydro shall file with the OEB complete written responses to the interrogatories by, **January 9, 2024**.
3. Any written submissions by OEB staff shall be filed with the OEB and served on London Hydro by **January 23, 2024**.
4. Any reply submissions by London Hydro, shall be filed with the OEB by **February 6, 2024**.

Parties are responsible for ensuring that any documents they file with the OEB, such as applicant and intervenor evidence, interrogatories and responses to interrogatories or any other type of document, **do not include personal information** (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's [Rules of Practice and Procedure](#).

Please quote file number, **EB-2023-0037** for all materials filed and submit them in searchable/unrestricted PDF format with a digital signature through the [OEB's online filing portal](#).

- Filings should clearly state the sender's name, postal address, telephone number and e-mail address.
- Please use the document naming conventions and document submission standards outlined in the [Regulatory Electronic Submission System \(RESS\) Document Guidelines](#) found at the [File documents online page](#) on the OEB's website.
- Parties are encouraged to use RESS. Those who have not yet [set up an account](#), or require assistance using the online filing portal can contact [registrar@oeb.ca](mailto:registrar@oeb.ca) for assistance.

All communications should be directed to the attention of the Registrar and be received by end of business, 4:45 p.m., on the required date.

With respect to distribution lists for all electronic correspondence and materials related to this proceeding, parties must include the Case Manager, Dana Wong at [dana.wong@oeb.ca](mailto:dana.wong@oeb.ca) and OEB Counsel, Ljuba Djurdjevic at [ljuba.djurdjevic@oeb.ca](mailto:ljuba.djurdjevic@oeb.ca).

Email: [registrar@oeb.ca](mailto:registrar@oeb.ca)

Tel: 1-877-632-2727 (Toll free)

**DATED** at Toronto, **November 21, 2023**

**ONTARIO ENERGY BOARD**

**By delegation, before: Nancy Marconi**

Nancy Marconi  
Registrar