



Natural Resource Gas Limited

File# 19

RECEIVED

JAN - 4 2008

ONTARIO ENERGY BOARD

December 28, 2007

4/11/08  
Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street  
Suite 2601  
Toronto, Ontario  
M4P 1E4

BY PUROLATOR

Dear Kirsten:

**Re: EB-2007-0927 - Customer Notice**

Please find enclosed a copy of the customer notice to be issued by Natural Resource Gas Limited with regards to the rate adjustment in the above noted matter. The customer notice will go out with all billings starting January 1, 2008.

If you require any further information regarding this Application, please do not hesitate to contact us.

Yours very truly  
**NATURAL RESOURCE GAS LIMITED**

Chuck Hindley  
General Manager  
Encl.

## IMPORTANT INFORMATION ABOUT YOUR GAS BILL

On all bills rendered by NRG on or after January 1, 2008, the price we charge for the gas commodity and transportation portion of your bill will be decreasing by \$0.021595 per cubic meter to \$0.305213 per cubic meter. The Ontario Energy Board (OEB) has approved this change to reflect the prices that NRG expects that it will be paying to its gas suppliers through to the end of December 2008. On your gas bill this cost is on the line entitled "Gas Commodity".

As a regulated utility, NRG is permitted to recover what it pays for the purchase of gas plus any costs reasonably associated with this purchase but with no mark up or 'profit'. The price the utility charges you is based on the forecasted gas and transportation costs to NRG, which are periodically reviewed by the OEB and reconciled with actual costs. The gas commodity portion gets adjusted regularly throughout the year as the price of the gas commodity changes.

How will this price decrease impact you? That will depend on the amount of gas that you use. For a typical residential customer who consumes 2,000 cubic meters of gas annually, this price change will cause your annual heating costs to decrease by approximately \$43 per year. For customers who have arranged to have their gas supplied by a gas marketer/broker, the price may or may not change depending on the terms of the contract the customer has with the gas marketer/broker.

If you have any questions about this rate change, please do not hesitate to contact us at 519-773-5321. We thank you for continuing to make natural gas your fuel of choice.