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From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, December 11, 2023 12:10 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2023-0195

-- Name --

Marissa Binstock

-- Do you reside in the impacted service area? -- Yes

-- Comments --

I am writing to express my deep concern and opposition to the proposed increase in Toronto Hydro distribution rates. As a resident and customer, I understand the importance of a reliable and efficient electrical infrastructure. However, the proposed rate hike places an undue burden on consumers and businesses alike, and I believe it is not justified.

It is disheartening to note that such an increase would significantly impact households already grappling with the rising cost of living. Many residents are facing economic challenges, and an additional financial burden in the form of higher electricity bills would exacerbate their struggles. Moreover, small businesses, which form the backbone of our community, would be disproportionately affected, potentially leading to job losses and economic downturns.

I urge Toronto Hydro to reconsider the proposed rate increase and explore alternative solutions to address any financial constraints or infrastructure improvements. It is crucial to strike a balance between ensuring a sustainable and resilient electrical grid and safeguarding the economic well-being of the community.

Additionally, I request greater transparency in the delivery fee structure and billing in general as there seems to be no rhyme or reason to what comes in the mail every month. The distribution fee is shrouded in mystery in fact! Furthermore, I encourage Toronto Hydro to explore energy conservation initiatives and invest in renewable energy sources to mitigate the impact of rate increases on consumers. Embracing sustainable practices not only benefits the environment but also contributes to long-term cost savings for both the utility and its customers.

In conclusion, I strongly urge Toronto Hydro to reconsider the proposed distribution rate increase, taking into account the financial strain it would impose on residents and businesses. Your commitment to the well-being of the community is vital, and I trust that you will carefully consider the concerns of your customers.

Thank you for your attention to this matter. I look forward to a fair and equitable resolution that prioritizes the interests of the community.