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November 24, 2008
NOV 24, 2008
The Ontario Energy Board *25/11/08*

Attention Kirsten Walli
Board Secretary
PO Box. 2319
2300 Yonge Street, 27th Floor
Toronto, Ont., M4P 1E4

EB-2008-0219

OEB BOARD SECRETARY	
File No:	Sub File: <i>3</i>
Panel	<i>PS, IB, IN, D</i>
Licensing	<i>CS</i>
Other	
00/04	<i>AF</i>

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ONTARIO ENERGY BOARD

Reference: Application by Enbridge Gas Distribution Inc, - Rates for 2009:

Dear O.E.B. Members;

In regard to another increase in the Customer Charge of \$1.00 by Enbridge, I request that the O.E.B. decline approval of an increase in the Customer Charge from \$14.00 presently to \$15.00 beginning in Jan. '09.

I note that this Customer Charge is a convenient way for Enbridge to compensate itself and especially when no gas deliveries are involved. As a customer who is away from our Condo for approx. 5 of the six months between April 15, and October 15 each year, I find it incredulous that Enbridge bills me a Customer Charge which was \$11.25 in March, 2007; \$11.62 in April '07; \$11.88 in July '08; \$11.92 in Oct. '07; \$11.95 to June '08; \$13.11 in July '08 and \$14.00 from Aug. '08 to the present.

This represents for Seniors, on a fixed income, an increase of 24.4% in 19 months and an increase in Jan. 2009 to \$15.00 is a total increase over 21 months of 33.33%. It was reported this week in the Toronto Star that the 3rd Quarter profit of Enbridge rose to \$150 million up from \$79.8 million one year ago.

Why is Enbridge allowed to bill customers who use no Natural Gas?

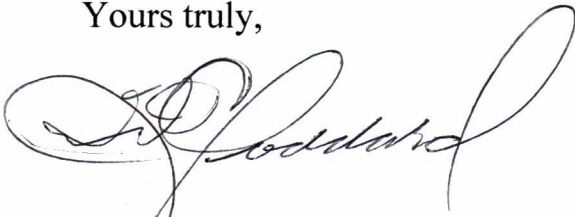
As an aside, we are told by Hydro One to curtail our use of Hydro during high peak periods and we can save money by installing new smart meters. For Sept. '08 our electricity consumption charge was \$4.65 and our Delivery charge was \$22.12. How are we going to reduce our Hydro bills when we are being hit with such high delivery charges??

It appears that consumers of Enbridge Gas and Hydro One are being gouged with exorbitant fixed charges to enhance profit and to pay down debt.

I urge the Ontario Energy Board to curtail the rapid increases in our utility costs and to be mindful that many of us are Seniors and that Ontario is entering a very difficult economic period.

Thank you for your attention to my concerns.

Yours truly,

A handwritten signature in cursive script, appearing to read "W. J. Goddard". The signature is fluid and includes a large loop at the end.

Wallace J. Goddard, CMA