New Rate Information October 2008 Residential Customers - Rate 1 (System customers)

#### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply Charge and an increase to the Delivery Charge effective October 1, 2008. For a typical residential customer, these changes will result in a decrease of approximately \$157 annually, excluding the Gas Cost Adjustment. The decrease is primarily due to lower North American natural gas prices. The effect on your bill will depend on how much gas you use.

# **Gas Supply Charge**

The Gas Supply Charge has decreased from 39.0121 cents per cubic metre (" $\phi$ /m³") to 33.7551  $\phi$ /m³. This price is based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under our actual costs, we reimburse or collect the difference from customers through gas cost adjustments.

There is a new Gas Cost Adjustment surcharge of 1.7008 ¢/m³ for the period October 1, 2008 through March 31, 2009. This surcharge is to recover the cost of gas we purchased and stored this spring and summer when prices were higher. This surcharge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of 35.4559 cents per cubic metre.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

#### **Delivery Charge**

The Delivery Charge will increase by approximately \$4 per year for a typical customer due to higher costs to transport natural gas to Ontario.

#### **Residential Rates**

Your current bill has been calculated for gas used from October 1, 2008 using the new approved rates as identified below. The annualized impact is based on a typical residential heating and water heating customer who uses 3,064 cubic metres per year.

MONTHLY CHARGES	MONTHLY RATES October 1, 2008	ANNUALIZED Increase/(Decrease)
Customer Charge	\$14.00	No Change
Gas Supply Charge	33.7551 ¢/m³	(\$161)
Delivery Charge Amount of gas used per month in cubic metres (m³) First 30 Next 55 Next 85 Over 170	15.3843 ¢/m³ 14.7763¢/m³ 14.2999 ¢/m³ 13.9451 ¢/m³	\$4
ADDITIONAL ITEMS	MONTHLY RATES	Increase/(Decrease)
Gas Cost Adjustment (October 1, 2008 - March 31, 2009)	1.7008 ¢/m³	\$39

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution rates, call 1-800-263-2212 or visit www.enbridge.com/gas.

# \*Note: Late Payment Charge

Enbridge Gas Distribution charges are due when you receive your bill, which is considered to be three days after the bill is rendered. A late payment charge of 1.5 per cent (1.5%) of all of your unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to your account on the 17<sup>th</sup> day following the date the bill is due.

CG.030.619A (REV.OCT/08)

# New Rate Information October 2008 Residential Customers - Rate 1 (ABC-T customers)

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved an increase to Enbridge Gas Distribution's Delivery Charge effective October 1, 2008. For a typical residential customer, these changes will result in an increase of approximately \$4 annually. The increase is primarily due to higher transportation costs. The effect on your bill will depend on how much gas you use.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

### **Delivery Charge**

The Delivery Charge will increase by approximately \$4 per year for a typical customer due to higher costs to transport natural gas to Ontario.

#### **Residential Rates**

Your current bill has been calculated for gas used from October 1, 2008 using the new approved rates as identified below. The annualized impact is based on a typical residential heating and water heating customer who uses 3,064 cubic metres per year.

MONTHLY CHARGES	MONTHLY RATES	ANNUALIZED
	October 1, 2008	Increase/(Decrease)
Customer Charge	\$14.00	No Change
Gas Supply Charge	Your price is based on your	
	contract with your marketer.	
Delivery Charge		\$4
Amount of gas used per month in		
cubic metres (m³)		
First 30	15.3843 ¢/m³	
Next 55	14.7763¢/m³	
Next 85	$14.2999 \text{ ¢/m}^3$	
Over 170	$13.9451 \text{ ¢/m}^3$	

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution rates, call 1-800-263-2212 or visit <a href="https://www.enbridge.com/gas">www.enbridge.com/gas</a>.

#### \*Note: Late Payment Charge

Enbridge Gas Distribution charges are due when you receive your bill, which is considered to be three days after the bill is rendered. A late payment charge of 1.5 per cent (1.5%) of all of your unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to your account on the 17<sup>th</sup> day following the date the bill is due.

New Rate Information October 2008 Commercial and Industrial Customers - Rate 6 (System customers)

# Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply Charge and an increase to the Delivery Charge effective October 1, 2008. For a typical commercial and industrial heating customer, these changes will result in a decrease of approximately \$1,161 annually, excluding the Gas Cost Adjustment. The decrease is primarily due to lower North American natural gas prices. The effect on your bill will depend on how much gas you use.

### **Gas Supply Charge**

The Gas Supply Charge has decreased from 39.1351 cents per cubic metre (" $\phi$ /m³") to 33.8781  $\phi$ /m³. This price is based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under our actual costs, we reimburse or collect the difference from customers through gas cost adjustments.

There is a new Gas Cost Adjustment surcharge of 1.7347 ¢/m³ for the period October 1, 2008 through March 31, 2009. This surcharge is to recover the cost of gas we purchased and stored this spring and summer when prices were higher. This surcharge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of 35.6128 ¢/m³.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

#### **Delivery Charge**

The Delivery Charge will increase by approximately \$27 per year for a typical customer due to higher costs to transport natural gas to Ontario.

#### **Commercial and Industrial Rates**

The current bill has been calculated for gas used from October 1, 2008 using the new approved rates as identified below. The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres per year.

MONTHLY CHARGES	MONTHLY RATES	ANNUALIZED
	October 1, 2008	Increase/(Decrease)
Customer Charge	\$50.00	No Change
Gas Supply Charge	33.8781 ¢/m³	(\$1,188)
Delivery Charge Amount of gas used per month in cubic metres (m³)		\$27
First 500 Next 1,050 Next 4,500 Next 7,000 Next 15,250 Over 28,300	13.4484 ¢/m³ 11.6847 ¢/m³ 10.4501 ¢/m³ 9.6565 ¢/m³ 9.3039 ¢/m³ 9.2156 ¢/m³	
ADDITIONAL ITEMS	MONTHLY RATES	Increase/(Decrease)
Gas Cost Adjustment (October 1, 2008 - March 31, 2009)	1.7347 ¢/m³	\$299

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution rates, call 1-800-263-2212 or visit www.enbridge.com/gas.

# \*Note: Late Payment Charge

Enbridge Gas Distribution charges are due when you receive your bill, which is considered to be three days after the bill is rendered. A late payment charge of 1.5 per cent (1.5%) of all of your unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to your account on the 17<sup>th</sup> day following the date the bill is due.

CG.030.640A (REV.OCT/08)

# Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved an increase to Enbridge Gas Distribution's Delivery Charge effective October 1, 2008. For a typical commercial and industrial heating customer, these changes will result in an increase of approximately \$27 annually. The increase is primarily due to higher transportation costs. The effect on your bill will depend on how much gas you use.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

# **Delivery Charge**

The Delivery Charge will increase by approximately \$27 per year for a typical customer due to higher costs to transport natural gas to Ontario.

#### **Commercial and Industrial Rates**

Your current bill has been calculated for gas used from October 1, 2008 using the new approved rates as identified below. The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres per year.

MONTHLY CHARGES	MONTHLY RATES	ANNUALIZED
	October 1, 2008	Increase/(Decrease)
Customer Charge	\$50.00	No Change
Gas Supply Charge	Your price is based on your contract with your	
	marketer.	
Delivery Charge Amount of gas used per month in cubic metres (m³) First 500 Next 1,050 Next 4,500 Next 7,000 Next 15,250 Over 28,300	13.4484 ¢/m³ 11.6847 ¢/m³ 10.4501 ¢/m³ 9.6565 ¢/m³ 9.3039 ¢/m³ 9.2156 ¢/m³	\$27

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution rates, call 1-800-263-2212 or visit www.enbridge.com/gas.

#### \*Note: Late Payment Charge

Enbridge Gas Distribution charges are due when you receive your bill, which is considered to be three days after the bill is rendered. A late payment charge of 1.5 per cent (1.5%) of all of your unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to your account on the 17<sup>th</sup> day following the date the bill is due.

CG.030.640B (REV.OCT/08)

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply Charge and an increase to the Delivery Charge effective October 1, 2008. On average, these changes will amount to a decrease of approximately 9% annually, excluding the Gas Cost Adjustment. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Gas Supply Charge**

The Gas Supply Charge has decreased from 38.8492 cents per cubic metre (" $\phi$ /m³") to 33.5922  $\phi$ /m³. This price is based on a forecast of market prices for the next twelve months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under, we reimburse or collect from customers through gas cost adjustments.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

### **Gas Cost Adjustment**

The OEB has approved a new Gas Cost Adjustment surcharge of  $0.9427 \text{ } \phi/\text{m}^3$  for the period October 1, 2008 through March 31, 2009. This surcharge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of  $34.5349 \text{ } \phi/\text{m}^3$ .

### **Delivery Charge**

The Delivery Charge has increased due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved an increase to Enbridge Gas Distribution's Delivery Charge effective October 1, 2008. On average, this change will amount to an increase of approximately 1% annually. The effect on your bill will depend on how much natural gas your organization uses.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

#### **Delivery Charge**

The Delivery Charge has increased due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply and Delivery Charges and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to a decrease of approximately 10% annually, excluding the Gas Cost Adjustment. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Gas Supply Charge**

The Gas Supply Charge has decreased from 38.9734 cents per cubic metre (" $\phi$ /m³") to 33.7164  $\phi$ /m³. This price is based on a forecast of market prices for the next twelve months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under, we reimburse or collect from customers through gas cost adjustments.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

# **Gas Cost Adjustment**

The OEB has approved a new Gas Cost Adjustment surcharge of 1.5697 ¢/m³ for the period October 1, 2008 through March 31, 2009. This charge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of 35.2861 ¢/m³.

#### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Delivery Charge and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to an increase of approximately 1% annually. The effect on your bill will depend on how much natural gas your organization uses.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply and Delivery Charges and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to a decrease of approximately 11% annually, excluding the Gas Cost Adjustment. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Gas Supply Charge**

The Gas Supply Charge has decreased from 38.8492 cents per cubic metre (" $\phi$ /m³") to 33.5922  $\phi$ /m³. This price is based on a forecast of market prices for the next twelve months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under, we reimburse or collect from customers through gas cost adjustments.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

### **Gas Cost Adjustment**

The OEB has approved a new Gas Cost Adjustment surcharge of 1.1613  $\phi/m^3$  for the period October 1, 2008 through March 31, 2009. This charge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of 34.7535  $\phi/m^3$ .

#### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Delivery Charge and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to an increase of approximately 3% annually. The effect on your bill will depend on how much natural gas your organization uses.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply and Delivery Charges and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to a decrease of approximately 11% annually, excluding the Gas Cost Adjustment. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Gas Supply Charge**

The Gas Supply Charge has decreased from 38.8492 cents per cubic metre (" $\phi$ /m³") to 33.5922  $\phi$ /m³. This price is based on a forecast of market prices for the next twelve months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under, we reimburse or collect from customers through gas cost adjustments.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

#### **Gas Cost Adjustment**

The OEB has approved a new Gas Cost Adjustment surcharge of 1.0367  $\phi$ /m³ for the period October 1, 2008 through March 31, 2009. This charge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of 34.6289  $\phi$ /m³.

#### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Delivery Charge and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to an increase of approximately 4% annually. The effect on your bill will depend on how much natural gas your organization uses.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

#### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply and Delivery Charges and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to a decrease of approximately 11% annually, excluding the Gas Cost Adjustment. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Gas Supply Charge**

The Gas Supply Charge has decreased from 38.9374 cents per cubic metre (" $\phi$ /m³") to 33.6805 $\phi$ /m³. This price is based on a forecast of market prices for the next twelve months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under, we reimburse or collect from customers through gas cost adjustments.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

# **Gas Cost Adjustment**

The OEB has approved a new Gas Cost Adjustment surcharge of  $0.9308 \text{ ¢/m}^3$  for the period October 1, 2008 through March 31, 2009. This charge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of  $34.6113 \text{ ¢/m}^3$ .

#### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Delivery Charge and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to an increase of approximately 4%. The effect on your bill will depend on how much natural gas your organization uses.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply and Delivery Charges and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to a decrease of approximately 11% annually, excluding the Gas Cost Adjustment. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Gas Supply Charge**

The Gas Supply Charge has decreased from 38.9653 cents per cubic metre (" $\phi$ /m³") to 33.7084  $\phi$ /m³. This price is based on a forecast of market prices for the next twelve months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under, we reimburse or collect from customers through gas cost adjustments.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

### **Gas Cost Adjustment**

The OEB has approved a new Gas Cost Adjustment surcharge of 1.5905 ¢/m³ for the period October 1, 2008 through March 31, 2009. This charge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of 35.2989 ¢/m³.

#### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Delivery Charge and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to an increase of approximately 2%. The effect on your bill will depend on how much natural gas your organization uses.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Gas Supply and Delivery Charges and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to a decrease of approximately 12% annually, excluding the Gas Cost Adjustment. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Gas Supply Charge**

The Gas Supply Charge has decreased from 38.8492 cents per cubic metre (" $\phi$ /m³") to 33.5922  $\phi$ /m³. This price is based on a forecast of market prices for the next twelve months. The forecast price is reviewed every three months and, if necessary, adjusted accordingly to reflect market changes. If our forecasts are over or under, we reimburse or collect from customers through gas cost adjustments.

Enbridge Gas Distribution does not make a profit on the cost of natural gas. The price we charge is the same as our cost to purchase natural gas.

### **Gas Cost Adjustment**

The OEB has approved a new Gas Cost Adjustment surcharge of 1.2608 ¢/m³ for the period October 1, 2008 through March 31, 2009. This charge combined with the Gas Supply Charge results in a new total effective Gas Supply rate of  $34.8530 \text{ ¢/m}^3$ .

#### **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information

### Natural gas prices have changed

The Ontario Energy Board ("OEB") has approved a decrease to Enbridge Gas Distribution's Delivery Charge and an increase to the Load Balancing Charge effective October 1, 2008. On average, these changes will amount to an increase of approximately 5%. The effect on your bill will depend on how much natural gas your organization uses.

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.

Your current bill has been calculated using the new approved rates for gas consumed from October 1, 2008. The rates are on the reverse side of this notice.

# **Delivery Charge and Load Balancing Charges**

The Delivery Charge has decreased due to lower commodity-related costs that decrease the cost of gas losses on the storage and distribution systems. The Load Balancing Charge has gone up due to higher costs to transport natural gas to Ontario.

#### For further information