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**ONTARIO ENERGY BOARD**

EB-2008-0250

*6/11/08*  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge St., 27<sup>th</sup> Floor  
TORONTO, ON M4P 1E4

ATTN: Board Secretary

This letter is in response to Westario application for rate increases for delivery charges to their customers.

At this time of economic pressure we are finding it very difficult to make ends meet with everything going up in price except wages and jobs are disappearing. This is just one more increase in a long line of necessary commodities and the noose is tightening!

Customers are being encouraged to conserve energy and we have gone out and purchased new light bulbs, a new refrigerator and freezer in an attempt to conserve and save money. Now Westario wants to increase delivery charges so we are no further ahead. Our costs are ever increasing and we cannot recoup them from anyone else. It's time for Westario to take ownership and be accountable for their spending habits rather than trying to save themselves and passing it along to their customers. It is very discouraging when we are doing our best and yet see no benefit. It is a losing battle.

In a 10 month period here is our data:

|                          |                   |
|--------------------------|-------------------|
| Cost of hydro used       | \$600.44          |
| Cost of delivery charges | \$628.01          |
| Regulation charges       | 75.19             |
| Debt reduction           | 73.08             |
| GST                      | <u>68.74</u>      |
| Total Paid               | <u>\$1,443.46</u> |

Our bills are already almost triple the hydro we used! This is not acceptable.

Please consider the above when making your decision.

Thank you,

*Judy Charlton*  
Judy Charlton,  
R.R. #1  
Chesley, ON N0G 1L0  
(519) 363-5774

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| OEB BOARD SECRETARY |                    |
|---------------------|--------------------|
| File No:            | Sub File: <i>5</i> |
| Panel               | <i>PS, CC, DL</i>  |
| Licensing           | <i>TA</i>          |
| Other               |                    |
| 00/04               | <i>NS</i>          |