

October 2nd, 2008

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street, Suite 2700
Toronto, ON M4P 1E4

Dear Ms. Walli:

Re: EB-2008-0150 Consultation on Energy Issues Relating to Low Income Consumers – Information Request Winter Warmth Program

As requested, PowerStream offers the following information relating to the Winter Warmth Program.

Financial Commitment

In 2008, PowerStream donated \$30,000 to the Winter Warmth Program. This was PowerStream's first year participating in the program. PowerStream has budgeted \$30,000 for the 2009 fiscal year.

Number of Applicants

During the past heating season, 90 households received Winter Warmth Assistance for their electricity account.

| Season | Adults | Children | Total Individuals |
|-----------|--------|----------|-------------------|
| 2007/2008 | 120 | 187 | 307 |

Average Payment Per Household

The average disbursement this past heating season was \$283.33.

Demand for Winter Warmth Funds

During the past year \$25,500 was distributed to PowerStream customers. The United Way retained 15% of the initial donation, or \$4,500, to cover their program administrative costs. As of April 30th, there were no funds remaining.

Should you require any further details, please feel free to contact the undersigned.

Yours truly,

[original signed by]

Sarah Griffiths
Manager – Regulatory Affairs