



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

DECISION AND RATE ORDER

EB-2023-0024

GREATER SUDBURY HYDRO INC.

Application for rates and other charges to be effective
May 1, 2024

BEFORE: **Fred Cass**
 Presiding Commissioner

Michael Janigan
Commissioner

March 21, 2024

1. OVERVIEW

The Ontario Energy Board is approving changes to the rates that Greater Sudbury Hydro Inc. (Greater Sudbury Hydro) charges to distribute electricity to its customers, effective May 1, 2024.

The OEB also approves the disposition of a debit balance of \$2,446,795 including interest for Group 1 deferral and variance accounts on a final basis.

As a result of this Decision, there will be a monthly total bill increase of \$4.35 for a residential customer consuming 750 kWh. This change does not factor in applicable taxes or the Ontario Electricity Rebate.

2. CONTEXT AND PROCESS

Greater Sudbury Hydro filed its application on October 11, 2023 under section 78 of the *Ontario Energy Board Act, 1998* and in accordance with Chapter 3 of the OEB's [Filing Requirements for Incentive Rate-Setting Applications](#) (Filing Requirements). The application was based on the Price Cap Incentive Rate-setting (Price Cap IR) option, with a five-year term.

The Price Cap IR option is one of three incentive rate-setting mechanisms (IRM) approved by the OEB.¹ It involves the setting of rates through a cost of service application in the first year and mechanistic price cap adjustments which may be approved through IRM applications in each of the ensuing adjustment years.

The OEB follows a standardized and streamlined process for processing IRM applications filed under Price Cap IR. In each adjustment year of a Price Cap IR term, the OEB prepares a Rate Generator Model that includes, as a placeholder, information from the distributor's past proceedings and annual reporting requirements. A distributor will then review, complete, and include the model with its application, and may update the model during the proceeding to make any necessary corrections or to incorporate new rate-setting parameters as they become available.

Greater Sudbury Hydro serves approximately 48,000 mostly residential and commercial electricity customers within parts of Greater Sudbury and parts of the Municipality of West Nipissing.

Notice of the application was issued on October 30, 2023. There were no intervenors.

The application was supported by pre-filed written evidence and a completed Rate Generator Model and as required during the proceeding, Greater Sudbury Hydro updated and clarified the evidence.

Greater Sudbury Hydro responded to interrogatories from OEB staff. Final submissions on the application were filed by OEB staff and Greater Sudbury Hydro.

¹ Each of these options is explained in the OEB's [Handbook for Utility Rate Applications](#).

3. DECISION OUTLINE

Each of the following issues is addressed in this Decision, together with the OEB's findings.

- Annual Adjustment Mechanism
- Revenue-to-Cost Ratio Adjustments
- Retail Transmission Service Rates
- Group 1 Deferral and Variance Accounts
- Lost Revenue Adjustment Mechanism Variance Account

Instructions for implementing Greater Sudbury Hydro's new rates and charges are set out in the final section of this Decision.

This Decision does not address rates and charges approved by the OEB in prior proceedings, such as specific service charges² and loss factors, which are out of the scope of an IRM proceeding and for which no further approvals are required to continue to include them on the distributor's Tariff of Rates and Charges.

² Certain service charges are subject to annual inflationary adjustments to be determined by the OEB through a generic order. For example, the OEB's Decision and Order in EB-2023-0193, September 26, 2023, established the adjustment for energy retailer service charges, effective January 1, 2024; and the OEB's Decision and Order in EB-2023-0194, issued September 26, 2023, established the 2024 Wireline Pole Attachment Charge, effective January 1, 2024.

4. ANNUAL ADJUSTMENT MECHANISM

Greater Sudbury Hydro has applied to change its rates, effective May 1, 2024, based on a mechanistic rate adjustment using the OEB-approved **inflation minus X-factor** formula applicable to IRM applications. The adjustment applies to distribution rates (fixed and variable) uniformly across all customer classes.³

The components of the Price Cap adjustment formula applicable to Greater Sudbury Hydro are set out in the table below. Inserting these components into the formula results in a **4.50%** increase to Greater Sudbury Hydro's rates: **4.50% = 4.80% - (0.00% + 0.30%)**.

Table 4.1: Price Cap IR Adjustment Formula

Components		Amount
Inflation factor ⁴		4.80%
Less: X-factor	Productivity factor ⁵	0.00%
	Stretch factor (0.00% to 0.60%) ⁶	0.30%

An inflation factor of 4.80% applies to all IRM applications for the 2024 rate year. The X-factor is the sum of the productivity factor and the stretch factor. It is a productivity offset that varies among different groupings of distributors. Subtracting the X-factor from inflation ensures that rates decline in real, constant-dollar terms, providing distributors with a tangible incentive to improve efficiency or else experience declining net income. The productivity component of the X-factor is based on industry conditions over a historical study period and applies to all IRM applications for the 2024 rate year. The stretch factor component of the X-factor is one of five stretch factor groupings established by the OEB, ranging from 0.00% to 0.60%. The stretch factor assigned to any distributor is based on the distributor's total cost performance as benchmarked

³ The adjustment does not apply to the following components of delivery rates: rate riders, rate adders, low voltage service charges, retail transmission service rates, wholesale market service rate, smart metering entity charge, rural or remote electricity rate protection charge, standard supply service – administrative charge, transformation and primary metering allowances, loss factors, specific service charges (other than the Wireline Pole Attachment charge), and microFIT charge.

⁴ OEB Letter, 2024 Inflation Parameters, issued October June 29, 2023.

⁵ Report of the Ontario Energy Board – “Rate Setting Parameters and Benchmarking under the Renewed Regulatory Framework for Ontario’s Electricity Distributors” EB-2010-0379, December 4, 2013.

⁶ Report to the Ontario Energy Board – “Empirical Research in Support of Incentive Rate-Setting: 2022 Benchmarking Update”, prepared by Pacific Economics Group LLC., July 2023.

against other distributors in Ontario. The stretch factor assigned to Greater Sudbury Hydro is 0.30%, resulting in a rate adjustment of 4.50%.

Findings

Greater Sudbury Hydro's request for a 4.50% rate adjustment is in accordance with the annually updated parameters set by the OEB. The adjustment is approved, and Greater Sudbury Hydro's new rates shall be effective May 1, 2024.

5. REVENUE-TO-COST RATIO ADJUSTMENTS

A revenue-to-cost ratio measures the relationship between the revenues that a distributor expects to receive from a class of customers and the level of costs allocated to that class. A distributor may implement an adjustment to its revenue-to-cost ratios during an IRM term, in accordance with OEB-established target ranges, if the adjustment was approved by the OEB in a previous proceeding.⁷

In this proceeding, Greater Sudbury has proposed an increase to the revenue-to-cost ratios for the Residential and Sentinel Lighting service classifications. The additional revenues from these adjustments would be used to reduce the revenue-to-cost ratios for the Street Lighting service classification.⁸

Table 5.1 outlines the revenue-to-cost ratio adjustments proposed by the applicant for the 2024 rate year.

Table 5.1: Revenue-to-Cost Ratios

Rate Classification	Current 2023 Ratio (%)	Proposed 2024 Ratio (%)
Residential Service	92.69	93.06
General Service Less Than 50 KW	118.66	118.66
General Service 50 to 4,999 KW Service	109.46	109.46
Street Lighting Service	136.12	120.00
Sentinel Lighting Service	89.47	93.06
Unmetered Scattered Load Service	100.10	100.10

Findings

The OEB approves Greater Sudbury Hydro's revenue-to-cost ratio adjustments for the 2024 rate year in accordance with Table 5.1 above. The OEB finds that the proposed adjustments are consistent with the OEB's decision on Greater Sudbury Hydro's last cost of service application.

⁷ Report of the OEB – "Application of Cost Allocation for Electricity Distributors." EB-2007-0667, November 28, 2007; and, Report of the Board – "Review of Electricity Distribution Cost Allocation Policy." EB-2010-0219, March 31, 2011.

⁸ EB-2019-0037, Decision and Rate Order, May 7, 2020.

6. RETAIL TRANSMISSION SERVICE RATES (RTSRs)

Greater Sudbury Hydro is partially embedded within Hydro One Networks Inc.'s distribution system.

To recover its cost of transmission services, Greater Sudbury Hydro requests approval to adjust the RTSRs that it charges its customers in accordance with the UTRs and host distributor RTSRs currently in effect.

Findings

Greater Sudbury Hydro's proposed adjustment to its RTSRs is approved.

The RTSRs have been adjusted based on the current OEB-approved UTRs and host-RTSRs.⁹

UTRs and host-RTSRs are typically approved annually by the OEB. In the event that the OEB updates the approved UTRs and host-RTSRs during Greater Sudbury Hydro's 2024 rate year, any resulting differences (from the prior-approved UTRs and host-RTSRs) will be captured in Retail Settlement Variance Accounts 1584 (Retail Transmission Network Charge) and 1586 (Retail Transmission Connection Charge).

⁹ EB-2023-0222, Decision and Order, January 18, 2024; EB-2023-0030, Partial Decision and Rate Order, December 14, 2023.

7. GROUP 1 DEFERRAL AND VARIANCE ACCOUNTS

In each year of an IRM term, the OEB will review a distributor's Group 1 deferral and variance accounts (DVA) to determine whether those balances should be disposed of. OEB policy states that Group 1 account balances should be disposed of if they exceed, on a net basis (as a debit or credit), a pre-set disposition threshold of \$0.001 per kWh, unless a distributor justifies why balances should not be disposed of.¹⁰ If the net balance does not exceed the threshold, a distributor may still request disposition.¹¹

The 2022 year-end net balance for Greater Sudbury Hydro's Group 1 accounts eligible for disposition, including interest projected to April 30, 2024, is a debit of \$2,446,795, and pertains to variances accumulated during the 2021 to 2022 calendar years. This amount represents a total claim of \$0.0029 per kWh, which exceeds the disposition threshold. Greater Sudbury Hydro has requested disposition of this amount over a one-year period.

Included in the Group 1 accounts are certain variances related to costs that are paid for by a distributor's customers on different bases, depending on their classification. Namely, "Class A" customers, who participate in the Industrial Conservation Initiative, pay for Global Adjustment (GA) charges based on their contribution to the five highest Ontario demand peaks over a 12-month period. "Class B" customers pay for GA charges based on their monthly consumption, either as a standalone charge or embedded in the Regulated Price Plan (RPP).¹² A similar mechanism applies to Class A and Class B customers for Capacity Based Recovery (CBR) charges.¹³ The balance in the GA variance account is attributable to non-RPP Class B customers and is disposed of through a separate rate rider. The balance in the CBR Class B variance account is attributable to all Class B customers.

Greater Sudbury Hydro had one or more Class A customers during the period in which variances accumulated so it has applied to have the balance of the CBR Class B variance account disposed of through a separate rate rider for Class B customers to ensure proper allocation between Class A and Class B customers.

¹⁰ Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative" (EDDVAR), EB-2008-0046, July 31, 2009.

¹¹ OEB letter, "Update to the Electricity Distributors' Deferral and Variance Account Review ("EDDVAR Report"), released July 2009 (EB-2008-0046)", issued July 25, 2014.

¹² For additional details on the Global Adjustment charge, refer to the Independent Electricity System Operator (IESO)'s [website](#).

¹³ All Class B customers (RPP and non-RPP) pay the CBR as a separate charge based on their monthly consumption. For additional details on the CBR for Class A customers, refer to the IESO's [website](#).

During the period in which variances accumulated, Greater Sudbury Hydro had one or more customers' transition between Class A and Class B. Under the general principle of cost causality, customer groups that cause variances that are recorded in Group 1 accounts should be responsible for paying (or receiving credits) for their disposal. Greater Sudbury Hydro has proposed to allocate a portion of the GA and CBR Class B balances to its transition customers, based on their customer-specific consumption levels.¹⁴ The amounts allocated to each transition customer are proposed to be recovered (or refunded, as applicable), by way of 12 equal monthly installments.

Account 1580

In its 2023 IRM proceeding,¹⁵ Greater Sudbury Hydro stated that it discovered a misallocation error in the 2020 balances for Account 1580 – Wholesale Market Service Charge (WMS) and Account 1580, Sub-account CBR Class B. The error stemmed from Greater Sudbury Hydro incorrectly reporting the balance in Account 1580 – Sub-account CBR Class B in its 2020 Reporting and Record Keeping Requirements (RRR) filing. The correct 2020 balance that should have been reported in RRR was a credit amount of \$172,700, rather than a debit amount of \$172,700. In its 2022 IRM application,¹⁶ the 2020 account balances for Account 1580 –WMS and Account 1580, Sub-account CBR Class B were disposed on a final basis.

In the 2023 IRM proceeding, the OEB stated that no disposition of the Group 1 DVAs was required at that time as the disposition threshold was not exceeded and disposition was not requested by Greater Sudbury Hydro.¹⁷ The OEB stated that it would not determine whether the adjustments made by Greater Sudbury Hydro for 2020 and 2021 activities were reasonable, including whether the retroactive adjustments for balances already disposed are appropriate in the manner proposed by the applicant.¹⁸ The OEB decided that it would make this determination at the time of disposition.¹⁹

In the current application, the Group 1 DVA balances do exceed the threshold and Greater Sudbury Hydro is requesting disposition of Group 1 DVA balances.

Greater Sudbury Hydro estimated that correcting the error would result in a debit amount of approximately \$16,000, with either a nil or immaterial impact for each class and type of customer.²⁰

¹⁴ 2024 IRM Rate Generator Model, Tab 6.1a "GA Allocation" and Tab 6.2a "CBR B_Allocation".

¹⁵ EB-2022-0034, 2023 IRM Application.

¹⁶ EB-2021-0026, Decision and Rate Order, March 24, 2022.

¹⁷ EB-2022-0034, Decision and Rate Order, March 23, 2023, page 9.

¹⁸ EB-2022-0034, Decision and Rate Order, March 23, 2023, page 9.

¹⁹ EB-2022-0034, Decision and Rate Order, March 23, 2023, page 9.

²⁰ Application, page 10; Interrogatory response to OEB Staff-03.

In an interrogatory response,²¹ Greater Sudbury Hydro proposed two options to address the misallocation error. The first option was to adjust the general ledger in 2023 to align with IRM continuity for the affected accounts, ensuring no impact on approved rates or current IRM rate riders. This would have crystallized the disposition of the 2020 balances without altering existing rate riders. The second option was to modify the IRM continuity through the "Principal Adjustment during 2022" without changing the general ledger, potentially leading to some inequity for new customers or those departing between 2022 and 2024 IRM rate riders. Greater Sudbury Hydro preferred the first option, based on the opinion that this option was aligned with OEB expectations and avoided impacts on approved rates or current IRM rate riders.

The OEB's [Adjustments to Correct for Errors in Electricity Distributor "Pass-Through" Variance Accounts After Disposition](#) (OEB Guidance Letter),²² provided guidance on adjustments to commodity accounts resulting from errors after final disposition and indicated that an asymmetrical approach to the correction of an error may be appropriate in some circumstances. The Guidance Letter outlined four factors that may be considered by the OEB, on a case by case basis, which Greater Sudbury Hydro addressed in its response to OEB staff interrogatories:²³

1. Whether the error was within the control of the distributor:
It was within the control of Greater Sudbury Hydro as it acknowledged that care needs to be taken to ensure sub-account balances are submitted with the correct sign (debit or credit) of the DVA balances.
2. The frequency with which the distributor has made the same error:
It was the first and only occurrence for Greater Sudbury Hydro.
3. Failure to follow guidance provided by the OEB:
It was inadvertent and not due to lack of guidance from the OEB.
4. The degree to which other distributors are making similar errors:
Greater Sudbury Hydro was unable to comment on the prevalence of this type of error among other electricity distributors due to the nature of the error and the potential for subsequent correction.

In its submission,²⁴ OEB staff supported the final disposition of Group 1 DVA balances, updated in accordance with a retroactive principal adjustment to the 2020 balances for Account 1580 due to the misallocation error. OEB staff submitted that it supported the

²¹ Interrogatory response to OEB Staff-03.

²² Adjustments to Correct for Errors in Electricity Distributor "Pass-Through" Variance Accounts After Disposition, October 31, 2019.

²³ Interrogatory response to OEB Staff-03.

²⁴ OEB staff submission, page 6.

retroactive principal adjustment, noting that the error was an isolated unintentional issue and Greater Sudbury Hydro confirmed that process changes were implemented to prevent future errors of a similar nature. OEB staff submitted that Greater Sudbury Hydro should make the retroactive adjustment through a principal adjustment in the year 2020 and recalculate the cumulative interest accordingly.

OEB staff acknowledges that the error may not materially impact customers. However, if uncorrected, the balances could increase, and as noted in the OEB Guidance Letter, such errors were a concern given the potential for the balances – and by extension, the associated implications for customers – to be large. OEB staff noted that there should not be an additional cost for Greater Sudbury Hydro to correct the error because the adjustment would have been included in this rate application and disposed of along with this year's DVA rate riders.

OEB staff submitted that, as an attachment to its reply submission, Greater Sudbury Hydro should provide an updated Rate Generator Model which includes the principal adjustment of a debit of \$343,095²⁵ in account '1580 RSVA – Wholesale Market Service Charge' and a credit of \$343,095 in account '1580 Variance WMS – Sub-account CBR Class B' for the year 2020 in the continuity schedule. In the updated Rate Generator Model from its reply submission, Greater Sudbury Hydro confirmed that the \$343,095 adjustment is made up of (\$172,700) to reverse the effect of the incorrect balance submitted in 2020 and (\$170,395) to account for the correct balance that would have been disposed in the 2022 IRM application. The difference of \$2,305 between these two adjustments accounts for the interest impact. OEB staff suggested that the update should also include updates to the rate rider calculations, proposed tariff schedule, and bill impacts.

In its reply submission, Greater Sudbury Hydro filed an updated Rate Generator Model based on OEB staff's submission.

Findings

The balances proposed for disposition reconcile with the amounts reported as part of the OEB's *Electricity Reporting and Record-Keeping Requirements*.

The OEB approves the disposition of a debit balance of \$2,446,795 as of December 31, 2022, including interest projected to April 30, 2024, for Group 1 accounts on a final basis.

²⁵ Interrogatory response to OEB Staff-03.

Table 7.1 identifies the principal and interest amounts, which the OEB approves for disposition.

Table 7.1: Group 1 Deferral and Variance Account Balances

Account Name	Account Number	Principal Balance (\$) A	Interest Balance (\$) B	Total Claim (\$) C=A+B
LV Variance Account	1550	82,369	6,959	89,328
Smart Metering Entity Charge Variance Account	1551	(151,164)	(11,609)	(162,773)
RSVA – Wholesale Market Service Charge	1580	2,509,454	210,652	2,720,106
Variance WMS – Sub-account CBR Class B	1580	(605,425)	(60,429)	(665,854)
RSVA – Retail Transmission Network Charge	1584	966,487	87,728	1,054,215
RSVA – Retail Transmission Connection Charge	1586	55,697	9,336	65,033
RSVA – Power	1588	181,448	6,985	188,434
RSVA – Global Adjustment	1589	(780,820)	(74,801)	(855,621)
Disposition and Recovery/Refund of Regulatory Balances (2019)	1595	30,929	(17,002)	13,927
Total for Group 1 accounts		2,288,975	157,820	2,446,795

The balance of each of the Group 1 accounts approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595. Such transfer shall be pursuant to the requirements specified in the *Accounting Procedures Handbook for Electricity Distributors*.²⁶ The date of the transfer must be the same as the effective date for the associated rates, which is generally the start of the rate year.

The OEB approves these balances to be disposed of through final rate riders, charges, or payments, as calculated in the Rate Generator Model. The final rate riders, charges, and payments, as applicable, will be in effect over a one-year period from May 1, 2024 to April 30, 2025.²⁷

²⁶ Article 220, Account Descriptions, Accounting Procedures Handbook for Electricity Distributors, effective January 1, 2012.

²⁷ 2024 IRM Rate Generator Model Tab 6.1 GA, Tab 6.1a GA Allocation, Tab 6.2 CBR B, Tab 6.2a CBR B_Allocation and Tab 7 Calculation of Def-Var RR.

8. LOST REVENUE ADJUSTMENT MECHANISM (LRAM) VARIANCE ACCOUNT

The OEB has historically used a Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) to capture implications for a distributor's revenues which arise from differences between actual and forecast conservation and demand management (CDM) savings included in its last OEB-approved load forecast. The use of the LRAMVA is no longer the default approach for CDM activities.²⁸

Distributors delivered CDM programs to their customers through the Conservation First Framework (CFF) that began on January 1, 2015 until March 20, 2019, when the CFF was revoked.²⁹

Distributors filing an application for 2024 rates are required to seek disposition of all outstanding LRAMVA balances related to program savings for CFF programs or other conservation programs they delivered, unless they do not have complete information on eligible program savings.³⁰

Greater Sudbury Hydro had LRAM-eligible amounts for future years approved on a prospective basis in a previous year. For the 2024 rate year, Greater Sudbury Hydro was approved for a prospective LRAM-eligible amount of \$37,271 in 2022 dollars.³¹ Prospective LRAM amounts are to be adjusted mechanistically by the approved inflation minus X-factor applicable to IRM applications in effect for a given year and recovered through a rate rider in the corresponding rate year.³² Applying Greater Sudbury Hydro's approved 2023 and 2024 inflation minus X-factor adjustments to the previously approved prospective balance for the 2024 rate year, results in an amount of \$40,272.^{33,34}

Findings

The OEB finds that Greater Sudbury Hydro's LRAMVA balance has been calculated in accordance with the OEB's CDM-related guidelines and updated LRAMVA policy. The OEB approves the disposition of the mechanistically adjusted LRAM-eligible amount for

²⁸ Conservation and Demand Management Guidelines for Electricity Distributors, December 20, 2021, chapter 8.

²⁹ On March 20, 2019 the Minister of Energy, Northern Development and Mines issued separate Directives to the OEB and the IESO.

³⁰ Chapter 3 Filing Requirements, section 3.2.7.1.

³¹ EB-2022-0034, Decision and Rate Order, March 23, 2023.

³² Chapter 3 Filing Requirements, section 3.2.7.1.

³³ Calculated as: (previously approved 2024 LRAM-eligible amount in 2022 dollars) x (2023 approved inflation minus X-factor) x (2024 approved inflation minus X-factor).

³⁴ Interrogatory response to OEB Staff-01.

the 2024 rate year of \$40,272. The OEB also confirms the previously approved LRAM-eligible amounts, which have been mechanistically adjusted to 2024 dollars by applying the approved inflation minus X-factor, as set out in Table 8.1 below.³⁵

Table 8.1 LRAM-Eligible Amounts for Prospective Disposition

Year	LRAM-Eligible Amount (in 2023 \$)	LRAM-Eligible Amount (in 2024\$)³⁶
2023	37,641	-
2024	38,538	40,272
2025	40,172	41,980
2026	40,172	41,980
2027	40,218	42,028

³⁵ EB-2019-0037, Decision and Order, May 7, 2020.

³⁶ Calculated as: (approved LRAM-eligible amount for a given rate year in 2023 dollars) x (2024 approved inflation minus X-factor).

9. IMPLEMENTATION

This Decision is accompanied by a Rate Generator Model, applicable supporting models, and a Tariff of Rates and Charges (Schedule A). The Rate Generator Model also incorporates the rates set out in Table 9.1.

Table 9.1: Regulatory Charges

Rate	per kWh
Rural or Remote Electricity Rate Protection (RRRP)	\$0.0014
Wholesale Market Service (WMS) billed to Class A and B Customers	\$0.0041
Capacity Based Recovery (CBR) billed to Class B Customers	\$0.0004

Each of these rates is a component of the “Regulatory Charge” on a customer’s bill, established annually by the OEB through a separate, generic order. The RRRP and WMS rates were set by the OEB on December 7, 2023.³⁷

The Smart Metering Entity Charge is a component of the “Distribution Charge” on a customer’s bill, established by the OEB through a separate order. The Smart Metering Entity Charge was set by the OEB at \$0.42 on September 8, 2022.³⁸

In the *Report of the Board: Review of Electricity Distribution Cost Allocation Policy*,³⁹ the OEB indicated that it will review the default province-wide microFIT charge annually to ensure it continues to reflect actual costs in accordance with the established methodology. On November 29, 2023, the OEB issued a letter advising electricity distributors that the microFIT charge shall remain at \$4.55 for the duration of the 2024 rate year (May 1, 2024 to April 30, 2025).⁴⁰

³⁷ EB-2023-00268, Decision and Order, December 7, 2023.

³⁸ EB-2022-0137, Decision and Order, September 8, 2022.

³⁹ EB-2010-0219, Report of the Board “Review of Electricity Distribution Cost Allocation Policy”, March 31, 2011.

⁴⁰ OEB Letter, “Review of Fixed Monthly Charge for microFIT Generator Service Classification”, issued November 29, 2023.

10. ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. Greater Sudbury Hydro's new final distribution rates shall be effective May 1, 2024, in accordance with this Decision and Rate Order.
2. The Tariff of Rates and Charges set out at Schedule A of this Decision and Rate Order is deemed draft until the following procedural steps have been complied with:
 - i. Greater Sudbury Hydro shall review the Tariff of Rates and Charges and shall file with the OEB, as applicable, a written confirmation of its completeness and accuracy, or provide a detailed explanation of any inaccuracies or missing information, by March 28, 2024.
 - ii. The Tariff of Rates and Charges will be considered final if Greater Sudbury Hydro does not provide a submission to the OEB that inaccuracies were found or information was missing pursuant to item 2.i.
 - iii. If the OEB receives a submission from Greater Sudbury Hydro to the effect that inaccuracies were found or information was missing pursuant to item 2.i, the OEB will consider the submission and issue a final Rate Order.
3. Greater Sudbury Hydro shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

Parties are responsible for ensuring that any documents they file with the OEB, such as applicant and intervenor evidence, interrogatories and responses to interrogatories or any other type of document, **do not include personal information** (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's [Rules of Practice and Procedure](#).

Please quote file number, **EB-2023-0024** for all materials filed and submit them in searchable/unrestricted PDF format with a digital signature through the [OEB's online filing portal](#).

- Filings should clearly state the sender's name, postal address, telephone number and e-mail address.
- Please use the document naming conventions and document submission standards outlined in the [Regulatory Electronic Submission System \(RESS\) Document Guidelines](#) found at the [File documents online page](#) on the OEB's website.

- Parties are encouraged to use RESS. Those who have not yet [set up an account](#), or require assistance using the online filing portal can contact registrar@oeb.ca for assistance.
- Cost claims are filed through the OEB's online filing portal. Please visit the [File documents online page](#) of the OEB's website for more information. All participants shall download a copy of their submitted cost claim and serve it on all required parties as per the [Practice Direction on Cost Awards](#).

All communications should be directed to the attention of the Registrar and be received by end of business, 4:45 p.m., on the required date.

With respect to distribution lists for all electronic correspondence and materials related to this proceeding, parties must include the Case Manager, Vithooshan Ganesanathan at Vithooshan.Ganesanathan@oeb.ca, and OEB Counsel, Ljuba Djurdjevic at Ljuba.Djurdjevic@oeb.ca

Email: registrar@oeb.ca
Tel: 1-877-632-2727 (Toll free)

DATED at Toronto, March 21, 2024

ONTARIO ENERGY BOARD

Nancy Marconi
Registrar

SCHEDULE A

DECISION AND RATE ORDER

GREATER SUDBURY HYDRO INC.

TARIFF OF RATES AND CHARGES

EB-2023-0024

March 21, 2024

Greater Sudbury Hydro Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2024

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2023-0024

RESIDENTIAL SERVICE CLASSIFICATION

To qualify for residential rates an electrical service shall meet all of the following conditions:

- The electricity shall be intended for and used primarily for a residence in which one or more person(s) reside.
- The electrical service shall be individually metered, no bulk metering allowed.

Residential customers are defined as customers connected as detached, semi-detached or duplex dwelling units. It does not include Residential Rate Class customers in apartments, condominiums, row housing or any other abode that is not a detached, semi-detached or duplex dwelling unit. The definition does not include the installation of primary, transformation and secondary to the hand holes in a new subdivision. All items excluded from the residential rate class definition, as above, shall be treated as general service rate class customers.

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	33.77
Rate Rider for Recovery of Advanced Capital Module (2021) - effective until the effective date of the next cost of service based rate order	\$	0.37
Rate Rider for Disposition of Account 1575 (2020) - in effect until April 30, 2025	\$	0.68
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Low Voltage Service Rate	\$/kWh	0.0004
Rate Rider for Disposition of Global Adjustment Account (2024) - effective until April 30, 2025 Applicable only for Non-RPP Customers	\$/kWh	(0.0035)
Rate Rider for Disposition of Deferral/Variance Accounts (2024) - effective until April 30, 2025	\$/kWh	0.0045
Rate Rider for Disposition of Capacity Based Recovery Account (2024) - effective until April 30, 2025 Applicable only for Class B Customers	\$/kWh	(0.0008)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0092
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0064

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MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Greater Sudbury Hydro Inc.
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GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

To qualify for General Service Less Than 50 kW Rates an electrical service shall meet all of the following conditions:

- The electrical service shall not qualify as a Residential Rate Class service.
- The electrical service shall have a peak demand less than 50 kilowatts for seven or more months in any twelve month period.
- New connections will be classified based on the rating, in amperes, of the main switch or sum of main switches.

The General Service Less Than 50 kW Rate Class includes those Residential Rate Class customers that are not in detached, semi-detached or duplex dwelling units. The General Service Rate Class also includes subdivision developments and all General Service Rate Class customers. Further servicing details are available in the distributor's Conditions of Service.

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	25.44
Rate Rider for Recovery of Advanced Capital Module (2021) - effective until the effective date of the next cost of service based rate order	\$	1.03
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0246
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Disposition of Global Adjustment Account (2024) - effective until April 30, 2025 Applicable only for Non-RPP Customers	\$/kWh	(0.0035)
Rate Rider for Disposition of Deferral/Variance Accounts (2024) - effective until April 30, 2025	\$/kWh	0.0048
Rate Rider for Disposition of Capacity Based Recovery Account (2024) - effective until April 30, 2025 Applicable only for Class B Customers	\$/kWh	(0.0008)
Rate Rider for Disposition of Account 1575 (2020) - in effect until April 30, 2025	\$/kWh	0.0010
Rate Rider for Prospective LRAM Disposition (2024) - effective until April 30, 2025	\$/kWh	(0.0002)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0069
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046

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MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Greater Sudbury Hydro Inc.
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GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

To qualify for General Service 50 to 4,999 kW Rates, an electrical service shall meet all of the following conditions:

- The electrical service shall not qualify as a Residential Rate Class service.
- The electrical service shall not qualify as a General Service Less Than 50 kW Rate Class service.
- New customers will be classified based on the rating, in amperes, of the main switch or sum of main switches.

Class A and Class B customers are defined in accordance with O.Reg.429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	193.95
Rate Rider for Recovery of Advanced Capital Module (2021) - effective until the effective date of the next cost of service based rate order	\$	11.12
Distribution Volumetric Rate	\$/kW	5.5651
Low Voltage Service Rate	\$/kW	0.2117

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Rate Rider for Disposition of Global Adjustment Account (2024) - effective until April 30, 2025 Applicable only for Non-RPP Customers	\$/kWh	(0.0035)
Rate Rider for Disposition of Deferral/Variance Accounts (2024) - effective until April 30, 2025 Applicable only for Non-Wholesale Market Participants	\$/kW	1.4384
Rate Rider for Disposition of Deferral/Variance Accounts (2024) - effective until April 30, 2025	\$/kW	0.6053
Rate Rider for Disposition of Capacity Based Recovery Account (2024) - effective until April 30, 2025 Applicable only for Class B Customers	\$/kW	(0.3381)
Rate Rider for Disposition of Account 1575 (2020) -in effect until April 30, 2025	\$/kW	0.3822
Rate Rider for Prospective LRAM Disposition (2024) - effective until April 30, 2025	\$/kW	(0.0480)
Retail Transmission Rate - Network Service Rate	\$/kW	5.1793
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	3.4511

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption.

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	9.00
Rate Rider for Recovery of Advanced Capital Module (2021) - effective until the effective date of the next cost of service based rate order - per connection	\$	0.15
Distribution Volumetric Rate	\$/kWh	0.0136
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Disposition of Global Adjustment Account (2024) - effective until April 30, 2025		
Applicable only for Non-RPP Customers	\$/kWh	(0.0036)
Rate Rider for Disposition of Deferral/Variance Accounts (2024) - effective until April 30, 2025	\$/kWh	0.0049
Rate Rider for Disposition of Capacity Based Recovery Account (2024) - effective until April 30, 2025		
Applicable only for Class B Customers	\$/kWh	(0.0008)
Rate Rider for Disposition of Account 1575 (2020) - in effect until April 30, 2025	\$/kWh	0.0010
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0069
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	6.18
Rate Rider for Recovery of Advanced Capital Module (2021) - effective until the effective date of the next cost of service based rate order - per connection	\$	0.10
Distribution Volumetric Rate	\$/kW	19.8801
Low Voltage Service Rate	\$/kW	0.1138
Rate Rider for Disposition of Global Adjustment Account (2024) - effective until April 30, 2025 Applicable only for Non-RPP Customers	\$/kWh	(0.0035)
Rate Rider for Disposition of Deferral/Variance Accounts (2024) - effective until April 30, 2025	\$/kW	1.7686
Rate Rider for Disposition of Capacity Based Recovery Account (2024) - effective until April 30, 2025 Applicable only for Class B Customers	\$/kW	(0.3070)
Rate Rider for Disposition of Account 1575 (2020) - in effect until April 30, 2025	\$/kW	0.3450
Retail Transmission Rate - Network Service Rate	\$/kW	2.7835
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.8543

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	4.10
Rate Rider for Recovery of Advanced Capital Module (2021) - effective until the effective date of the next cost of service based rate order - per connection	\$	0.08
Distribution Volumetric Rate	\$/kW	1.9866
Low Voltage Service Rate	\$/kW	0.1074
Rate Rider for Disposition of Global Adjustment Account (2024) - effective until April 30, 2025		
Applicable only for Non-RPP Customers	\$/kWh	(0.0035)
Rate Rider for Disposition of Deferral/Variance Accounts (2024) - effective until April 30, 2025	\$/kW	1.7591
Rate Rider for Disposition of Capacity Based Recovery Account (2024) - effective until April 30, 2025		
Applicable only for Class B Customers	\$/kW	(0.3027)
Rate Rider for Disposition of Account 1575 (2020) - in effect until April 30, 2025	\$/kW	0.3407
Rate Rider for Prospective LRAM Disposition (2024) - effective until April 30, 2025	\$/kW	2.3896
Retail Transmission Rate - Network Service Rate	\$/kW	2.6292
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7514

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0014
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	4.55
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

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SPECIFIC SERVICE CHARGES

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No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00

Non-Payment of Account

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	65.00
Reconnection at meter - after regular hours	\$	185.00
Reconnection at pole - during regular hours	\$	185.00
Reconnection at pole - after regular hours	\$	415.00

Other

Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments) - Approved on an Interim Basis	\$	37.78
		37.78

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RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	117.02
Monthly fixed charge, per retailer	\$	46.81
Monthly variable charge, per customer, per retailer	\$/cust.	1.16
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.69
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.69)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.59
Processing fee, per request, applied to the requesting party	\$	1.16
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.68
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.34

LOSS FACTORS (implementation May 1, 2020)

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0477
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0372