



# ONTARIO ENERGY BOARD

**FILE NO.:** EB-2023-0195

**Toronto Hydro-Electric System  
Limited**

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**VOLUME:** Technical Conference

**DATE:** April 8, 2024

EB-2023-0195

**THE ONTARIO ENERGY BOARD**

**Toronto Hydro-Electric System Limited**

**Application for energy distribution rates  
beginning January 1, 2025**

Technical Conference held in person and by videoconference  
from 2300 Yonge Street, 25th Floor, Toronto, Ontario,  
on Monday, April 8, 2024, commencing at 9:34 a.m.

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TECHNICAL CONFERENCE  
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A P P E A R A N C E S

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CLEMENT LI	Building Owners and Managers Association (BOMA)
TOM LADANYI	Coalition of Concerned Manufacturers and Businesses of Canada (CCMBC), Energy Probe Research Foundation
JULIE GIRVAN	Consumers Council of Canada (CCC)
NICK DAUBE	Distributed Resource Council (DRC)
KENT ELSON	Environmental Defence (ED)
MICHAEL BROPHY	Pollution Probe
DAN ROSENBLUTH BAYU KIDANE	Power Workers' Union (PWU)
MARK RUBENSTEIN JANE SCOTT	School Energy Coalition (SEC)
MARK GARNER BILL HARPER	Vulnerable Energy Consumers Coalition (VECC)

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1 Monday, April 8, 2024

2 --- On commencing at 9:34 a.m.

3 MR. MURRAY: I think we'll get started now. This is  
4 the technical conference for OEB file number EB-2023-0195,  
5 which is Toronto Hydro's custom IR application. My name is  
6 Lawren Murray, and I am counsel to board staff. Before my  
7 interjectory remarks and appearances, I'm going to hand  
8 things over to Ms. Sanasie, the hearings advisor, who will  
9 begin with the land acknowledgement.

10 **LAND ACKNOWLEDGEMENT:**

11 MS. SANASIE: The Ontario Energy Board acknowledges  
12 that our headquarters in Toronto is located on the  
13 traditional territory of many nations, including the  
14 Mississaugas of the Credit, the Anishinaabeg, the Chippewa,  
15 the Haudenosaunee, and the Wendat Peoples. This area is  
16 now home to many diverse First Nations, Inuit, and Métis  
17 Peoples. We also acknowledge that Toronto is covered by  
18 Treaty 13 with the Mississaugas of the Credit. We are  
19 grateful for the opportunity to gather and work on this  
20 land, and recognize our shared responsibility to support  
21 and be good stewards of it.

22 MR. MURRAY: Thank you, Ms. Sanasie. A few quick  
23 administrative matters before we get started: First, this  
24 technical conference being transcribed, and the  
25 transcription will form part of the record of this  
26 proceeding. For the benefit of the court reporter, we are  
27 recording today's session, but that recording will not be  
28 posted.

1           Second, a reminder that the technical conference is  
2 being live-streamed on YouTube, so be mindful, including  
3 during breaks, that there may be people watching other than  
4 those you see appearing on the screen.

5           And, third, while the chat function is enabled and  
6 available on Zoom, nothing said in the chat function will  
7 be recorded or appear in the transcript of today's  
8 technical conference.

9           With those preliminary remarks, I wanted to just say  
10 something briefly about the next five days. We have a very  
11 busy five days ahead of us. As people will know, the time  
12 estimates exceeded the available time by a wide margin, so  
13 we have provided a revised schedule that will see that the  
14 technical conference is completed within the allotted time.  
15 I would ask that everyone here, both the witness panel and  
16 the questioners, work together to ensure we can stay on  
17 schedule.

18           With me here today from OEB staff are my co-counsel,  
19 Charlotte Kanya-Forstner; case manager Thomas Eminowicz;  
20 senior advisor Margaret DeFazio; our accountant, Dana Wong;  
21 manager of major applications, Donald Lau. There will also  
22 be other members of OEB staff who will appear at points  
23 during the technical conference to ask questions in their  
24 subject matter area.

25           Let's get started now with appearances and proceed in  
26 the order of the schedule. Mr. Garner.

27           **APPEARANCES:**

28           MR. GARNER: My name is Mark Garner, and I'm a

1 consultant with the Vulnerable Energy Consumers Coalition,  
2 and I am here with -- I will let you introduce yourself,  
3 Mr. Harper.

4 MR. HARPER: My name is Bill Harper. I am also a  
5 consultant with the Vulnerable Energy Consumers Coalition.

6 MR. MURRAY: School Energy Coalition.

7 MR. RUBINSTEIN: Good morning. Mark Rubenstein,  
8 counsel for the School Energy Coalition, and, appearing  
9 virtually from time to time, set consultant, Jane Scott.

10 MR. MURRAY: AMPCO.

11 MS. GRICE: Good morning. Shelly Grice, consultant  
12 for the Association of Major Power Consumers in Ontario.

13 MR. MURRAY: DRC.

14 MR. DAUBE: Good morning. I am Nick Daube, appearing  
15 for DRC.

16 MR. MURRAY: CCC.

17 MS. GIRVAN: Good morning. It's Julie Girvan, and I  
18 am a consultant to the Consumers Council of Canada, and I  
19 will be attending later this afternoon. Thank you.

20 MR. MURRAY: PWU.

21 MR. ROSENBLUTH: Good morning. It's Dan Rosenbluth,  
22 counsel for the Power Workers' Union, and I am accompanied  
23 by Bayu Kidane.

24 MR. MURRAY: Environmental Defence.

25 MR. ELSON: Good morning. My name is Kent Elson, and  
26 I represent Environmental Defence.

27 MR. MURRAY: Pollution Probe.

28 MR. BROPHY: Good morning. My name is Michael Brophy,

1 and I'm here on behalf of Pollution Probe.

2 MR. MURRAY: CCMBC.

3 MR. LADANYI: Good morning. My name is Tom Ladanyi.  
4 I am consultant for the Coalition of Concerned  
5 Manufacturers and Businesses of Canada.

6 MR. MURRAY: Energy Probe.

7 MR. LADANYI: And also my name is also Tom Ladanyi.  
8 There are not two of me. I'm a consultant representing  
9 Energy Probe.

10 MR. MURRAY: Just looking, did I miss anyone in terms  
11 of the -- oh, BOMA.

12 MR. LI: Good morning, Clement Li, representing BOMA.  
13 I'm attending virtually today.

14 MR. MURRAY: Did I miss anyone's name in terms of the  
15 questioners? No. Before I hand things over to Mr. Keizer  
16 to introduce his first witness panel, I just want to  
17 canvass the room to see if there are any preliminary  
18 issues. Hearing none, I will hand things over to Mr.  
19 Keizer to introduce Hydro One's first panel.

20 MR. KEIZER: Well, so it's actually Toronto Hydro.

21 MR. MURRAY: Toronto Hydro.

22 MR. KEIZER: But, also, I should put in an appearance.  
23 My name is Charles Keizer, external legal counsel for  
24 Toronto Hydro. With me today is Daliana Coban, director of  
25 regulatory affairs, Toronto Hydro; and also appearing will  
26 be Mr. Arlen Sternberg. I will put in appearance for him,  
27 as well, as external legal counsel for Toronto Hydro.

28 The first panel is ready to go. Maybe what I will ask

1 is that, if each panelist can in their -- starting here, at  
2 the left, if you could introduce both your name and your  
3 title, and then proceed along through the panel, that would  
4 be appreciated.

5 MS. MARZOUGH: Good morning. My name is Rei  
6 Marzoughi. I'm the manager of the non-wire solutions team  
7 at Toronto Hydro, in the engineering division.

8 MR. HUNTLEY: Good morning, everyone. My name is Kirk  
9 Huntley. I'm the director of stations and capacity  
10 planning and grid innovation of Toronto Hydro.

11 MR. HIGGINS: Good morning. My name is Matthew  
12 Higgins. I am the director of integrated planning and  
13 modernization at Toronto Hydro.

14 MS. NARISSETTY: Good morning. Sushma Narisetty, I'm  
15 the director of the standards team at Toronto Hydro.

16 MR. MUNDENCHIRA: Good morning. My name is Githu  
17 Mundenchira. I'm the senior manager of finance capital  
18 planning at Toronto Hydro.

19 **TORONTO HYDRO-ELECTRIC SYSTEM LIMITED - PANEL 1**

20 **Rei Marzoughi**

21 **Kirk Huntley**

22 **Matthew Higgins**

23 **Githu Mundenchira**

24 **Sushma Narisetty**

25 MR. KEIZER: Thank you, panel. I think, just so  
26 you're aware, that you do share mics, so just so you are  
27 aware as you are turning on and off. We don't have any  
28 preliminary matters. I spoke with [audio dropout] and Mr.

1 Harper about some questions that they had filed earlier in  
2 the week, and Toronto Hydro is prepared to deal with those  
3 questions that were filed as written questions, so I leave  
4 it to Mr. Harper to bring that up, and maybe we will mark  
5 it as [audio dropout].

6 MR. MURRAY: Would you like to do that now, Mr.  
7 Harper, or is there somewhere in your --

8 MR. HARPER: No. My first item on my agenda after  
9 making sure everybody knew my name was to note that we had  
10 filed a letter on April 2nd, giving our time estimates and  
11 some of the questions we planned on asking, and asking if  
12 we can make that an exhibit number since I had planned on  
13 referring to it during the course of the week.

14 MR. MURRAY: That will be Exhibit KT1.1.

15 **EXHIBIT NO. KT1.1: VECC LETTER FILED APRIL 2, 2024.**

16 MR. MURRAY: And, Mr. Keizer, do I have it correct  
17 that Toronto Hydro is prepared to answer those questions?

18 MR. KEIZER: Well, actually, Toronto Hydro is prepared  
19 to answer them in writing, so it may be best if we mark  
20 them as an undertaking, actually.

21 MR. MURRAY: That is what I was going to think. That  
22 will be undertaking JT1.1.

23 **UNDERTAKING JT1.1: TO RESPOND TO VECC TECHNICAL**  
24 **CONFERENCE QUESTIONS IN EXHIBIT KT1.1.**

25 MR. HARPER: And I guess the only thing I wanted to  
26 clarify was that JT1.1, did it have four questions  
27 identified for this panel? I think in my review of the  
28 panel assignments I noted at least one -- it was the second

1 question -- that probably should go to panel 4, and I was  
2 wondering if there were any other questions, just so I know  
3 which questions are being answered under which panel, if  
4 there are any other questions other than the second one out  
5 of the four that you feel will be best addressed by a  
6 different panel.

7 MR. KEIZER: Yes, Mr. Harper. So the question  
8 identified as TCQ 2 is going to panel 4; TCQ 3A and B will  
9 go to panel 4; TCQ 4B will go to panel 4; And TCQ 4C will  
10 go to panel 4.

11 MR. HARPER: Thank you very much.

12 MR. MURRAY: Thank you.

13 MR. HARPER: And I guess, with that, actually the  
14 questions filed were the only ones that I had for this  
15 panel, so I can turn it over to Mr. Garner, who I believe  
16 also has some questions for this panel. Thank you very  
17 much.

18 MR. GARNER: I do have a slight preliminary matter,  
19 just as introducing the panel. It may be me, Mr. Keizer,  
20 but were CVs and names handed out for the panels? It's  
21 just that I'm a very slow note-taker on everybody's name.  
22 Was that circulated somewhere electronically?

23 MR. KEIZER: The names were circulated, but I don't  
24 believe the Toronto Hydro filed CVs.

25 MR. GARNER: Okay. Well, maybe look into whether you  
26 wish to do so at the break, I'll find the names, though,  
27 thank you.

28 MR. KEIZER: We'll try to make it available to you,

1 Mr. Garner.

2 **EXAMINATION BY MR. GARNER:**

3 MR. GARNER: Good morning, panel. I'm going to be  
4 very brief; I don't have a lot of areas I want to focus on,  
5 but I do have a couple. And the first one is I don't know  
6 if someone can bring these up. It's 1B-CCC-10, and I just  
7 want to talk a little bit about this interrogatory, but  
8 also other interrogatories related to it. And what I would  
9 like your help with, if you could, is in this interrogatory  
10 there's, basically, a discussion about assets past their  
11 useful life, and you will see in a figure that's used of 24  
12 percent in 2018 and 23 percent in 2023, so when I read  
13 this, I was curious as to how those numbers, first of all,  
14 had been calculated.

15 And then you gave a reference to 2-SEC-44, but I  
16 didn't find that actually responded to how that was  
17 calculated, but I did find an interrogatory that I did  
18 think showed how they were calculated and I'm wondering if  
19 you could just tell me if I have this right. So, if I go  
20 to 2B-SEC-31, and there's a table in that interrogatory.  
21 You're there. Is how the 24 and 23 percent the math behind  
22 it calculated by the simple addition of those columns, is  
23 that how it's done?

24 MR. HIGGINS: That's -- well, that's partially  
25 correct, Mr. Garner, so what this shows is the breakdown by  
26 asset class, and so, yes, if you sum up those individual  
27 percentages, you'll get the total of 24 percent and 25  
28 percent, et cetera.



1 But, actually, if you're looking for more of a  
2 description of the calculation, I would actually direct you  
3 to 2B-AMPCO-16. We may have gotten the reference wrong to  
4 that VECC IR wrong in the drafting, but 2B-AMPCO-16  
5 actually has a plain language description of how we  
6 calculate the assets past useful life.

7 MR. GARNER: Right. And I think I recall that. One  
8 of the things I was also curious about is: If I were to  
9 ask you to provide me with the past useful life by that  
10 calculation for every year from, let's say, 2017 through to  
11 2023, are you able to do that? Or maybe that's already in  
12 there, because my first -- where I'm going with all that,  
13 is my first, kind of, question when I read that  
14 interrogatory was: Is it basically history that it's  
15 always around 24, 23 percent? Is it historically that is  
16 basically where the company sits on past useful life  
17 assets. That it hasn't changed a lot, is there pattern to  
18 it or is it going in a certain direction? So, that's what  
19 I was trying to explore.

20 MR. HIGGINS: I'm just thinking about whether or not  
21 we might have some of those data points handy already.  
22 Some of them will probably need to be calculated fresh. I  
23 would have to check.

24 MR. GARNER: Well, you did it for 2018, right? That's  
25 what I was sort of curious about, so I thought you must  
26 have gone through a process to do that. I think I see the  
27 2023 by simply taking that interrogatory we talked about  
28 and then I asked myself, could I create, then, all the

1 years in between or are they already there somewhere in all  
2 that pile of evidence that, you know, I've missed.

3 MR. HIGGINS: There's probably references to a few of  
4 those years throughout the records, but I don't think it  
5 would be unreasonable within the undertaking period to  
6 produce those. So we can, we can take that away and see if  
7 that's feasible.

8 MR. GARNER: If you could take an undertaking to do  
9 that, that would be helpful to me. And before we give it a  
10 number, if it's acceptable to Mr. Keizer, where I was also  
11 going with this is. I was trying to understand, and I  
12 believe there is somewhere that's spoken about in the  
13 interrogatories, I was trying to understand, over the rate  
14 plan, if you actually did precisely what you're proposing,  
15 you know, in your plan, is the 23 staying 23 or is it  
16 directionally forecast to move in a different pattern?

17 MR. HIGGINS: Yes, and we did receive questions like  
18 that sort of asset class by asset class in the  
19 interrogatories, and I think we don't have to go to the IR,  
20 but in 2B-SEC-44 we laid out some of the issues around sort  
21 of developing those kinds of forecasts for assets past  
22 useful life. And so, we don't, we don't have a specific  
23 forecast because in a large number of our programs the more  
24 volumetric programs like the Horseshoe programs, we don't  
25 know which assets we're going to replace, and ultimately  
26 there's a number of different things that go into deciding  
27 which assets we're going to replace. Besides, you know, is  
28 it the oldest asset on the system, so it would be difficult

1 to forecast that in any meaningful way.

2 MR. GARNER: Yes, I do recall the interrogatory, and  
3 before go further, maybe, Mr. Keizer, I will stop there and  
4 just ask if you would take that undertaking to produce the  
5 table we spoke of for the 2018 to 2023 period, giving  
6 those.

7 MR. KEIZER: Yes, I think that would be fine, I just  
8 wanted to clarify with Mr. Higgins that you said you were  
9 able to do that during the undertaking period, is that  
10 correct? Is it a lot of work to do or is it something  
11 that's...

12 MR. HIGGINS: It's probably a bit of work to go back  
13 and just ensure that, you know, everything is clean and to  
14 the same standard of what we have currently filed for  
15 assets past useful life, so it will be a bit of an  
16 undertaking, if I can use that term, but it should be  
17 doable.

18 MR. GARNER: And just to be clear, to help Mr. Keizer,  
19 I think what would be most useful to me, and about the work  
20 to be done, the way I would see it if you took 2B-SEC-31  
21 and you basically, it has 2023, and you work that backwards  
22 to 2018, so you use that table as your format. Do you know  
23 what I mean?

24 MR. KEIZER: That's fine, sure.

25 MR. MURRAY: That will be undertaking JT1.2.

26 **UNDERTAKING JT1.2: TO REPRODUCE THE TABLE IN 2B-SEC-**  
27 **31 FOR THE 2018 TO 2023 PERIOD**

28 MR. HIGGINS: Sorry, can I just clarify, Mr. Garner,

1 it's the table in SEC-31 that you're looking for?

2 MR. GARNER: Yes, I'm coming to this conclusion, you  
3 can correct me, is that when I looked at the CCC  
4 interrogatory, the derivation of 25 percent is found by  
5 adding up all the columns that are found in the first  
6 column of 2B-SEC 31. I will find that same figure of 25  
7 percent?

8 MR. HIGGINS: Yes, so, I mean, we provided this  
9 breakdown to provide an additional level of detail. If  
10 that's what you're looking for, we can provide it, I would  
11 say the more meaningful number at the end of the day, given  
12 the high level nature of this metric is just the overall  
13 assets past useful life, so it just sort of depends what  
14 you're looking for.

15 MR. GARNER: I guess the thing -- and I don't want to  
16 debate with you really -- I guess the thing is, because I'm  
17 going to come to this in the next part of my question. I  
18 guess the thing that I'm trying to understand eventually is  
19 about how in the future one would make this assessment.

20 So, my first premise is one had to come up with a  
21 math formula to get 24 and 25 percent. I assume this is  
22 that formula sitting in that table? And if it isn't, you  
23 can --

24 MR. HIGGINS: No, maybe I can help clarify. Sorry to  
25 interrupt. To clarify, so this is not so much the formula,  
26 This is just a disaggregation of the statistics by asset  
27 class. The formula is more, maybe going to 2B-AMPCO-16 for  
28 a moment. So, we describe it qualitatively here. But,

1 essentially what we're doing for each asset class, we are  
2 tallying up the number of assets that are before their mean  
3 service life, and the number of assets that are after,  
4 dividing each of those numbers for each asset class by the  
5 total population for that asset class, and that gives us  
6 the percentage of assets before and after useful life for  
7 that asset class, and then we are waiting --

8 MR. GARNER: Sorry, can I just stop you? That gives  
9 you the numbers that I'm looking at in table 1, then? Is  
10 that how those numbers of percentages for conductors and  
11 all that, is that how that number gets derived? So, .5  
12 percent for OH conductor in the first row, do you know what  
13 I mean? Like, I'm listening to what you're saying. I'm  
14 wondering, so is that how I got to that .5 percent, by  
15 taking the aggregate, and then using a proration based on  
16 the overall asset in the class?

17 MR. HIGGINS: So, no, and that is where I think the  
18 last point, just to sort of finish the description, the  
19 last point, so just we have sort of a hundred thousand  
20 poles, right, or more or less. And then we've got a  
21 smaller population of large transformers in stations, just  
22 to use two examples. If we were to not do any weighting to  
23 those asset classes, then the poles would overwhelm the  
24 stations assets in the formula. What we end up doing is  
25 applying a representative unit cost to scale the different  
26 asset classes, so that they're, you know, more so on even  
27 footing.

28 So, those percentages that you're seeing, if you just

1 take the 2023 column, that would add up to the, I believe,  
2 it's 25 percent in the current rate application assets past  
3 useful life. But for those individual categories, there's  
4 a dollar weighting that's been applied. So that 0.57  
5 percent for overhead conductors, for example, is not kind  
6 of the -- if you were to just look at that asset class and  
7 the percentage of assets past useful life for that asset  
8 class, I believe, subject to check, it would be a different  
9 number than the 0.57 percent. So I just...

10 MR. GARNER: While I digest that, let's go back to the  
11 undertaking that you have agreed to do. And I guess what I  
12 would say back to you is this table either does or does  
13 not, and I heard you say it does, represent the  
14 approximation of the 24 and 25 percent in the CCC  
15 interrogatory. Correct?

16 And so it is either in your mind a valid technique to  
17 find those numbers, or an invalid technique to find those  
18 numbers because you then again use it for 2030, right? And  
19 you are demonstrating something in 2030. So it seems to me  
20 as, if you are, you are then demonstrating, however this is  
21 derived, it has validity to show you something in 2030  
22 because that's what you are showing me in that  
23 interrogatory. So I think if I just I have that table that  
24 we have discussed, I would see that.

25 And then what I guess where I was going with the next  
26 question of this is what then confused me or I was  
27 perplexed by a bit was that your next response that you  
28 have given those other Interrogatories that I also recall

1 which I that, if you can do it in this form, I don't really  
2 understand why you cannot replicate it based on your plan  
3 that you have proposed to the Board.

4 So you have a plan, and you are actually showing it  
5 for 2030 already, right? So you are showing it at the end  
6 of the plan. So I am perplexed why you can't show me the  
7 forecast for the periods/years during the plan. You are  
8 showing me the end and the start, and then you are saying  
9 to me, "But I can't show you what would happen in between."  
10 Sorry, I just don't follow that.

11 MR. HIGGINS: And so maybe just a clarification, Mr.  
12 Garner. The assets [audio dropout] at the end of useful  
13 life by 2030, that is we usually describe it using a bit  
14 more language in other IRs. That's without any investment.  
15 So it's sort of a hypothetical. If we just age the model  
16 out with the current asset base, without any intervention,  
17 without accounting for failures or anything like that, this  
18 is what the --

19 MR. GARNER: So this is without the investment?

20 MR. HIGGINS: It is without the investment. Yes.

21 MR. GARNER: So you haven't done something that shows  
22 me, shows anybody, with the investment?

23 MR. HIGGINS: No.

24 MR. GARNER: But if can you show me without, then  
25 clearly you could show me with, right? -- because you can  
26 do it without. And then you are going to invest in the  
27 assets. So if your plan says I am going to replace 400  
28 poles, then doesn't it follow you can show me that?

1 MR. HIGGINS: So again, just going back to my earlier  
2 response, Mr. Garner, we tried to unpack this in detail in  
3 2B-SEC-44. The issue in particular with sort of large  
4 programs like the Horseshoe program, is we don't know  
5 specifically which projects we are going to do, other than  
6 sort of 18 months in advance.

7 MR. GARNER: Right.

8 MR. HIGGINS: So, for the full five-year period, you  
9 know, it's -- we would have to make very broad assumptions  
10 about particular assets that we were going to replace,  
11 which we are not comfortable doing. So that is the  
12 limitation.

13 MR. GARNER: Okay. I will leave it at that. I don't  
14 want to belabour this. But what you are also saying to me,  
15 though, is you can tell me what will happen if you don't do  
16 it, if that's what that table says. Right, you are saying?

17 MR. HIGGINS: Correct.

18 MR. GARNER: We will leave it at that, and with the  
19 undertaking. Thank you. It took a lot longer than I was  
20 thinking it would.

21 The second area I would like to explore, and you can  
22 go to 1-VECC-5 for this. This is about -- generally, it is  
23 about the PIM scorecard. And, forgive me, but I have  
24 forgotten what the acronym is now, the performance-  
25 something or other, I am sure, scorecard.

26 And really, what I wanted to focus on with the panel  
27 was the issue about scheduled outages, which -- let me  
28 start this way: Am I correct to say there are two



1 scorecards that are talked about in this application? One  
2 is the PIM scorecard and one is -- I can't remember what  
3 it's called. There is another name for it. Maybe the one,  
4 the Board's default scorecard. Is that correct?

5 They call it -- there's a custom scorecard measures,  
6 and then there is a PIM score card measures?

7 MR. KEIZER: That's right.

8 MR. GARNER: Right, sorry. That's --

9 MR. KEIZER: No, I am not right.

10 MS. COBAN: If I can help you out, Mr. Garner?

11 MR. GARNER: Sure.

12 MS. COBAN: There's the 25 to 29 custom scorecard,  
13 which is attached to the performance inventive mechanism.  
14 And then there is the regular electricity distributor  
15 scorecard that --

16 MR. GARNER: The Board's kind of scores -- scorecard.

17 MS. COBAN: The Board's standard scorecard. Yes.

18 MR. GARNER: Okay. Sorry, thank you. That does help  
19 me, because I was a little bit confused about how many  
20 scorecards I am actually looking at in this thing.

21 So, as I understand it, on the PIM scorecard, you have  
22 removed the idea of tracking scheduled outages. Correct?

23 MR. HIGGINS: For that particular measure, yes.

24 MR. GARNER: And now just remind me, is it on the --  
25 but does that measure remain in the Board's scorecard.

26 MR. HIGGINS: I believe so. Yes, the Board's  
27 scorecard only excludes major event days and loss of  
28 supply, I believe. Yes.

1 MR. GARNER: So just so I've got it right, so for the  
2 purpose of the Board's default, let's call it the Board's  
3 default scorecard, you will be producing a number for  
4 scheduled outages, but for the purpose of the incentive  
5 mechanism scorecard, you will not be doing that?

6 MR. HIGGINS: Yes, and if I can just maybe rephrase a  
7 little bit: For the electricity distributor scorecard, the  
8 Board scorecard, we would be reporting all of the cost  
9 codes within SAIDI/SAIFI, according to their definition of  
10 the measure. So no proposals to deviate there.

11 For the purpose of the performance target we are  
12 setting, yes, we are proposing to exclude scheduled  
13 outages.

14 MR. GARNER: Now as I recall in the evidence, there is  
15 evidence that says that the capital plan that you put  
16 forward is going to increase both the number and the  
17 duration of scheduled outages. That is correct, as  
18 compared to the past averages?

19 MR. HIGGINS: Yeah. We would expect more scheduled  
20 outages. Scheduled outages follow the amount of planned  
21 work that we have, so yeah.

22 MR. GARNER: Right. And the reason, as I understand  
23 it, just to -- so I have my understanding correctly, the  
24 reason that you say you can't do the scheduled outages has  
25 to do with something to do with the tracking mechanism, the  
26 OUA, the Oracle database system you are using that is in  
27 some way being refined, replaced or in some way done like  
28 that. Is that right?

1 MR. HIGGINS: That's right, Mr. Garner. And I believe  
2 it is in Exhibit 1B, tab 3, schedule 1, pages 8 to 9, where  
3 we discuss the design of the performance incentive measure,  
4 where we do discuss the impacts of upgrades we have made to  
5 both our network management system and the introduction of  
6 OUA for tracking outages.

7 MR. GARNER: So is the logical conclusion of that is  
8 that the outages, scheduled outages you are reporting to  
9 the Board, to the Board's scorecard are defective, will be  
10 defective? Is that what you are saying? Because they  
11 can't be used for the PIM, they are defective for the  
12 Board's purposes?

13 MR. HIGGINS: No, the issue actually is more with  
14 respect to setting a target. We -- in effect, what's  
15 happening as a result of the upgrades to NMS and OUA is we  
16 are now getting more accurate tracking of scheduled  
17 outages, and we do expect that means that we are going to  
18 be more inclusive of smaller outages in our tracking. And  
19 that is going to drive up the number of outages and, to  
20 some extent, the impact on safety and SAIDI.

21 The issue is forecasting what that impact is going to  
22 be because unfortunately, because of the timing, we  
23 switched over to the new analytic system in 2022. And so  
24 we really only had and still really only have one-and-a-bit  
25 years worth of historical data under the new system, which  
26 is just not enough to forecast on.

27 So that was the main reason why we felt we had to  
28 exclude scheduled outages from the PIM.

1 MR. GARNER: And how is it that you know or can say  
2 You are going to have more scheduled outages and longer  
3 scheduled outages? How do you know that?

4 MR. HIGGINS: So there's sort of two sides to that.  
5 There is the fact that we would expect more --

6 MR. GARNER: Is it more because the capital program is  
7 bigger? Is that the -- okay. It is all it is --

8 MR. HIGGINS: Yes. That's the main reason.

9 MR. GARNER: It does bigger things, so it is going to  
10 have more scheduled outages. Right? Is that --

11 MR. HIGGINS: Yes. So, for example, like, there's a  
12 number of different kinds of work where we can avoid or  
13 minimize a scheduled outage. But when it comes down to  
14 ultimately, say, switching out a pole-top transformer or  
15 something, there is no way to avoid putting a small handful  
16 of customers on a two-, three-hour outage. Our experts on  
17 panel 2 can speak a little bit more to more the operational  
18 realities there.

19 MR. GARNER: Right. Okay. So one thing, while we are  
20 on that, in 1-VECC-5, you will see there's a response in  
21 there about kind of what you are talking about now, which  
22 is this communication office will contact people for  
23 scheduled outages, et cetera.

24 Can I just, first of all, before I go too far, can I  
25 just ask that somebody on your team just check the  
26 reference that you put in the brackets, "Please see Exhibit  
27 1B, tab 3, schedule 3, page 27"? You don't have to do it  
28 right now, but I can't find anything at that reference that

1 actually has to do with this interrogatory. And maybe if  
2 it is just the wrong reference -- I kept looking in  
3 different places. I couldn't really see what was supposed  
4 to be there, but maybe I am wrong. I just put that --

5 MR. KEIZER: Sorry, can we just -- I don't know if it  
6 matches, what you're looking at with what's on the screen.  
7 So is it -- sorry, I'm not picking up the reference where  
8 you --

9 MR. GARNER: Okay. So I'm at 1-VECC-5, and I'm at the  
10 second page, page 2 of 2, and the first paragraph. Yes,  
11 maybe question C. So if you -- Mr. Keizer, if you look at  
12 the last line above question, where it says "Question C" in  
13 bold, that reference there, it could be maybe there was an  
14 update to the evidence or something. I just couldn't find  
15 anything.

16 MS. COBAN: If I can clarify, Mr. Garner, it should be  
17 schedule 1 that we are pointing to within that Exhibit 1B,  
18 Tab 3, which is --

19 MR. GARNER: Okay. Well, I will look there again, but  
20 I just you to look there again, too, because I thought  
21 that, too. I went through all three schedules, but I will  
22 take that under advisement and take a look.

23 Now, having talked about that just clarification, why  
24 -- as I understand this, this response, what it also says  
25 and I think rightfully, that, you know, there's a  
26 discussion about scheduled and unscheduled outages, and  
27 Toronto Hydro makes the point they're not equivalents  
28 because, scheduled outages, we can deal with the customer,

1 right, and that's a good point.

2 But what I was wondering, then, about that is, on  
3 scheduled outages, are customers always notified for a  
4 scheduled outage or will they be under this plan, or is it  
5 just outages of a certain duration? Like how does that  
6 work?

7 MR. HIGGINS: I might ask: Maybe we can punt that  
8 question to the second panel. We do have some control-room  
9 operational witnesses who would be more versed in the  
10 details on that.

11 MR. GARNER: Okay, fair enough. But, while you're  
12 here, let me just pursue that a little bit, maybe on the  
13 area that might be more in line with what you're expertise  
14 is. When a job is set out for a scheduled outage, is the  
15 job assigned a period for the outage, the expected period  
16 for the outage, let's say one hour, whatever it is? Is the  
17 crew basically given a metric, themselves, to say this is  
18 about a one-hour outage, and that's what we're expecting?

19 MR. HIGGINS: I might again also suggest that we punt  
20 that to panel 2.

21 MR. GARNER: Sure. Well, let me just see if there's  
22 anything that I can ask you that's left in this one. Just  
23 one moment, please. No. I think in this panel was the  
24 issue about the customer surveys you did. And I'm right  
25 that the evidence is that, with respect to scheduled  
26 outages, there was no surveying of the customers with  
27 regards to -- what you said is: It's a bigger plan; there  
28 are going to be more scheduled outages.

1           There was no discussion at all with the customers  
2 about that?

3           MR. HIGGINS: That's correct. I believe we've noted  
4 that in the response.

5           MR. GARNER: Okay. Well, thank you, panel. I think,  
6 given what you've helped me with, Mr. Higgins, I think  
7 that's where I'll leave this. And thank you, panel, for  
8 your help.

9           MR. MURRAY: Mr. Rubenstein, over to you.

10           **EXAMINATION BY MR. RUBENSTEIN:**

11           MR. RUBENSTEIN: Good morning, panel. I have many  
12 questions, so let's try, all of us, to get through this.  
13 Can we start in 2B-SEC-33? And this interrogatory was  
14 noted for both panel 1 and panel 3, so I will try with you  
15 guys first. And my question is really with respect to the  
16 7 percent price limit. As I understand, that's for  
17 residential customers. I just want to tell you what I  
18 think, how I read this interrogatory and some others, and  
19 you can correct me if I'm incorrect about it.

20           As I understand, the 7 percent is an output of the  
21 overall budget limit of \$4 billion for capital, and \$1.9  
22 billion for OM&A. That was a draft budget, and that's  
23 where -- and the -- when allocated to residential  
24 customers, that's an average [audio dropout] That's my  
25 understanding of the 7 percent price. Am I generally  
26 correct?

27           MR. HIGGINS: Just, if you can say that again, you  
28 said the draft plan?

1 MR. RUBENSTEIN: I believe it's the draft plan at the  
2 time.

3 MR. HIGGINS: Yes, that's correct.

4 MR. RUBENSTEIN: So, then, is it really, was there  
5 really a budget limit, or is it really the underlying  
6 dollars, the \$4 billion and the \$1.9 billion for OM&A, that  
7 was in essence the limit?

8 MR. HIGGINS: The three figures go hand in hand, I  
9 would say. The three of them are essentially limits for  
10 each of those, for each of those areas that we set. You're  
11 talking about the price limit and the capex limit and the  
12 OM&A limit. Correct?

13 MR. RUBENSTEIN: Well, I understand that the price  
14 limit for residential customers is an output of the budget  
15 numbers that I just told, that just we agreed about, the,  
16 \$4 billion for capital and \$1.9 billion for OM&A. So I'm  
17 just trying to understand what internally Toronto Hydro  
18 actually considered the limit. Is it the dollars or the  
19 residential impact?

20 So, for example, I'll just give you a hypothetical.  
21 You know, you can change the load forecast; it may not have  
22 an impact necessarily on the dollars, but it may have an  
23 impact on the residential, great impact. I am just trying  
24 to understand: How, internally, did you look at those two  
25 things?

26 MR. KEIZER: I think that this may be best with panel  
27 3, Mr. Rubenstein.

28 MR. RUBENSTEIN: All right. Can we move now to 2B-



1 SEC-54. So, in this interrogatory, we asked you -- we  
2 reference some of the evidence that's stated, that the  
3 starting point was an iterative process that led to the  
4 draft plan. Do you see that? And then we asked you to  
5 provide each expenditure plan that was generated during the  
6 iterative process, and you provided what you call an  
7 initial plan compared to the draft plan. Do you see that?

8 MR. HIGGINS: Yes.

9 MR. RUBENSTEIN: I just want to understand. Is that  
10 what you mean by the iterative process: There was an  
11 initial plan, and then get to the draft plan; obviously  
12 there is a final plan after this, but, between the initial  
13 and the draft, it's really these two; there was really only  
14 those two initial, straight to the draft; there's no other  
15 budgets in between?

16 MR. HIGGINS: That's correct.

17 MR. RUBENSTEIN: Okay. Thank you very much. Can we  
18 now go to 2B-SEC-34. And so, in this part A, we asked you  
19 to provide the 2020 gap analysis. This is with respect to  
20 ISO 55001. You provide the most recent version, which is  
21 dated January 2024, in Appendix A. And, at least as how I  
22 read that document, there's really only a 2020 and a 2024  
23 gap analysis that has been undertaken. Am I correct?

24 MR. HIGGINS: That's correct, yes.

25 MR. RUBENSTEIN: All right. Now, in part B, you  
26 reference something called a "strategic asset management  
27 plan."

28 MR. HIGGINS: Yes.

1 MR. RUBENSTEIN: What is that?

2 MR. HIGGINS: Sorry?

3 MR. RUBENSTEIN: What is that?

4 MR. HIGGINS: So a strategic asset management plan is  
5 part of the standard ISO 55001 guidelines. Essentially,  
6 it's the overall master document that sets out your asset  
7 management objectives, you know, your overall plan to  
8 achieve those objectives, the context for your  
9 organization, et cetera.

10 MR. RUBENSTEIN: And Is it based on when you -- and it  
11 talks about you developed a draft plan. Is it based on  
12 what you hope processes will look like in the future if  
13 you're certified as ISO 55001, or does it represent what  
14 you're actually trying to do right now?

15 MR. HIGGINS: I would say the strategic asset  
16 management plan is -- it's not independent of processes,  
17 but it's sort of independent of the ISO 55001 journey that  
18 we're on. Ultimately, it's a planning document that is  
19 considered to be standard, "You shall have one,"  
20 essentially, if you're going to be certified against the  
21 standard.

22 MR. RUBENSTEIN: Can you provide it?

23 MR. HIGGINS: The strategic asset management plan?

24 MR. RUBENSTEIN: Yes.

25 MR. HIGGINS: So, ultimately, the strategic asset  
26 management plan at this time is our distribution system  
27 plan that is in front of the board, so the two are one in  
28 the same, and that ultimately comes down to, you know, a

1 matter of timing, our resources were focused on producing  
2 the distribution system plan, which captures all the  
3 elements of a strategic asset management plan.

4 MR. RUBENSTEIN: And just to clarify, when you say  
5 it's the DSP, is it literally the DSP or, well, we have  
6 another document and we've essentially just translated it -  
7 - we have a strategic asset management plan, and we're  
8 copying and pasting it into what the is DSP?

9 MR. HIGGINS: For now it is literally the DSP, in the  
10 future there may be separate documentation, we're still  
11 sort of determining whether or not that will be the case,  
12 or if it's more efficient just to produce one document,  
13 but, yes, for now it's one in the same.

14 MR. RUBENSTEIN: Okay. Can I ask you to turn to  
15 Appendix A, this is that 2024 gap analysis. And can we  
16 first go to page 9 under clause 6.1, I'm just going to ask  
17 you about -- it references a number of things and I just  
18 want to ask about them. So, the first thing on the second  
19 line it talks about the enterprise risk management  
20 framework what is that?

21 MR. HIGGINS: That is the Toronto Hydro's corporate  
22 risk management framework.

23 MR. RUBENSTEIN: Provide a little bit more colour of  
24 what that is, what's contained in that.

25 MR. HIGGINS: So, it is a corporate function. I'm  
26 just considering here. Just give me a moment.

27 MR. RUBENSTEIN: Is it the document you filed in  
28 attachment -- in Appendix A to 2B-SEC-43?

1 MR. HIGGINS: That's helpful, Mr. Rubenstein. Thank  
2 you. Yes, that's the interrogatory response I was going to  
3 be looking for. So, yes, that is a document that was filed  
4 by our ERM team, yes.

5 MR. RUBENSTEIN: Okay. Well, so let me just -- we'll  
6 come back to that, but that's the enterprise risk  
7 management framework. There's a lot of similar language, I  
8 just want to make sure we're all taking about the same  
9 thing. Is it the document or is that just something else  
10 that involves risk?

11 MR. HIGGINS: I just wanted to clarify, so that  
12 question was asking for the risk register? And so, that --

13 MR. RUBENSTEIN: Yes.

14 MR. HIGGINS: Yes, that covers the universe of risks  
15 that we track within the ERM.

16 MR. RUBENSTEIN: Okay. So, let me, while we have this  
17 up, let me ask you about 2B-SEC-43. And so, when you  
18 provided this document, it talks about the various, at  
19 least how I read it, there's a few slides, it looks like a  
20 presentation of some sort, and it provides various risks  
21 that the company faces categorized. But what I don't see  
22 there is how you plan to mitigate them, mitigation, what  
23 are the things that the company is doing to mitigate all  
24 the various risks, it just sort of references all the  
25 risks. Is your risk management framework, your risk  
26 register, whatever language you want to use, contain plans  
27 to mitigate the risks?

28 MR. HIGGINS: So, it is a risk management system, so,

1 yes, it involves analyzing, quantifying, mitigating risks,  
2 yes.

3 MR. RUBENSTEIN: Well, so is there -- what you  
4 provided in appendix -- or attachment A or Appendix A to  
5 2B-SEC-43, just identifies the risks? It doesn't show  
6 anywhere about how you're mitigating or how you quantified  
7 each of the risks, how you're mitigating the risks. Does  
8 that exist somewhere?

9 And let me clarify, I don't mean that you don't have a  
10 plan to mitigate the risk. Is it put in a document, is  
11 there something that one can look at that shows here and  
12 how we're going to quantify each of the risks that you've  
13 presented and how you plan to mitigate them?

14 MR. HIGGINS: I would have to go back and see if  
15 there's a single document or series of documents. Again,  
16 we take part in this ERM process on the asset management  
17 side partially through a number of risk drivers, but not  
18 all of them. So, we would have -- I would have to go back  
19 and look at that.

20 MR. RUBENSTEIN: Well, okay, I will ask you to  
21 undertake to do that and then provide it, if it exists.

22 MR. HIGGINS: That's fine, we'll look to see if  
23 there's a document. To the extent that it's provided, we  
24 will, if we can't, we'll advise why.

25 MR MURRAY: That will be undertaking JT1.3.

26 **UNDERTAKING JT1.3: TO PROVIDE FURTHER RISK MANAGEMENT**  
27 **INFORMATION ABOUT APPENDIX A OF 2B-SEC-43.**

28 MR. RUBENSTEIN: All right. Can we go back to 2B-SEC-

1 34 in the Appendix A, still on page 9, and two thirds down,  
2 the answer 6.1, it references a project status report.

3 What is that?

4 MR. HIGGINS: So, I believe, Mr. Rubenstein, this  
5 would be referring to sort of a generic work product that  
6 we have at Toronto Hydro called a project status report,  
7 which is essentially a way of tracking reporting on any  
8 given project, including its risks, et cetera.

9 MR. RUBENSTEIN: And have you filed any of those on  
10 the record? I didn't see a reference to project status  
11 report, it's the first time I saw it in this document,  
12 so...

13 MR. KEIZER: I think this may be a question for panel  
14 2, Mr. Rubenstein.

15 MR. RUBENSTEIN: Panel 2. All right. We'll ask about  
16 it then.

17 Can we go to page 11. And page 11, in clause 7.5, it  
18 talks about an asset information strategy draft. What is  
19 that?

20 MR. HIGGINS: Did you say asset information strategy?

21 MR. RUBENSTEIN: Yes, the first sentence under clause  
22 7.5, you'll see a reference.

23 MR. HIGGINS: Yes. So, an asset information strategy  
24 is another, kind of, core document as part of the ISO 55001  
25 framework. And, essentially, at a high level it defines  
26 which information is most critical to the organization,  
27 what it's used for, what are the data quality standards,  
28 how is it governed, what systems does it live in, et

1 cetera.

2 MR. RUBENSTEIN: And is that in the DSP? Like the  
3 other --

4 MR. HIGGINS: No, that document is currently under  
5 development.

6 MR. RUBENSTEIN: And you're not using it, as I  
7 understand; is that still the case?

8 MR. HIGGINS: No, the document is currently under  
9 development.

10 MR. RUBENSTEIN: So, it's not being used?

11 MR. HIGGINS: No.

12 MR. RUBENSTEIN: The sentence says the asset  
13 information strategy is currently being developed but has  
14 not been finalized nor is it being reviewed or approved.  
15 So, I take it as it's not being used or is it being used?

16 MR. HIGGINS: No, it's not being used.

17 MR. RUBENSTEIN: Okay, thank you very much. Can we go  
18 to page 13. If we can go down to internal audit.

19 And so, about four lines from the bottom in clause  
20 9.2, internal audit it says:

21 "An external audit was performed for AMS  
22 processes in 2022. An internal audit was not  
23 completed to avoid duplication."

24 Do you see that?

25 MR. HIGGINS: Yes.

26 MR. RUBENSTEIN: And I understand AMS means "asset  
27 management system"?

28 MR. HIGGINS: That's right.

1 MR. RUBENSTEIN: Can you provide that audit?

2 MR. KEIZER: Can we just be clear what the relevance  
3 of it is first? I think the question as to -- I think it  
4 may be intriguing for you but I don't know what's --

5 MR. RUBENSTEIN: I think it's self-explanatory that an  
6 external audit of your asset management system is relevant  
7 to this proceeding.

8 MR. KEIZER: I think the question, I guess, is whether  
9 or not it's got information that's actually helpful. I  
10 mean, in terms of is it highly technical information or is  
11 it...

12 MR. HIGGINS: We were just conferring, I'm actually  
13 not a hundred percent sure what the reference is here. We  
14 would have to take that back and just look at the  
15 consultant's notes again to see what they're referencing.  
16 They interview a large number of people in doing these  
17 audits, so it would have come out of one of those  
18 discussions with internal audit most likely.

19 MR. RUBENSTEIN: Okay. Well, I would ask you to do  
20 that and produce the document that it's referencing -- it's  
21 referring to.

22 MR. KEIZER: Fine, we'll take it away, look at it and  
23 see if we can clarify, and if we can produce it, we will.  
24 If we can -- if there's a reason why we can't, we will  
25 advise.

26 MR. MURRAY: That will be undertaking JT1.4.

27 **UNDERTAKING JT1.4: TO FILE THE AUDIT DOCUMENT**

28 **REFERRED TO AT CLAUSE 9.2 AND THE DOCUMENT IT**



1           **REFERENCES.**

2           MR. RUBENSTEIN: So the question relating to an  
3 external audit or external review but -- that wouldn't fall  
4 into some of the other questions arose in my head when I  
5 saw that.

6           And I would ask you to also undertake to provide a  
7 copy of any other external audits or reviews that were  
8 undertaken with respect to any material aspects of the  
9 business since 2012, that have been obviously not already  
10 been provided that are not your financial audit, financial  
11 statements, or anything that is referenced in 2B-AMPCO-33  
12 or 4-AMPCO-80B.

13          MR. KEIZER: Sorry, since when?

14          MR. RUBENSTEIN: Since 2020.

15          MR. KEIZER: Can I have a moment? Can you just  
16 clarify the two IRs? Sorry, Mr. Rubenstein.

17          MR. RUBENSTEIN: 2B-AMPCO-33 provides us -- and 4-  
18 AMPCO-80B. And just to give you some information, 2B-  
19 AMPCO-33 asked you about -- I think it was reviews of  
20 specific assets. And there's a list there. And then, in  
21 4-AMPCO-80B, you were asked about external audits. And  
22 there's a list there. Obviously, it's an addition to  
23 those. Are there any other external audits or reviews?

24          MR. KEIZER: And, sorry, your question was very broad  
25 in terms of relating to everything and anything, and so I  
26 guess I am just -- are there particular areas that you want  
27 to focus on? Or is there...

28          MR. RUBENSTEIN: Well, it is related to material

1 aspects of the business, so if there's an audit of -- I  
2 mean, immaterial, that wouldn't count. But, I mean, as you  
3 can imagine, I don't know what exists. Right? And this  
4 one -- the reason this question sparked is because there's  
5 no reference to this audit in any of the other  
6 interrogatories.

7 MR. KEIZER: Fine. And we are going to undertake to  
8 look for this audit. I mean, I am just troubled by your  
9 "material aspect of the business." I am not sure what that  
10 means. You know, in terms of materiality or the -- are you  
11 talking -- I guess I am trying to get some kind of  
12 specificity.

13 We have a certain amount of time to answer  
14 undertakings. It is an incredible amount of work to go  
15 through an entire organization to find anything that  
16 already hasn't been produced. And so, you know, the way  
17 you phrased the undertaking request is very broad.

18 MR. RUBENSTEIN: Well, I would say material in terms  
19 of its impact on -- if it relates to a material business  
20 unit or relates to a material expenditure. I mean, I --  
21 the term used in some other interrogatories where we have  
22 asked for benchmarking in the material. The idea is, not  
23 insignificant or immaterial.

24 MR. KEIZER: Right. Actually, if I could just take  
25 this away at the break, and talk with Toronto Hydro? And  
26 then I can come back to you on the undertaking as to  
27 whether we will give that broad an undertaking.

28 MR. RUBENSTEIN: Okay. I mean, you'll do what you'll

1 do. All right.

2 Can we go to 2B-SEC-37. Actually, I understand, can  
3 we go to 2B-SEC-44, first? This is the interrogatory that  
4 I think you were discussing with Mr. Garner earlier, in  
5 which we had asked you to forecast the asset condition  
6 based on the work plan that you are providing in this  
7 evidence, you provide a lengthy response.

8 And I will tell you how I interpret it, and you can  
9 tell me if I am incorrect of how I interpret it: As I  
10 understand for some assets, you have used simplified  
11 scenarios to come to it. But there's a lengthy discussion  
12 with a significant amount of caveats about your inability  
13 really to do it, or what is its meaningfulness. And I just  
14 want to -- and at the end, I am just kind of left wondering  
15 what I should take away from this response, and the tables  
16 that you provide in this response that show that.

17 Should we take it away that it's not really  
18 representative of what the ACA results will look like at  
19 the end of 2029, if the plan is approved?

20 Just help me understand what the bottom line here is  
21 of how meaningful those numbers in your view are, actually.  
22 And I respect that you tried to answer the question and do  
23 your best here, but what should we take away from that.

24 MR. HIGGINS: I guess, can we bring up table 1 in the  
25 response? I think it's on page 5. Yeah. So what we have  
26 provided here, Mr. Rubenstein, is the current health scores  
27 of our assets in these relevant asset classes as of the end  
28 of 2022, which is the basis for planning in this

1 distribution system plan, as well as the projected future  
2 health scores in the second column for HF4/HF5 assets,  
3 without investment. So again, this is essentially a  
4 scenario where you age out the model that many years, and  
5 you get that result.

6 And then in 2029 as we explained in the notes  
7 throughout this interrogatory response, we have applied  
8 what we have called some -- a simplistic, kind of, set of  
9 assumptions, which is essentially, with the exception of  
10 sort of PCB transformers and things that we know about  
11 today, essentially what we have done for these asset  
12 classes is assume that the worst-condition assets will  
13 always get replaced. So you get rid of all your HF5s, then  
14 you start getting ready for your HF4s.

15 And what that gives you is -- we were hesitant to use  
16 the term "best-case scenario", because it is not quite  
17 that; that would be misrepresentative. But it gives you  
18 sort of an outer boundary in a sense of how much better the  
19 condition could get if those -- versus the 2029 projection  
20 in the middle column, if we were to apply the investments  
21 in that way.

22 The rest of the interrogatory response goes on, I  
23 agree, at length, about the various considerations that  
24 drive asset replacement decisions that are not purely  
25 condition-based decisions, so the complicating factors that  
26 are dealt with by an engineer doing a desktop analysis  
27 coming up with a scope of work for one of our programs.

28 So I won't go into those in detail, since they are

1 already on the record here, unless you would like me to,  
2 but that's the idea.

3 So I am not sure that answers your question, but I can  
4 take another crack at it, if you --

5 MR. RUBENSTEIN: Well, I am just trying to understand  
6 because, as you mentioned, there's lengthy, I would say,  
7 caveats to the analysis.

8 MR. HIGGINS: Mm-hmm.

9 MR. RUBENSTEIN: And they are so lengthy, and I don't  
10 mean that in a negative way -- it's a comprehensive  
11 response. I am trying to understand at the end of the day,  
12 what should I take away from this interrogatory and this --  
13 and really, the table 1 numbers, that this is our best  
14 effort at trying to do this, but don't rely too much on  
15 this?

16 MR. HIGGINS: No, I think these numbers can be relied  
17 upon. I think we are trying to explain here, if I can just  
18 back up: When we go through our integrated or our IPPR  
19 process, our investment planning process, it's an options-  
20 driven process. And we give direction to our planners to  
21 produce investment options based on their expertise, and  
22 some of these metrics that are available to them, options  
23 that would either maintain risk and reliability or improve  
24 it in some strategic way, or actually let it deteriorate in  
25 some strategic way that can be managed.

26 And we then choose investment options for -- our  
27 investment plan, basically, from those options.

28 And so the plan that's been produced and that we've

1 put forward in the DSP is one that has consideration for  
2 the health metrics that are shown in this table, and this  
3 logic that we have put forward here of assessing the  
4 current health scores versus the future health scores  
5 without investment, and then running this kind of scenario  
6 analysis to get a sense of is this the right level of  
7 investment to allow us to manage the worst-condition assets  
8 and maintain reliability?

9 That is the kind of analyses that we go through, and  
10 that's the analysis that we have attempted to present here.

11 So there are particular examples that we could  
12 potentially go through, after the table, which explain in  
13 qualitative terms, based on what you are seeing in the  
14 table, and then what can be found in the detailed evidence  
15 in the distribution system plan where, directionally, we  
16 expect asset health to go. Do we expect it -- do we expect  
17 to be able to generally maintain health risk? Might we  
18 experience some deterioration that we will need to manage?  
19 I think we have articulated that for all the asset classes,  
20 if you go further through the interrogatory response.

21 MR. RUBENSTEIN: All right. Thank you, very much.  
22 That's helpful.

23 In 2B-SEC-37, we asked you about management's tracking  
24 progress and capital plans, and what reportings there were.  
25 And then we asked you for a copy of the most recent  
26 version. And, in 2B-SEC-39, we asked specifically about  
27 what you reference, executive performance reports. You  
28 point us to 2B-AMPCO-29B and C in those two responses, so

1 maybe we can pull that up, that AMPCO IR up.

2 So, in part C, you discuss the monthly investment and  
3 operations planning process, and there's a presentation  
4 given, as I read it -- do I have that right -- as part of  
5 that process?

6 MR. KEIZER: I think that this is best for panel 2,  
7 with the operations folks.

8 MR. RUBENSTEIN: Is that right? Sorry, I think this  
9 was put to this panel.

10 MR. KEIZER: Yes, I think it shows up on the list of  
11 IR's panel, panel 2.

12 MR. RUBENSTEIN: All right.

13 MR. KEIZER: The execution folks are on that panel.

14 MR. RUBENSTEIN: Okay. Can I ask you now to then turn  
15 to 2B-SEC-55. This interrogatory asks you a number of  
16 questions about third-party contractors, and in part D we  
17 asked you about the contractual arrangements with major  
18 contractors, and you reference "unit price contract  
19 management system."

20 MR. KEIZER: I think this may also be panel 2.

21 MR. RUBENSTEIN: All right. Well, then, I apologize.  
22 Can we go to 2B-SEC-57. In this, we asked you to provide a  
23 table that shows [audio dropout] budget amounts for each  
24 year, and you declined to provide it on the basis that it's  
25 not relevant and not probative. I'm not sure I even  
26 understand that refusal.

27 Is it the company's position that understanding how  
28 the company every year budgets, internally budgets, its

1 expenditures is not relevant?

2 MR. KEIZER: I mean, as we stated in the IR response,  
3 we believe it's not relevant to this process. I mean, the  
4 process here is measuring ourselves relative to the Board-  
5 approved that it formed part of the previous rate order and  
6 the continuation of the plan into the future, over the  
7 proposed rate period.

8 The changes from year to year with respect to internal  
9 budgeting we don't believe to be relevant.

10 MR. RUBENSTEIN: Does the company internally budget --  
11 you know, the Board approves a capital amount for every  
12 year in the last custom IR proceeding. Internally for each  
13 of those years, do you -- is the amount that you're working  
14 towards that board approved amount, or is it that it ends  
15 up being something different?

16 So, for example, I'll just give you an example. In  
17 2024, this year's budget, there's a budget for the year  
18 presumably set by the company; is it the Board-approved  
19 amount for 2024 or is that a different number?

20 MR. MUNDENCHIRA: It is the Board-approved amount.

21 MR. RUBENSTEIN: That's the amount that you're working  
22 for in the company? So the internal amount and the Board-  
23 approved are the same?

24 MR. HIGGINS: Sorry, can we just clarify? When you  
25 say "Board-approved," are you talking about the Ontario  
26 Energy Board?

27 MR. RUBENSTEIN: Yes, OEB Board, sorry, not your  
28 company internally approved board, your board of directors.



1 MR. MUNDENCHIRA: The plan that is presented is part  
2 of 2AA in the evidence as part of this rate application, is  
3 aligned to the latest Board-approved amounts that Toronto  
4 Hydro is looking to execute, so it is aligned to what the  
5 company is working towards.

6 MR. RUBENSTEIN: Sorry, that's not my question. Is  
7 the internal amount that the company has an internal budget  
8 -- first, let's back up. There's an internal amount  
9 budgeted amount for every year, correct?

10 MR. MUNDENCHIRA: Yes.

11 MR. RUBENSTEIN: And is that the same as the OEB  
12 Board-approved amount for that year, or is it different?

13 MR. KEIZER: Just be careful, though, because I don't  
14 think that the OEB approves an amount per year with respect  
15 to revenue requirement based on the previous custom  
16 incentive rate.

17 MR. RUBENSTEIN: Well...

18 MR. KEIZER: Right? So, on an OM&A and a capital --

19 MR. RUBENSTEIN: We're talking capital. I'm talking  
20 capital here specifically. They are the Board-approved  
21 five years that was turned into a C factor, et cetera. Is  
22 it the same or not?

23 MR. KEIZER: But just be -- it is a five-year capital  
24 envelope that the board approves, right?

25 MR. RUBENSTEIN: Well, I mean, they approve it for a  
26 certain amount of capital for every year that plays into  
27 the C factor. That's how [audio dropout] It wasn't one at  
28 the end you have to spend this amount of money. I mean,

1 obviously, it turns into a revenue requirement, so that is  
2 specific of which year the amount of capital.

3 MR. KEIZER: Yes, and then the envelope exists over --  
4 it's over a five year period.

5 MR. MUNDENCHIRA: And, if I could point you to one of  
6 the appendices we have in our evidence, it is Exhibit 2B,  
7 section E4, Appendix A. Yes, it's an Excel. While that's  
8 being pulled up, that is a comparison of Board-approved  
9 capital expenditures versus actual expenditures. However,  
10 Toronto Hydro is working towards an approved revenue  
11 requirement as far as the 2020 to 2024 rate application.  
12 So, essentially, that revenue requirement that Toronto  
13 Hydro is working towards is the latest plan that's filed as  
14 part of the 2024 application.

15 MR. RUBENSTEIN: That wasn't my question. So, using  
16 the table as you put up here, is the internal budgeted  
17 amount -- is the internal approved budget for 2024 capital  
18 for the company on the capital expenditures basis, the  
19 five-hundred-and-thirty-nine-point -- sorry, the  
20 \$551.7 million OEB approved for 2024; yes or no?

21 Or is it some other number?

22 MR. KEIZER: Well, Just be careful because this is  
23 supposed to be a technical conference, not cross-  
24 examination, so let's try to colour within the lines here  
25 of appropriate TC.

26 MR. RUBENSTEIN: Well, I'm just -- I'm asking a pretty  
27 specific, like, a specific question.

28 MR. KEIZER: Well, I think they've given their answer,

1 and I think they've indicated what they do plan on the  
2 basis of or what they have provided, so I mean -- and we've  
3 already indicated in the IR response that we think the  
4 question with respect to the year-by-year internal budget  
5 is not relevant, recognizing the five-year capital  
6 envelope.

7 MR. RUBENSTEIN: And you're maintaining that refusal?

8 MR. KEIZER: We are.

9 MR. RUBENSTEIN: Okay. Thank you very much. Can we  
10 go to 2B-SEC-59. This is with respect -- that's not the  
11 right one. Sorry. I apologize. Give me a second here.  
12 Sorry, 2B-SEC-42, and this is with respect to your  
13 reliability projection methodology. So let me first ask  
14 you -- if you go down to line 19 -- this is under the  
15 rubric. You're discussing the general overview of the  
16 methodology. You say, Toronto Hydro says, "Toronto Hydro  
17 modelled defective equipment outages based on asset  
18 demographics and included the expected benefits of the  
19 utilities 2025 to 2029 planned sustainment investment."

20 Do you see that?

21 MR. HIGGINS: Yes, I do, Mr. Rubenstein.

22 MR. RUBENSTEIN: What does "asset demographics" mean  
23 in the context you are using it here?

24 MR. HIGGINS: It is broadly referring to, you know,  
25 the current age distribution of our assets.

26 MR. RUBENSTEIN: So you use age, not condition?

27 MR. HIGGINS: For the purposes of this high-level  
28 modelling exercise, yes, because we only have condition for

1 a limited number of assets.

2 MR. RUBENSTEIN: Okay. Now, you provide information  
3 with respect to how the model works, but it's a complex  
4 model. We had asked you in part B for the model and your  
5 response was, well, we can't provide it to you since it's  
6 connected to other databases. Do I have that correct?

7 MR. HIGGINS: Yes, it's an Alteryx model that is  
8 basically embedded within internal systems.

9 MR. RUBENSTEIN: And you provide us, you say, we can't  
10 provide it and then you provide us sort of a visual  
11 depiction in the Appendix A?

12 MR. HIGGINS: Correct, that's basically the model  
13 workflow. The tool spits out --

14 MR. RUBENSTEIN: Which you can imagine is not very  
15 easy to understand without the context of that. And so, I  
16 have a question. Is there any internal reference documents  
17 that you have internally, a guide, some documentation about  
18 the model?

19 MR. HIGGINS: To my current knowledge there's nothing  
20 that's been formalized or finalized. There would have been  
21 working documents most likely from the development of the  
22 model.

23 MR. RUBENSTEIN: Are you able to provide that?

24 MR. KEIZER: Sorry, just to be clear, though, Mr.  
25 Higgins indicated working -- with respect to the  
26 development of the model, but not the model itself in the  
27 completed form. I just want to make sure if we're talking  
28 about the same things. You may be talking about two

1 different things, so let's just be clear.

2 MR. HIGGINS: Yes, I think in terms of the if you're  
3 talking about sort of like, a manual or something to the  
4 model, there would be some descriptions and notes and some  
5 things have been memorandized so that the model can be  
6 reproduced, and rerun and handed off in the future, but  
7 there's no sort of one central document.

8 MR. RUBENSTEIN: So, can you provide the former? I  
9 mean, this is the situation we find ourselves in, there's a  
10 model, it's an important model, a complex model, you can't  
11 provide it. So, we're, kind of -- and I recognize the  
12 limitations of, obviously, why you can't provide it, so I'm  
13 trying to find the next best thing.

14 MR. KEIZER: We'll look to see if we have, and if it's  
15 of a greater technical detail than what's already showing  
16 in the flowchart attached in the appendix, then we'll bring  
17 that to your attention as to whether it's even helpful for  
18 you, but we'll look for those and see what we can produce.

19 MR. MURRAY: That will be undertaking JT1.5.

20 **UNDERTAKING JT1.5: TO PROVIDE ASSISTIVE OR**  
21 **EXPLANATORY MATERIAL FOR THE ALTERYX MODEL.**

22 MR. RUBENSTEIN: Have you done any internal analysis  
23 or review of the models performance itself?

24 MR. HIGGINS: Maybe you can specify for me, Mr.  
25 Rubenstein, kind of, what kind of analysis you have in  
26 mind?

27 MR. RUBENSTEIN: Well, I can think of a couple of  
28 things. First, has any third party reviewed the model?

1 MR. HIGGINS: No.

2 MR. RUBENSTEIN: Have you yourself done an analysis to  
3 back-cast the model to determine, you know, based on what  
4 we actually did do in a year, did the reliability  
5 projections, are they accurate or not. Have you done any  
6 of that analysis?

7 MR. HIGGINS: We haven't back cast the model as such,  
8 however, the model is calibrated so that the level of  
9 interruptions is aligned with sort of historical average  
10 ranges to ensure that the results are, essentially,  
11 reasonable.

12 MR. RUBENSTEIN: Can you explain exact -- what you  
13 mean by that exactly? Like, what do you actually do here?  
14 How do we -- let me back -- just ask a higher level  
15 question here. How do we know that the model is accurate?  
16 How do you know that the model is actually accurate and it  
17 accurately forecasts?

18 MR. HIGGINS: So, with respect to sort of the  
19 accuracy, so this model is, to some extent, kind of, an  
20 upgrade on the model we would have used in the past, and  
21 the goal of the model is, essentially, to relate dollars on  
22 one hand to SAIDI and SAIFI outputs on the other, it really  
23 is focused on creating that relationship. So, it is a high  
24 level model in that sense.

25 Effectively, the way the model is working is we have  
26 failure curves, probability of failure assumptions for our  
27 assets, and we're running those assumptions on the  
28 underlying asset demographics to determine a number of

1 failures. Now, the issue with the failure curve is they  
2 forecast all types of failures, not just outage -- not just  
3 failures that result in outages, and so what we then do is  
4 we compare the forecasted results to the historical SAIDI  
5 SAIFI results and we do a calibration to bring the two into  
6 general alignment. And then, you know, just based on our  
7 review of those forecasts, we ultimately determine that we  
8 felt like they were projecting a reasonable output, based  
9 on the inputs that we put into the model.

10 MR. RUBENSTEIN: Thank you, can I ask you to 2B-SEC-  
11 64. Panel 2 I think someone is going to tell me in a  
12 moment. All right. Never mind. Can I ask that we go to  
13 2B-SEC-66.

14 MR. MURRAY: Mark, just wondering in terms of a time  
15 check, and we're scheduled now to take a morning break.  
16 But if you want to --

17 MR. RUBENSTEIN: No, that's a good time to have a  
18 break now actually.

19 MR. MURRAY: So why don't we take a break and come  
20 back at eleven o'clock.

21 --- Recess at 10:50 a.m.

22 --- On resuming at 11:04 a.m.

23 MR. MURRAY: Mr. Rubenstein, are you ready to continue  
24 your questioning?

25 MR. RUBENSTEIN: Yes, I am. Thank you very much.

26 Panel, can we go to 2B-SEC-66? And if we can scroll  
27 down to part C? Just to situate us, this is an  
28 interrogatory about the system renewal Horseshoe program.

1 So my first question is we had asked you to provide a  
2 breakdown of annual costs included in a table in the  
3 evidence based on asset categories in another table.

4 And, in your response, you say:

5 "Toronto Hydro has also identified that the  
6 volume of cable shown for the 2020 to 2024 period  
7 were incorrectly entered as conductor kilometres  
8 instead of circuit kilometres.

9 Do you see that?

10 MR. HIGGINS: Yes.

11 MR. RUBENSTEIN: And I just want to be perfectly clear  
12 what the difference is.

13 MR. HIGGINS: So conductor kilometres is just purely  
14 the amount of cable. Circuit kilometres would take into  
15 account whether it is a three-phase or a single-phase  
16 circuit. So the circuit kilometre number will always be  
17 lower than the conductor kilometre.

18 MR. RUBENSTEIN: And so here, you had provided a table  
19 in the evidence for 2020 to 2024, which you corrected. How  
20 was it shown? Was this in the 2018-0165 application? And  
21 it is the same issue there.

22 MR. HIGGINS: In the previous rate application?

23 MR. RUBENSTEIN: Yeah. So if I am comparing the  
24 various information, because there are similar tables in  
25 that, does the same issue arise, where you similarly had  
26 made -- this is definitely an undertaking question.

27 MR. HIGGINS: As a forecast for the -- yeah, we would  
28 have to take that back.



1 MR. RUBENSTEIN: Can you do that? Can you do that?

2 MR. HIGGINS: Yes.

3 MR. MURRAY: That will be undertaking JT1.6.

4 **UNDERTAKING JT1.6: TO CLARIFY THE RESPONSE TO 2B-SEC-**  
5 **66C**

6 MR. RUBENSTEIN: Now, my second question with respect  
7 to this part is this: Now, you provided the cost breakdown  
8 by assets as requested. But when you add up the annual  
9 amounts, they are very far off the total costs that were on  
10 original table 7.

11 MR. KEIZER: Sorry, just to interrupt, Mr. Rubenstein.  
12 Maybe I can ask Mr. Murray to clarify? There seems to be  
13 an issue with the screens. Is that --

14 MR. MURRAY: Yes, we are looking into it right now. I  
15 am wondering whether or not it might be the person who is  
16 sharing their screen and sharing the documents. Is that  
17 possible? If it's on our end, we are working on it. But  
18 I'm just wondering if it's whoever is sharing the document.  
19 That seemed to work.

20 MR. KEIZER: Thank you.

21 MR. MURRAY: And I just wanted to check, because I  
22 think I saw a message at some point saying that they  
23 weren't getting volume online. I just wanted to check, if  
24 they were. Maybe if Jane -- sound is on, now. Excellent.  
25 We will continue the questioning.

26 MR. RUBENSTEIN: Would you like me to repeat the  
27 question?

28 MR. HIGGINS: Was there a question? Sorry, Mr.

1 Rubenstein.

2 MR. RUBENSTEIN: Sure. Now you provided the cost  
3 breakdown. So maybe we can go to the next page, here, just  
4 to be clear. And you can see in tables 8 and 9, you  
5 provided the total costs by the assets, as requested?

6 MR. HIGGINS: That's right.

7 MR. RUBENSTEIN: But when I add those up for those,  
8 for the years for 2020 and then 2021 and then so on, those  
9 numbers are significantly less than the amounts in the  
10 underlying table 7 that you were asked to break down. And  
11 I am trying to understand what the difference is.

12 MR. HIGGINS: Yes. And I am just looking to see. I  
13 think we may have discussed an analogous issue in one of  
14 the overhead-related interrogatories. But I will just  
15 summarize it here.

16 So essentially what you are seeing here is the major  
17 electrical assets that drive the actual program, like, the  
18 things that we are targeting for replacement.

19 What we don't cost out on a unit-cost basis is the  
20 civil aspects of these programs, so ducts, cable chambers,  
21 tap boxes, things like that. Those assets are estimated on  
22 the basis of a ratio. So the planners essentially look at  
23 historical ratio between civil expenditures and electrical  
24 expenditures, and they gross up the program estimate for  
25 the civil assets.

26 And the reason that we do that is it is very difficult  
27 to pinpoint an amount of civil to go with a specific amount  
28 of electrical, because it really depends on the specific

1 geographical situation and the topography of the system and  
2 the work that is being done, so it is basically -- that's  
3 why there's a chunk of cost that appears to be missing, is  
4 there are civil costs that aren't accounted for.

5 MR. RUBENSTEIN: So the difference, if I was looking  
6 at any given year in looking at the table 8 here, and  
7 comparing it to the table 7 that's in the evidence, the  
8 difference -- I could include a line item that says "Civil  
9 Work"?

10 MR. HIGGINS: That's right. And also subject to  
11 check, also, secondary cabling as well would be lumped in  
12 with that.

13 MR. RUBENSTEIN: Maybe you could speak a little bit  
14 more about the ratio? How do you -- maybe you could speak  
15 again, to that? How exactly do you do it?

16 MR. HIGGINS: So essentially, it would be looking at  
17 the previous -- I would have to check whether it is three  
18 or five years exactly, but let's say three years, for the  
19 sake of discussion. Looking at the previous three years of  
20 investment within the program, and just what is the  
21 percentage breakdown between these discrete asset classes  
22 that are costed on a unit-class basis and the total cost of  
23 the program. And so that ratio would be used to gross up  
24 the program from year to year.

25 MR. RUBENSTEIN: And that's on a forecast basis,  
26 because actuals, you would know what the actual costs were?

27 MR. HIGGINS: Yes.

28 MR. RUBENSTEIN: Okay. If we can go to 2B-SEC-68?

1 Just hold on one second, please. Give me a second. I have  
2 the wrong reference. All right, -67. If we can go to part  
3 C.

4 In this response, it's very similar; we had asked for  
5 a breakdown of the costs by the asset type. In table 1, it  
6 talks about updated underground cable renewal costs, broken  
7 down by assets categories. So I take it, and we see this  
8 again on part D. So I take it that there was an update to  
9 the costs, as well?

10 MS. NARISSETTY: Other than the -- I think the only  
11 update in here would be the 2023 actuals.

12 MR. RUBENSTEIN: All right. Thank you very much. If  
13 we go to 2B-SEC-69, this is again -- if we go to part E, we  
14 asked you a similar question as the others, to break down  
15 the costs by the various asset types. Go down to part E.  
16 Now, similar to the question I asked you a bit ago, there's  
17 a difference between the total costs in table 7 -- sorry,  
18 the total costs and what's broken down in table 7 in the  
19 original evidence. What's the variance there? Is it civil  
20 work again? What are we talking about here?

21 MR. HIGGINS: Yes, same thing, basically. So, in this  
22 case, it would be mostly the cost of secondary services and  
23 buses that would not be accounted for. There would be some  
24 civil, as well, in these projects. Even though it's an  
25 overhead project, there ends up being dips and risers and  
26 things that would not be fully accounted for here.

27 MR. RUBENSTEIN: Okay. Thank you very much. Can we  
28 go to 2B-SEC-74. And so we had asked you to provide a

1 version of a table you had on a Capex basis, on an in-  
2 service basis. Do you see that? That's the question, and  
3 then you provided that table.

4 MR. MUNDENCHIRA: Yes.

5 MR. RUBENSTEIN: And I'm confused with respect to what  
6 exactly is being in-service regarding planning and  
7 preparation?

8 MR. MUNDENCHIRA: Yes, the project, there are several  
9 phases that will be completed as we go through the project,  
10 one of which -- 2027 I believe -- is the acquisition of  
11 land. And, as we progress, there are subcomponents of the  
12 overall program that will be ready for in-service.

13 MR. RUBENSTEIN: Well, okay, to 2027 we've got land.  
14 I understand that. So is the \$6.5 million related to the  
15 land?

16 MR. MUNDENCHIRA: Excuse me.

17 MR. HUNTLEY: Thank you for the question, Mr.  
18 Rubenstein. The assets that are referred to specifically  
19 in table 1 categorizes assets that are primarily land and  
20 building related, so the building is included in those  
21 costs.

22 MR. RUBENSTEIN: Okay. So, just to be clear, when we  
23 talk about planning and preparation, what's being in-  
24 serviced in this test period, the 27 and 29, are all  
25 related to land and building?

26 MR. HUNTLEY: That's correct.

27 MR. RUBENSTEIN: Okay. Thank you very much. Can we  
28 go to 2B-SEC-78. So, there, we asked you for certain

1 information with respect to material capital projects,  
2 asked for the name, the program, the original budget cost  
3 or if it was included in the application budget, and some  
4 information depending on the variance. And you provide the  
5 response in 2B-SEC-78. Do you see that?

6 MR. MUNDENCHIRA: Yes.

7 MR. RUBENSTEIN: Am I to understand the only material  
8 capital projects are those five?

9 MR. MUNDENCHIRA: For material capital projects, our  
10 interpretation is if the individual project was \$10 million  
11 or more.

12 MR. RUBENSTEIN: What's your materiality threshold?

13 MR. MUNDENCHIRA: For the purpose of this response, we  
14 have interpreted \$10 million. Materiality in general would  
15 depend on the specific context.

16 MR. RUBENSTEIN: Am I correct your materiality  
17 threshold is a million dollars?

18 MR. KEIZER: On a revenue requirement basis, is our  
19 understanding.

20 MR. RUBENSTEIN: I believe that's on a capital  
21 expenditure basis, not a material. Is that the position,  
22 that it's on a revenue requirement basis?

23 MR. KEIZER: Yes, that is the position of Toronto  
24 Hydro.

25 MR. RUBENSTEIN: Just to be clear, is that the reason  
26 why you responded the way you did, or that's a separate,  
27 that's a separate position?

28 You took materiality to mean 10 million. I want to

1 make sure I understand the difference.

2 MR. MUNDENCHIRA: That's correct, Mr. Rubenstein,  
3 \$10 million was the materiality threshold that was used for  
4 this response. It's aligned to a similar question that we  
5 have responded to in the last rate proceeding.

6 MR. RUBENSTEIN: Okay, and, if the board determine  
7 that the materiality threshold, a million dollars on -- it  
8 was a million dollars not on a revenue requirement basis,  
9 how many projects would we be talking, how many projects  
10 would make up this table, roughly speaking, obviously?

11 MR. MUNDENCHIRA: It would be quite significant in the  
12 capital expenditures.

13 MR. RUBENSTEIN: Can you give me a little more colour  
14 than just "quite significant," an order of magnitude here?

15 MR. MUNDENCHIRA: I would hate to make a speculation,  
16 but over -- since we're talking about quite a few years, it  
17 could potentially be in the hundreds.

18 MR. RUBENSTEIN: What about at \$5 million?

19 MR. MUNDENCHIRA: It would be difficult for me to give  
20 an accurate estimate off the top of my head.

21 MR. RUBENSTEIN: All right. Well, I'm going to ask  
22 you to provide a revised response to 2B-SEC-78.  
23 "Materiality" in that context is all projects that had a  
24 budgeted capital expenditure amount of \$1 million or more.

25 MR. KEIZER: Sorry, just one moment, Mr. Rubenstein.  
26 I guess this thing we're struggling with is that  
27 materiality -- I mean, in our view, materiality relates to  
28 revenue requirement. Something that's a million dollars in

1 capital expenditures, you know, in terms of overall revenue  
2 requirement is not a significant amount relative to even  
3 a million dollars. As well, I think that there are  
4 interrogatories which indicate the number of projects,  
5 which I think 2B-AMPCO-29, for example, there's hundreds of  
6 projects that actually Toronto Hydro does, so I'm not quite  
7 sure I understand. That's a significant amount of work,  
8 number one, for a small amount of revenue requirement for  
9 some of those projects, and so I guess I struggle with the  
10 overall relevance of the complete probative value of  
11 breaking down every project that may have a million dollars  
12 attached to it.

13 MR. RUBENSTEIN: Well, let's take that separately.  
14 With respect to the position on what the million dollar  
15 materiality threshold, I think our view is it's not with  
16 respect to the revenue requirement. With respect to -- and  
17 the relevance is obviously clear. We're assessing the  
18 capital execution of the company compared to its budgeted  
19 amounts.

20 Just to be clear, the more detailed information is  
21 only with respect to projects that have a variance, a plus  
22 or minus 10 percent. I'm not asking for a detailed  
23 assessment of any amount.

24 And with respect to the amount of work. Well, that's  
25 why I asked what is a 5 million dollar error, how many  
26 projects are we talking about at that range. I'm just  
27 trying to understand where the -- what, actually, the  
28 breakdown looks like when you get to differing, you know,



1 buckets of size?

2 MR. KEIZER: Yes, I think at this stage, Mr.  
3 Rubenstein, we still struggle to see what the overall  
4 relevance of that is, so. But let us take it away at  
5 lunch, and see if we can talk about it further. But I do  
6 have concerns with respect to the total volume of work,  
7 given we'd be talking about hundreds of projects.

8 MR. RUBENSTEIN: Can we turn to 2B-AMPCO-33. Here you  
9 were asked about various studies that you had undertaken.  
10 Just one or two I have a question about. Maybe we can flip  
11 to the next page. The one I'm interested in -- sorry,  
12 maybe I can just -- in the last page it talks about the  
13 preventative maintenance optimization overhead switches,  
14 and it talks about work that done with Metsco. Do you see  
15 that?

16 MS. NARISSETTY: Yes.

17 MR. RUBENSTEIN: And then it talks about conclusions  
18 and recommendations. And my question is: Have you  
19 implemented that? Have you implemented a variable cycle  
20 for switches based on the risk category?

21 MS. NARISSETTY Subject to check, I believe it's part of  
22 our application that's in front of you.

23 MR. RUBENSTEIN: So, that's a yes? Subject to check.

24 MS. NARISSETTY: We haven't implemented. It's part of  
25 the 2025 to 2029 rate term.

26 MR. RUBENSTEIN: Okay. So, you haven't implemented it  
27 yet but you plan to for purposes of the upcoming rate term?

28 MS. NARISSETTY: Subject to check, yes.

1 MR. RUBENSTEIN: Now, can I ask you about the  
2 distribution assets failure curve study? Can I just ask  
3 you if you can provide a little bit more colour of what you  
4 were asked to do there?

5 MR. HIGGINS: Yes. So, we as part of our longer term  
6 analytics strategy, we are looking to develop some more  
7 sophisticated probability to failure based kinds of tools  
8 for predicting future performance, you know,  
9 algorithmically creating potential project candidates and  
10 things like that that will drive efficiency and  
11 improvements. And as part of the long lead-in to  
12 eventually doing that, we wanted to explore, with an  
13 expert, what kind of failure curves we might be able to  
14 squeeze out of our current failure data sets if we apply  
15 some more advanced statistical methods and some cutting  
16 edge techniques to that data. So, this was a research  
17 exercise to see what kind of outputs get using our own  
18 failure data.

19 MR. RUBENSTEIN: Can you provide that?

20 MR. HIGGINS: Yes.

21 MR. MURRAY: That will be undertaking JT1.7.

22 **UNDERTAKING JT1.7: TO PROVIDE MORE DETAIL ON THE**  
23 **DISTRIBUTION ASSETS FAILURE CURVE STUDY**

24 MR. RUBENSTEIN: Can I ask you to go to 2B-AMPCO-39.  
25 And in part B you were asked to provide the number of work  
26 request cancellations per year. Do you see that?

27 MS. NARISSETTY: Yes.

28 MR. RUBENSTEIN: Now, from my eyes it looks like very

1 high number of work cancellations. Can you speak to that,  
2 quite a high amount of work that you ultimately end up  
3 canceling? What's driving that?

4 MS. NARISSETTY: So, the cancellations may occur for a  
5 number of reasons. And the work requests that are -- that  
6 form the input to the reviews that are conducted that  
7 ultimately may lead to a cancellation are all-inclusive.  
8 And when it comes to actually allocating the work, issuing  
9 out the work, there's a number of checks and balances that  
10 we have in place to make sure that, you know, it's work  
11 that needs to be done in a short period of time.

12 So, for example, an engineer could review the results  
13 from an inspection that would come back that may say  
14 perhaps there is some work required, and they may decide  
15 that immediate work is not necessary.

16 Or our execution management team can look at the work  
17 and say that there is already an existing project here, and  
18 hence the work is not required to be done in that short  
19 period of time.

20 MR. RUBENSTEIN: Thank you very much. That's helpful.  
21 Can I ask you to go to 2B-Staff-138B. So, here you were  
22 asked in part B how does Toronto Hydro prioritize pole  
23 replacements, given that it replaces poles that have  
24 different health indices. And you talk about how you  
25 replace forms in HI4 and HI5 condition, and then you  
26 provide some colour about how you make a determination of  
27 how that works, based on, you know, focusing on the system  
28 where there's customers' failure is high, you know,

1 historical poor performance, et cetera. Maybe you just can  
2 talk about how in practice what this actually looks like  
3 when you're determining which of the poles to do, poles to  
4 replace?

5 MR. HIGGINS: I'm just considering whether it's worth  
6 maybe directing back to SEC-44, which I think does give  
7 some more colour around those considerations.

8 MR. RUBENSTEIN: Let me rephrase the question.

9 MR. HIGGINS: I'm trying to think of a concise way to  
10 respond here, yes.

11 MR. RUBENSTEIN: You know, there's a -- a lot of the  
12 answers are very -- you know, you're providing a sort of  
13 general view. I'm just trying to understand, practically  
14 speaking, you know, you have a bunch of poles in H4 and H5,  
15 how in the company, when the engineers or the planners are  
16 determining which poles, what does this look like when  
17 you're making that determination?

18 MR. HIGGINS: So, it is -- our particular planning  
19 paradigm because of the nature of our system is  
20 programmatic in nature and very bottom up in nature. And  
21 so, what I mean by that is, the engineers are assigned and  
22 become experts in their particular regions of the system  
23 and the groups of assets that exist within those regions,  
24 so Horseshoe west and Horseshoe east, et cetera. And  
25 they're looking at trends and performance, they're looking  
26 at clusters of risk. They're looking at various  
27 obsolescence issues, plans that they have long term to  
28 convert certain parts of the system to different standards,

1 a number of different drivers. And ultimately through a  
2 desktop analysis, they're piecing together information to  
3 determine what is the next focus area for a project.

4 And that would be the typical, kind of, scope of work  
5 that we would do is, we've identified a section of a feeder  
6 or a particular neighbourhood or a couple of streets, or  
7 whatever it is, that requires coordinated intervention, and  
8 the assets in that area are then dealt with as a group.  
9 And so, one of the drivers of choosing one of those areas  
10 would be the number of HI4, HI5 assets.

11 In other instances where we have one-off poles that  
12 are sort of, an isolated situation, they're condemned,  
13 perhaps, and they require more urgent repair on their own,  
14 we may do a spot replacement project if we feel that  
15 there's enough of a lead time to do so, or if it's truly an  
16 urgent issue we may deal with it reactively, so that's how  
17 a number of, say, HI5 poles would be dealt with, is through  
18 a reactive program. So, there's different ways that we get  
19 at it.

20 MR. RUBENSTEIN: There's a lot of things that go into  
21 the assessment, as I would I take it you determine, and you  
22 have different planners that focus on different parts of  
23 the city, correct, right? They focus on different parts or  
24 making the decisions that are different parts of the city.  
25 Correct?

26 MR. HIGGINS: That's right. But then they're  
27 following a set of sort of established principles that make  
28 up our planning paradigm.

1 MR. RUBENSTEIN: I think you're getting to my  
2 question. But it seems to me, listening to how you do  
3 current planning, there's a lot of different  
4 considerations, there's a lot of judgment that is required,  
5 individual judgment that's required, which -- so how do you  
6 ensure that different planners focusing on different  
7 systems are actually -- you know, are taking in all that  
8 information and coming out with what would be a sort of a  
9 similar outcome? A similar type of project is being done  
10 in area, similar type of poles in the same -- you know, of  
11 this type of reliability issues and so on. How do you  
12 determine that? Or how do you ensure that?

13 MR. HIGGINS: Well, I will just clarify that the -- I  
14 mean, the character of any given project in terms of how  
15 exactly it is dealing with the particular challenges on the  
16 ground can vary significantly, from scope to scope. Some  
17 overhead system renewal programs may in fact be more  
18 focused on, at the end of the day, sort of redesigning that  
19 part of the system, if it turns out that's the best  
20 solution to dealing with that particular ageing part of  
21 system. So the actual scopes can vary significantly in  
22 terms of how they address assets.

23 In terms of how the overall process is governed,  
24 again, it's a bottom-up process, and so the planners are  
25 empowered through training and job shadowing and their own  
26 experience to become experts in the system. Over time,  
27 they get feedback and then, ultimately, their managers are  
28 accountable for ensuring that consistent principles are

1 being applied, and that the right scopes are going into our  
2 scope pipeline for execution at the right time.

3 MR. RUBENSTEIN: And in Part C of the response, you  
4 were asked about the -- well, you were asked about the  
5 economic trade-off between value to customers. And then in  
6 the response, I believe it's part C, you mentioned -- just  
7 hold on one second. This is on page 3. You mention about  
8 the value framework that you are going to be implementing  
9 in the next -- I believe it's, and maybe you can correct  
10 me, which year? It's within the next planning cycle,  
11 correct? Do I have that correct?

12 MR. HIGGINS: I'm sorry, I don't know if it's just the  
13 fan blowing behind me, but I couldn't quite hear.

14 MR. RUBENSTEIN: Sorry. You talk about the value  
15 framework that you are planning to implement, and I was  
16 trying to recall exactly the timing; I think it is for the  
17 next planning cycle, that you are going to have that in  
18 place?

19 MR. HIGGINS: Yes. Our goal right now and we are on  
20 track is to have it ready for the beginning of the next  
21 planning cycle, next year. Yes.

22 MR. RUBENSTEIN: And I believe it is the Copperleaf  
23 system.

24 MR. HIGGINS: Yes.

25 MR. RUBENSTEIN: And so, as I understand the  
26 Copperleaf system, probability and consequence of failure,  
27 and it is also -- you know, it makes a determination, if  
28 you do the work versus you don't do the work, it changes in

1 the risk levels. Correct? Is that your understanding, at  
2 a high level?

3 MR. HIGGINS: Essentially, yeah, you are influencing  
4 changes in the risk levels, which is then computed in terms  
5 of value achieved. Yes.

6 MR. RUBENSTEIN: And it allows you to prioritize  
7 projects across different categories of spending programs,  
8 one of the benefits of the system. You can compare a  
9 project in the Horseshoe -- you know, at a Horseshoe  
10 project, a Horseshoe overhead project with a downtown  
11 underground, which one would you have to -- which would be,  
12 if you had to choose one, which one would you do? That  
13 sort of idea. Correct?

14 MR. HIGGINS: You can. Yes, you can do that..  
15 Whether or not that's a direction that ultimately we end up  
16 going, that will be something that we determine through  
17 sort of using the tool over time. Because the further you  
18 get away from like-for-like projects, the more you are kind  
19 of artificially comparing values. But it's certainly  
20 possible. Yeah.

21 MR. RUBENSTEIN: Well, so I guess I am -- you are  
22 getting to where I want to ask you about: You are going to  
23 implement this during the rate -- imagine the Board  
24 approves your budget and your application as filed. So you  
25 have projects, you have forecast units and dollars.

26 But now, you are implementing a new system in the next  
27 planning process that takes place during that plan. Are we  
28 going to come back in 2029 and you might have spent the



1 same amount of dollars that the Board gives you, but the  
2 mix of projects is just totally different because of the  
3 change in the system.

4 MR. HIGGINS: I would not expect it to be the way you  
5 characterize it, totally different, Mr. Rubenstein. It may  
6 change. But one caveat I will say is we -- getting a  
7 capital project executed is a very long lead-time activity.  
8 So the current work program for 2025 and part of 2026 is  
9 already scheduled. And those projects have not been  
10 subject to this new kind of optimization tool.

11 So the effects of the tool likely going to begin to,  
12 you know, influence the program until around -- sometime in  
13 2026 and 2027. If the actual mix of program -- now, one  
14 thing I will just go back to is this is not a project-based  
15 distribution system plan. We only have so many projects to  
16 base the plan on.

17 However, to the extent that this tool results in maybe  
18 a different mix of program spending, that would be,  
19 arguably, because that tool has helped us identify, you  
20 know, where to direct the capital funding in an even more  
21 sort of granular, sophisticated way.

22 MR. RUBENSTEIN: Is it your expectation that it will  
23 affect materially, let's say materially, the program, the  
24 mix of program spending.

25 MR. HIGGINS: No. It would be speculation at this  
26 point to sort of try to put a quantum on it. No, I would  
27 not expect that it would be a material difference.

28 The distribution system plan is developed using kind

1 of parametric estimating approaches. We are looking at  
2 relationships between spending and outcomes. And the plan  
3 that we put in front of the board is one that we think is  
4 the right spending to achieve the outcomes we have  
5 articulated.

6 So I don't expect that the program spending will  
7 change dramatically as a result of this new tool. I think  
8 the new tool will help us ensure that we are doing exactly  
9 the right projects to achieve those outcomes and hopefully,  
10 over time, that starts to make the achievement of those  
11 outcomes a more cost-effective endeavour.

12 MR. RUBENSTEIN: Yes. Just to clarify it, I wasn't  
13 asking the question that you would do work that you  
14 shouldn't do. But it may just change -- as you are  
15 mentioning, it's kind of -- I think the goal of the project  
16 to implementing it is you will do the -- like, you will  
17 pick the best projects comparatively, right? And I am just  
18 trying to understand if, when we come back in 2029, are all  
19 the unit -- you know, you forecasted unit numbers you are  
20 going -- for all the programs and all that. Is that really  
21 going to -- is it going to look all -- is it going to look  
22 different?

23 MR. HIGGINS: No, we don't expect it to result in --  
24 we don't expect the tool to be a material driver of major  
25 changes in the programmatic kind of number of units that we  
26 have to do.

27 MR. RUBENSTEIN: It is just going to focus on which of  
28 those, you know, if you have -- which -- I forget; I don't

1 know what the Toronto Hydro lingo is these days, which jobs  
2 or which programs within -- which projects within a program  
3 change, which ones you do.

4 MR. HIGGINS: That would be the biggest effect, I  
5 would say. Yes.

6 MR. RUBENSTEIN: Thank you, very much. Can I ask you  
7 to go to 2B-Staff-212A.

8 MR. HIGGINS: Sorry, what was the reference?

9 MR. RUBENSTEIN: 2B-Staff-212A. And if you flip to  
10 the next page, you talk about the primary driver of cost  
11 increases across all asset classes was price inflation.  
12 And you talk about reflecting commodity costs from that  
13 period, you talk about copper and aluminum prices and the  
14 large swings we saw

15 And when I raised that question, it raised sort of a  
16 broader question for me which was, you know, it's one thing  
17 that there were swings in commodity prices, but I couldn't  
18 really see anywhere in the evidence where we see what is  
19 the change in your actual material costs, right?

20 So transformers: I think transformers, there was --  
21 transformer costs went up over time. And I couldn't find  
22 anywhere that showed, you know, over time where -- for each  
23 of the major asset classes, what were the actual increases  
24 in the underlying cost of the asset to Toronto Hydro? And  
25 how that -- and what that looks like for 2025?

26 And so maybe I can ask you to do this by Undertaking:  
27 Are you able to provide a table that shows for each year  
28 between 2020 and 2023, the actual cost per major asset that

1 you purchase?

2 So kilometre of underground cable, pole top  
3 transformers, to show the price inflation for those  
4 materials? And then can you show us what that looks like  
5 on a forecast basis, for 2024 to 2029?

6 MR. HIGGINS: I don't know if this will be fully  
7 satisfying, Mr. Rubenstein, but if I can take you to  
8 section D2 of the distribution system plan? At page 14, we  
9 did provide some examples. And these are trendlines. So  
10 we can provide some more detail.

11 But we did provide some examples of how costs went up  
12 for some of our higher usage cable types, as well as our  
13 higher usage transformer types, both overhead and  
14 underground.

15 MR. RUBENSTEIN: Well, then, I will ask this question,  
16 and I will use this as a representative here. Are you  
17 able, first, to provide this in a tabular format, not a  
18 chart, and then can you provide the forecast that you're  
19 utilizing for the application, then, and the numbers for  
20 2024 to 2029?

21 MR. HIGGINS: So we can do the tabular part of this.  
22 With respect to the forecast, subject to check, I'm fairly  
23 confident that that likely would not be possible because  
24 the way that the programs are estimated are on the basis  
25 of, like, ISA unit costs for major asset classes. So  
26 there's not a specific material cost assumption. And a  
27 given project may, you know, use a number of different  
28 subtypes of assets with different material costs, so, yes,

1 I don't know that that would be possible. Like, we didn't  
2 base the forecast, I guess is what I'm saying, on those  
3 kinds of unit costs.

4 MR. RUBENSTEIN: Well, do you forecast what these  
5 costs are going to look like, internally? Put aside how  
6 you've done the build-up of the capital plan; internally  
7 are you forecasting what these major asset costs are going  
8 to look like?

9 MR. HIGGINS: Yes, no, we wouldn't -- we don't have  
10 those forecasts.

11 MR. RUBENSTEIN: You don't do the forecasts? You're  
12 not forecast -- you don't internally forecast those sorts  
13 of things? I'm just clarifying your response.

14 MR. HIGGINS: No, not over this time horizon, no.

15 MR. RUBENSTEIN: Well, I'll take the undertaking for  
16 the tabular response to this.

17 MR. HIGGINS: Sure.

18 MR. MURRAY: This will be undertaking JT1.8.

19 **UNDERTAKING JT1.8: TO PROVIDE THE DATA AT PAGE 14,**  
20 **SECTION D2 OF THE DISTRIBUTION SYSTEM CODE IN TABULAR**  
21 **FORMAT; TO CLARIFY TIME LAG BETWEEN TIME OF ORDER AND**  
22 **TIME OF INSTALLATION.**

23 MR. RUBENSTEIN: I just want to be clear. These  
24 represent the time of purchase, the year of purchase,  
25 correct? Or is it the...

26 MS. NARISSETTY: Yes.

27 MR. RUBENSTEIN: Okay, so let's use a top usage.  
28 Let's use the transformers. It's 2023. You buy a

1 transformer, and the prices are shown. When would -- that  
2 transformer would be used for a project when? When you  
3 take into account lead time to order, you know, using your  
4 inventory first, when would a -- if I buy something in  
5 2023, it's going to be, that transformer will be used in  
6 the field when?

7 MS. NARISSETTY: So, yes, there may be a lag between  
8 when we purchase the equipment versus when it is actually  
9 issued out and installed, And that's where, again subject  
10 to check, these numbers are a moving average, because we do  
11 regularly purchase equipment and regularly issue it out and  
12 regularly install it. So it's a moving average.

13 MR. RUBENSTEIN: Okay. So, then, it's not  
14 representative of the average price of -- let's just take  
15 top usage cable. I'm looking at the first line, 9662955  
16 cable triple X. That doesn't represent the cost of the  
17 purchases made in 2023, the average purchases that were  
18 made in 2023?

19 MS. NARISSETTY: On a representative basis, yes, but,  
20 like I said, we procure equipment on a daily basis, so  
21 that's why we utilize a moving average type of formula, to  
22 take into account, you know, everything that is purchased  
23 over a quarter, over six months, over a year. So this is  
24 representative of what was the price for these assets in  
25 those particular periods.

26 MR. RUBENSTEIN: But let's say you purchase a project,  
27 well, mid-year of 2023. July 1st, Canada Day, you make a  
28 purchase. When -- if you can, give me a sense of, like,

1 when would that be used in the field. Because, as you  
2 know, when it's installed, that's when it's in-serviced.  
3 I'm just trying to understand the time. What are we  
4 looking at here?

5 MS. NARISSETTY: It would vary project to project. So,  
6 if it is a very high-usage piece of equipment, you know, it  
7 may get issued out, you know, within the week. Sometimes  
8 we may be purchasing equipment, you know, to replace a  
9 critical spare, in which case it could sit in our warehouse  
10 for some time, until there's a failure in the field, and  
11 then it gets issued out. So it's hard to say, you know,  
12 when it would actually get issued out. It varies highly  
13 project to project.

14 MR. RUBENSTEIN: Well, first you have to have  
15 delivery. Then it's -- so there two steps.

16 MS. NARISSETTY: Mm-hmm.

17 MR. RUBENSTEIN: So maybe in your response to your  
18 undertaking that you just gave you can give me a sense for  
19 these, which are your top-usage equipment, what is the lag  
20 between the time of ordering, which is I think the price  
21 point -- you can correct me if I'm wrong there -- and when  
22 it would be in the field, in terms of installed somewhere.  
23 Is that something you can do by way of undertaking?

24 MR. KEIZER: Just to be clear, though, because I'm  
25 assuming these numbers include many pieces of assets,  
26 right, so we don't want [audio dropout]

27 MR. RUBENSTEIN: I'm talking about an average. I'm  
28 just talking about a general sense. I don't need, you

1 know, 4.23 days. I am just trying to get a sense of what  
2 we're talking about. When you order that cable that I had  
3 referenced, it's going to take time to be delivered, and  
4 then you have something in inventory. When are we looking  
5 at that that shows up in the field and get installed?

6 MR. KEIZER: Yes, the thing is, what the witness is  
7 saying is it turns over all the time, right; that's why you  
8 have a moving average. So it's not like you've got that  
9 piece, and that piece is earmarked for whatever.

10 MR. RUBENSTEIN: No, I understand, but it the same  
11 sort of moving average of when it would show up in the  
12 field to give me a sense of what we're talking about here.

13 MR. KEIZER: Why don't we do it this way, that --  
14 sorry. Just a moment. You go ahead. That we -- that  
15 Toronto Hydro consider whether they could provide that  
16 information? If there's something that they can that's  
17 meaningful, they will, but, if they can't, they'll explain  
18 why they can't.

19 MR. MURRAY: Just for clarity, that would be added to  
20 1.8.

21 MR. RUBENSTEIN: Can I ask you now to turn to STAFF-  
22 238. So the question asks about contributions to Hydro One  
23 during the period, the 2025 to 2029 period. Do you see  
24 that?

25 MR. HUNTLEY: Yes, I do.

26 MR. RUBENSTEIN: And as I understand the last -- I  
27 just want to make sure I understand the last line, the  
28 true-up costs, where you have included an amount of true-



1 up. Just to be clear, I take it that those are, that is a  
2 collection of various true-ups making sort of a net  
3 calculation of all the true-ups that you have to make in  
4 any given year with respect to pre-2025 Toronto Hydro  
5 contributions to Hydro One?

6 MR. HUNTLEY: Could you repeat the question, Mr.  
7 Rubenstein? Please clarify.

8 MR. RUBENSTEIN: I just want to make sure I understand  
9 what the true-up costs line is. It is the last line in the  
10 table. And I take it that, when you are discussing true-  
11 ups in the context of this question, those relate to  
12 various true-ups on previous contributions you've had to  
13 make to Hydro One pre-2025, and those would include  
14 multiple different true-ups you may have to make in a year,  
15 plus or minus, they may have to pay you, and it's a net  
16 number. Is that right?

17 MR. HUNTLEY: For the earlier years in the forecast,  
18 2025, 2026, and 2027, that would be entirely accurate.  
19 They would be for projects that were -- require  
20 contributions prior to 2025.

21 MR. RUBENSTEIN: But, for the later years, '27 to '29,  
22 how is that different?

23 MR. HUNTLEY: As you can see in the categorization  
24 column, there is mention there of "construction and/or  
25 true-ups costs." They are projects that are executed in  
26 the rate period that will also require true-up costs, or  
27 attract true-up costs, so those will be later year charges  
28 that are reflected in '28 and '29.

1 MR. RUBENSTEIN: But '25 and '26 contributions will  
2 have later true-ups?

3 MR. HUNTLEY: Projects that are executed in the rate  
4 period, meaning shorter term projects, can attract  
5 construction true-ups within the rate period. Those would  
6 be funded from that line as well.

7 MR. RUBENSTEIN: And I take it -- I mean, if you know  
8 now you're going to have to make a true-up for a project  
9 that hasn't happened yet, I take it it's because you had  
10 agreed to the contribution previously?

11 MR. HUNTLEY: When it comes to -- it depends on the  
12 type of true-up we're discussing. Load true-ups are  
13 generally easier to forecast than construction true-ups.  
14 The majority of the true-up costs that are reflected in  
15 that line are load true-ups. So, what we're -- so, to go  
16 back to your initial assertion, that the projects that are  
17 going to be reflected in that particular line item would  
18 have been executed prior to 2025 is still correct. But  
19 what I am attempting to indicate to you, that construction  
20 true-up costs can be reflected in the later years for  
21 projects that are initiated in 2025, that are construction  
22 related and complete in the rate period.

23 MR. RUBENSTEIN: All right, thank you very much. Can  
24 we go to 1B-Staff-89. Can we go to part G. Go down to the  
25 bottom of the response. So, just actually the question  
26 just so we can situate ourselves here. Staff had asked you  
27 about the factors and considerations that led Toronto Hydro  
28 to the conclusion that the shared savings mechanism

1 incentive options were not sufficient to the level playing  
2 field between the LDR program and the load transfers. And  
3 If you go to the bottom. In the last sentence you say:

4 "Compared to the forgone revenue of 37.2 million  
5 and the operational and market risk and  
6 complexity associated with successfully  
7 delivering of the LDR program, Toronto Hydro did  
8 not find the shared savings outcome acceptable."

9 Do you see that?

10 MS. MARZOUGH: Yes. Sorry, can you hear me?

11 MR. RUBENSTEIN: Can you provide some more insight on  
12 what you meant by that it wasn't acceptable?

13 MS. MARZOUGH: Sorry, Mr. Rubenstein. So, the  
14 question is with respect to Toronto Hydro's decision not to  
15 use the shared savings mechanism for the performance  
16 incentive?

17 MR. RUBENSTEIN: No. The question -- your response  
18 says Toronto Hydro did not find the shared savings outcome  
19 acceptable. And I just want to understand if you could  
20 provide a little bit more about why you didn't find it  
21 acceptable.

22 MS. MARZOUGH: If we can just take a step back. The  
23 decision to utilize the score card metric for the  
24 performance incentive for the non-wires program is situated  
25 just within our broader use of the score card mechanism to  
26 measure outcomes and within the performance incentive  
27 mechanism framework. Now, in terms of why we didn't go  
28 with the shared savings, and the statement that you're

1 referencing there, that we did not find the shared savings  
2 outcome acceptable. It's with respect to putting the non-  
3 wires program on a level playing field to the conventional  
4 options for system planning. And that that using the  
5 shared savings mechanism wouldn't do that.

6 MR. RUBENSTEIN: And so, I take it, then, what you're  
7 say is the principle behind it, correct me if I'm wrong  
8 here, is that you needed to find a mechanism that  
9 completely levels the playing field, the equivalent of  
10 [audio dropout] a conventional wire?

11 MS. MARZOUGH: What we would put forward is, yes, a  
12 mechanism that we believe doesn't completely level the  
13 playing field, but does put non-wires solutions -- it puts  
14 non-wire solutions in the same realm as making a capital  
15 decision.

16 MR. RUBENSTEIN: What do you mean by same realm?

17 MS. MARZOUGH: Like, similar. It's not exactly  
18 equal, but it brings it to a similar consideration.

19 MR. RUBENSTEIN: Okay, thank you very much. Can I ask  
20 you to go to 1B-SEC-21. Now, this question is asked, so I  
21 think all of the, all the panels, so I'll try first with  
22 you guys. So, in this question we had asked you, we're  
23 just trying to understand how the change in the capital  
24 budget would impact the PIM targets. And so, we had sort  
25 of given you a hypothetical and three scenarios that the  
26 board may order in a decision, and how that would affect  
27 the -- let me just stop. As I understand the proposal,  
28 after the Board -- as I understand what you're proposing,

1 is after the Board's decision, you will assess the  
2 decision, and then come back with, assuming there's a  
3 reduction of some sort, you'll propose differing PIM  
4 targets that take into account the impact of the decision.  
5 Do I have that right as a high level?

6 MR. HIGGINS: I do think we're getting in, maybe, to  
7 some procedural elements that might be better dealt with by  
8 panel 3.

9 MR. RUBENSTEIN: Well, I want to ask you the next  
10 step. So just, am I far off of what the proposal is?

11 MR. KEIZER: I think that's a reasonable premise.

12 MR. RUBENSTEIN: Okay. And so we asked you, here's  
13 some scenarios, what would it look like? I would imagine  
14 this is what the board ordered, how would you take that  
15 into account? So we can assess the proposal to do that.

16 And the first thing you mention is that Toronto Hydro  
17 is unable to forecast PIM targets on the basis of the  
18 scenarios outlined above. And you, kind of -- you provide  
19 some explanation, but I'm just confused by that, because  
20 imagine the board provided you with that decision. You're  
21 going to have to do it, so help us.

22 MR. HIGGINS: Yes, the issue maybe to just help  
23 clarify the response a little bit. The issue here is not  
24 so much whether it's doable in and of itself within a  
25 certain timeframe, but in the context of the  
26 interrogatories process, where, you know, we're dealing  
27 with I think it's 45 hundred individual part questions.  
28 Doing this kind of a strategic exercise within the company

1 to come to a consensus view on what the re-forecasted PIMs  
2 would be under multiple envelope scenarios was not feasible  
3 within that timeframe.

4 MR. RUBENSTEIN: Okay. So, help us, what I assume  
5 help the Board, is trying to understand the proposal.  
6 Okay? We're trying to see what this would look like, how  
7 you would deal with it. So, maybe you can help me from a  
8 process point. Get the board decision, and it says  
9 something like reduce capital expenditures by X percentage.  
10 Walk me through how you're going to go about the process of  
11 adjusting the PIM targets, or at least for this panel those  
12 that deal in your categories, in your areas of  
13 responsibilities.

14 MR. KEIZER: Well, Mr. Rubenstein, if I can point out  
15 to you that, and the interrogatory, I think the response  
16 also includes the fact that the question is related to  
17 capital expenditures, but the other concern is that it's,  
18 kind of, an incomplete scenario, because it doesn't  
19 consider operational funding, so it doesn't include the  
20 OMNA funding, which would also be part of the consideration  
21 with respect to that, to PIM.

22 MR. RUBENSTEIN: Let's just assume that the only  
23 reduction was on the capital. Right?

24 MR. HIGGINS: Yeah. I mean, it's not complicated;  
25 it's just a time-consuming process. So we would need to  
26 iterate through some different scenarios, leveraging things  
27 like our reliability forecasting model, but also all the  
28 other judgment that goes into determining the right level

1 of investment, and figure out what kind of trade-offs we  
2 would want to make within the overall investment plan, at  
3 the proposed level of investment, and come to a new  
4 strategy where we would have to determine which outcomes  
5 are we going to sacrifice, by how much.

6 And that's just an iterative exercise that requires a  
7 lot of input and a lot of stakeholdering, and -- but it is  
8 something that can be done within the proceeding. It just  
9 couldn't be done for this interrogatory response.

10 MR. RUBENSTEIN: And then you do provide some  
11 information. It's a lengthy interrogatory, so you provide  
12 this. But you are looking at it, as I understand it, at  
13 the scenario 3, the 30 percent reduction?

14 MR. HIGGINS: The tabular result?

15 MR. RUBENSTEIN: No, when you go -- yeah. If you go  
16 through the rest of the response.

17 MR. HIGGINS: So it wasn't -- oh, yes, so the total --  
18 that's right. So what we set out to do here, to be  
19 helpful, was demonstrate the sensitivity of the PIMs to  
20 different programs that are the more sort of materially  
21 related programs to the PIMs.

22 And so what you see here is basically if we were to  
23 zero out particular models, or particular programs -- so,  
24 for example, a total reduction to the Horseshoe renewal  
25 programs, this would be the total effect of that change.  
26 And then, when you combine all of the investments that we  
27 have zeroed out through these different options, you end up  
28 with something that is close to 30 percent of the overall

1 capital program.

2 MR. RUBENSTEIN: But you didn't provide one at the 10  
3 percent or the 10 percent? You picked the 30 percent one.

4 MR. HIGGINS: No, because again, to do that, we would  
5 need to make actual determinations on what the program  
6 would look like and which outcomes we would prioritize over  
7 others, and which risks we would prioritize over others.

8 So, instead of doing that, we offered a number of  
9 different examples. One could total up the numbers as one  
10 wishes and come up with something closer to 20 percent.  
11 But we just caution that that's not a plan; it would just  
12 be a hypothetical.

13 MR. RUBENSTEIN: Okay. Thank you, very much. Can I  
14 ask you to go to 2B-Staff-172B?

15 MR. KEIZER: Take a moment. I know we are coming up  
16 to the lunch break. I just want to clarify, when you were  
17 thinking of breaking for lunch?

18 MR. MURRAY: After Mr. Rubenstein's next question, I  
19 was going to ask him the exact same question, where he was  
20 at in terms of things.

21 MR. RUBENSTEIN: I am almost done, so...

22 MR. KEIZER: If you are almost done, maybe we should  
23 let you have a restful lunch, Mr. Rubenstein, and see if  
24 you can finish it.

25 MR. RUBENSTEIN: Well, maybe let me ask this one  
26 question, and then we can -- I am fine with that.

27 In part B of this response, you were asked:

28 "Has Toronto Hydro identified unacceptable



1 reliability trends relative to its historical  
2 performance or its peers? Please explain."

3 And then in the response, and you say this in the  
4 first sentence, you say:

5 "Toronto Hydro views its reliability performance  
6 as acceptable both in comparison to its  
7 historical data and in competitiveness amongst  
8 its peers."

9 I just want to be clear, I just want to ask you just  
10 so I can clarify, when you are using the term "peers" in  
11 the context of this, is it peers [audio dropout]  
12 Clearspring report analysis? Who are peers in this  
13 context?

14 MR. HIGGINS: I think this was intended to be more of  
15 a general statement, so it could -- you know, it's both.

16 MR. RUBENSTEIN: Both? I think I only gave you one,  
17 so I am -- one grouping. So is it --

18 MR. HIGGINS: Sorry. Clearly, I got ahead of you.  
19 Yeah, the Clearspring would have been part of this, as well  
20 as just looking at the electricity distributor scorecard in  
21 our Ontario counterparts.

22 MR. RUBENSTEIN: Okay. Thank you, very much. Maybe  
23 we can take the lunch, now.

24 MR. MURRAY: We will take the lunch now, and we will  
25 come back -- let's come back at one o'clock.

26 --- Luncheon recess taken at 12:10 p.m.

27 --- On resuming at 1:07 p.m.

28 MR. MURRAY: Thank you. Welcome back. Mr.

1 Rubenstein, before you proceed, I understand you have maybe  
2 one or two more questions. I was wondering if you can give  
3 an update on those two outstanding potential undertakings  
4 that you and Mr. Keizer were discussing over lunch.

5 MR. RUBENSTEIN: Yes, I believe there are two. One is  
6 with respect -- I'll call it broadly production of reviews  
7 or assessments that are not, or audits that are not  
8 included in a number of other interrogatory responses. And  
9 the second one is the response, a response, to  
10 interrogatory -- we had asked a follow-up question on 2B-  
11 SEC-78 with respect to material capital projects. We're  
12 still having some discussions, and, hopefully, we can get  
13 to a conclusion and deal with it first thing tomorrow  
14 morning.

15 MR. MURRAY: Thank you for that update, Mr.  
16 Rubenstein. I hand it over to you for any further  
17 questions.

18 MR. RUBENSTEIN: I just have two small and hopefully  
19 quick questions if we can go back to 2B-SEC-66C. So, if  
20 you recall our discussion, we had asked you to take the  
21 capital numbers in the application and break them down into  
22 the asset categories that were in another table. And part  
23 of that response was that there was an update to the --  
24 there was a change -- once when you were doing the  
25 response, you noticed that there was an error in the number  
26 of units in certain years, and you provided the corrected  
27 numbers. They're in the updated table. Do you see that?

28 MR. HIGGINS: Yes.

1 MR. RUBENSTEIN: I just want to make sure, then, in  
2 the evidence, the table 7 in the evidence that has the  
3 total dollars, is that correct?

4 MR. HIGGINS: Yes.

5 MR. RUBENSTEIN: And, similarly -- maybe you don't  
6 need to pull it up -- in SEC-69, you did a similar thing,  
7 where you had to update upon your review of the situation,  
8 and during answering the question, you noticed that there  
9 were some errors in the unit cost measurement. Is the  
10 dollars, the budgets in the underlying evidence, did that  
11 also need to be corrected or not?

12 MR. HIGGINS: No, the dollars are all consistent.

13 MR. RUBENSTEIN: All right. Thank you very much,  
14 panel. Those are my questions.

15 MR. MURRAY: Thank you, Mr. Rubenstein. Next on the  
16 list is AMPCO, Ms. Grice.

17 **EXAMINATION BY MS. GRICE:**

18 MS. GRICE: Thank you very much. Good afternoon,  
19 panel. I have less questions than I originally thought, in  
20 part because they've already been asked, but, based on your  
21 discussion also with Mr. Rubenstein, I realize some of my  
22 questions are better suited for panel 2, so I will not be  
23 using all of my time.

24 Okay. The first question I have is with respect to  
25 2B-AMPCO-15. I want to look at the table there, table 12,  
26 which is a standard labour-rate calculation for the power-  
27 line technician position. My understanding is Toronto  
28 Hydro allocates labour costs to projects using time sheets,

1 based on safe for, in this example, for the power-line  
2 technician position; when the project is being undertaken,  
3 the costs would be applied to the project as the labour  
4 costs are incurred. Is that correct?

5 MR. MUNDENCHIRA: Yes, that's correct.

6 MS. GRICE: All right, and then you've got a standard  
7 labour rate for every role in the organization, correct?

8 MR. MUNDENCHIRA: Yes.

9 MS. GRICE: Okay, so I just have just a question about  
10 2025, the forecast, and how those numbers are derived. So,  
11 the total compensation cost, is there a link to appendix 2-  
12 K with respect to those costs? Or maybe you could just let  
13 me know where the \$12.4 million comes from.

14 MR. MUNDENCHIRA: Ms. Grice, while there is a  
15 relationship to appendix 2-K, appendix 2-K is on an  
16 aggregate basis; it doesn't have the same level of detail  
17 to the labour type.

18 MS. GRICE: Okay, but appendix 2-K includes the 12.4?

19 MR. MUNDENCHIRA: Subject to check, yes.

20 MS. GRICE: Okay. And then, just in terms of total  
21 working hours in a year, available working hours, what goes  
22 into that number?

23 And I guess what I'm thinking is it's obviously number  
24 of positions times number of working hours in a year, but  
25 is overtime, are overtime hours, included in there? Maybe,  
26 if you can, just speak to what is included in total working  
27 hours.

28 MR. MUNDENCHIRA: Yes, if you can give me a moment, I

1 will point you to a reference. The reference is Exhibit  
2 2A, tab 4, schedule 2, S.1.1 on page 1. So, here, we have  
3 described the methodology used for calculating standard  
4 labour hours, in s.1.1.

5 MS. GRICE: Okay, so, just in the first one, total  
6 working hours in a year, is overtime factored into that or  
7 is that separate?

8 MR. MUNDENCHIRA: I need to subject to check that, but  
9 I believe it is.

10 MS. GRICE: Okay. And then I just have a question  
11 because I see that here's the definition and things are  
12 subtracted off to arrive at the final total available  
13 hours. And, if we can, just look at the line -- let me see  
14 here. It's row 4, which is "time not spent working on a  
15 specific operating or capital project." I just had a  
16 question about that.

17 Will you take it subject to check that, for the years  
18 2020 to 2023, about 7 percent of the time is in this  
19 category time not spent working on a project, which I  
20 believe has to do with training and safety meetings and  
21 down time? But then, when we get to 2024 and 2025, it's  
22 closer to 13 percent, and I just wondered what, what's  
23 accounting for that difference in time not spent working on  
24 a project?

25 MR. MUNDENCHIRA: I'm afraid I do not have that  
26 information in front of me right now, but I can undertake  
27 to look into it.

28 MS. GRICE: That would be great. Thank you.

1 MR. MURRAY: That will be undertaking JT1.9.

2 **UNDERTAKING JT1.9: TO CLARIFY AMOUNTS FOR THE**  
3 **CATEGORY, DIFFERENCE IN TIME NOT SPENT WORKING ON A**  
4 **PROJECT**

5 MS. GRICE: Okay. And then, just turning the page, I  
6 just have a question on part B of the interrogatory  
7 response. And this was asking questions on the on-cost  
8 rate for material handling. And, again, my understanding  
9 is, as materials are used, the costs then are directly  
10 charged to projects as they're incurred. Is that correct?

11 MR. MUNDENCHIRA: As the materials are issued to a  
12 specific project, yes, that's when it shows up on the  
13 project.

14 MS. GRICE: Okay. So, in table 2, you've got a  
15 material throughput row that has dollar amounts in each  
16 year, and, for 2025, it's \$165.1 million. Is that amount,  
17 has that, is that built into the OM&A budget for 2025? Are  
18 those your projected, forecast, material costs for 2025?

19 MR. MUNDENCHIRA: It is not specifically OM&A. It can  
20 include capital and opex projects.

21 MS. GRICE: Okay.

22 MR. MUNDENCHIRA: But the underlying assumption, yes,  
23 is the forecasted programs in capital and OM&A.

24 MS. GRICE: Okay, so would those, would that cost  
25 include, you know, the cost of poles, transformers, cable,  
26 all of those types of materials, as well?

27 MR. MUNDENCHIRA: Yes, correct.

28 MS. GRICE: Okay. And then the first row you've got

1 eligible procurement and warehousing related operating  
2 expenses. And I just wanted to compare that to numbers  
3 that you had in evidence, which is at the exhibit that you  
4 had taken me to, which is 2A, tab 4, schedule 2. If we can  
5 look at page 4, and I'll just grab a year, if we can just  
6 look at 2020. So, you've got 12.4 million as the material  
7 handling on-cost. But in this response to B, it's  
8 13.2 million. And I just wondered what the difference was  
9 between those two numbers?

10 MR. MUNDENCHIRA: The most significant portion of that  
11 difference should be the fact that table 1 in the Exhibit  
12 2A reference is showing capitalized on cost, so it was  
13 charged to a capital project.

14 MS. GRICE: Okay, okay.

15 MR. MUNDENCHIRA: There may be some that went to  
16 operating expenses.

17 MS. GRICE: Understood, that explains it. Thank you  
18 very much. Okay. My next question relates to 2B-AMPCO-16.  
19 And you had a discussion about this issue with Mr. Garner  
20 this morning. So, in AMPCO -- and so I just have some  
21 follow-up questions, but in 2B-AMPCO-16, we asked for the  
22 calculation of 26 percent of assets at end of use of life  
23 by 2023. And you gave the formula, and my understanding is  
24 that you took the population of assets by asset class that  
25 were at or past useful life, and then you multiplied it by  
26 a representative unit cost for each of those assets and you  
27 arrived at 2.7 billion. Is that correct?

28 MR. HIGGINS: Yes, it is.

1 MS. GRICE: Okay. And where did you get your  
2 representative unit costs from?

3 MR. HIGGINS: They were developed a number of years  
4 ago now just for the purposes of this model. So, they  
5 would have been, you know, they would have been based on,  
6 essentially, a study of unit costs at the time. We tend to  
7 try to avoid updating them if only because then if you have  
8 too many moving variables in the model, it becomes a little  
9 less meaningful for what it is. So, it's a static unit  
10 cost set that we developed years ago.

11 MS. GRICE: Okay. And I don't think we need to turn  
12 this up, but in 2B-SEC-31 you had a table where you showed  
13 the percentage of each asset that was at or beyond useful  
14 life in 2023 at the end of 2023. And I wondered if you  
15 would be able to -- just there was a lot of discussion this  
16 morning about how that you came up with 25 percent. And I  
17 think it might be helpful to parties if you could take the  
18 number of assets in each asset class where you gave the  
19 percentage in 2B-SEC-31, and then show us the  
20 representative unit cost for each of those assets and  
21 multiply it out so that we can see how you arrived at 2.7  
22 billion? And I think that then that would answer a lot of  
23 the questions that everybody seems to have.

24 MR. HIGGINS: So, essentially -- yes, I think that  
25 should be doable, yes, for one of the years.

26 MS. GRICE: Okay. Thank you.

27 MR. MURRAY: That will be undertaking JT1.10.

28 **UNDERTAKING JT1.10: FOR THE ASSETS DESCRIBED IN 2B-**



1           **SEC-31, TO SHOW THE REPRESENTATIVE UNTI COST FOR EACH**  
2           **ASSET, TO SHOW THE DERIVATION OF THE 2.7 BILLION**  
3           **FIGURE.**

4           MS. GRICE: Okay. 2B-AMPCO-18, please. Okay, these  
5 are just quick little questions. I just wanted to  
6 understand sort of the timeframe of when Toronto Hydro's  
7 implementing specific initiatives. So, I asked for the  
8 start date and end date for probability of failure, and you  
9 provided the end date, but I just -- if you could provide  
10 the start date, that would just be helpful.

11          MR. HIGGINS: You're referring to the first line of  
12 the response there?

13          MS. GRICE: Yes, "please provide the start date and  
14 forecast end date of the probability of failure" is the one  
15 I'm referring to, because you answered about the  
16 consequence of failure.

17          MR. HIGGINS: Sure, yes, we can provide that.

18          MS. GRICE: Okay. Thank you.

19          MR. MURRAY: That will be undertaking JT1.11.

20           **UNDERTAKING JT1.11: REFERRING TO 2B-AMPCO-18, TO**  
21           **PROVIDE A START DATE FOR THE PROBABILITY OF FAILURE**  
22           **INITIATIVE.**

23          MS. GRICE: Okay. And I have got the same type of  
24 question on 2B-AMPCO-20. And it has to do with the  
25 engineering asset investment planning initiative. You  
26 provided information around phase 3, but I wondered just  
27 the beginning of the initiative as a whole, when the start,  
28 if you could provide that?

1 MR. HIGGINS: Yes, we'll take an undertaking, I just  
2 want to make sure I get it correct, yes.

3 MR. MURRAY: That will be undertaking JT1.12.

4 **UNDERTAKING JT1.12: REFERRING TO 2B-AMPCO-20, TO**  
5 **CONFIRM A START DATE FOR THE ENGINEERING ASSET**  
6 **INVESTMENT PLANNING INITIATIVE.**

7 MS. GRICE: Okay. And then just one more, last one,  
8 2B-AMPCO-21, just when you started the ISO 55000  
9 certification. When did that initiative begin?

10 MR. HIGGINS: So the gap analysis initially was  
11 performed in 2020, and then we spent some time deciding  
12 whether or not to pursue the certification, and so it would  
13 have been in 2021, I don't know if I can pinpoint the month  
14 off the top of my head, but in 2021 is when we started.

15 MS. GRICE: Okay. No, that's fine, that's great.  
16 Thank you. Okay. Now, if we could just go to AMPCO-62,  
17 please. Sorry, I'm just getting there myself in my paper  
18 version. Okay.

19 You provide a number of major asset failures by asset  
20 type, and I just wanted to understand, when you provide,  
21 say, in table 1, are all of these failures do they result  
22 in an interruption? Is that what's included in table 1?

23 MS. NARISSETTY: It could be a combination of an asset  
24 that was replaced after it failed, and hence caused an  
25 outage, or may fail imminently, or in a short period of  
26 time, and hence the asset was replaced.

27 MS. GRICE: Okay. Okay, thank you. And then in table  
28 2 on page 2, where you show number of interruptions by

1 major asset category, so then those are a subset. They're  
2 the result of an asset that actually failed and caused an  
3 interruption?

4 MS. NARISSETTY: Subject to check, yes.

5 MS. GRICE: Okay. Thank you. Can we please go to  
6 AMPCO-42. And I wanted to look at the appendix that was  
7 filed with that response, which is Appendix A. So, what  
8 this shows is the forecast number of units that were being  
9 installed in all of your programs 2020 to 2024, and  
10 compares it against what you actually did, including the  
11 forecast for 2024, and I wonder, do you have this  
12 information available on a global basis like this for 2025  
13 to 2029 for all of your programs that are in your DSP?

14 MR. HIGGINS: I would have to check whether or not it  
15 already exists in this format, but likely it could be  
16 assembled in this format, yes.

17 MS. GRICE: Okay. Thank you, that would be great,  
18 thank you.

19 MR. HIGGINS: Okay.

20 MR. MURRAY: That will be undertaking JT1.13.

21 **UNDERTAKING JT1.13: REFERRING TO AMPCO-42, APPENDIX**  
22 **A, FORECAST UNITS INSTALLED, TO PROVIDE DATA FOR 2025-**  
23 **2029 FOR ALL PROGRAMS IN THE DSP.**

24 MS. GRICE: Okay. And then I just have a question  
25 from 4-AMPCO-91, part C. And I just wanted to understand  
26 the way that Toronto Hydro plans its vegetation management  
27 cycles. I've just seen with some utilities they  
28 geographically divide the service area into, say,

1 quadrants, and then you have a four-year cycle? I don't  
2 think that that's the way Toronto Hydro does it.

3 Can you just help me out and explain how you plan your  
4 vegetation management cycle? And if you have -- if it's  
5 classified as something like a three-year cycle, four-year  
6 cycle?

7 MS. NARISSETTY: I can take you to our response to IR  
8 4-Staff-289A. So here, we outline our strategy and how we  
9 schedule vegetation management, which is done on an annual  
10 basis where we prioritize the feeders on an annual basis  
11 with a multi-year view, while taking into account factors  
12 such as the historical reliability of the feeders, the  
13 number of customers by each feeder, and the time elapsed  
14 since the last pruning.

15 MS. GRICE: Okay. So you don't do it on a fixed  
16 schedule. You develop it on an annual basis?

17 MS. NARISSETTY: Yes.

18 MS. GRICE: Okay. Okay. That's great. Thank you.

19 And I just have one more question: 2B-AMPCO-75.  
20 Okay, I had a question just about the number of  
21 deficiencies. And I just wanted to -- sorry, can we look  
22 at table 1 in response A, please? So I just looked at the  
23 -- I added up the number of deficiencies, P1 to P3, and I  
24 get 11,707.

25 And then I just want to reconcile that against a table  
26 in the evidence where you talk about various things that  
27 are going on with your system. So that's at 2B-D2-table 1,  
28 page 17. Here we go. Okay.

1           So if you look under priority deficiencies for this --  
2 table says that all figures are 2022 year-end actuals. So  
3 it says here that there were 12,589 deficiencies, and then  
4 that table that I took you to in the IR response totals  
5 11,707.

6           So I just wondered what the difference between those  
7 two numbers would be?

8           MS. NARISSETTY: So you are comparing the 2022 numbers?

9           MS. GRICE: Yes.

10          MS. NARISSETTY: We can undertake to provide that  
11 answer.

12          MS. GRICE: Okay. Okay, thank you, very much.

13          MR. MURRAY: There will be Undertaking JT1.14.

14           **UNDERTAKING JT1.14: TO EXPLAIN THE DIFFERENCE FOR**  
15           **2022 YEAR END FIGURES FOR PRIORITY DEFICIENCIES.**

16          MS. GRICE: Okay. I am finished, now. Thank you,  
17 very much, panel.

18          MR. MURRAY: Thank you, Ms. Grice.

19          Before we go to the next person, I just wanted to --  
20 because we had a discussion off the record here in terms of  
21 the schedule, I wanted to let the parties that are  
22 participating remotely to know that we are no longer  
23 planning two breaks for this afternoon. Rather, we are  
24 going to plan to have one break shortly after three o'clock  
25 for a slightly longer period, so maybe a 20-minute break  
26 around 3:05 or so. That is what we are sort of aiming for  
27 towards, right now. I just wanted to make sure everyone  
28 was aware of that.

1           And with that, I will pass things over to Mr. Daube of  
2 DRC.

3           **EXAMINATION BY MR. DAUBE:**

4           MR. DAUBE: Hi, everyone. How are you, today? I am  
5 Nick Daube, I represent DRC.

6           I would like to start, please, at 1B-DRC-2. Under  
7 question C, under "Environmental and Social", you say:

8                   "A growing awareness of climate change, peer  
9                   influence and community norms can drive more  
10                  customers to choose DERs."

11          Then under "Government Incentives and Business  
12 Models", you use the example that can new business models  
13 can provide new options and incentives for adopting DERs.

14          So, with those general concepts in mind, I want to ask  
15 you a few questions about variables that drive demand with  
16 a relatively new technology or set of technologies.

17          So I take it in these questions and elsewhere, you are  
18 generally accepting that social norms, things like  
19 awareness levels and access to options all influence the  
20 rate of adoption with a technology, just as a general  
21 point?

22          MR. HUNTLEY: The answer is yes.

23          MR. DAUBE: And would you agree that these types of  
24 variables are more influential in the case of DERs, than  
25 they are with more established technologies or options?

26          MR. HUNTLEY: One moment, please. Mr. Daube, can you  
27 rephrase the question?

28          MR. DAUBE: Yeah. I am just looking to see, just

1 testing the idea that there's more movement, maybe is the  
2 better way to put it, with new technologies when it comes  
3 to factors like awareness levels, like social norms, the  
4 ones that we just went through, there's more movement on  
5 those generally speaking in the case of newer technologies  
6 than established technologies?

7 MR. HUNTLEY: Toronto Hydro will acknowledge that  
8 awareness does play a specific role in terms of influencing  
9 the adoption of DERs.

10 MR. DAUBE: Okay. That wasn't really the question,  
11 but I appreciate the answer. Maybe I can just move on,  
12 because I don't think it's an important point.

13 Is it fair to say that awareness levels, social norms,  
14 access to options, those things aren't uniform across your  
15 service territory? That, in fact, they are going to play  
16 out in different ways across your service territory?

17 MR. HUNTLEY: The rates of adoption of DERs will vary  
18 across the Toronto Hydro service territory. That is  
19 acknowledged.

20 MR. DAUBE: Okay, maybe I should get more precise.  
21 You will agree that in one neighbourhood the awareness  
22 levels of the attractiveness or access to DERs isn't going  
23 to be necessarily identical to those same things in the  
24 next neighbourhood?

25 Or are you saying that they are going to be exactly  
26 the same, neighbourhood to neighbourhood, across your  
27 service territory?

28 MR. HUNTLEY: There are numerous factors that affect

1 the adoption of DERs from one neighbourhood to the next,  
2 awareness being one variable amongst a range of others.

3 MR. DAUBE: Okay, and what about the answer to my  
4 question?

5 MR. HUNTLEY: Could you please repeat?

6 MR. DAUBE: I want to know whether you're saying that  
7 awareness of the attractiveness or lack thereof, awareness  
8 of access to options when it comes to DERs, whether your  
9 position is that it is going to be identical neighbourhood  
10 to neighbourhood, those awareness levels, or whether there  
11 will be variations in that level of awareness across your  
12 service territory.

13 MR. HUNTLEY: Toronto Hydro has not studied that  
14 aspect of DER adoption specifically, but I think it can be  
15 stated that there would be an expectation for some  
16 variation between neighbourhoods, with respect to adoption.

17 MR. DAUBE: And you've acknowledged in your evidence,  
18 I believe, that social norms, awareness levels, and access  
19 to options all influence the rate of adoptions. Do you  
20 also agree that existing levels of those three things  
21 aren't predictive of where they're going to be five years  
22 from now?

23 MR. HUNTLEY: The utility recognizes that consumer  
24 behaviour, influenced by some of the factors you earlier  
25 described, does have a profound impact on adoption rates,  
26 and we recognize that in the plan that we have put forward  
27 when it comes to a recognition of variability and  
28 flexibility on the electrification journey. So, with



1 respect to variability of adoption rates, I think the  
2 utility has appropriately recognized that fact in the plans  
3 that we've presented before the board.

4 MR. DAUBE: Can you go to 2B-DRC-7, please, question A  
5 and response A, please. If I understand correctly, you're  
6 saying here that your DER forecast relies on your  
7 historical DER connection trends, project pipeline,  
8 economic environment, and energy policies at the time of  
9 the forecast. Is that correct?

10 MR. HUNTLEY: Yes, that's correct.

11 MR. DAUBE: Is there anything else that your DER  
12 forecast relies on?

13 Is there anything missing from your answer here?

14 MR. HUNTLEY: No.

15 MR. DAUBE: Is there anything here that you say is  
16 forward looking as opposed to looking at historical trends  
17 or historical facts?

18 MR. HUNTLEY: Mr. Daube, the forecast that has been  
19 prepared as part of this plan, first of all, is updated  
20 annually, so it is responsive to evolving conditions due to  
21 some of the factors that you described. In the near term,  
22 our forecasts are influenced by pipeline projects, projects  
23 that have commitments associated with them, and therefore  
24 reflect, in our view, what would amount to a stable  
25 forecast period.

26 In addition to that, I do think that it is important  
27 to note -- and we allude to this in several parts of the  
28 evidence, itself, with respect to the DER forecast -- that

1 it is responsive to policies, as well. So, with that  
2 combination, it gives us confidence that it is responsive  
3 and reflective of future conditions, with the flexibility  
4 to adjust as the plan evolves.

5 MR. DAUBE: Is there anything else, aside from what  
6 you've just stated, that goes into your DER forecast that  
7 incorporates the possibility of future changes to existing  
8 trends?

9 MR. HUNTLEY: We do evaluate our forecasts and the  
10 variables on an annual basis.

11 MR. DAUBE: With respect, I'm just going to be pressed  
12 for time if you repeat your answers. So my question was  
13 whether there's anything else aside from the evidence you  
14 just gave.

15 MR. KEIZER: Sorry, with all due respect, Mr. Daube,  
16 it's not cross-examination, it's a technical conference,  
17 so, if the witness has an answer, he's going to give the  
18 answer.

19 MR. HUNTLEY: Could you repeat the question, please?

20 MR. DAUBE: Is there anything in addition to the  
21 evidence you've just given that factors into Toronto  
22 Hydro's DER forecast in a way that incorporates the  
23 possibility of future changes to existing trends -- I  
24 believe that was the question, and I would say -- or  
25 anything else that you mention here that goes into your  
26 forecast in the response to A?

27 MR. HUNTLEY: We evaluate on an annual basis, and we  
28 will adjust as additional variables are deemed necessary.

1 MR. DAUBE: Is there anything in your answer to A here  
2 that accounts for the possibility of changing social norms  
3 when it comes to DERs, aside from the annual updates that  
4 you've mentioned?

5 MR. HUNTLEY: Mr. Daube, our answer to part A stands.  
6 We have incorporated the variables at this time we deem  
7 appropriate. Should it need adjustment on an annual basis,  
8 we're prepared to do so.

9 MR. DAUBE: Same answer for both changing awareness  
10 levels and changing access to options when it comes to  
11 access to DERs. Is that correct?

12 MR. HUNTLEY: That's correct.

13 MR. DAUBE: Thank you. Can we go to question B,  
14 please, second paragraph, I think this is just a  
15 clarification. You say Toronto Hydro accepts that support  
16 of DER and EV programs is integral to customer adoption of  
17 these technologies.

18 Do you mean to say that Toronto Hydro accepts that its  
19 support of DER and EV programs or is that meant to be a  
20 general statement? I appreciate you had about 10,000  
21 answers to write here.

22 MR. HUNTLEY: With respect to the application, the  
23 context is Toronto Hydro support.

24 MR. DAUBE: Okay. Is part of the reason why Toronto  
25 Hydro support is integral is because that support is a  
26 central part of ensuring that that adequate infrastructure  
27 is available to meet any increases in DER demand?

28 MR. HUNTLEY: That would be an accurate

1 characterization, yes.

2 MR. DAUBE: Is another part of the reason because  
3 Toronto Hydro support is integral to producing increased  
4 customer awareness of options when it comes to DERs?

5 MR. HUNTLEY: Can you clarify the question, Mr. Daube?

6 MR. DAUBE: I'm just trying to flesh out why your  
7 position, which I'm not taking issue with, but why your  
8 position is that Toronto Hydro's support is integral to  
9 customer adoption?

10 So, I would assume, and you've confirmed access --  
11 ensuring adequate access to infrastructure is part of why  
12 you say integral. I would also assume that you have an  
13 integral role to play in increasing customer awareness of  
14 options, so I'm looking for you to confirm that.

15 MR. HUNTLEY: With respect to the awareness, those  
16 activities are part of our non-rate-regulated business, but  
17 the company has taken steps to ensure that the benefits of  
18 DER adoption are communicated to customers.

19 MR. DAUBE: Okay. Well, aside from ensuring access to  
20 infrastructure, is there any other reason why Toronto Hydro  
21 takes the position that its support of DER and EV programs  
22 is integral to customer adoption of these technologies, or  
23 is it just ensuring access to infrastructure?

24 MR. HUNTLEY: As far as the capital plan is concerned,  
25 and the one before the Board, access to infrastructure is  
26 critical -- a critical element of what we are putting  
27 forward.

28 MR. DAUBE: Okay. The question is when you say your

1 support is integral, you've clarified that Toronto Hydro  
2 accepts that its support of DER and EV programs is  
3 integral. We've talked about how access to infrastructure  
4 plays in. Are there any other headings that I'm missing?  
5 And I'm not pushing you on one way or the other, the answer  
6 might be, no, that's it.

7 MR. HUNTLEY: As far as distributed energy resources  
8 are concerned, the utility has explored and continues to  
9 explore opportunities to leverage DERs for non-ORs  
10 solutions.

11 MR. DAUBE: Okay. I'll take that as a no, unless you  
12 want to correct me. I think it's a yes or no question.

13 MR. KEIZER: I just will also point out. I'm not sure  
14 the direction of your question, Mr. Daube, whether or not  
15 there may be participants on panel 2 that can speak to some  
16 of the customer support aspects that may go towards this as  
17 opposed to just purely on the capital side. So...

18 MR. DAUBE: Okay. That's a good point.

19 MR. KEIZER: I don't want to take it as though that  
20 this is the -- there may be opportunity for you to explore  
21 it there.

22 MR. DAUBE: Okay. Great. And listen, this isn't a  
23 crucial point. If there are any headings that Toronto  
24 Hydro wants to add later on, I'm happy to take it. But I  
25 appreciate the clarification on both the customer support  
26 and infrastructure.

27 Can we go to 1B-DRC-2, question D and E, please. In  
28 the second paragraph of your response, you acknowledge here

1 that the highest level of DER uptake in the FES report  
2 would include more constrained feeders, issues with  
3 existing protection systems, and voltage regulation issues.

4 My question is: Is it correct to assume that these  
5 constraints will be faced on a localized basis or is it the  
6 case that if DER implementation outstrips your ability to  
7 handle it, it's immediately a levelized problem across your  
8 network?

9 MR. HUNTLEY: Mr. Daube, it will occur on a localized  
10 basis.

11 MR. DAUBE: Is it fair, then, for me to assume that  
12 neighbourhood characteristics, or localized characteristics  
13 are a very important variable towards determining where  
14 constraints may exist?

15 MR. HUNTLEY: Can you clarify what you mean by  
16 localized neighbourhood characteristics?

17 MR. DAUBE: Yes, well, I guess what I'm confirming  
18 here, I think this is an obvious point, but in order to  
19 understand and anticipate whether constraints on --  
20 constraints are going to exist, you not only have to know  
21 what infrastructure is in place in order to meet demand,  
22 it's very helpful to know what the likely demand  
23 characteristics of a neighbourhood or the applicable  
24 localized zone are. Is that clear enough?

25 MR. HUNTLEY: Yes. That would be part of the  
26 analysis.

27 MR. DAUBE: Okay. And among other things, those more  
28 localized characteristics are important towards determining

1 what constitutes sufficient investment to adequately meet  
2 demand in those areas, is that right?

3 MR. HUNTLEY: Can you please repeat that question?

4 MR. DAUBE: So, among other things, understanding more  
5 localized characteristics that can inform your  
6 understanding of what demand in the area is likely to be,  
7 understanding those characteristics is important towards  
8 understanding what sufficient investment to meet demand is  
9 going to be?

10 MR. HUNTLEY: If your question is attempting to  
11 determine if we match the level of investment to satisfy a  
12 particular localized need, the answer is yes.

13 MR. DAUBE: Thank you. That's a much clearer way of  
14 putting my question, so thank you.

15 Can we go to 2B-DRC-10, please, and question C. Off  
16 the top here, you say DER connection location probability  
17 greatly varies and is determined by customer demand. I'm  
18 just -- and this is no criticism, again, I know you had  
19 10,000 answers to write here.

20 Are you saying here that -- is this just saying that  
21 demand is going to vary across your service territory on a  
22 localized basis, some areas more demand, some less?

23 MR. HUNTLEY: The response in part C is meant to  
24 indicate that there is variability, and the complexity and  
25 the ability to forecast, specifically where demand will  
26 materialize for DERs. And there is variation across the  
27 service territory.

28 MR. DAUBE: Why? Why is that?

1 MR. HUNTLEY: Because the ability or the choice to  
2 adopt DERs, amongst other things, is influenced by consumer  
3 choice. And there is significant variability in how that  
4 materializes in the system. That is why it is challenging  
5 to forecast specifically where DERs will materialize.

6 MR. DAUBE: Can we go to 1B-DRC-2, please, and  
7 questions D and E? - or, rather, your responses, I guess.

8 There is a paragraph that begins, "One benefit of a  
9 scenario-based". It's on -- yes, there it is, thank you.  
10 So you write here:

11 "One benefit of a scenario-based model such as  
12 FES is that the utility can track developments as  
13 they occur and determine which scenario is most  
14 closely being followed and plan the necessary  
15 investments accordingly, to ensure that the  
16 utility is able to meet demand."

17 Your answer to this may be the annual update. I am  
18 just trying to understand what processes do you have in  
19 place to do this, to do what you describe in this  
20 paragraph? And I am hoping for a little bit of  
21 elaboration, if it's just the annual update.

22 MR. HUNTLEY: I'm sorry, Mr. Daube, which paragraph  
23 are you referring to specifically?

24 MR. DAUBE: Yes. Right in the middle of the screen  
25 there, it says:

26 "One benefit of a scenario-based model such as  
27 FES is that the utility can track developments as  
28 they occur and determine which scenarios is most



1           closely being followed and plan the necessary  
2           investments accordingly..."

3           So I guess, maybe to be a bit more precise, what  
4 processes do you have in place to track developments as  
5 they occur and determine which scenario is more closely  
6 being followed? That would be the first subquestion.

7           And the second subquestion is what processes do you  
8 have in place to plan the necessary investments  
9 accordingly, to ensure that the utility is able to meet  
10 demand?

11          MR. HUNTLEY: Thank you for the question, Mr. Daube.  
12 I will answer the first part initially by stating two  
13 things.

14          First of all, in addition to our annual forecasting  
15 update process, we do conduct an annual investment plan and  
16 portfolio reporting process. Between those two processes,  
17 we update our capital plans on an annual basis to reflect  
18 evolving conditions.

19          Specific to DERs, DERs are tracked by connection and  
20 trended as such. And this gives us a relatively granular  
21 view of rates of connection. And it is from that process  
22 we are able to judge emerging constraints and take  
23 appropriate action to mitigate, should they be necessary.

24          MR. DAUBE: Does that answer apply in the case of DERs  
25 as well? It's the same process, or a part of the same  
26 process?

27          MR. HUNTLEY: Yes, that's correct.

28          MR. DAUBE: In the next paragraph, the very -- I guess

1 the last two sentences, you say, if the rate of DER uptake  
2 significantly outpaces that reflected in your forecast, it  
3 will likely be necessary to increase the scope of  
4 investment in solutions.

5 And it goes on.

6 So my question is, when you are monitoring in the  
7 future for that possibility of DER uptake significantly  
8 outpacing your existing forecast, will your monitoring  
9 include more localized analysis and review as opposed to  
10 what is happening across your system in its entirety?

11 MR. HUNTLEY: That's correct, Mr. Daube. Our analysis  
12 always commences with a localized review.

13 MR. DAUBE: Why is that?

14 MR. HUNTLEY: Because the investment needs to be  
15 matched to a specific need, which manifests itself on a  
16 localized level first, before it has larger system  
17 implications.

18 MR. DAUBE: Is your monitoring and review process  
19 entirely responsive to demand as you see it developing? Or  
20 is there also an aspect to it that is looking to recognize  
21 opportunities to accelerate things like DER uptake, the  
22 adoption of electric vehicles and to help assist that  
23 growth?

24 MR. HUNTLEY: Mr. Daube, in exhibit 2B, section D5,  
25 the utility outlines several initiatives that it intends to  
26 undertake as part of the grid modernization strategy.

27 Now, integral to those plans are initiatives that will  
28 investigate the enhanced use of leveraging DERs for grid

1 benefit, in addition to -- and this is also outlined in our  
2 non-wire solutions, exhibit 2B, section E, 7.2, our use of  
3 battery energy storage as part of our enabling investments  
4 to encourage and facilitate additional DER connections  
5 where restrictions may exist with respect to minimum load-  
6 to-generation ratios on specific feeders.

7 MR. DAUBE: So I think, recognizing that and  
8 recognizing those very positive efforts, what I am trying  
9 to test here is whether efforts to recognize opportunities  
10 to support DER adoption essentially crystallize and freeze  
11 at the beginning of this plan, whereby it becomes very  
12 difficult to, you know, move the ball forward until five  
13 years from now.

14 Or whether there is something that you are referencing  
15 in this annual process that continues to allow you not only  
16 to respond to evolving demand but also to make similar  
17 efforts to the ones you just took us through, to continue  
18 to support the acceleration and transition. Is that clear  
19 enough?

20 MR. HUNTLEY: Yes, Mr. Daube. It is. The utility has  
21 put forward a plan that demonstrates the need for  
22 flexibility as we approach or continue along the journey  
23 considering electrification. We have outlined and proposed  
24 a demand-related variance account that is meant to  
25 recognize the risk associated with demand-related  
26 investments and appropriately protect the ratepayer and  
27 utility from the impacts and the risks associated with that  
28 level of variability.

1 MR. DAUBE: Okay, thank you. Can we go to 1B-DRC-3,  
2 please, and specifically question and answer to B, the  
3 second paragraph of the response. So Toronto Hydro here  
4 states:

5 "Hypothetically, if a much higher electrification  
6 scenario occurs and Toronto Hydro fails to make  
7 necessary investments in a timely manner, this  
8 would have negative impacts on the various topics  
9 listed in DRC's question."

10 I recognize this is not the approach Toronto Hydro has  
11 recommended or has adopted. What I'm generally trying to  
12 understand is whether an approach that totally mitigated  
13 the risk of infrastructure investments not keeping up with  
14 DER and EV demand, whether that just means more money or if  
15 it means other disadvantages.

16 So my question for you is: Could you please sketch  
17 out what Toronto Hydro's approach would be if it were  
18 looking to mitigate the risk of failing to keep up with  
19 higher electrification or DER scenarios? And, you know, I  
20 don't need, you know, the most detailed answer in the  
21 world. I'm really just looking for the pillars here, to  
22 understand whether it would just mean more money and more  
23 investments in infrastructure that supports DER and  
24 electric uptake.

25 MR. HUNTLEY: Mr. Daube, Toronto Hydro has proposed a  
26 plan utilizing a least-regrets philosophy. And that  
27 basically means, in a nutshell, we're advancing investments  
28 that represent, in our view, the minimum to achieve long-

1 term value for the ratepayer without the possibility or the  
2 risk of stranding assets in the future.

3 Accompanying that proposal is the demand-related  
4 variance account, to which we will ascribe changes above or  
5 below the plan to accommodate a scenario like you've  
6 described, whereby there is an accelerated pace of DER  
7 proliferation due to additional demand for that particular  
8 type of technology.

9 MR. DAUBE: Yes, well, okay. Well, let me ask this  
10 another way. If you knew that the highest electrification  
11 scenarios were going to play out, presumably you would be  
12 suggesting today two questions here. Presumably, you would  
13 be suggesting here today higher levels of investment to  
14 support that higher demand; and, number two, failure to  
15 make those investments today doesn't necessarily mean you  
16 can't make them later on, but my guess is it's going to be  
17 more expensive if you're required to make those investments  
18 on a more expedited timeline, in all likelihood. What do  
19 you say to those two questions?

20 MR. HIGGINS: Maybe I'll just chime in here. So I  
21 think, just to expand on my colleague Mr. Huntley's  
22 response, the least-regrets approach that we took to  
23 developing the plans, including the grid modernization  
24 strategy associated with DERs in this rate application,  
25 kind of cuts both ways. It is a balancing act. And so,  
26 while we certainly don't want to put off investments that  
27 we have a reasonable degree of confidence are going to be  
28 needed and therefore, to your point, they become more

1 expensive, because we delayed or perhaps even not possible  
2 because we delayed. We also don't want to invest too early  
3 because that also creates negative value for ratepayers and  
4 the company.

5 So it is a balancing act. So, you know, in the  
6 hypothetical situation, where demand is much higher, we  
7 would be proposing a plan that is higher. But that is not  
8 the forecast that we have in front of us.

9 MR. DAUBE: Is there any disadvantage, aside from  
10 cost, to making those additional investments?

11 And I take the point about stranded assets. I mean, I  
12 think that feeds into costs generally speaking, the costs  
13 of carrying those assets, but you might put those in a  
14 different category. So maybe the better way of asking this  
15 is: Are there any disadvantages to those higher level of  
16 investments, aside from costs and the risk of stranded and  
17 underutilized investments -- assets? I'm sorry.

18 MR. HIGGINS: Certainly with respect to the topic of  
19 DERs, I think, because the technology required, especially  
20 on longer time horizons, to accommodate more DERs is more  
21 innovative in nature, there is the risk of technological  
22 obsolescence, as well. So, if we go down a particular path  
23 and commit to a particular technology stack in order to  
24 support large amounts of DERs and they don't materialize,  
25 because we are talking about operational and digital  
26 technology, we could find ourselves having to replace and  
27 upgrade that without having gotten any of the value out of  
28 it. So There is that side of it, as well.

1 MR. DAUBE: Right. Okay. That's helpful. Anything  
2 else?

3 MR. HIGGINS: Those are the things that come to mind  
4 at this time.

5 MR. DAUBE: Thank you. That's helpful. Can we go to  
6 the next page. When we look at your responses to what the  
7 implications in the midterm of underinvestment are -- this  
8 is my characterization, but I think it's fair to say  
9 there's a tonal shift from what you describe in the midterm  
10 versus the short term, including language like, under  
11 "customers", "customers could face significant power  
12 quality issues", under "investments and DERs", you talk  
13 about finding yourself "turning away large volumes of  
14 prospective DER projects."

15 Just in a general sense, when you think about this  
16 internally, is there an inflection point where this goes  
17 from, you know, the smaller kinds of problems that we see  
18 in the rebasing period to the much larger problems in the  
19 midterm in the underinvestment scenario?

20 Like, is there a general time frame when you're saying  
21 internally: If we don't get our house in order on these  
22 matters, this becomes a much more significant problem?

23 MR. HIGGINS: Mr. Daube, I mean, it's hard to sort of  
24 pinpoint an exact timeframe because these are sort of  
25 hypothetical kind of directional scenarios. However, you  
26 know, based on some of the research that we did within the  
27 future energy scenarios report for example, you know, I  
28 think like many other utilities have been saying who have

1 done similar studies, we would expect the inflection point  
2 in the adoption of these and various other technologies  
3 associated with electrification to begin to accelerate sort  
4 of beyond this next rate period.

5 So, while we may start to see some issues, and we, in  
6 fact, you know, already have some parts of our system that  
7 have some restrictions for accommodating DERs. We wouldn't  
8 expect to start to see these more series issue materialize,  
9 these more widespread issues until sometime in the 2030s.  
10 Now, exactly when depends on how things evolve, and our  
11 view on that, you know, gets updated over time, you know,  
12 basically on a monthly basis, just based on what's  
13 happening in the sector. So...

14 MR. DAUBE: Thank you. If we go to response C, I'm  
15 conscious of my time here. I think I'm rounding the corner  
16 here, so if it's all right to keep going?

17 MR. MURRAY: Mr. Daube, it's Mr. Murray here, just  
18 want to get a sense. I think you're already to your time,  
19 we have a little bit of flexibility, we're a little bit  
20 ahead of schedule but I'm also mindful of the fact that  
21 some of the questions that some of the parties seem to  
22 think were for panel 1 may be for panel 2. So, I'm hoping  
23 we're at least on schedule, if not a little ahead going  
24 into panel 2, because the times there might be a little bit  
25 longer than anticipated. So, perhaps if you can try to  
26 wrap it up in the next 5, maybe 10 minutes?

27 MR. DAUBE: That's exactly what I was going to say, so  
28 thank you. And I'm in your hands. If I see you flailing



1 your arm understands on the screen, then I will know to  
2 wrap it up. Thank you.

3 Response C, I think I'm just looking for an  
4 elaboration here, and the last couple of answers, if you  
5 just want to refer to them, this may be a complete answer.

6 When you talk about under-utilized or stranded assets  
7 and technical -- I'm sorry, technological obsolescence. I  
8 think you've already given me a full picture of what you  
9 mean by technological obsolescence. Have you given me a  
10 complete answer on what you mean by under-utilized and  
11 stranded assets in the case of DERs. What do you mean by  
12 that?

13 MR. HUNTLEY: Thank you for the question, Mr. Daube.  
14 I'll generally take you to exhibit 2B section E5.5, where  
15 we discuss at length our capital investments to enable the  
16 connection of DERs. And critical, critical to those  
17 investments are investments around bus tie reactors that  
18 would be used in our stations to mitigate and reduce the  
19 impact of high fault levels due to the connection of DERs.

20 MR. DAUBE: Okay. So --

21 MR. HUNTLEY: Those would be one category of  
22 investments that we would refer to as stranded in this  
23 context.

24 MR. DAUBE: Any others or is that the main one or the  
25 only one?

26 MR. HUNTLEY: In our stations expansion evidence, in  
27 exhibit 2B, section E7.4, we allude to the expansion of  
28 Sheppard to Yes, which is driven by the need to alleviate

1 short circuit constraints in that area of the city. That  
2 would also be categorized as a stranded investment in this  
3 context.

4 MR. DAUBE: Okay. Anything else you want to add or  
5 that's it?

6 MR. HUNTLEY: Not at this time.

7 MR. DAUBE: Thank you. Can we go to 1B-DRC-5, please,  
8 question C. Just some brief questions about EVs. So,  
9 question C, just looking for the elaboration here. Whether  
10 the general indicators that will determine for you when EV  
11 energy storage systems can be aggregated to provide  
12 meaningful capacity?

13 MS. MARZOUGH: Thanks for your question. So, I think  
14 as some of my colleagues today have outlined several times,  
15 just with respect to our general planning process, it's  
16 come up a few times that it is grounded in a ground-up  
17 analysis of the system that's driven by needs. And then,  
18 that's how we make our investment decisions. And in terms  
19 of our use of non-wires, it's no different.

20 So, we look at our system needs and we assess on a  
21 localized basis what the application of demand response in  
22 this case would be, and how it can provide system value.  
23 And the reason for that is because we always have to ensure  
24 that we have a good framing and understand of what the  
25 conventional solution would be that we're displacing, using  
26 demand response. And in this case you're talking about EV,  
27 EV demand response.

28 And so, it's not that we would not utilize EV demand

1 response. We're very open to it. However, just  
2 understanding that it is a very, very small amount of  
3 capacity, so it must be aggregated in order to provide that  
4 kind of system, localized system, benefit that I was  
5 talking about earlier.

6 So, it becomes meaningful when it can be aggregated to  
7 provide that kind of localized system capacity. And so,  
8 even at this time as we pursue our procurements of non-  
9 wires, we're very open to this, and to -- if there are  
10 parties who are able to aggregate EVs in this manner, it  
11 would not be something that we would not be, you know,  
12 interested in pursuing, we would be open to that. However,  
13 that's not been the case thus far.

14 MR. DAUBE: And on that last point, do you have any  
15 insight on where we stand today versus where we'd need to  
16 get for, in your judgment, it to be possible for devices to  
17 be aggregated to provide meaningful capacity -- sorry,  
18 that's an awful way of asking the question.

19 Where are we today compared to where we need to be in  
20 order for the conditions in this first sentence to be  
21 satisfied, and do you have insight on that?

22 MS. MARZOUGH: I don't have -- I'm not an expert on  
23 where we are in terms of, you know, in the City of Toronto  
24 in term of all the EV uptake and the ability of EVs to  
25 provide this type of service, but I think it's a matter of  
26 numbers. And as EV uptake grows, and continues to grow in  
27 the city, and as different third parties become more  
28 equipped to be able to leverage that capacity, that is -- I

1 think that it can only improve, and we are doing -- I think  
2 we do outline in our evidence in 2B section D5 2.2.2.5,  
3 talk about our plug-in drive pilot, which is a pilot that  
4 we have been running during this rate period that works  
5 with a company called Velocity, and we're looking at the  
6 ability to track and manage EVs and conduct demand response  
7 in this way. But It really is a matter of just more of  
8 these programs popping up, and more EVs popping up and  
9 Toronto Hydro would be very willing to utilize that  
10 capacity as long as it can be aggregated in areas where we  
11 have actual system need.

12 MR. DAUBE: Great. Thank you. Two quick ones, and  
13 then I'm done. 2B-DRC-7, please. And response I, you  
14 reference a 2019 report -- do I not have it right? 2B --  
15 no, I do have it right. You reference the report from  
16 Pollution Probe. I'm unclear whether you're adopting its  
17 conclusions, and specifically the 14 -- whether you agree  
18 with the 14 barriers that Pollution Probe identified.

19 If I am catching you on the spot, especially  
20 recognizing the volume of materials, I am happy to take  
21 this way by of an undertaking whether you agree with the 14  
22 barriers and, if not, which ones and why not?

23 MR. HUNTLEY: Mr. Daube, with respect to the response  
24 to this IR, this reference was just -- this particular  
25 document was offered as reference. It did not constitute  
26 Toronto Hydro's adoption of the report itself.

27 MR. DAUBE: Okay. Can you let me know by way of  
28 undertaking which of the 14 barriers you agree with? And

1 if you don't agree with some of them, why you don't agree  
2 with some of them?

3 MR. KEIZER: That's fine. We'll take the undertaking.

4 MR. DAUBE: Thank you.

5 MR. MURRAY: That will be undertaking JT1.15.

6 **UNDERTAKING JT1.15: TO CONFIRM WHICH OF THE 14**  
7 **BARRIERS THESE AGREES WITH.**

8 MR. DAUBE: I think this one is just an oversight:  
9 2B-DRC-10, questions A and B. My client asked you -- if  
10 you scroll up a little bit, please? Please elaborate on  
11 customer interest related to solar power since the last  
12 rebasing period.

13 And I don't think I got an answer to it. So if you  
14 want to point me to the aspect of your answer that -- or  
15 the existing answer that is responsive to that question, I  
16 am happy to be referred now. But otherwise, I would just  
17 ask you to answer the question now: Can you tell me a  
18 little bit about how customer interest related to solar  
19 power since the last rebasing period has developed? And  
20 you can refer to the preamble above.

21 This question was grounded in your original statement  
22 that it has grown in recent years; DER connections, I  
23 guess, was the reference.

24 That's a very long question. Really, I want to know  
25 what your perspective is in a higher level sense on how  
26 customer interest related to solar power has developed.

27 MR. HUNTLEY: Thank you, Mr. Daube. The statement or  
28 the response to that question is meant to communicate that

1 we have observed continued and growing interest in DER  
2 connections, specifically in using solar technology.

3 The basis for that is our connections -- our  
4 assessments, our applications, as well as the connections  
5 pipeline that we are managing. It has been steadily  
6 increasing since 2020, and continues to do so.

7 MR. DAUBE: Okay. That is very helpful. Thank you,  
8 very Much. And thank you for everyone's patience.

9 MR. MURRAY: Thank you, Mr. Daube. Ms. Girvan.

10 **EXAMINATION BY MS. GIRVAN:**

11 MS. GIRVAN: Good afternoon, panel. Can you hear me?  
12 Okay. Thanks. My name is Julie Girvan, and I represent  
13 the Consumers Council of Canada. So I am going to be  
14 mostly referring to the interrogatories that we posed.

15 If you could turn first to 1A-CCC-6.

16 So I am just curious as to this change in the basic  
17 connection charge, and I wondered what the rationale was.  
18 And you referred me to section 2B -- sorry. Where does it  
19 say -- oh, Exhibit 8, tab 2, schedule 1. And I didn't see  
20 reference to this, there.

21 So I would just like to understand a better  
22 understanding of this charge, and explain why the change  
23 has taken place. And we can start with that.

24 MS. NARISSETTY: If I can take you to Exhibit 2B,  
25 section E5.1, page 20. So, yes, right here at the bottom,  
26 starting at lines 21, we talk about the change, and why  
27 we're making it and what we are changing.

28 And to summarize, we are proposing to increase the

1 basic connection fee allowance from \$1,396 to \$3,059. And  
2 this is something that has not been updated since 2009.  
3 And the updated fee reflects the current cost of making  
4 this basic connection.

5 MS. GIRVAN: So what is the basic connection? Can you  
6 help me understand that?

7 MS. NARISSETTY: So the basic connection is defined  
8 under the Distribution System Code. And it allows the  
9 utility to recover the cost of the basic connection as part  
10 of our revenue requirement. And, at a minimum, it includes  
11 the supply and installation of a transformation, and  
12 anything else that goes with it to make that basic  
13 connection.

14 MS. GIRVAN: So it is just connecting from your system  
15 to someone's home. Is that it?

16 MS. NARISSETTY: At a basic level, a simplistic level,  
17 yes.

18 MS. GIRVAN: Okay. And so is this now -- you are  
19 saying this is cost based?

20 MS. NARISSETTY: Yes.

21 MS. GIRVAN: So you have done calculations to  
22 demonstrate that that's the actual cost of that connection?

23 MS. NARISSETTY: Yes. It reflects our current costs.

24 MS. GIRVAN: Do you have more details on that?

25 MS. NARISSETTY: I mean, not off the top of my head,  
26 but we have gone into details to come up with \$3,059.

27 MS. GIRVAN: Could you undertake to provide that,  
28 please?

1 MS. NARISSETTY: Yes.

2 MS. GIRVAN: Thank you.

3 MR. MURRAY: That will be Undertaking JT1.16.

4 **UNDERTAKING JT1.16: TO PROVIDE THE CALCULATIONS**  
5 **BEHIND THE INCREASE IN THE BASIC CONNECTION FEE TO**  
6 **\$3,059, SHOWN AT EXHIBIT 2B, SECTION E5.1, PAGE 20.**

7 MS. GIRVAN: And I just wanted to go back to the  
8 Interrogatory. I think we asked you about customer  
9 communication about this, and it's not clear to me that you  
10 either consulted your customers about this, or how you are  
11 going to inform them that this is actually an increase in  
12 the charge?

13 MS. NARISSETTY: Yes. So going back to our response to  
14 1A-CCC-06, we didn't directly ask them on this particular  
15 subject. However, customers did indicate to us that, you  
16 know, reliable and affordable service is a priority for  
17 them. So this increase to the basic connection allowance  
18 is consistent with it.

19 And, once this change is approved by the OEB as part  
20 of our regular process to communicate with the customers  
21 for any changes to the conditions of service, at that point  
22 it will be specifically put in front of them.

23 MS. GIRVAN: In what way?

24 MS. NARISSETTY: As part of our communication when we  
25 implement this change through the conditions of service.

26 MS. GIRVAN: Okay. So you are actually asking the OEB  
27 to specifically approve this charge?

28 MS. NARISSETTY: Yes.



1 MS. GIRVAN: Okay. Is that typical, with your service  
2 charges?

3 MS. NARISSETTY: In this particular case, yes.

4 MS. GIRVAN: Okay. Okay, thank you.

5 If you could turn now to Exhibit 1B-CCC-9. And  
6 Toronto Hydro referred to a number of initiatives being  
7 undertaken by the City of Toronto, and I didn't really get  
8 a response about how the Toronto green standard has  
9 impacted your rate plan. And I just wondered if you could  
10 help me with that.

11 MS. NARISSETTY: Can you please repeat the question?

12 MS. GIRVAN: Sure. Can you explain how the Toronto  
13 green standard has impacted your rate plan, if in any way?

14 MS. NARISSETTY: Not in a direct manner.

15 MS. GIRVAN: No? So you didn't make any changes  
16 related to that green plan?

17 MS. NARISSETTY: Not in any direct manner.

18 MS. GIRVAN: Okay. Also, with respect to the Toronto  
19 EV strategy which was referred to, as well, I just  
20 wondered. It says that you have incorporated this, but I  
21 haven't seen sort of in terms of magnitude, in terms of  
22 whether it impacts your load, your revenue, your costs,  
23 anything like that.

24 MR. HUNTLEY: Thank you for the question, Ms. Girvan.  
25 With respect to the City of Toronto's EV strategy, it does  
26 have an impact with respect to our peak-demand forecast.  
27 The vehicle populations that were in that particular  
28 strategy did serve as an input into our peak-demand

1 forecast.

2 MS. GIRVAN: Do you have any sense of magnitude?

3 MR. HUNTLEY: Could you clarify what you mean by  
4 "magnitude"? Are we talking about costs, load?

5 MS. GIRVAN: Just any of that, yes.

6 MR. HUNTLEY: I do not have that number with me. I do  
7 not think we disaggregated the cost element attributable to  
8 any specific driver in the peak-demand forecast. It was an  
9 aggregated view that drove the plan, so we would not be  
10 able to disaggregate the cost of electric vehicles with  
11 respect to the capital plan.

12 MS. GIRVAN: Okay. Thank you. Now, could you please  
13 turn to Exhibit 1B-CCC-10? So Mr. Garner, I think, first  
14 off this morning was asking about this idea of asset  
15 population operating beyond it's useful life. And I think  
16 you said, in the 2018 to 2024 period, you had budgeted  
17 \$1.8 billion to deal with this issue in terms of system  
18 renewal, and, at the end of 2023, 25 percent of your asset  
19 population is operating past its useful life. Is that  
20 correct?

21 MR. HIGGINS: Ah, 25 percent by the end of 2023.  
22 Sorry, I wasn't sure if I heard you correctly.

23 MS. GIRVAN: Yes, sorry, 25 percent. Yes. And then  
24 you had proposed \$1.8 billion in the last case with respect  
25 to system renewal and metering. What did you actually  
26 spend in that period, on that specific item?

27 MR. HIGGINS: We're just going to do some quick math  
28 here, so just one second.

1 MS. GIRVAN: All right.

2 MR. HIGGINS: So, if you tally up actuals on metering  
3 and renewal, it's approximately \$1.5 billion.

4 MS. GIRVAN: Okay, so you spent less than what was  
5 approved for that item. The 1.8, I think, is referred to.  
6 \$1.8 billion was proposed for system renewal and metering.  
7 It's on the screen.

8 MR. HIGGINS: Yes, that's right, and we have described  
9 those variances in various other place in the evidence.

10 MS. GIRVAN: Okay. So the other thing is that, in  
11 2025 to 2029, you're proposing on the same item, system  
12 renewal and metering, to spend \$2.2 billion. Is that  
13 correct?

14 MR. HIGGINS: That's correct.

15 MS. GIRVAN: Okay. And that will take you to 27  
16 percent of your assets past useful life by the end of -- I  
17 guess it's by 2030, so over the rate plan.

18 MR. HIGGINS: Sorry, Ms. Girvan. Can you say that  
19 again?

20 MS. GIRVAN: 27 percent. It's right at the top of the  
21 page.

22 MR. HIGGINS: So, no, sorry, that -- just to clarify,  
23 that 27 percent is not referring to -- I can see the  
24 confusion. It's not referring to the assets past useful  
25 life measure. That's a 27 percent increase in the system  
26 renewal and metering spending versus what was proposed, I  
27 believe, in the previous rate application.

28 MS. GIRVAN: Okay, so where do you plan on ending up

1 at the end of the -- I guess by 2030, in terms of asset  
2 population operating past its useful life?

3 MR. HIGGINS: Yes. So, per the discussion with Mr.  
4 Garner earlier this morning, we don't have a -- we don't  
5 set a precise target, and we don't have a model that gives  
6 us a precise outlook on that. It's not something --  
7 basically, we don't set targets on the basis of age, so we  
8 would need to know specifically the assets we're replacing  
9 overall, essentially, when we filed this rate application.  
10 It would have been seven years looking out, which we don't  
11 have. So, you know, our goal is generally to keep these  
12 kinds of large, slower moving statistics as stable as we  
13 can, but there's no particular objective.

14 MS. GIRVAN: So is your goal typically, though, around  
15 25 percent? Is that what you sort of live with?

16 MR. HIGGINS: More recently, that has been where we've  
17 been at. I think, if we were to rewind the clock to our  
18 first CIR application, we were closer to 30 percent in that  
19 pie. I would have to go back and check at this point. So  
20 it's through investment that that has come down, and, at  
21 this stage, we're looking to maintain more than anything.

22 MS. GIRVAN: Okay. Did you give Mr. Garner an  
23 undertaking about where you think you'll be? I can't  
24 remember.

25 MR. HIGGINS: No.

26 MS. GIRVAN: Oh, okay. But you're asking the Board in  
27 this category to spend \$2.2 billion, but we're not sure  
28 where you're going to end up in terms of asset population

1 operating beyond it's useful life. Is that right?

2 MR. HIGGINS: Well, and again -- that is correct, Ms.  
3 Girvan. Again, though, we're not setting a particular  
4 objective with respect to the asset-past-useful-life  
5 measure. I think, to have an appropriate discussion about  
6 what the objectives are behind that \$2.2 billion, we would  
7 need to go into the program evidence and examine the  
8 particular asset population and system area needs,  
9 including compliance needs, reliability needs, condition  
10 needs, all of which drive that total \$2.2 billion number.  
11 So I think the answer to that is more so in the details.  
12 And then I would also say that inflation is also a  
13 contributing factor here. That should be considered, as  
14 well.

15 MS. GIRVAN: But isn't one of your goals to improve  
16 the situation where you have less assets in operation  
17 beyond their useful life?

18 MR. HIGGINS: Not at this stage in our assets renewal  
19 cycle, no. We have spent the last 10, 15 years investing  
20 heavily in bringing that number down. We're now at a place  
21 where we are looking to manage that risk. We do that  
22 primarily through the application of condition and  
23 reliability analysis and focusing on the worst assets.

24 But we have other priorities, modernizing the grid and  
25 growing the grid to meet different demands that we're  
26 trying to balance, so, in this, the specific objective for  
27 this rate period, is to maintain risk and maintain  
28 reliability through system renewal.

1 MS. GIRVAN: Okay. All right. Thank you. If you  
2 could turn now to 1B-CCC-13. And this is -- we had asked  
3 for, basically, how the forecast of the 4,400 DER  
4 connections was developed, and actually providing a list of  
5 these. And it's just -- I went to the evidence and I  
6 couldn't really see that. So, I'm just curious as to how  
7 you arrived at 4,400. Really, your forecasting. How you  
8 did that?

9 MR. HUNTLEY: Thank you for the question, Ms. Girvan.  
10 The DER forecast has three components. There is the  
11 renewable, non-renewable, and battery energy storage  
12 portions of it.

13 The forecast itself was developed considering, first  
14 of all, the committed pipeline of projects that are planned  
15 in this -- in the rate period, as well as the historical  
16 trends associated with the specific DER technologies. Some  
17 lean-year trending was undertaken, as well as some  
18 logarithmic trending to arrive at a forecast that we think  
19 is consistent with both historical behaviour, as well as  
20 future connections with respect to specific technologies.

21 MS. GIRVAN: So, how do you gauge in terms of  
22 assessing how many requests you're going to get from  
23 customers? How do you figure that out?

24 MR. HUNTLEY: We based that on historical and current  
25 trends that we are experiencing with respect to that  
26 technology.

27 MS. GIRVAN: Okay. So, what's the overall annual cost  
28 each year of the DER connections of the 4,400 spread over

1 five years?

2 MR. HUNTLEY: The annual cost?

3 MS. GIRVAN: Mm-hmm.

4 MR. HUNTLEY: DER connections are cost-recoverable.

5 So, there is -- there are no -- there's -- there are no net  
6 costs to the program with respect to DER connections.

7 MS. GIRVAN: Okay. All right. Thank you. Could you  
8 turn to 1B-CCC-30, please. And I guess I wasn't clear here  
9 how the results of the future energy scenarios model  
10 impacted your rate plan.

11 MR. HIGGINS: Ms. Girvan, I'll try to be concise. The  
12 future energy scenarios was a set of what if scenarios  
13 capturing different potential pathways along the  
14 decarbonization journey and how the energy system might  
15 transform, and how that could impact us locally here in  
16 Toronto on the electricity system.

17 At the end of the day, those scenarios helped us in a  
18 couple of ways. One is they gave us a credible view of  
19 what the range of potential outcomes could be over the  
20 medium and very long term, and they helped us understand  
21 the extent to which those scenarios would diverge over  
22 time, giving us a range of the uncertainty that we're  
23 dealing with, and a better sense of how to monitor for how  
24 that uncertainty is ultimately unfolding in real time.

25 And so, the main way that it sort of directly impacted  
26 the investment plan was by assisting us with understanding  
27 whether or not our least regrets approach to planning  
28 investments was appropriately calibrated, and ultimately

1 was used to assess whether or not certain investments on  
2 the margins would be included or if they could be deferred.

3 MS. GIRVAN: Okay. All right. Thank you. Could you  
4 turn, please, to 1B-CCC-37. And it does say it's both  
5 panel 1 and 3, and I figure, Mr. Higgins, you can probably  
6 help me with these answers. So, I'm trying to understand  
7 your demand related programs, and I'm also trying to  
8 understand the demand related variance account.

9 So, what I was trying to get at, if you just scroll  
10 down, is I wanted to look at what you actually proposed,  
11 and I think it's comparing table 1 and table 3. What your  
12 forecast was in the last planned period, 2020 to 2024, and  
13 then in table 3, what your -- what was approved there and  
14 then, sorry, in table 1 -- is that correct, is that your  
15 actuals versus forecast, table 1 versus table 3?

16 MR. MUNDENCHIRA: Yes, that's correct.

17 MS. GIRVAN: Okay. And am I correct that the reason  
18 why you want the demand related variance account is because  
19 of the variability in these particular items?

20 MR. MUNDENCHIRA: Yes.

21 MS. GIRVAN: And is it most specifically with respect  
22 to customer connection? I sort of look at that particular  
23 item as one where you had more variability than any of the  
24 others.

25 MR. MUNDENCHIRA: That is correct with regards to the  
26 2020 to 2024 rate period, customer connections did  
27 experience a significant variance.

28 MS. GIRVAN: And what was the reason for that



1 variance?

2 MS. NARISSETTY: I can help address that. And if I can  
3 take you to the evidence, exhibit 2B, section E5.1, page  
4 19. At the top, so starting at line 1, we discuss the  
5 expenditure and the customer connections segment, and how  
6 it's driven by a number of factors. And notably external  
7 factors, such as economic drivers, the actual connection  
8 that may be requested, the expansion work that may be  
9 required, the various policies around infrastructure and  
10 community projects as well as the ongoing energy transition  
11 that leads to a lot of variabilities in the program.

12 MS. GIRVAN: Okay. But you didn't really experience  
13 this much variability in the other items, did you?

14 MR. MUNDENCHIRA: To clarify, the other programs?

15 MS. GIRVAN: Yes. The ones listed in the  
16 interrogatory response.

17 MR. HIGGINS: Ms. Girvan, maybe just to clarify a  
18 little bit what we mean by variability. I think, you know,  
19 what you're seeing in the historical tables is -- I don't  
20 know if this is what you're referring to or not, so you can  
21 tell me. But I think what you're referring to is sort of  
22 an annual up and down sort of variability?

23 MS. GIRVAN: Well, variability actually between Board  
24 approved and actuals.

25 MR. HIGGINS: Okay.

26 MS. GIRVAN: And in customer connections I can see the  
27 pattern, it was quite significant, but I don't see it as  
28 much in the others, that's all.

1 MR. MUNDENCHIRA: Ms. Girvan, just to clarify, it is  
2 correct the connections is the most significant variance,  
3 it's about \$160 million. Load demand as well is  
4 significant, it adds up to approximately \$124 million. So,  
5 it's fairly close, they are the two biggest variances in  
6 the last five year period.

7 MS. GIRVAN: Okay. Thank you. And is it my  
8 understanding that the account will be -- will it be  
9 revenue requirement? So, it includes both capital and  
10 operating cost with respect to these items?

11 MR. MUNDENCHIRA: Correct.

12 MS. GIRVAN: And it's just these items?

13 MR. MUNDENCHIRA: Yes. There's -- so I think the  
14 tables we referred to in the discussion so far were the  
15 capital. So, the OM&A will also be there, which is table 2  
16 and 4.

17 MS. GIRVAN: Okay. So, this captures everything  
18 you're seeking approval for in the DRVA?

19 MR. MUNDENCHIRA: Yes, the programs, yes, these are  
20 the programs.

21 MS. GIRVAN: Okay. Thank you. I just wanted to be  
22 clear.

23 MR. Murray, it's probably a good time for a break, the  
24 eclipse?

25 MR. MURRAY: We will take a break now, do you want to  
26 come back for 3:25.

27 MS. GIRVAN: 3:30?

28 MR. MURRAY: Okay. 3:30, we'll go back.

1 --- Recess taken at 3:00 p.m.

2 --- On resuming at 3:31 p.m.

3 MR. MURRAY: We're back with the technical conference,  
4 Ms. Girvan. You can continue with your questions.

5 MS. GIRVAN: Thank you. The next question is with  
6 respect to 1B-CCC-42. And on the list of interrogatories,  
7 it says it's this panel, and I am assuming, Mr. Higgins,  
8 you can probably answer this. It's just about some of the  
9 innovation that has gone on in the past.

10 And I just -- if you can scroll down to page 5 out  
11 of 6? I am just curious about the Etobicoke demand  
12 response pilot. That's something that was undertaken in  
13 the past, during the past rate plan. And it was funded  
14 through rates and funded through the grid innovation fund,  
15 and it looks like it's continuing into the new rate plan  
16 period?

17 MS. MARZOUGH: So I can help answer that question.  
18 So the Etobicoke demand response pilot is essentially  
19 building on top of the local demand response program, which  
20 is running during the current rate period. The pilot  
21 portion, which as noted is funded through the ISO and OEB  
22 sandbox -- the IESO Grid Innovation Fund in collaboration  
23 with the OEB sandbox.

24 That portion does not continue into the rate period,  
25 into the next rate period. However, the local demand  
26 response program does. And that program is in the non-wire  
27 services -- the non-wire solutions narrative, which is  
28 section -- exhibit 2B, section E7.2.

1           So the pilot portion does not continue, but the  
2 program itself does continue.

3           MS. GIRVAN: So why wouldn't the program, going  
4 forward, be funded through the new innovation fund, the  
5 \$16 million?

6           MS. MARZOUGH: So the local DR program is not  
7 considered a pilot. It has been running since 2018. It  
8 started in the 2015 to 2019 rate period, and it's a core  
9 part of our plan at this point in our tool box for planning  
10 in our investment planning process. So that's why it's not  
11 considered as part of the innovation fund.

12          MS. GIRVAN: Is the \$5.7 million specific to  
13 Etobicoke?

14          MS. MARZOUGH: So the \$5.7 million relates to the  
15 future program, which actually does not continue. It's not  
16 in Etobicoke necessarily; there are some stations that are  
17 targeted that are in the Etobicoke area. But again, the  
18 pilot refers to specifically the Manby and Horner stations  
19 that are targeted during this rate period, which is why  
20 it's called the Etobicoke demand response pilot.

21          MS. GIRVAN: Okay. Could you just scroll down to the  
22 next page, please? And I am curious about the process  
23 automation project. Can you help me with understanding  
24 that?

25          MR. KEIZER: I think that's a question for panel 2,  
26 Ms. Girvan.

27          MS. GIRVAN: It is?

28          MR. KEIZER: Yes.

1 MS. GIRVAN: Okay. All right. Thank you. Sorry, I'm  
2 just looking through my notes.

3 Okay, could you please turn to 1B-CCC-44, please.  
4 And there are a couple of questions here. If you can  
5 scroll down, this is about the grid modernization strategy.  
6 Keep scrolling down. Yeah. So, in question C, we had  
7 asked whether Toronto Hydro is collaborating with other  
8 utilities. And I know for example, being involved in both  
9 these cases, both PC Distribution Inc. and Elexicon Energy  
10 Inc. have undertaken similar projects. And it says that  
11 Toronto Hydro hasn't consulted with these utilities, and I  
12 am just trying to understand why not.

13 MR. HIGGINS: We haven't consulted, sort of one on  
14 one, in a particular sort of project context or anything on  
15 the grid modernization strategy. Obviously, we are aware  
16 of the plans they put forward, and some of the details of  
17 those plans and what the intended benefits are.

18 But when it comes to more of the technical side and  
19 the planning side and the strategy side, we engage more  
20 broadly with a number of different industry peers, not just  
21 in Ontario, but in jurisdictions that are actually maybe  
22 further ahead on some of this stuff. And we take lessons  
23 from them in designing these programs.

24 So it's not that we wouldn't -- I mean, we may, in the  
25 future, consult with these utilities. We just didn't in  
26 the lead-up to this particular strategy.

27 MS. GIRVAN: Okay. And is your project similar to  
28 what they have undertaken.

1 MR. HIGGINS: I believe there is some overlap. I know  
2 many utilities who are going through these journeys are  
3 focused on distribution automation, FLISR adding more  
4 switching capabilities to their systems, enabling more DER  
5 connections.

6 So I suspect -- well, I know that the themes are --  
7 there would be a broad overlap, though they wouldn't be  
8 identical.

9 MS. GIRVAN: Okay. Could you please turn to CCC-46,  
10 please. And this is about the innovation fund. Is this  
11 for this panel?

12 MR. KEIZER: The projects are, but the fund itself is  
13 for panel 3.

14 MS. GIRVAN: Okay. But is the overall responsibility  
15 for that program within the capital planning group?

16 MR. KEIZER: The technical side is, I believe.

17 MS. GIRVAN: So, Mr. Higgins, you are involved in this  
18 in terms of selecting the projects?

19 MR. HIGGINS: Yes.

20 MS. GIRVAN: Okay. If you could please turn to 1B-  
21 CCC-48. So I am just trying to understand the sort of  
22 process that you undertook in developing this overall plan.  
23 And the first thing that you say is that you constrained  
24 your initial plan by approximately \$480 million. And I may  
25 have missed it, but do we have a calculation of that and  
26 how it was derived? And this was prior to the customer  
27 engagement process, I believe.

28 MR. HIGGINS: Yes, if you just give me a moment. So

1 if we can go to 2B-SEC-54, this table 1 delineates all of  
2 the reductions that would total to that \$480 million.

3 MS. GIRVAN: Is the table longer than this? Okay.  
4 Sorry. Okay, so does it say \$480 million, down below?

5 MR. HIGGINS: If you look at the last row, you will  
6 see \$4.519 billion versus \$4.038 billion. That is subject  
7 to check -- that should be.

8 MS. GIRVAN: Okay. All right.

9 MR. HIGGINS: Yes. The math should be correct. Yeah.

10 MS. GIRVAN: Okay. Thank you. So that's the first  
11 thing you did. And then you also refer to, in my original  
12 IR about the \$65 million that you are saying is an upfront  
13 benefit to customers in terms of -- we had asked you really  
14 about price for customers is a top priority, price and  
15 reliability. And you said, okay, first of all, we cut  
16 million. Then we also are guaranteeing an upfront benefit  
17 of 65 million.

18 But it's my understanding that potentially that  
19 \$65 million could be clawed back. That's correct, right?

20 MR. HIGGINS: Yes. I just note that if we are going  
21 to get into the design of the performance incentive  
22 mechanism, it might be better for panel 3.

23 MS. GIRVAN: Yeah. Anyway, that's fine, that's fine.  
24 I have to be careful not to cross-examine. Okay.

25 And then further down in that interrogatory again, we  
26 are still at No. 48. And there are two things that I am  
27 just asking you about, just to confirm that, with respect  
28 to the 7 percent rate impact, you didn't discuss that, and

1 Innovative didn't discuss that with your customers. Is  
2 that correct?

3 MR. KEIZER: I think the scope of the customer  
4 engagement, Ms. Girvan, is probably panel 3.

5 MS. GIRVAN: Panel 3, okay. Okay. Then, you refer to  
6 this: Following the customer engagement, you again reduced  
7 your capital budget by an additional -- capital plan by an  
8 additional \$70 million. How did you arrive at the  
9 \$70 million level?

10 MR. HIGGINS: So that answer is probably best found,  
11 again, in 2B-SEC-54, as you move now to table 2. Same  
12 idea, it shows the program-by-program changes that happened  
13 in that final phase, which, if you look at the final row,  
14 will give you that \$70 million difference. Oh, sorry.  
15 Sorry, let me clarify that.

16 The \$70 million, rather, that refers to specific  
17 reductions that were made -- sorry, reductions that were  
18 made in programs specifically in response to customer  
19 engagement feedback. So the overall reduction -- I should  
20 clarify -- between the draft plan and final plan was around  
21 \$40 million, and that's because, some other programs, the  
22 costs went up for various reasons that are articulated in  
23 this table.

24 So the \$70 million -- if you just give me a second.  
25 So the \$70 million -- and this is articulated in section  
26 E2.1.2 of the distribution system plan, where we talk about  
27 customer engagement, but, just to summarize, the  
28 \$70 million reduction consisted of deferring the second



1 phase of Basin TS, which is the \$35 million reduction,  
2 deferring \$20 million worth of station switch gear renewal  
3 investments, and a \$16.5 million reduction to some of the  
4 core general plant programs. And, as we discussed in that  
5 section of the DSP, that was tied to specific feedback we  
6 got from customers regarding preferences in pacing.

7 MS. GIRVAN: Okay. Could you turn to 2A-CCC-52. I'm  
8 just trying to understand this category of contributions  
9 and grants, and I note that, in the years 2020 to 2024,  
10 contributions and grants went from \$334 million to  
11 \$898 million. I was looking at what the actual forecast  
12 versus actuals for each of those four years was with  
13 respect to contributions and grants. I don't think I have  
14 that.

15 MR. MUNDENCHIRA: I don't believe we have a comparison  
16 laid out as such in evidence, but it can be provided.

17 MS. GIRVAN: Okay. Could you provide that, please?

18 MR. MUNDENCHIRA: Yes.

19 MS. GIRVAN: And what happens with respect to  
20 contributions and grants, for example, if, let's say, the  
21 forecast for a year was \$100 million but in fact the actual  
22 contributions and grants were \$200 million? Where does  
23 that --

24 MR. MURRAY: Ms. Girvan, can we pause before we move  
25 on? I believe they provided an undertaking, so let's just  
26 get that a number.

27 MS. GIRVAN: Oh, I'm sorry. Yes.

28 MR. MURRAY: That will be undertaking JT1.17.

1           **UNDERTAKING JT1.17: IN 2A-CCC-52, IN THE CATEGORY OF**  
2           **CONTRIBUTIONS AND GRANTS, TO PROVIDE ACTUAL FORECAST**  
3           **VERSUS ACTUALS FOR 2020 TO 2024.**

4           MS. GIRVAN: Thank you.

5           MR. MUNDENCHIRA: For your question, Ms. Girvan, I  
6 will just repeat the example: So, if the actual capital  
7 contributions and grants were lower than what was  
8 forecasted, what would happen?

9           MS. GIRVAN: I think I went the other way.

10          MR. MUNDENCHIRA: The other way around. Okay, sorry.  
11 I misunderstood. Okay. So, if contributions and grants  
12 were higher than what was approved, then, by itself, that  
13 would cause rate base to be lower, amortization of capital  
14 contributions to be lower. However, the capital  
15 contributions and grants, they go hand in hand with gross  
16 expenditures of Toronto Hydro from programs such as  
17 customer connections or externally driven capital projects,  
18 so in general they do need to be looked at hand in hand  
19 since it is on a net basis of the cost versus capital  
20 contributions that rate base is impacted.

21          MS. GIRVAN: Okay, so it is not like a windfall to the  
22 utility in a given year if they're higher?

23          MR. MUNDENCHIRA: I would not frame it like that.  
24 Those contributions are to offset costs. So, generally,  
25 the costs also would go in a similar proportion, higher or  
26 lower.

27          MS. GIRVAN: Okay. And I guess it's my understanding  
28 that -- are you the -- sorry. The contribution and grants,

1 that's going to be part going forward with covered through  
2 the demand-related variance account?

3 MR. MUNDENCHIRA: Correct. The two primary programs  
4 that drive capital contribution and grants are proposed to  
5 be in that demand-variance account, so, essentially, it  
6 would for the most part be captured there.

7 MS. GIRVAN: Okay. Thank you. Could you go to 2A-  
8 CCC-53, please. Oh, 53, sorry. Thanks. I just want to  
9 confirm, so this is probably just me not fully  
10 understanding. So, with respect to the concentric  
11 depreciation study, it lowers your depreciation expense.  
12 Is that correct?

13 MR. MUNDENCHIRA: Correct. Overall, it lowers it.

14 MS. GIRVAN: Okay. All right. Thank you. And could  
15 you -- I just have a couple more questions. This is 1B-  
16 STAFF-15. So they asked you to run some scenarios in terms  
17 of what the impact would be under both the current IRM  
18 framework and under straight IRM scenarios. If you go  
19 further down, it says that, under your current framework,  
20 it would result in an 8 percent deterioration and system  
21 reliability by the end of the rate period. I'm just  
22 wondering how you derive that 8 percent.

23 MR. HIGGINS: Just give me one moment, Mr. Girvan, I  
24 can -- Ms., sorry, Ms. Girvan. Sorry, it's late in the  
25 day, Ms. Girvan. I can find you the correct reference.  
26 Okay, and apologies for that again. I've been saying  
27 "mister" all day.

28 If I can take you to 1B-EP-15, Part A, this asked for

1 the calculation, so we provided a description. So the  
2 8 percent deterioration in system reliability is the  
3 percent difference between our actual historical five-year  
4 average for 2018 to 2022, and, the projected five-year  
5 rolling average at the end of the rate period under the IRM  
6 scenario, it provides the values there.

7 And then -- we don't have to go there, but, if you  
8 proceed to Exhibit 1B, tab 3, schedule 1, there is a  
9 further discussion of the spending assumptions that were  
10 made around an IRM scenario, so it does involve significant  
11 capex reductions across our program.

12 MS. GIRVAN: What's the comparable figure for the  
13 under your existing framework analysis? It's probably in  
14 here. I just didn't --

15 MR. HIGGINS: The reliability forecast?

16 MS. GIRVAN: Because this is IRM, not current frame.

17 MR. HIGGINS: Yes. Just a minute. I'm just looking  
18 for the interrogatory response where -- it's an SEC  
19 interrogatory response where we explain the reliability  
20 methodology, and I believe that's where we provided the  
21 updated chart, so just bear with me for one second.

22 MS. GIRVAN: Okay.

23 MR. HIGGINS: Okay. All right. If we can go to 2B-  
24 SEC-42. Hopefully this actually has the response that I'm  
25 looking for.

26 MS. GIRVAN: You don't have all of these memorized?

27 MR. HIGGINS: Not yet. By the hearing, perhaps.

28 And...

1 MS. GIRVAN: If it's in an SEC interrogatory, I can  
2 find it later.

3 MR. HIGGINS: It is -- sorry, the chart is there, but  
4 I'm just realizing the specific five-year average value  
5 you're looking for may not be. I'm happy to respond to  
6 this one through undertaking if that's more efficient.

7 MS. GIRVAN: Thanks, that would be great. Thank you.

8 MR. MURRAY: That would be undertaking JT1.18.

9 **UNDERTAKING JT1.18: TO EXPLAIN THE IMPACT ON**  
10 **RELIABILITY, THE PERCENTAGE AMOUNT ASSUMING A SCENARIO**  
11 **UNDER THE CURRENT RATE FRAMEWORK, BECAUSE THE 8**  
12 **PERCENT RELATES TO THE IRM FRAMEWORK.**

13 MS. GIRVAN: I just have two more questions.

14 MR. KEIZER: Sorry -- can we just make sure we got  
15 the --

16 MS. GIRVAN: Sorry.

17 MR. KEIZER: That was, kind of, a protracted exchange,  
18 maybe we can just be clear what the undertaking is?

19 MS. GIRVAN: Sure. It's the impact on reliability,  
20 the percentage amount assuming a scenario under the current  
21 rate framework, because the 8 percent relates to the IRM  
22 framework. Just an IRM plan. You've got that?

23 MR. HIGGINS: Yes. So, just to parrot that back one  
24 more time. So, you're looking for the 5 year average  
25 associated with the plan?

26 MS. GIRVAN: The previous plan. The plan that you're  
27 on now, that Staff interrogatory took you through a couple  
28 of scenarios, and said what's the revenue requirement

1 impact of IRM, and then your current plan not your proposed  
2 plan. I think that's what it said.

3 MR. HIGGINS: I apologize, can we go back to that  
4 interrogatory? I'm just getting a bit turned around on --

5 MS. GIRVAN: Maybe I read it wrong. It was a staff  
6 one.

7 MR. KEIZER: I think it was staff 15, is that right?

8 MS. GIRVAN: Now I forget. Hang on.

9 MR. HIGGINS: 1B-Staff-15, I think it was.

10 MS. GIRVAN: Yes. I think that's what's asked in  
11 question B.

12 MR. MUNDENCHIRA: Ms. Girvan, just to clarify the  
13 question, you're asking about the rate framework that  
14 exists in 2020 to 2024 as opposed to what's proposed in to  
15 '25 to '29?

16 MS. GIRVAN: Yes.

17 MR. MUNDENCHIRA: Give us a moment.

18 MR. HIGGINS: Yes, we haven't done that analysis.

19 MS. GIRVAN: Okay. All right. Thank you.

20 MR. MURRAY: Sorry, does that mean you are giving an  
21 undertaking or no? So, the undertaking is...

22 MR. HIGGINS: No undertaking.

23 MS. GIRVAN: Oh, you haven't done that, okay, sorry.  
24 Okay. Just two more questions. If you can turn to 1B-  
25 Staff-99. And there's two sort of discussions here, one is  
26 about your internal innovation sandbox, and it says it was  
27 self-funded, what does self-funded mean?

28 MR. HIGGINS: I think this might be a panel 2 question

1 or 3.

2 MR. KEIZER: I think it's a panel 3 question.

3 MS. GIRVAN: Okay. And I have another question on the  
4 innovation fund, but I should leave that to panel 3 as  
5 well?

6 MR. KEIZER: If it relates to the fund and the  
7 structure of the fund, yes.

8 MS. GIRVAN: Yes, it does. Okay. Thank you. Those  
9 are my questions.

10 MR. MURRAY: Thank you, Ms. Girvan, next up is PWU,  
11 Mr. Rosenbluth. I believe you're online.

12 MR. ROSENBLUTH: Hi, thank you. Is my audio coming  
13 through okay?

14 MR. MURRAY: Yes.

15 **EXAMINATION BY MR. ROSENBLUTH:**

16 MR. ROSENBLUTH: Great. I would like to start with  
17 2B-PWU-3. Thank you. And top of the page at about line 6,  
18 there's a reference to a forecast of approximately 24  
19 percent lower than planned. So, my question is simply what  
20 is the dollar amount in response to the 24 percent?

21 MR. HIGGINS: If you bear with us, we can do the math  
22 here.

23 MR. ROSENBLUTH: Thank you. I'll take an undertaking  
24 as well if it's easier.

25 MR. KEIZER: Sorry, can you just articulate the  
26 undertaking, please?

27 MR. ROSENBLUTH: Just to advise of the dollar figure  
28 that corresponds to the 24 percent reference at line 6 of

1 this page.

2 MR. KEIZER: Okay.

3 MR. MURRAY: So, that's an undertaking or are we doing  
4 fast math?

5 MR. HIGGINS: Yes, sure. We'll take the undertaking.

6 MR. MURRAY: That will be undertaking JT1.18.

7 **UNDERTAKING JT1.18 (2): TO ADVISE OF THE DOLLAR**  
8 **FIGURE THAT CORRESPONDS TO THE 24 PERCENT REFERENCE AT**  
9 **LINE 6 OF 2B-PWU-3.**

10 MR. ROSENBLUTH: Staying on the same page, we see two  
11 tables a bit lower down here. Just a quick question. The  
12 table 2 is labelled as downtown. Table 1 is not labelled.  
13 I think it is the response as it relates to Horseshoe, and  
14 I just want to confirm that.

15 MR. HIGGINS: That's correct, yes.

16 MR. ROSENBLUTH: Thank you. Similar question to my  
17 first one in relation to the dollar value for each of the  
18 percentages listed in both of these tables. Could I get  
19 that by undertaking, please?

20 MR. HIGGINS: So that's something that we don't have.  
21 So just to clarify, this is volumes of work, and so in this  
22 case, like the dollars that were deferred in the program  
23 were referenced in the preamble related to the previous  
24 undertaking. This is the volumes of work, so there's not a  
25 specific dollar amount associated with this.

26 MR. ROSENBLUTH: But the data -- fair enough, in terms  
27 of these tables may not speak to cost and may speak to  
28 volume. But would that data be available?



1 MR. HIGGINS: No. So, we do have the program level  
2 preponderance variances, obviously. For the asset class by  
3 asset class level, I'll try to explain.

4 What makes it tricky is we would have to go back and  
5 assume some kind of unit cost. The reality is we  
6 forecasted these at the time, without full project details.  
7 And so to say that a specific dollar amount associated with  
8 these units has been deferred, that would be a bit of an  
9 after-the-fact exercise. So I don't think it's possible.

10 MR. ROSENBLUTH: Okay. So just so the transcript is  
11 clear, I think what you are say suggesting for these two  
12 tables, it is not reasonably possible to translate the  
13 percentages listed here into dollar amounts?

14 MR. HIGGINS: No. It would be an artificial estimate  
15 based on some chosen unit cost. So, no.

16 MR. ROSENBLUTH: Okay. So then what is the metric  
17 that this table is expressing in?

18 MR. HIGGINS: For example, in the first table, total  
19 cable is circuit kilometres. So we deferred 12 circuit  
20 kilometres. And then transformers and switches would be  
21 units, so just number of transformers and numbers of  
22 switches.

23 MR. ROSENBLUTH: Okay. Thank you. And the deferred  
24 projects referenced in these two tables, are they included  
25 in the currently proposed plan for the 2025 to 2029 period?

26 MR. HIGGINS: So the way we did this analysis for  
27 these tables is we looked at the number of units that were  
28 in the original rate filing for 2020 to 2024, and compared

1 that to the number of units that we are on track to replace  
2 in those same categories.

3 Now because, again, the units when we are looking out  
4 five, six, seven years are not specifically known, we don't  
5 know the exact equipment ID and which assets we are going  
6 to do, we wouldn't be able to go in and say, you know,  
7 "Transformer No. XYZ has been pushed from 2020 to 2025."

8 So doing a reconciliation on a unit level like that I  
9 don't think would be possible. But directionally, it is  
10 the case that the fact that we did not achieve as much work  
11 in this rate period, that fact does have an influence on  
12 how much the need is on the system in the next rate period.

13 MR. ROSENBLUTH: So, in terms of that directional  
14 point that you just made, is there sort of -- if I am  
15 trying to understand that with more precision, is there a  
16 way you could express it differently than these two tables  
17 that would offer more precision in terms of what is being  
18 proposed in the current application?

19 MR. HIGGINS: I don't think so, no. Again, it comes  
20 down to how we determine the budgets for long-term plans  
21 like distribution system plans. It's volumetric in nature;  
22 it is not project based. So it would be challenging. I  
23 don't think that's feasible, no.

24 MR. ROSENBLUTH: Okay. So in terms of -- I mean, this  
25 question and this answer, what we were asking about was to  
26 identify and list the investments that were deferred to  
27 what is effectively the current application. And these are  
28 the tables we get back. And I hear your point about,

1 essentially, this is -- am I understanding correctly that  
2 this is essentially as precise as you can be for answering  
3 this specific question A listed here? Is that fair?

4 MR. HIGGINS: Yes.

5 MR. ROSENBLUTH: Okay, thank you.

6 MR. RUBENSTEIN: Sorry, Mr. Rosenbluth, I was just  
7 wondering if I could ask a question of the panel, just to  
8 clarify a response they provided to you?

9 When you were asked to translate this into essentially  
10 the dollars, and you said you couldn't do that because you  
11 would have to go back in time and essentially create a unit  
12 cost, I was under the impression, and you can correct me,  
13 for the budgeting purposes -- so how you would have  
14 budgeted in the last application -- you were, because you  
15 have -- these are programmatic programs where you don't  
16 actually know at this time the specific, you know, polls  
17 you are going to replace or, for here, the underground  
18 assets projects, that's -- you essentially had to create a  
19 unit cost or some sort of proxy metrics for the costs.

20 So it's not clear to me, what is the disconnect of why  
21 you essentially wouldn't be taking these numbers and  
22 multiplying it by whatever unit cost you had used in that  
23 last application?

24 MR. HIGGINS: Yeah, that's a reasonable question, Mr.  
25 Rubenstein. We could go back and take the unit cost from  
26 the previous rate application and apply them here. The  
27 issue is I don't think that they would add up to the amount  
28 of money that has actually been deferred in the program.

1 And the reason for that is the actual unit costs that we  
2 incurred during the program have generally gone up. And so  
3 we have spent basically more money per unit.

4 So that's where it's like, do we use the new unit  
5 cost? Do we use some kind of new unit cost that's higher?  
6 Do we use the original unit cost? There's no fixed point  
7 on which to do the analysis.

8 MR. ROSENBLUTH: Would it be possible then, just  
9 building on Mr. Rubenstein's question, to provide that form  
10 of analysis with a best estimate based on current figures?

11 MR. KEIZER: Sorry, I am trying to understand what you  
12 mean by the best estimate or best what's --

13 MR. ROSENBLUTH: Well, I understood Mr. Higgins to be  
14 -- his response was to the effect of, you know, we could  
15 give you the numbers that Mr. Rubenstein was talking about,  
16 but it wouldn't be accurate because the numbers have  
17 changed.

18 So I guess what I would like to know is could we  
19 essentially answer Mr. -- provide an analysis using the  
20 approach suggested by Mr. Rubenstein, but with the most  
21 accurate figures available to the utility or in the  
22 utility's view? And if that involves an element of  
23 estimation, then that can be noted.

24 MR. KEIZER: And I guess I just want to understand.  
25 So, to what end, I guess, given the fact that the issue at  
26 hand is the programmatic variance that appears overall? So  
27 I am not sure what that value necessarily gives you.

28 MR. ROSENBLUTH: Fair enough. I mean, what I am

1 really trying to get at is to put the best possible dollar  
2 numbers on to the tables that we are looking at here. I  
3 mean, that's an important analysis or exercise. So I am  
4 just sort of -- I have been told that's not really  
5 possible, which is fair. I am just trying to sort of  
6 explore whether there might be an available approach.

7 MR. HIGGINS: I think maybe one way that we can look  
8 at this, we will have to take it back to the planners to  
9 see if it all lines up. But we could apply the unit costs  
10 that we used in this rate application to these units. If  
11 you want to get a rough sense of sort of the current value  
12 of this work, that would probably be feasible.

13 MR. ROSENBLUTH: Right. And am I right to assume that  
14 that, those metrics or figures would include basically the  
15 utility's current estimate of price with inflation  
16 accounted for, et cetera?

17 MR. HIGGINS: It would include all the same  
18 assumptions that went into this distribution system plan.

19 MR. ROSENBLUTH: Yes. So, I mean, if that's an offer  
20 of an undertaking, I will happily take it.

21 MR. HIGGINS: Yeah. We will look at that and try to  
22 provide it. Yeah.

23 MR. ROSENBLUTH: Thank you.

24 MR. MURRAY: That will be undertaking JT1.19.

25 **UNDERTAKING JT1.19: TO RESPOND AGAIN TO 2B-PWU-32.**

26 MR. ROSENBLUTH: Thank you. Last question on this  
27 page: In terms of the cost of undertaking these deferred  
28 projects in the planned rate period, would that cost be

1 higher or lower than had the same work been undertaken in  
2 the prior rate period, I mean, at least having regard for  
3 Inflation?

4 MR. HIGGINS: Yes, we expect that the cost would be  
5 higher.

6 MR. ROSENBLUTH: And direction to this, can you give  
7 me a sense of magnitude that you would estimate, in terms  
8 of that delta?

9 MR. HIGGINS: So if we can just go to, sorry, 2B-  
10 Staff-169? So just to caveat this, I guess specifically  
11 with respect to the units that are in these tables, we  
12 would -- to do the analysis properly, we would have to kind  
13 of know when were there originally planned and then do the  
14 calculation on that basis. And even then, there is a  
15 number of assumptions that would have to go into estimating  
16 how much more expensive it will be.

17 But in 2B-Staff-169, we were asked to explain some of  
18 the drivers of the cost increases in the renewal programs;  
19 I believe this is with respect to the overhead program?  
20 System renewal in general. As we noted, if you scroll down  
21 to the inflation section, just based on this rough  
22 estimating approach that we took, we believe that, you  
23 know, roughly 60 percent of the overall increase in the  
24 system renewal program over the previous period is about --  
25 sorry, yes, about 60 percent, sorry, is due to inflation.  
26 And so that gives you maybe a sense of the magnitude just  
27 between the two rate periods, based on, you know,  
28 admittedly the somewhat unique inflation experience that

1 we've had over the last five years.

2 MR. ROSENBLUTH: So but it is not 60 percent of that  
3 increase. You're not saying there that the work -- the  
4 answer to my question is that it just would have been  
5 straight 60 percent higher, are you?

6 MR. HIGGINS: No, not necessarily. We do require a  
7 more detailed analysis.

8 MR. ROSENBLUTH: Right, so does this -- I mean, I  
9 guess my question then is: Having regard for the  
10 information we're looking at in the staff response and, you  
11 know, subject to the assumptions that you've just  
12 referenced, does this information shed any further light on  
13 your ability to respond to my prior question in terms of  
14 directionally what would the magnitude difference have been  
15 if that deferred work had been done last period versus this  
16 period?

17 MR. HIGGINS: It's one data point. I think it  
18 provides a sense of the scale of inflation that we've seen  
19 across the board.

20 MR. ROSENBLUTH: Okay. I'll move on. Thank you. Can  
21 I go back to 2B-PWU-4 now and just up at the preamble.  
22 Similar question: There's a reference at line 6 to "18  
23 percent lower." Happy to do this by undertaking. I'm  
24 looking for what the dollar value is that corresponds to  
25 the 18 percent.

26 MR. MUNDENCHIRA: The table reference in the response,  
27 I believe, is based on our pre-filed evidence, which  
28 included a 2023 forecast as well as 2024 forecast. I do

1 have the latest version, with 2023 actuals and 2024 updated  
2 forecasts. So the percentage is 16 percent, just to make  
3 sure we're on the same page --

4 MR. ROSENKRANZ: Okay.

5 MR. MUNDENCHIRA: -- and the updated percentage, and  
6 the corresponding dollar amount is \$42 million.

7 MR. ROSENBLUTH: Thank you. I wanted to ask similar  
8 questions about this table 1 as we had just explored on the  
9 prior tables, on the prior question. Maybe just to speed  
10 it up, I mean, could I get any undertakings that were given  
11 in respect of tables 1 and 2 on 2B-PWU-3? Could I get the  
12 same undertakings on this table that we're currently  
13 looking at?

14 MR. HIGGINS: So, just to be clear about that, you're  
15 asking -- I think the one undertaking was applying the most  
16 recent DSP unit cost to these volumes, right?

17 MR. ROSENBLUTH: Yes.

18 MR. HIGGINS: Yes, we can do that.

19 MR. ROSENBLUTH: And I take it your answers would be  
20 similar in that, so, A, is it possible to put a dollar  
21 value on the percentages in this table?

22 MR. HIGGINS: I think that's what --

23 MR. ROSENBLUTH: Oh, sorry. Other than whatever is  
24 going to be in the answer to the undertaking you just  
25 described.

26 MR. HIGGINS: Yes, no, the answer is the same on that  
27 one.

28 MR. ROSENBLUTH: Right. Okay. And then would it be



1 the same in terms of it's not possible to provide a precise  
2 answer for how much of this deferred work forms the subject  
3 of the current application, or is it possible?

4 MR. HIGGINS: We would face the same challenges here.

5 MR. ROSENBLUTH: Right. And same answer generally in  
6 terms of calculating the cost of doing this deferred work  
7 in the current rate period as opposed to the prior?

8 MR. HIGGINS: Same response as before, yes.

9 MR. ROSENBLUTH: Thank you.

10 MR. MURRAY: So we'll give that an undertaking number,  
11 the earlier thing about the unit cost in this application  
12 multiplied by the volumes in the table, and that will be  
13 undertaking JT1.20.

14 **UNDERTAKING JT1.20: RE TABLE 1 IN 2B-PWU-3, TO**  
15 **REFORMULATE WITH THE UNIT COST AS DESCRIBED**  
16 **PREVIOUSLY, MULTIPLIED BY THE VOLUMES IN THE TABLE.**

17 MR. ROSENBLUTH: Thank you. I would like to move now  
18 to 2B-PWU-9. So there's reference in the preamble, line 6,  
19 to a 5-percent variance, essentially, and then the response  
20 goes on to adjust that from 5 percent down to 4.8 percent,  
21 \$72.9 million. Is it fair to assume that this variance,  
22 the \$72.9 million, represents the work that was deferred  
23 for the current period, or were there any cancelled  
24 projects or anything like that?

25 MR. HIGGINS: I think it would be fair to say that it  
26 mostly represents deferred work, yes, but it is possible  
27 that there are cancelled projects, as well.

28 MR. ROSENBLUTH: Can we, perhaps by undertaking, get

1 some more precision on that, perhaps a percentage of this  
2 \$72.9 million that arises out of deferred work?

3 MR. HIGGINS: So, just to clarify, Mr. Rosenbluth,  
4 that \$72.9 million, that's sort of the net result of all  
5 the changes that happened in the program. So there would  
6 be projects that increased in cost; projects that decreased  
7 in cost; projects that were deferred; projects that were  
8 cancelled; projects that were pulled forward from, you  
9 know, 2025 into 2024, for example. So I'm not sure there's  
10 a clean kind of analysis that can be done around that,  
11 especially when, again, we would not have had the full list  
12 of projects when we generated the budget in the first  
13 place.

14 MR. ROSENBLUTH: Okay. But just -- so I think what  
15 you're saying is sort of that there's noise in both  
16 directions, if that's a fair way of paraphrasing. I guess  
17 I'm just trying to isolate the dollar value that is  
18 referable to deferred work, and I'm guessing that the  
19 answer is not \$72.9 million based on the answers you've  
20 given. So is it possible to isolate that figure,  
21 regardless of the other noise?

22 MR. HIGGINS: No, for the reasons I cited. We would  
23 need to know what the full list of projects was going to be  
24 and their estimates for the full, you know, period of the  
25 distribution system plan and then sort of true-up on that  
26 basis, which is not possible.

27 MR. ROSENBLUTH: Okay. So then, backing up a couple  
28 of questions, you said a moment ago when I asked what

1 percentage of the 72.9 arises out of deferrals, I think you  
2 said something to the effect of, most of it, but it may be  
3 some cancellations.

4       Maybe I'm just not asking the question the right way.  
5 Is it possible to provide anymore precision to that answer  
6 or anymore detail?

7       MR. HIGGINS: Yes. So maybe I can just flesh out that  
8 previous response with my later response. You know, it is  
9 a net-negative variance, obviously, so there was less money  
10 spent, and so, to the extent that it is a negative  
11 variance, that would imply, obviously, that work was  
12 deferred. And we can see that when we look at the volumes  
13 from your previous interrogatory that we discussed.

14       However, as I mentioned, there are plusses and  
15 minuses, and cost variances are part of that, as well, so,  
16 yes. So again, because we don't have the project list, we  
17 can't offer anymore precision here.

18       MR. ROSENBLUTH: Okay. Okay. I'm going to move on,  
19 then, to 2B-PWU-14, and this set of questions really deals  
20 with the four interrogatories, including this one, so 14,  
21 15, 16, and 17. Maybe I can just sort of ask, rather than  
22 having to repeat myself, I can ask the questions on this  
23 one, and we can sort of treat them as having sought the  
24 same information with respect to the other three.

25       And so what I'm after here is we have this figure -- I  
26 think that's Figure 9, although I may be blind. The chart  
27 we're looking at, we were seeking the tabular data, and we  
28 didn't get a response.

1           So I guess my question is, I mean, surely the tab, the  
2 numbers exist in some form to be able to generate a chart  
3 like this, so can we get that by way of undertaking, the  
4 data that gave rise to these charts?

5           MR. HIGGINS: Yes, and apologies, I think that was  
6 just lost in the different IR responses.

7           MR. ROSENBLUTH: Okay. That's fine. Thank you. And  
8 that, obviously, applies to all four relevant charts, as I  
9 said.

10          MR. HIGGINS: And just to clarify, and I don't want to  
11 interrupt, sorry, but just that will not include the  
12 scenario that was requested around with investment? It  
13 will just be the data behind the existing chart.

14          MR. ROSENBLUTH: Yes, I'm just asking for the actual  
15 data, that's right. Thank you.

16          MR. MURRAY: Mr. Rosenbluth, before we move on, we  
17 want to make sure we give it a number, so that will be  
18 JT1.21.

19           **UNDERTAKING JT1.21: TO PROVIDE THE DATA IN THE TABLE**  
20           **AT FIGURE 9 OF 2B-PWU-14.**

21          MR. ROSENBLUTH: Thank you. And in terms of knowing,  
22 you know, which specific assets are going to be replaced as  
23 they age and so on, and I appreciate the response, this is  
24 a difficult analysis. So, I guess sort of more generally,  
25 at a directional level, is it fair to say that the share of  
26 assets passed their useful life in 2029 will be higher at  
27 the end of 2024, assuming that the proposed plan is  
28 approved? Or I should say fair to say it will be lower. I

1 guess the question is: Would it be higher or lower if the  
2 plan is approved?

3 MR. HIGGINS: We haven't done that analysis asset  
4 class by asset class. This ties into the discussion from  
5 earlier today around, you know, to do that analysis we  
6 would need to have a list of the assets we're looking to  
7 replace and a high degree of confidence around that list,  
8 which we don't have at this point.

9 MR. ROSENBLUTH: Can we say though, by way of  
10 reasonable estimate, whether that share of assets past  
11 their useful life increase or decrease by the end of 2029  
12 relative to the end of 2024, based on the -- assuming the  
13 current plan is approved? Could I ask, you know, some form  
14 of analysis to done to provide an estimate in that regard?

15 MR. HIGGINS: Yes, if we were going to do that we  
16 would need to define what the assumptions are going to be  
17 behind that analysis, because we don't have a model to do  
18 that analysis at this time. We did provide some the  
19 additional commentary in 2B-SEC-44 around condition, but we  
20 haven't done that analysis on age.

21 MR. ROSENBLUTH: Sure. But, I mean, let me just try  
22 one more approach. Sitting here today, based on what you  
23 know about what the assets that are out there, I mean,  
24 what's your -- do you have an estimate sitting here today,  
25 appreciating there's a lot of uncertainty, and you can use  
26 different assumptions, but just directionally, would it be  
27 higher or lower 2029 versus end of this year?

28 MR. HIGGINS: No, I think it's important just to note

1 that we're not setting targets for age demographics. We're  
2 taking age demographics into consideration, particularly  
3 looking at assets that are operating well beyond their  
4 useful lives, but we're not, we're not setting particular  
5 targets for age demographics, and therefore we haven't done  
6 the analysis.

7 MR. ROSENBLUTH: No, and that's fair, I'm not trying  
8 to imply that there needs to be any significance,  
9 necessarily, one way or the other, I'm just asking the  
10 factual question. So, I guess, just to try to repeat,  
11 regardless of what you may choose to draw from this, is it  
12 your sense today that the share of assets past their useful  
13 life will be higher in 2029 than it will be at the end of  
14 this calendar year, if the plan is approved?

15 MR. HIGGINS: It's going to depend on the asset class,  
16 and even then I can't, sitting here today, say whether it's  
17 going to be higher or lower. Our goal in general across  
18 the asset base is to maintain asset risk. But we can't  
19 assess that by looking just at age, nor can we assess it by  
20 looking just at condition. There are criticality factors,  
21 and performance factors, and a number of other things that  
22 go into that analysis. So, I'll leave it there.

23 MR. ROSENBLUTH: Okay. Those are my questions. Thank  
24 you very much.

25 MR. MURRAY: Thank you, very much, Mr. Rosenbluth.  
26 We're going to have a slight change in the schedule. So,  
27 next on the list will be Pollution Probe. Mr. Brophy, are  
28 you on the line?

1 MR. BROPHY: I am. Can you hear me?

2 MR. MURRAY: We can.

3 MR. BROPHY: Okay, great. I know there was a bit of a  
4 switch up, so sorry I couldn't join in person.

5 **EXAMINATION BY MR. BROPHY:**

6 Good afternoon, Panel, my name is Michael Brophy and  
7 I'm here on behalf of Pollution Probe today.

8 So, I'm probably, I guess, take us to the end of the  
9 day, which I think is about five, and then resume after  
10 Environmental Defence starts off tomorrow, I believe.  
11 Okay. So, for most of the questions, you probably won't  
12 have to pull up the interrogatory, but I'm happy if you  
13 want to just let me know if you need time to do any of  
14 that.

15 So, the first question relates to Pollution Probe  
16 five, where we asked if Toronto Hydro has a long term  
17 roadmap or equivalent for grid modernization out to 2040 or  
18 beyond, and we were referred to SEC-48, which then referred  
19 us to the distribution system plan in exhibit B, section 5.  
20 So, when I followed that trail. It just, kind of, laid  
21 out, kind of, the future, but it didn't indicate anything  
22 about long term roadmap. So, Is it fair to say that the  
23 answer is no there isn't a long term roadmap that's  
24 available?

25 MR. KEIZER: Sorry, Mr. Brophy, you said you were  
26 talking about Pollution Probe number 5?

27 MR. BROPHY: 5B, yes.

28 MR. KEIZER: 5B. Oh, I see it. Sorry, I see 5A

1 beside --

2 MR. BROPHY: Yes, there is no answer in there. It  
3 sent us to 2B-SEC-48, just to save you some time. Do you  
4 need some time, or...

5 MR. HIGGINS: We're just pulling up 2B-SEC-48.

6 MR. BROPHY: Okay, sure. Yes. And then that refers  
7 us back to the evidence.

8 MR. HIGGINS: So, Mr. Brophy, thanks for the question.  
9 Maybe just to add a little bit more colour to this  
10 response, I think what we were getting at here is, we have  
11 many of the elements of a roadmap within grid modernization  
12 strategies, so there's particular capabilities that are  
13 identified within that roadmap that we are looking to build  
14 over the next five years. And then there is some  
15 commentary in that strategy around how those capability  
16 building efforts lead to more longer term needs and  
17 capabilities that we need, or benefits we want to achieve  
18 even beyond 2030 as we lookout to potential high DER  
19 scenarios, and high growth scenarios, and how we can best  
20 deliver efficiency, and reliability, and access in that  
21 future world.

22 What we also mention in 2B-SEC-48 is the fact that we  
23 have specific technology roadmaps for more discreet  
24 initiatives, you know, within -- internally within Toronto  
25 Hydro, and it just depends on the initiative, and how  
26 mature it is, whether it has a roadmap or not. But, in  
27 general, for information technology and operational  
28 technologies they will have their own detailed roadmaps



1 that go out varying lengths depending on the nature of the  
2 work. We just don't have a -- to cut to the chase, we just  
3 don't have a single consolidated roadmap that corresponds  
4 to the grid mod strategy.

5 Mr. Brophy: Okay, I think I'll leave it there, that's  
6 my understanding, that there might be some pieces, but,  
7 yes, no overall roadmap as you mentioned.

8 Okay. The next one should hopefully be easy. So,  
9 again, I don't think you have to pull this up, but if you  
10 need to, just let me know. So, in Pollution Probe 3,  
11 Toronto Hydro provided the definition you're using for  
12 distributed energy resource or DER, and it gave us the link  
13 to the conditions of service where it lives. You're  
14 familiar with that? And I would note if you're looking, I  
15 think the footnote actually with the link was wrong, but  
16 Toronto Hydro was able to provide me the link that works,  
17 which was great.

18 MR. HUNTLEY: Yes, that's correct, Mr. Brophy.

19 Mr. Brophy: Okay, thank you for that. And then,  
20 Toronto Hydro indicated that although the DER definition  
21 that you have in your conditions of service is not as  
22 detailed as the definition in the national standard  
23 practice manual, or NSPM for DERs, that all the major  
24 elements in the national standard practice manual for DERs  
25 is covered in your definition. Do I have that correct?  
26 They are somewhat synonymous?

27 MR. HUNTLEY: Yes, that's correct.

28 MR. BROPHY: Okay. Thank you. And also, Toronto

1 Hydro indicated that if you need to adjust your definition  
2 of DER in the future, you are willing to do that. I believe  
3 you said that, is that correct?

4 MR. HUNTLEY: Are you referring to a specific section  
5 in the response, Mr. Brophy?

6 MR. BROPHY: Yeah. Well, I think it was in Pollution  
7 Probe 3, in the response. Sorry, I can just ask you the  
8 question, again. If there was a need to change that  
9 definition in the future, I assume Toronto Hydro would be  
10 willing to do that?

11 MR. HUNTLEY: It is the intention of Toronto Hydro to  
12 comply with the definitions that are appropriate to the  
13 codes, the Distribution System Codes.

14 MR. BROPHY: And if they need to change in the future,  
15 you would do that. Correct?

16 MR. HUNTLEY: If there is a revision to the code.  
17 Yes.

18 MR. BROPHY: Okay. So the definition in your  
19 conditions of service, are you saying that that's actually  
20 not a definition from Toronto Hydro, but you have cut and  
21 pasted it from a code? Is that what you are saying?

22 MR. HUNTLEY: We are saying that the definition is  
23 consistent with definitions that are applicable to the  
24 Distribution System Code.

25 MR. BROPHY: Okay. Yeah, that's my understanding, as  
26 well. Thank you.

27 And then as you know, DERs include a lot of different  
28 elements: CDM, storage, potentially generation. I won't

1 go through the full list. And I wanted just to confirm  
2 that Toronto Hydro is not aware of any restrictions that  
3 would block the regulated utility from supporting or  
4 enabling the broader scope of DERs.

5 Are you aware of anything that would block you from  
6 enabling or supporting those within the distributed -- or  
7 within the regulated utility?

8 MR. HUNTLEY: One moment, please.

9 MR. BROPHY: Sure.

10 MR. HUNTLEY: Thank you for the question, Mr. Brophy.  
11 Could you be a little bit more specific with regard to  
12 "supporting"?

13 MR. BROPHY: Sure. So I was trying to avoid the  
14 rabbit hole of, you know, whether you are allowed to invest  
15 capital as the utility, or just enable and support it so  
16 that customers can put them in outside. So I wanted to  
17 stay at that higher level, so we don't have to say who  
18 would actually do it.

19 But in the broader definition of DERs, are you aware  
20 of anything that would restrict the regulated utility from  
21 enabling those in your service Territory? So that could be  
22 through either installing them yourself potentially, if it  
23 was appropriate, supporting customers in installing them,  
24 having programs or incentives directly or via other parties  
25 like IESO, and supporting theirs, or doing your own.

26 You know, I think you have also talked about some of  
27 your set improvements that you are putting in place to  
28 enable DERs, so that would fit in as well.

1 Do you understand what I am asking?

2 MR. HUNTLEY: According to the elements of the plan we  
3 have put forward, Mr. Brophy, those investments are  
4 particularly targeted to enable the connection of DERs.  
5 They are consistent with investments we have made in the  
6 past, and we intend to continue to make those investments  
7 subject to board approval.

8 MR. BROPHY: Okay. So you are not aware of any  
9 barriers to the regulated utility proceeding with that  
10 approach?

11 MR. KEIZER: To the extent that the witness can  
12 answer, I don't know if there's any kind of statutory  
13 things or other legal aspects that he would not be aware  
14 of.

15 MR. BROPHY: Okay. Well, you know, again, if some  
16 come to mind, feel free to let me know. But I just wanted  
17 to make sure there was nothing you are aware of that would  
18 block you from doing any of those things. And it sounds  
19 like subject to validating the legality of it, there's  
20 nothing that comes to mind.

21 Okay. So I would like to just talk a bit about the  
22 information that was in 1B-Pollution Probe-7. And Toronto  
23 Hydro indicated that its system peak demand forecast is a  
24 gross forecast. And you indicate that gross forecast means  
25 that behind-the-metre energy distributed, energy resources  
26 are not considered as negative energy load or energy  
27 generation to reduce peak. And Toronto Hydro indicated  
28 that in order for those resources to be able to be relied

1 upon to reduce the peak demand forecast, they would have to  
2 be reliably aggregated and dispatched through demand  
3 responses, non-wire solution.

4 Does that sound right? I think you were talking about  
5 that this morning.

6 MS. MARZOUGH: Yes, that's correct.

7 MR. BROPHY: Okay. That's correct. Sure.

8 So as you know, there's a lot of customers putting in  
9 DERs, and likely to continue or increase over this rate  
10 term, including at the residential stage. I am assuming  
11 you are aware, even though they're not aggregated per se,  
12 and feed into your demand forecast?

13 MS. MARZOUGH: Yes.

14 MR. BROPHY: Yes, okay. So does that mean that if  
15 there is current DERs in place, or more that occur over  
16 this rate term that customers are implementing, they  
17 wouldn't actually be leveraged for your system planning and  
18 peak load reductions, then?

19 MS. MARZOUGH: So, if we go to the evidence and we  
20 look at our non-wires program, which I am sure you have  
21 looked at and are familiar with at this point, it's in  
22 exhibit 2B, section E7.2. You will note that we are  
23 targeting 30 megawatts of non-wires capacity, and that,  
24 that 30 megawatts is targeted across our service territory  
25 at six different stations.

26 And to the extent that any capacity materializes and  
27 is available and can be aggregated to provide capacity and  
28 value in those areas, then we would be happy to leverage

1 that capacity. And those procurements that we intend to do  
2 would be open competitive procurements.

3 So parties who are able to aggregate capacity and  
4 offer it into our procurements at a competitive price, we  
5 would be happy to leverage that capacity.

6 MR. BROPHY: So, under your plan, that would be  
7 limited to the area under the 30-megawatt budget you talked  
8 about?

9 MS. MARZOUGH: Yes, in the next rate period, that's  
10 the -- the use case is defined as bus-level load transfers,  
11 and that's what rolls up into that 30-megawatt target.

12 MR. BROPHY: Okay. What portion of your customers  
13 would fall within the area that that 30-megawatt program is  
14 being run?

15 MS. MARZOUGH: So are you asking about all the  
16 customers that would be fed from those six stations and  
17 what proportion that would represent of all the customers  
18 in our system?

19 MR. BROPHY: Yes.

20 MS. MARZOUGH: I don't know that number off the top  
21 of my head, so I would have to undertake to provide that.

22 MR. BROPHY: Sure, that would be great.

23 MR. MURRAY: That will be undertaking JT1.22.

24 **UNDERTAKING JT1.22: TO ADVISE THE NUMBER OF CUSTOMERS**  
25 **THAT WOULD FALL WITHIN THE AREA OF THE 30-MW PROJECT,**  
26 **AND THE PROPORTION THAT NUMBER OF CUSTOMERS WOULD**  
27 **REPRESENT OF ALL CUSTOMERS IN THE THESL SYSTEM.**

28 MR. BROPHY: Okay. Thank you. I think you've also

1 provided in your evidence that, your total number of  
2 customers, but, if you can just also include when you say  
3 "the number of customers" and then just for contrast  
4 against the total number, as well. That's -- okay, thank  
5 you.

6 And then does Toronto Hydro have an assessment of the  
7 DER potential in your service territory, ideally by  
8 customer segment and technology type?

9 MS. MARZOUGH: By "DER potential," do you mean -- I'm  
10 not sure. Can you clarify what you mean by "DER  
11 potential"?

12 MR. BROPHY: Sure. Yes. So I don't know if you've  
13 been involved in industry potential studies before, but,  
14 you know, ISO and the OEB have done it for CDM, where they  
15 look at, you know, what's the potential in certain areas  
16 related to, you know, certain types of, you know,  
17 technologies and outcomes. So "potential" is, you know, if  
18 you look at what could be, if you caught everything that  
19 could be achieved in your service territory by leveraging  
20 all the DER tools and opportunities, what that would  
21 represent?

22 MR. HUNTLEY: Mr. Brophy, we have not done a local  
23 achievable potential study with respect to DERs.

24 MR. BROPHY: DERs. Okay, thank you. Okay, so a  
25 couple of questions: I think you talked about some of this  
26 this morning, but the initial question was off of Pollution  
27 Probe 5C, where you're talking about specific capacity or  
28 capabilities of the -- that Toronto Hydro will require over

1 the longer duration, and the energy transition are highly  
2 dependent on when, where, and how the transition itself  
3 unfolds.

4 And then you were talking this morning about the  
5 least-regrets approach, and I think you referred to one of  
6 Pollution Probe's IR responses to give more meat around  
7 your definition there. So I just want to be clear on the  
8 least-regrets approach because some people could consider  
9 do nothing as least regrets, but I think we would agree  
10 that Toronto Hydro is not proposing to do nothing. Is that  
11 correct?

12 MR. HIGGINS: That's correct.

13 MR. BROPHY: Okay. And then, so maybe we could just  
14 put a little meat on the bones of -- you can help me  
15 understand what we can count on under the least-regrets  
16 approach. So there are certainly no-brainer things that  
17 seem to pop out, that I think you've included. I just want  
18 to validate.

19 So, number one, electrification will occur over your  
20 term. I think we can agree that that one is a no-brainer  
21 and would fit under your least-regrets approach. Correct?

22 MR. HIGGINS: We do expect electrification to be an  
23 increasing driver of growth, and our forecasts and  
24 scenarios, which include electrification, informed our  
25 least-regrets approach, yes.

26 MR. BROPHY: Okay. Thank you. And EVs and related  
27 infrastructure, another no-brainer component, I think  
28 you've talked about, right?



1 MR. HIGGINS: Yes.

2 MR. BROPHY: Yes? Okay. And then would you agree  
3 that enabling customers for DERs, including maximizing CDM,  
4 demand response, and other things, energy storage, you know  
5 -- there's a bit of a list under DERs -- would also fit  
6 into the least-regrets approach?

7 MR. HIGGINS: Yes, Mr. Brophy, and I think as we've  
8 articulated in a couple of places, so there is a -- the  
9 initial discussion around least regrets is found in section  
10 D4 of the Distribution System Plan. And we do mention both  
11 growth and more broadly, electrification in that piece, and  
12 we note that the grid-modernization strategy is itself part  
13 of the least-regrets approach, as well. And so, if we go  
14 to section D5, which is the grid-modernization strategy --  
15 and, just as something to reference while we're discussing  
16 here, figure -- just give me a moment -- Figure 5, which is  
17 on page 27, this is just a visual summary of what we call  
18 our grid readiness component of the grid-modernization  
19 strategy.

20 What this essentially includes is everything that we  
21 are planning to do with respect to not just accommodating  
22 the DERs that we see coming at this point in time but also  
23 getting the grid and our operational capabilities and our  
24 analytical capabilities ready for a higher level of DER  
25 penetration and saturation.

26 And so, as part of that least-regrets approach, we're  
27 not just making sort of major infrastructure investments to  
28 accommodate more DERs, but we are also investing in our

1 DERMs, and our monitoring and forecasting and even some  
2 more innovative initiatives that we -- you know, they're  
3 not significant dollar investments, but they are the kinds  
4 of investments that are going to give us more flexibility  
5 and capabilities in the long term, to maximize and optimize  
6 the use of DERs on our grid.

7 MR. BROPHY: Okay. Thank you for that. Okay, so I  
8 would like to talk a bit about 1B-PP-11, which indicates  
9 that Toronto Hydro is taking a wait-and-see approach  
10 towards some things, including electrification. You're  
11 familiar with that term that Toronto Hydro uses, wait and  
12 see?

13 MR. HIGGINS: Yes.

14 MR. BROPHY: Okay. And, given that we know  
15 electrification is already underway and that more customers  
16 are driving things like DERs, and, you know, we talked  
17 about it already, it appears that the wait-and-see approach  
18 is in conflict with the least-regrets approach. Do you  
19 understand what I mean?

20 MR. HIGGINS: Yes, I know. That's a reasonable  
21 question. I think, just to clarify, the wait-and-see  
22 approach in this particular context is referring to a  
23 subcomponent of the energy transition or electrification or  
24 however you want to call it, which is wide-scale building  
25 electrification. And so taking a wait-and-see approach  
26 with a particular element of growth is part of -- I think  
27 we would say it's consistent with the least-regrets  
28 approach.

1           There are other areas where we are being a little bit  
2 more -- "aggressive" is not the right term, but we're  
3 moving forward more readily with certain investments based  
4 on certainty, whereas, with the building electrification,  
5 which my colleagues to the right of me can talk more about,  
6 we are being a little bit more cautious because it's yet to  
7 be seen how that market segment is going to unfold.

8           MR. BROPHY: Okay. So the kind of overarching lens is  
9 the least-regrets approach, but then, in some more isolated  
10 circumstances, you're applying the wait-and-see approach  
11 where you think it might make sense. Does that capture it  
12 adequately?

13          MR. HIGGINS: Yes. I would say wait-and-see is an  
14 option amongst the choices that we could make around a  
15 least-regrets approach. So, in this case, deciding to wait  
16 and see we believe is the option that would incur the least  
17 regrets, if I can put it that way, and that's because we  
18 don't want to over build for something that may not happen  
19 on the timeline, on a more ambitious timeline.

20          MR. BROPHY: Okay. And if we applied wait and see to  
21 the wrong things, it could actually cause a lot of regret.  
22 So, we shouldn't just apply it without significant rigour.  
23 Is that correct?

24          MR. HUNTLEY: Yes, that's correct, Mr. Brophy. But  
25 the reason the decarbonization of heat was selected for the  
26 wait and see approach in this particular case, was because  
27 of two reasons. Firstly, it was recognized that, of the  
28 electrification drivers, that particular driver represented

1 the most significant variability in the near term, meaning  
2 this rate period, due to the policy environment that's  
3 still evolving regarding the decarbonization of heat.

4 But, secondly, and more importantly, the Toronto Hydro  
5 grid is a summer peaking grid, and the decarbonization of  
6 heat, in particular, was a winter concern, or it has an  
7 impact on the winter peak, which at this particular time  
8 the system offers more flexibility by having more capacity  
9 available.

10 So, the risk of applying a wait and see approach to  
11 the decarbonization of heat was deemed tolerable under  
12 these circumstances.

13 MR. BROPHY: Yes. Okay. No, I understand that, and  
14 agree. And I think it would also be true, then, if that  
15 scenario were to occur on electrification of space heating,  
16 where there's sufficient capacity given that Toronto Hydro  
17 is summer peaking, many of those modern technologies reduce  
18 summer peak for cooling, that's why IESO is promoting like  
19 cold climate air source heat pumps. So, there would even  
20 be a synergistic benefit to Toronto Hydro summer peaking  
21 grid, I think. Does that sound right?

22 MR. HUNTLEY: That seems reasonable, Mr. Brophy.

23 MR. BROPHY: Okay. Thank you. Okay. So, 1B-  
24 Pollution Probe-14 talked about best available information  
25 on energy efficiency design, and it indicated that there's  
26 best practice energy efficiency design is about three-  
27 quarters less energy use than baseline buildings. And we  
28 don't need to go into the minutia of all those numbers.

1           And then, in Pollution Probe-14, Toronto Hydro was  
2 asked about its efforts to promote best practice energy  
3 efficiency, and Toronto Hydro indicated that you're  
4 coordinating with the city on their plans, but that it's  
5 primarily through your affiliate, I think is what I picked  
6 up from your answer. Is that correct?

7           MR. HIGGINS: Just to be a little more precise, it is  
8 through our climate action program, which is a non-rate-  
9 regulated aspect of the utility.

10          MR. BROPHY: Okay. Yes. Okay. Perfect. So, just a  
11 question that comes out of that is: We don't want to  
12 underestimate the benefits that the affiliate or non-rate-  
13 regulated program can bring, but the core regulated utility  
14 has a responsibility to support the needs in its service  
15 territory, including DER, CDM, and a lot of things that the  
16 City of Toronto plan is pushing.

17          So, why underplay the importance of the regulated  
18 utility in supporting those outcomes through the plan  
19 period? I'm assuming you agree that the regulated utility  
20 has a purpose, and an obligation to enable those solutions  
21 for its customers over the term as well, is that correct?

22          MS. MARZOUGH: I can try to answer that, Mr. Brophy.  
23 So, we would agree that the regulated utility has a role to  
24 play in promoting or helping our customers achieve their  
25 energy efficiency goals, and that comes through managing  
26 connections in a timely manner and helping them make --  
27 enabling the decisions that they are making. And then, on  
28 top of that, investing in all of the things that Mr.

1 Higgins talked about that helps us incorporate these DERs  
2 into our system planning, helps us improve our grid  
3 observability, so that we can continue to make decisions  
4 that factor in the uptake of DERs and other types of  
5 controllable or energy efficiency resources. So, in that  
6 sense, we, I think, have demonstrated our commitment to  
7 this through our plan and our actions to date. I don't  
8 know if that answers your question.

9 MR. BROPHY: Sure. I think it partially does. It's  
10 just I was a little surprised it didn't highlight the  
11 opportunities and obligation of the regulated utility in  
12 doing a lot of this. And I know Toronto Hydro does promote  
13 a lot of good things, including CDM programs on behalf of  
14 IESO and others.

15 So, you don't see a barrier in the regulated utility  
16 playing that, kind of, critical role over the term of the  
17 plan. Correct?

18 MR. KEIZER: I just think you have to be careful when  
19 you talk about the regulated utility in terms of asking  
20 these witnesses, you know, what the regulator expects or  
21 whether or not the regulator would permit them to do so. I  
22 mean, they abide by the codes and their licences and to the  
23 extent there are other programs or initiatives that the OEB  
24 may undertake, but, I think, the witness has drawn a  
25 distinction between being a facilitator, which is what they  
26 are attempting to do, as opposed to driving programs,  
27 which, I think, is something that exists, maybe, outside of  
28 the regulated utility.

1 MR. BROPHY: Sure. No, I can appreciate that. So,  
2 Toronto Hydro has been a keen supporter of CDM programs  
3 and, in fact, I think you're clearing an LRAM against that,  
4 and also are proposing to continue to play that role in the  
5 future. I think the OEB has changed that to non-wires  
6 solutions instead of CDM guidelines now, so a little  
7 broader. So, you continue to promote those opportunities  
8 out to your customers. Correct?

9 MS. MARZOUGH: Yes, that's correct.

10 MR. BROPHY: Okay. Thank you.

11 MR. MURRAY: Mr. Brophy, I see it's now 5:01. I don't  
12 know if you're one or two questions away from the end of  
13 this topic area, if this might be a good time to pause for  
14 the evening.

15 MR. BROPHY: This is fine. Yes.

16 MR. MURRAY: And just to let you know, Mr. Brophy, I  
17 think it probably makes most sense for you to complete your  
18 questioning first tomorrow, and then we'll move on to  
19 Environmental Defence beyond that.

20 MR. BROPHY: Well, the challenge is I do have a  
21 conflict in the morning that would probably collide with at  
22 least a portion of that. So...

23 MR. MURRAY: Oh, okay.

24 MR. BROPHY: Ideally, it would be good to have  
25 Environmental Defence go and then we would continue after.  
26 They're in logical blocks, so it's not going to --

27 MR. MURRAY: That's okay. I think we can accommodate  
28 that. And, Ashley, the hearings advisor will circulate a

1 revised or updated schedule at the end of today. I'm happy  
2 to report we're 10 minutes ahead of schedule, but given  
3 some items for panel 1 have been deferred to panel 2 or  
4 panel 3, I don't know if we're very far ahead of schedule.  
5 So, I think I would, once again, encourage people to review  
6 their questions, and if the topic's already been covered,  
7 to see if there's anything to try and adjust the questions  
8 accordingly. And with that, we'll adjourn for the day.

9 --- Whereupon the conference adjourned at 5:02 p.m.

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