



CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.

1500 Bishop Street, P.O. Box 1060, Cambridge, ON N1R 5X6

February 14, 2011

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Ms. Kirsten Walli, Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street
Toronto, Ontario
M4P 1E4

ONTO ENERGY BOARD

Dear Ms. Walli:

**Re: Cambridge and North Dumfries Hydro Inc.
Quarterly Report On The Implementation Of The New CIS/Billing System**

In accordance with the Board's Decision regarding Cambridge and North Dumfries Hydro Inc. (CND) 2010 Cost of Service Rate Application (EB-2009-0260), attached please find:

CND Quarter 4 (September to December 2010) Report on the implementation of the new CIS/Billing System.

Two copies of this letter and the report have been forwarded to your attention via courier.

If you require any additional information or clarification, please contact me at (519) 621-8405, ext. 2355.

Yours truly,

CAMBRIDGE & NORTH DUMFRIES HYDRO INC.

John W. Grotheer, CMA
President & CEO

EB-2009-0260

OEB BOARD SECRETARY	
File No.	Sub File: 19
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Cambridge and North Dumfries Hydro Inc.
CIS/Billing System Implementation Report
For Quarter 4 (September to December 2010)

Status of the Project:

Cambridge and North Dumfries Hydro Inc. CIS/Billing system implementation is progressing well and the expected go-live date has been moved from April to May 2011. This shift is due mainly to "black out" dates at our bank regarding programming changes required to be implemented by our bank.

Capabilities/Functionality of the New CIS/Billing System:

To date, Cambridge and North Dumfries Hydro Inc. have not discovered any capability/functionality limitation with the Harris NorthStar system that is being implemented.

Regulatory Impact:

In the Board's Decision Order the revenue allocated to our CIS was contingent upon the system being implemented prior to December 31, 2010.

Based on the fact that the system will not go-live until May 2011, and in accordance with the Board's Decision, we are recording the revenue requirement impact plus carrying charges in Account 2425, Other Deferred Credits, Sub-account: Over-Recovery of Capital Expenditures. As at December 31, 2010 the balance in this account is \$57,712.