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CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.  
1500 Bishop Street, P.O. Box 1060, Cambridge, ON N1R 5X6

ONTARIO ENERGY BD

May 5, 2011

*#9/5/11*  
Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 26<sup>th</sup> Floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Cambridge and North Dumfries Hydro Inc.  
Quarterly Report On The Implementation Of The New CIS/Billing System**

In accordance with the Board's Decision regarding Cambridge and North Dumfries Hydro Inc. (CND) 2010 Cost of Service Rate Application (**EB-2009-0260**), attached please find:

CND Quarter 1 (January to March 2011) Report on the implementation of the new CIS/Billing System.

Two copies of this letter have been forwarded to your attention via courier.

If you require any additional information or clarification, please contact me at (519) 621-8405, EXT. 2355.

Yours truly,

CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.

John W. Grotheer, CMA  
President & CEO

**Cambridge and North Dumfries Hydro Inc.**  
**CIS/Billing System Implementation Report**  
**For Quarter 1 (January to March 2011)**

**Status of the Project:**

The CIS/Billing system implementation is progressing well and the go-live date will occur in May 2011.

**Capabilities/Functionality of the New Billing System:**

To date, we have not discovered any capability/functionality limitation with the Harris NorthStar system that is being implemented

**Regulatory Impact:**

In the Board's Decision Order the revenue allocated to our CIS was contingent upon the system being implemented prior to December 31, 2010.

Based on the fact that the system will not go-live until May 2011, and in accordance with the Board's Decision, we are recording the revenue requirement impact plus carrying charges in Account 2425, Other Deferred Credits, Sub-account: Over-Recovery of Capital Expenditures. As at March 31, 2011 the balance in this account is \$79,354.