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ONTARIO ENERGY BOARD



CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.
1500 Bishop Street, P.O. Box 1060, Cambridge, ON N1R 5X6
Phone: 519-621-8405, Ext. 2355 Fax: 519-621-0383

August 15, 2011

P 12/15/11
Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 26th Floor
Toronto, ON M4P 1E4

EB-2009-0260

OEB BOARD SECRETARY	
File No:	Sub File: <i>19</i>
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Dear Ms. Walli:

**Re: Cambridge and North Dumfries Hydro Inc.
Quarterly Report on the Implementation of the New CIS/Billing System**

In accordance with the Board's Decision regarding Cambridge and North Dumfries Hydro Inc. ("CND") 2010 Cost of Service Rate Application (EB-2009-0260) attached please find:

CND Quarter 2 (April to June) 2011 Report on the implementation of the new CIS/Billing system.

The attached Report indicates that the System was implemented on May 9, 2011. According to the Decision, the Board, once the new CIS/Billing service is in place, will review the need for any further reporting. We would therefore request that the Board provide us direction for the requirement for further reporting.

Two copies of this letter have been forwarded to your attention via courier.

If you require any additional information or clarification, please contact me at (519) 621-8405, Ext 2355.

Yours truly,

CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.

John W. Grotheer
President and CEO

Cambridge and North Dumfries Hydro Inc.

CIS/Billing System Implementation Report

For Quarter 2 (April to June) 2011

Status of the Project:

The CIS/Billing system implementation progressed well and the go-live date was May 9, 2011.

Capabilities/Functionality of the New Billing System:

To date, we have not discovered any significant capability/functionality limitation with the Harris NorthStar system that has been implemented.

Regulatory Impact:

In the Board's Decision, the revenue allocated to our CIS was contingent upon the system being implemented prior to December 31, 2010.

In accordance with the Board's Decision, the revenue requirement impact plus carrying charges have been recorded in Account 2425, Other Deferred Credits, Sub-account: Over-Recovery of Capital Expenditures. As of June 30, 2011 the balance in this account is \$101,733.00.