

DR QUINN & ASSOCIATES LTD.

VIA RESS

May 6, 2024

Ontario Energy Board
Attn: Ms. N. Marconi, OEB Registrar
P.O. Box 2319
27th Floor, 2300 Yonge Street
Toronto ON M4P 1E4

RE: EB-2022-0200 EGI 2024 Rates
FRPO Cost Claim – Additional Support for Disbursement Claims

The Federation of Rental-housing Providers of Ontario (FRPO) submitted its cost claim in the EGI 2024 Rates Rebasing Proceeding April 29th. It has come to our attention that we neglected to attach hotel and train travel receipts in support of the claim request. We have included the receipts with this cover letter.

We apologize for any inconvenience this oversight may have caused.

Respectfully Submitted on Behalf of FRPO,



Dwayne R. Quinn
Principal
DR QUINN & ASSOCIATES LTD.

c. EGIRegulatoryProceedings – EGI
OEB Staff



MARRIOTT DTN CF TORONTO EATON

GUEST FOLIO

711	QUINN/DWAYNE/MR	279.00	07/14/23	12:06	37865
ROOM	NAME	RATE	DEPART	TIME	ACCT#
CK			07/12/23	13:19	
TYPE		PASSPORT:	ARRIVE	TIME	
29		AXXXXXXXXXXXXX1003			
ROOM	ADDRESS	PAYMENT			MBV#: XXXXX7178
CLERK					
DATE	REFERENCES	CHARGES	CREDITS	BALANCES DUE	
07/12	ROOM 711, 1	279.00			
07/12	HST 711, 1	36.27	A		
07/12	M.A.T 6% 711, 1	16.74	C		
07/12	MAT HST 711, 1	2.18	G		
07/13	RM SERV 8837 711	31.64	O		
07/13	ROOM 711, 1	279.00			
07/13	HST 711, 1	36.27	A		
07/13	M.A.T 6% 711, 1	16.74	C		
07/13	MAT HST 711, 1	2.18	G		
07/14	CCARD-AX			700.02	
SETTLED TO: AMERICAN EXPRESS XXXXXXXXXXXXXXX1003					
***** AUTHORIZATION *****					
APPROVED					
Total: \$724.96 Card Type: AMEX Card Entry: CHIP Acct #: *****1003 Approval Code: 803125					
PIN Verified					
***** EMV AUTHORIZATION *****					
App Label: AMERICAN EXPRESS Mode: Issuer					
AID: A000000025010801 TVR: 0000008000 IAD: 065A0103642002 TSI: F800 ARC: 00 AC: 48DE74E274DDED2A					
CVM: 410302					
===== TAXES & FEE SUMMARY =====					.00
DESCRIPTION			TAXED	TAX	
			AMOUNT		
HST (ROOM)	(AGN)			76.90	
HST (INCIDENTALS)	(MO)			3.64	
NET CHARGES		TAX	CREDITS	FOLIO	
619.48		80.54	700.02	.00	
===== EXP. REPORT SUMMARY =====					
07/12	ROOM&TAX	334.19			
07/13	RM SERV	31.64			
	ROOM&TAX	334.19			

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MARRIOTT DTN CF TORONTO EATON
525 BAY STREET
TORONTO ONTARIO CA M5G 2L2
416-597-9200 HST REG 862712999

Treat yourself to the comfort of Marriott Hotels in your home. Visit ShopMarriott.com.

This statement is your only receipt. You have agreed to pay in cash or by approved personal check or to authorize us to charge your credit card for all amounts charged to you. The amounts shown in the credit column opposite any credit card entry in the reference column above will be charged to the credit card number set forth above. (The credit card company will bill in the usual manner.) If for any reason the credit card company does not make payment on this account, you will owe us such amount. If you are direct billed, in the event payment is not made within 25 days after check-out, you will owe us interest from the check-out date on any unpaid amount at the rate of 1.5% per month (ANNUAL RATE 18%), or the maximum allowed by law, plus the reasonable cost of collection, including attorney fees.

Signature X



MARRIOTT DTN CF TORONTO EATON

GUEST FOLIO

1430	QUINN/DWAYNE/MR	279.00	08/03/23	09:17	43532
ROOM	NAME	RATE	DEPART	TIME	ACCT#
GK			08/01/23	16:22	
TYPE			ARRIVE	TIME	
89					
ROOM		PASSPORT:			
CLERK	ADDRESS	XXXXXXXXXXXX1003			MBV#: XXXXX7178
		PAYMENT			

DATE	REFERENCES	CHARGES	CREDITS	BALANCES DUE
08/01	SELPARK	08/01/23		
08/01	ROOM	1430, 1	45.00	O
08/01	HST	1430, 1	279.00	
08/01	M.A.T 6%	1430, 1	36.27	A
08/01	MAT HST	1430, 1	16.74	C
08/02	SELPARK	08.02.23	2.18	G
08/02	ROOM	1430, 1	45.00	O
08/02	HST	1430, 1	279.00	
08/02	M.A.T 6%	1430, 1	36.27	A
08/02	MAT HST	1430, 1	16.74	C
08/03	CCARD-AX		2.18	G
	SETTLED TO:	AMERICAN EXPRESS XXXXXXXXXXXXXXX1003	758.38	
				.00
===== TAXES & FEE SUMMARY =====				
DESCRIPTION		TAXED	TAX	
		AMOUNT		
HST (ROOM)	(AGN)		76.90	
HST (INCIDENTALS)	(MO)		10.36	
NET CHARGES		TAX	FOLIO	
671.12		87.26	.00	
		CREDITS		
		758.38		
===== EXP. REPORT SUMMARY =====				
08/01	SELPARK	45.00		
	ROOM&TAX	334.19		
08/02	SELPARK	45.00		
	ROOM&TAX	334.19		

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From: [VIA Rail Canada](#)
To: drquinn@rogers.com
Subject: VIA Rail Itinerary & Receipt | Jul 12, 2023 - Booking Ref: ESQ599
Date: Saturday, July 8, 2023 9:21:10 PM

ITINERARY / RECEIPT - NOT VALID FOR TRAVEL

Thank you for choosing
VIA Rail Canada.



BOOKING CONFIRMATION: **ESQ599**

DWAYNEQUINN

IMPORTANT - AN E-BOARDING PASS HAS BEEN ISSUED FOR EACH SEGMENT OF THIS TRIP AND HAS BEEN SENT IN A SEPARATE E-MAIL. Please bring all e-boarding passes on your trip and review this confirmation carefully as it includes some important information about travelling with us.

Customers with special service requests

VIA suggests that all customers with special service requests arrive at VIA stations early for safe and timely access to the correct platform. Please validate VIA station hours as some stations open 30 minutes prior to scheduled train time.

ITINERARY # 1

TRAIN 84 | [info](#)

From:

KITCHENER

Wed. Jul 12, 2023

Departure: **12:04**

To:

TORONTO UNION STATION

Wed. Jul 12, 2023

Arrival: **13:38**

Class: **Business**

Remarks: Operated by: VIA Rail Canada.

Identification

Please make sure you always have a valid photo ID that exactly matches the name on your ticket and the photo on the ID looks like you. A VIA Rail staff member will ask you for it when boarding or on board, for all passengers who appear to be 12 years of age or older.

[Online train ticket purchase and booking](#)

ITINERARY # 2

TRAIN 87 | [info](#)

From:

TORONTO UNION STATION

Fri. Jul 14, 2023

Departure: **17:40**

To:
KITCHENER
Fri. Jul 14, 2023

Arrival: **19:16**

Class: **Business**

Remarks: Operated by: VIA Rail Canada.

Identification

Please make sure you always have a valid photo ID that exactly matches the name on your ticket and the photo on the ID looks like you. A VIA Rail staff member will ask you for it when boarding or on board, for all passengers who appear to be 12 years of age or older.

[Online train ticket purchase and booking](#)

RECEIPT

FARE INFORMATION

Dwayne Quinn (Adult)			\$110.00
FARE: \$110.00	G.S.T/H.S.T.: \$14.30	P.S.T.: \$0.00	TOTAL: \$124.30

TAX INFORMATION

Taxable fare: \$110.00
G.S.T/H.S.T. number: 105521785RT001

PAYMENT 3717*****1003 - Authorization number: 108267

TRANSACTION DATE: 07/09/2023

ITINERARY	FARE PLAN	REFUND/EXCHANGE CONDITIONS
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Dwayne Quinn (Adult)

KITCHENER /
TORONTO BUSINESS
UNION STATION

Before Departure : Exchangeable and refundable less a **\$20.00** plus applicable tax(es) service charge. A fare difference may apply in case of exchange.
After Departure : **Non-exchangeable and non-refundable.**

TORONTO
UNION STATION BUSINESS
/ KITCHENER

Before Departure : Exchangeable and refundable less a **\$20.00** plus applicable tax(es) service charge. A fare difference may apply in case of exchange.
After Departure : **Non-exchangeable and non-refundable.**

BAGGAGE ALLOWANCE*

Carry-on baggage

1 PERSONAL ITEM
Max. 11.5 kg (25lb.)
Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)

AND

2 LARGE ITEMS
Max. 23 kg (50 lb.) each
Max. 158 linear cm (62 li. in.) each

OVERWEIGHT ITEM(S): Items over 23kg (50lb.) not permitted on board.

ADDITIONAL CARRY-ON ITEM: 1 additional item allowed Max 23 kg (50lb.) \$40 (tax included) per direction.

Checked baggage

No checked baggage or bike service is available on this train. Please comply with the carry-on baggage policy.

*VIA reserves the right to weigh any and all baggage which may result in applicable allowance fees, as you may be subject to excess charges.

CONDITIONS OF CONTRACT

1. Your rail ticket is not transferable and is valid only for travel on the train(s) and date(s) shown.
2. For any modification or cancellation, please change or cancel your reservation online as soon as possible prior to the scheduled departure of your train (**subject to the conditions of your fare plan.**)
3. For operational reasons, VIA Rail reserves the right to restrict platform access five (5) minutes before your scheduled departure.
4. Times shown are not guaranteed. If necessary, VIA Rail may cancel a train or substitute alternate transportation without notice.
5. To ensure all passengers' safety, VIA Rail reserves the right to inspect all baggage.
6. You are responsible at all times for your carry-on baggage. VIA Rail assumes a limited liability for loss or damage to checked baggage. Ask VIA Rail personnel for more details.

NOTICE OF LIABILITY LIMITATION FOR DELAYS AND CANCELLED TRAINS

Although VIA Rail will use all reasonable efforts to carry the passenger and its property in accordance with the contract of carriage, timetables, schedules and other representations regarding trip time are approximate and provided for information purposes only. Times shown in timetables or elsewhere do not bind VIA Rail and form no part of the contract of carriage.

Schedules are subject to change without notice. VIA Rail may cancel a train or substitute alternate transportation without notice.

VIA Rail specifically disclaims liability for any inconvenience, expense, or damages, lost profits, loss business or otherwise, resulting from errors in its timetables, schedules and other representations regarding timing or resulting from delayed or cancelled trains either caused by the fault of VIA Rail, third parties, passengers or by unforeseen circumstances. No responsibility for damages caused by delays, cancellations or alternate transportation substitution, such as damages resulting from passenger's purpose of travel or personal schedule at arrival, will be assumed by VIA Rail.

VIA RAIL GIFT CARDS

The VIA Rail gift card is reloadable and may be used to purchase VIA Rail Canada services and products at staffed stations and on-board trains. VIA Rail Canada is not responsible if your card is lost, stolen, or destroyed, or if the card balance is used without your permission. The card is not refundable, except where required by law. Purchases made with this card are subject to the applicable refund policy; any amount refunded will be applied to the card.

To consult the remaining balance, or for additional information, consult our website at www.viarail.ca/en/giftcard.

Other Useful Information (links)

- [Seat Assignment in Economy Class](#)

- [VIA's baggage policy](#)
- [VIA Terms and Conditions](#)

Customer Support

- For assistance or queries regarding your train booking, please contact VIA Rail for help at service@viarail.ca

How to modify a booking online?

- You can modify your booking online if you have not yet exchanged this booking confirmation for a paper ticket.
- Go to reservia.viarail.ca/changebooking/requestchange.aspx?l=en
- Follow the instructions
- [Ticket Exchange Conditions](#)

Risk Free Booking

- Fully refundable prior to paper ticket issuance if cancelled **online** within **24 hours of initial booking** and **before scheduled train departure**, whichever comes first.

How to cancel a booking online?

- You can cancel your booking online if you have not yet exchanged this booking confirmation for a paper ticket.
- Go to reservia.viarail.ca/cancellation/request.aspx?l=en
- Follow the instructions

How to get a refund if paper tickets have already been issued?

- Call [1 888 VIA-RAIL \(842-7245\)](tel:1888VIA-RAIL) to cancel your booking
- Then go to a VIA station with your unused ticket (including the "Receipt" portion) and the credit card used to purchase your ticket, to obtain your refund.