

[REDACTED]

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**From:** registrar  
**Sent:** Monday, January 28, 2019 5:17 PM  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment [REDACTED]

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

-----Original Message-----

**From:** Webmaster <Webmaster@oeb.ca>  
**Sent:** Thursday, January 24, 2019 9:04 AM  
**To:** registrar <registrar@oeb.ca>  
**Subject:** Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2019-01-24

-- Case Number --  
EB-2018-0305

-- Name --  
Jayne Vandevenne

-- Phone --  
[REDACTED]

-- Company --  
[REDACTED]

-- Address --  
[REDACTED]

-- Comments --

Although the increase is small if you multiply this by the number of accounts, wow! I find the delivery fee is already high and don't really understand the delivery fee and how they set the rate. If I don't want to pay a higher delivery rate, what are my options?

-- Attachment --