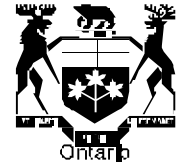


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BY E-MAIL AND WEB POSTING

October 20, 2008

**To: All Licensed Electricity Distributors
All Participants in Proceeding EB-2008-0150
All Other Interested Parties**

**Re: Consultation on Energy Issues Relating to Low Income Consumers
Board File No.: EB-2008-0150**

On July 2, 2008 the Board issued a letter advising stakeholders that it was initiating a consultation process to examine issues associated with low income energy consumers in relation to their use of natural gas and electricity.

During the stakeholder conference held from September 22 to 25, 2008, a number of requests were made by members of the Board, Board staff, and participants for additional information from several electricity and gas distributors, the Ontario Power Authority, and Concentric Energy Advisors, a consultant engaged by the Board to conduct research on other jurisdictions. The information received from the distributors and the Ontario Power Authority is posted on the Board's website.

The additional research from Concentric Energy Advisors will not be available until after the currently scheduled due date for written comments. In order to allow participants additional time to prepare written comments, the Board has decided to further extend the due date for written comments to October 31, 2008.

Yours truly,

Original Signed By

Kirsten Walli
Board Secretary