



**BY E-MAIL**

August 12, 2024

Tim Hesselink  
Senior Manager, Regulatory Affairs  
EPCOR Electricity Distribution Ontario Inc.  
43 Stewart Road  
Collingwood, Ontario L9Y 4M7  
[thesselink@epcor.com](mailto:thesselink@epcor.com)

**LETTER OF DIRECTION**

Dear Tim Hesselink:

**Re: EPCOR Natural Gas Limited Partnership (ENGLP)  
2025 Cost of Service & Incentive Rate-setting application  
Ontario Energy Board File Number: EB-2024-0130**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for ENGLP application for 2025 Cost of Service & Incentive Rate-setting application (Notice) for the Aylmer service territory. The Notice will be published by the OEB in newspapers, in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **August 21, 2024**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at [registrar@oeb.ca](mailto:registrar@oeb.ca).

You are directed:

1. To post the enclosed Notice, the application and evidence, and any amendments thereto, on ENGLP's website.
2. To arrange for the service of the enclosed Notice, the application and evidence on:
  - i. All intervenors of record in past proceeding EB-2018-0336
  - ii. Enbridge Gas Inc.
  - iii. The band councils of all Indigenous Communities and First Nation Reserves to which ENGLP – Aylmer supplies gas
  - iv. The clerks of all municipalities in which ENGLP – Aylmer supplies gas
3. To arrange for service of the enclosed Notice on customers in the Aylmer service territory for whom ENGLP has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

- a) "EPCOR Natural Gas Limited Partnership has applied to the Ontario Energy Board to change our natural gas rates in the Aylmer service territory. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

The email must include the words "Notice of Hearing" within the email subject line and provide a link to the Notice as posted on ENGLP's website posted in accordance with paragraph 1.

4. To post the following message if ENGLP has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:

- a) "We have applied to the Ontario Energy Board to change our natural gas rates in the Aylmer service territory. Learn more. Have your say."

The post is required to include the Bigbox Ad and to provide a link to the Notice as posted on ENGLP's website in accordance with paragraph 1.

5. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.
6. To provide a copy of the Notice(s), the application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving or publishing the Notice other than documents or materials expressly required by this letter of direction.

Yours truly,

Nancy Marconi  
Registrar

Enclosed:

- Notice
- Media estimate
- Bigbox Ad

cc: Tayler Meagher: EPCOR Utilities Inc.  
Richard King: Osler, Hoskin & Harcourt LLP