

Pipelines are like your home, they need care

Dear Citizens of Ottawa and Gatineau,

+1 more

Safety and reliability are at the heart of everything we do, so we have an extensive plan to replace the St. Laurent pipeline.

This is a vital pipeline in our network, which spans about 1,000 kilometres throughout the City of Ottawa and serves three of every four homes. It provides heat and energy to one of the coldest capitals in the world. Even in the worst weather conditions, our pipelines deliver dependable comfort.

We need to keep them in good condition.

In a few months, we will apply to the Ontario Energy Board (OEB) for permission to work on this needed infrastructure replacement project. Most of the replace-



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ment pipeline will be the same size as the original pipe that serves our customers in Ottawa and Gatineau.

This is a big investment, but it also prepares the National Capital Region for the future integration of low-carbon gases, such as hydrogen, as part of Ontario's ongoing energy evolution.

Whether you use natural gas or not, its value to Ottawa and Gatineau's energy future is

clear.

Preventative maintenance goes a long way when it comes to homes, cars and pipes. Think of it this way—cities take care of their watermain and sewage pipes, and Enbridge Gas takes care of its pipelines.

Let's all keep building and caring for the city we love. We're in this together. Sincerely,