





Regulatory Affairs | Alectra Utilities


https://alectrautilities.com/regulatory-affairs#2025-rate-apps




 My Alectra Login

 New Customer Set Up

 Outage Map

 Contact Us

 Search Here

Accounts & Billing | Customer Services | Connection Services | Outages & Safety

Notice: Scheduled My Alectra outage on September 12, 2:30 a.m. – 4:30 a.m., to complete system updates.

More Information

Regulatory Affairs

Alectra Utilities' rates and services are regulated by the Ontario Energy Board, an independent provincial government agency. We operate under Electricity Distribution Licence ED-2016- 0360 to distribute electricity to customers within our licensed service area, which generally includes Alliston, Aurora, Barrie, Beeton, Bradford West Gwillimbury, Brampton, Guelph, Hamilton, Markham, Mississauga, Penetanguishene, Richmond Hill, Rockwood, St. Catharines, Thornton, Tottenham and Vaughan.

Scorecard

In accordance with regulatory policy, Alectra Utilities is providing its 2022 scorecard to customers by posting it on our website. [Click here to see how we're doing.](#)

The scorecard is accompanied by management discussion and analysis that explains the scorecard results. These measures will give valuable insight into how well Alectra Utilities is performing each year relative to measures determined by the Ontario Energy Board.

Corporate Reports

Major Events Reporting

Active Ontario Energy Board Applications

Alectra Utilities' 2025 Rate Application

Alectra Utilities Corporation applied to the OEB for distribution rates and charges effective January 1, 2025.

- [Notice of Application - English](#)
- [Notice of Application - French](#)
- [2025 Alectra Utilities IRM Application](#)