



BY E-MAIL

September 19, 2024

Jennifer Dionne
Director of Finance and Regulatory
Welland Hydro-Electric System Corp.
950 East Main St.
Welland ON L3B 0L9
jdionne@wellandhydro.com

LETTER OF DIRECTION

Dear Ms. Dionne:

**Re: Welland Hydro-Electric System Corp. (Welland Hydro-Electric System)
2025 Cost of Service
Ontario Energy Board File Number: EB-2024-0058**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Welland Hydro-Electric System's application for 2025 Cost of Service (Notice). The Notice will be published by the OEB in accordance with directions to the OEB's media agent which were copied to you. The OEB will be posting a Bigbox ad on its X (formerly Twitter) channel. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **September 26, 2024**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post the enclosed Notices, the application and evidence, and any amendments thereto, on Welland Hydro-Electric System's website.
2. To arrange for the service of the enclosed Notices, the application and evidence directly on all intervenors in Welland Hydro-Electric System's past proceeding, EB-2016-0110.
3. To arrange for service of the enclosed English and French versions of the Notices on customers for whom Welland Hydro-Electric System has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

"Welland Hydro-Electric System Corp. has applied to the Ontario Energy Board to change our electricity distribution rates effective May 1, 2025. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

«Welland Hydro-Electric System Corp. a déposé une requête auprès de la Commission de l'énergie de l'Ontario de modifier de ses tarifs de distribution d'électricité entrant en vigueur le 1er mai 2025. Veuillez consulter l'avis d'audience de la Commission de l'énergie de l'Ontario pour en savoir plus et pour découvrir comment participer à l'audience de la Commission de l'énergie de l'Ontario »

The email must include the words "Notice of Hearing / l'avis d'audience" within the email subject line and provide a link to the Notices as posted on Welland Hydro-Electric System's website posted in accordance with paragraph 1.

4. To post the following message if Welland Hydro-Electric System has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
 - a) "We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say."
 - b) « Nous avons déposé une requête auprès de @OntEnergyBoard afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. »

The post(s) is required to include the Bigbox ad and to provide a link to the Notices as posted on Welland Hydro-Electric System's website in accordance with paragraph 1. The OEB does not have a Facebook or Instagram account.

5. To provide a copy of the Notices, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notices other than documents or materials expressly required by this letter of direction.

Yours truly,

Nancy Marconi
Registrar

Enclosed:

- Notices
- Bigbox ads
- Media estimate

cc: John A.D. Vellone, Legal Counsel, Borden Ladner Gervais LLP