

IN THE MATTER OF the Ontario Energy Board Act,
1998, c.15 (Schedule B);

AND IN THE MATTER OF an Application by Welland Hydro-Electric System Corp. to the Ontario Energy Board for an Order or Orders approving of fixing just and reasonable distribution rates and other service charges to be effective May 1, 2025, Board File No. EB-2024-0058.

AFFIDAVIT

I, **JENNIFER DIONNE**, at the City of Welland, **MAKE AN OATH AND SAY AS FOLLOWS:**

I am the Director of Finance and Regulatory for Welland Hydro-Electric System Corp. and, as such, have knowledge of the matters hereinafter deposed to.

Pursuant to the OEB's Letter of Direction dated September 19, 2024 (the "Letter") in the above-referenced case (attached to this Affidavit as Exhibit 1), Welland Hydro-Electric System Corp. has completed the following steps:

1. In accordance with paragraph 1 of the Letter, the Notice of Hearing, the Application and the evidence, and any amendments thereto, were posted on Welland Hydro-Electric Corp.'s website. The form of the posted notice is attached to this Affidavit as Exhibit 2.
2. In accordance with paragraph 2 of the Letter, the Notice of Hearing, the Application and the evidence, and any amendments thereto, were served directly by email on September 23, 2024, to all intervenors in Welland Hydro-Electric System Corp.'s previous cost of service rate proceeding, EB-2016-0110, i.e., Energy Probe Research Foundation, the Vulnerable Energy Consumers Coalition and School Energy Coalition. The form of notice sent to the intervenors is attached to this Affidavit as Exhibit 3.
3. In accordance with paragraph 3 of the Letter, the English and French versions of the Notice of Hearing were served on customers for whom Welland Hydro-Electric System Corp. has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the required message. In accordance with paragraph 3 of the Letter, the email includes the words "Notice of Hearing / l'avis d'audience" within the email subject line and provides a link to the Notices as posted on Welland Hydro-Electric System Corp.'s website posted in accordance with paragraph 1. The form of notice sent to the customers is attached to this Affidavit as Exhibit 4.
4. In accordance with paragraph 4 of the Letter, the required messages were posted on Welland Hydro-Electric System Corp.'s X (formerly Twitter) and Facebook accounts in English and in French. As required, the posts include a link to the Notices as posted on Welland Hydro-Electric System Corp.'s website in accordance with paragraph 1 of the Letter. The OEB does not have a Facebook account. A copy of the required posts is attached as Exhibit 5.

Sworn remotely by Jennifer Dionne at the City of)
Welland in the Province of Ontario, before me)
at the City of Toronto in the Province of Ontario,)
on September 26, 2024, in accordance with O. Reg.)
431/20, Administering Oath or Declaration Remotely)

Sarah Crothers

Sarah Crothers)
LSO No. 89213C)
Commissioner for Taking Affidavits in the Province of)
Ontario)

Jennifer Dionne

Jennifer Dionne

The attached document is **Exhibit 1** to the Affidavit of Jennifer Dionne.

Sworn remotely by Jennifer Dionne at the City of Welland in the Province of Ontario, before me at the City of Toronto in the Province of Ontario, on September 26, 2024, in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Sarah Crothers

Sarah Crothers
LSO No. 89213C
Commissioner for Taking Affidavits in the Province of Ontario

EXHIBIT 1
LETTER OF DIRECTION



BY E-MAIL

September 19, 2024

Jennifer Dionne
Director of Finance and Regulatory
Welland Hydro-Electric System Corp.
950 East Main St.
Welland ON L3B 0L9
jdionne@wellandhydro.com

LETTER OF DIRECTION

Dear Ms. Dionne:

**Re: Welland Hydro-Electric System Corp. (Welland Hydro-Electric System)
2025 Cost of Service
Ontario Energy Board File Number: EB-2024-0058**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Welland Hydro-Electric System's application for 2025 Cost of Service (Notice). The Notice will be published by the OEB in accordance with directions to the OEB's media agent which were copied to you. The OEB will be posting a Bigbox ad on its X (formerly Twitter) channel. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **September 26, 2024**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post the enclosed Notices, the application and evidence, and any amendments thereto, on Welland Hydro-Electric System's website.
2. To arrange for the service of the enclosed Notices, the application and evidence directly on all intervenors in Welland Hydro-Electric System's past proceeding, EB-2016-0110.
3. To arrange for service of the enclosed English and French versions of the Notices on customers for whom Welland Hydro-Electric System has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

"Welland Hydro-Electric System Corp. has applied to the Ontario Energy Board to change our electricity distribution rates effective May 1, 2025. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

«Welland Hydro-Electric System Corp. a déposé une requête auprès de la Commission de l'énergie de l'Ontario de modifier de ses tarifs de distribution d'électricité entrant en vigueur le 1er mai 2025. Veuillez consulter l'avis d'audience de la Commission de l'énergie de l'Ontario pour en savoir plus et pour découvrir comment participer à l'audience de la Commission de l'énergie de l'Ontario »

The email must include the words "Notice of Hearing / l'avis d'audience" within the email subject line and provide a link to the Notices as posted on Welland Hydro-Electric System's website posted in accordance with paragraph 1.

4. To post the following message if Welland Hydro-Electric System has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
 - a) "We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say."
 - b) « Nous avons déposé une requête auprès de @OntEnergyBoard afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. »

The post(s) is required to include the Bigbox ad and to provide a link to the Notices as posted on Welland Hydro-Electric System's website in accordance with paragraph 1. The OEB does not have a Facebook or Instagram account.

5. To provide a copy of the Notices, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notices other than documents or materials expressly required by this letter of direction.

Yours truly,

Nancy Marconi
Registrar

Enclosed:

- Notices
- Bigbox ads
- Media estimate

cc: John A.D. Vellone, Legal Counsel, Borden Ladner Gervais LLP

The attached document is **Exhibit 2** to the Affidavit of Jennifer Dionne.

Sworn remotely by Jennifer Dionne at the City of Welland in the Province of Ontario, before me at the City of Toronto in the Province of Ontario, on September 26, 2024, in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Sarah Crothers

Sarah Crothers
LSO No. 89213C
Commissioner for Taking Affidavits in the Province of Ontario

EXHIBIT 2
FORM OF NOTICE – WEBSITE

https://wellandhydro.com/about-us/regulatory/

Welland Hydro
ELECTRIC SYSTEM CORP.
POWERING WELLAND'S FUTURE

☾ 🔍 ✉ 📱 f 🐦 ☰

Regulatory ↩



Notice of Cost of Service Application – Case Number EB-2024-0058

Welland Hydro has applied to the Ontario Energy Board (OEB) to change its electricity distribution rates effective May 1, 2025.

- To review the notice and full application, including all models and evidence, please visit the [Ontario Energy Board \(OEB\) website](#).
- Notice of Rate Hearing:
 - [English](#)
 - [French](#)

The attached document is **Exhibit 3** to the Affidavit of Jennifer Dionne.

Sworn remotely by Jennifer Dionne at the City of Welland in the Province of Ontario, before me at the City of Toronto in the Province of Ontario, on September 26, 2024, in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Sarah Crothers

Sarah Crothers
LSO No. 89213C
Commissioner for Taking Affidavits in the Province of Ontario

EXHIBIT 3

FORM OF NOTICE – INTERVENORS

Welland Hydro-Electric System Corp. Notice of Application EB-2024-0058

 Jennifer Dionne
To: tom.ladanyi@rogers.com; patriciaadams@probeinternational.org
Cc: Boyle, Colm

 Reply  Reply All  Forward   Mon 2024-09-23 3:12 PM

 NOH_Welland Hydro_EN_QOE-NWE-500_20240919 (002).pdf 396 KB  NOH_Welland Hydro_FR_QOE-NWE-500F_20240919.pdf 415 KB

Good afternoon,


In accordance with the Letter of Direction issued by the OEB on September 19, 2024, please find attached the Notice of Application for Welland Hydro-Electric System Corp. EB-2024-0058. All Application documents submitted at this time can be found on the OEB's website using the following link:
<https://www.rds.oeb.ca/CMWebDrawer/Record?z=CaseNumber=EB-2024-0058&sortBy=recRegisteredOn-&pageLength=400>






Thank you,

Jennifer Dionne, CPA, CA
Director of Finance & Regulatory
Welland Hydro-Electric System Corp.
905-732-1381 Ext 235
e-mail: jdionne@wellandhydro.com
website: www.wellandhydro.com

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Welland Hydro-Electric System Corp. Notice of Application EB-2024-0058

 Jennifer Dionne
To: markgarn@rogers.com; bharper.consultant@bell.net
Cc: Boyle, Colm

 Reply  Reply All  Forward   Mon 2024-09-23 3:18 PM

 NOH_Welland Hydro_EN_QOE-NWE-500_20240919 (002).pdf 396 KB  NOH_Welland Hydro_FR_QOE-NWE-500F_20240919.pdf 415 KB

Good afternoon,


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
Thank you,

Jennifer Dionne, CPA, CA
Director of Finance & Regulatory
Welland Hydro-Electric System Corp.
905-732-1381 Ext 235
e-mail: jdionne@wellandhydro.com
website: www.wellandhydro.com

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Welland Hydro-Electric System Corp. Notice of Application EB-2024-0058

 Jennifer Dionne
To: mark@shepherdubenstein.com; joy@shepherdubenstein.com; SEC@eesccreo.org
Cc: Boyle, Colm

 Reply  Reply All  Forward   Mon 2024-09-23 3:15 PM

 NOH_Welland Hydro_EN_QOE-NWE-500_20240919 (002).pdf 396 KB  NOH_Welland Hydro_FR_QOE-NWE-500F_20240919.pdf 415 KB

Good afternoon,

In accordance with the Letter of Direction issued by the OEB on September 19, 2024, please find attached the Notice of Application for Welland Hydro-Electric System Corp. EB-2024-0058. All Application documents submitted at this time can be found on the OEB's website using the following link:
<https://www.rds.oeb.ca/CMWebDrawer/Record?z=CaseNumber=EB-2024-0058&sortBy=recRegisteredOn-&pageLength=400>

Thank you,

Jennifer Dionne, CPA, CA
Director of Finance & Regulatory
Welland Hydro-Electric System Corp.
905-732-1381 Ext 235
e-mail: jdionne@wellandhydro.com
website: www.wellandhydro.com

This email may contain confidential and/or privileged information for the sole use of the intended recipient. Any review, disclosure or distribution by others is strictly prohibited. If you received this email in error, please contact the sender immediately and delete all copies.

The attached document is **Exhibit 4** to the Affidavit of Jennifer Dionne.

Sworn remotely by Jennifer Dionne at the City of Welland in the Province of Ontario, before me at the City of Toronto in the Province of Ontario, on September 26, 2024, in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Sarah Crothers

Sarah Crothers
LSO No. 89213C
Commissioner for Taking Affidavits in the Province of Ontario


EXHIBIT 4

FORM OF NOTICE – EMAIL






14

Notice of Hearing / l'avis d'audience

 Welland Hydro <csr-wellandhydro.com@shared1.ccsend.com>
To Jennifer Dionne

 If there are problems with how this message is displayed, click here to view it in a web browser.

 Translate message to: English  Never translate from: French  Translation preferences

 Reply  Reply All  Forward  

Tue 9/24/24 2:52 PM



Welland Hydro
ELECTRIC SYSTEM CORP.
POWERING WELLAND'S FUTURE

Welland Hydro-Electric System Corp. has applied to the Ontario Energy Board to change our electricity distribution rates effective May 1, 2025. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

To review the Notice of Hearing, [please visit Welland Hydro's website](#).

Welland Hydro-Electric System Corp. a déposé une requête auprès de la Commission de l'énergie de l'Ontario de modifier de ses tarifs de distribution d'électricité entrant en vigueur le 1er mai 2025. Veuillez consulter l'avis d'audience de la Commission de l'énergie de l'Ontario pour en savoir plus et pour découvrir comment participer à l'audience de la Commission de l'énergie de l'Ontario.

Pour consulter l'avis d'audience, [visiter le site de Welland Hydro](#).

Welland Hydro | 950 East Main Street | Welland, ON L3B 0L9 CA

The attached document is **Exhibit 5** to the Affidavit of Jennifer Dionne.

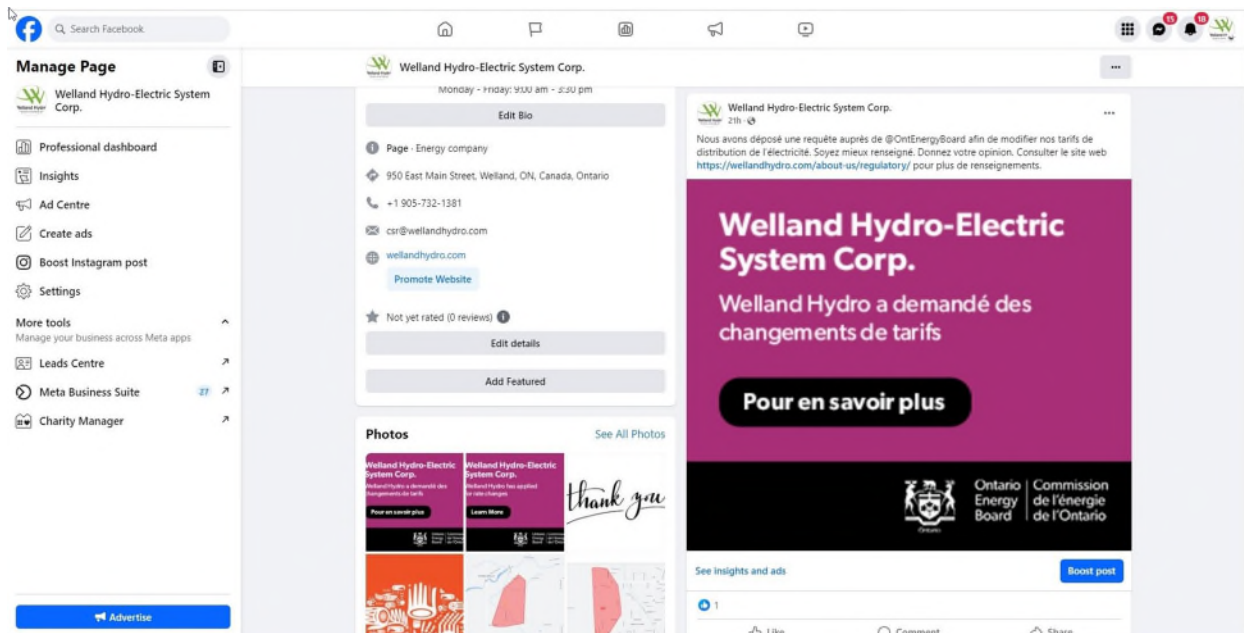
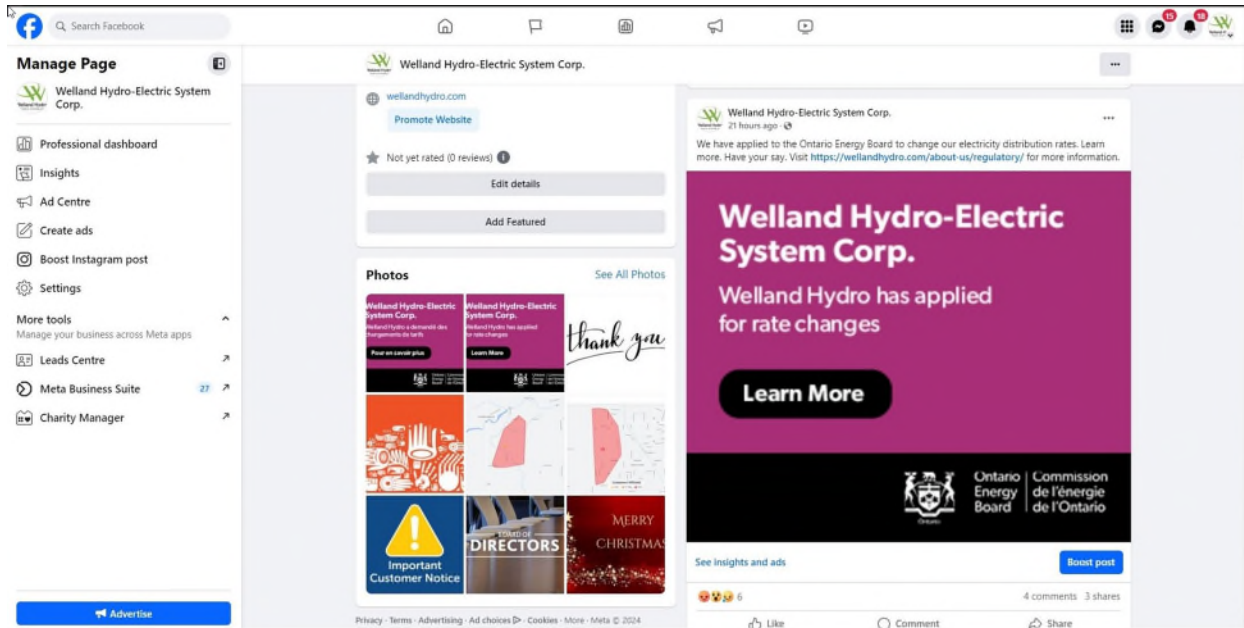
Sworn remotely by Jennifer Dionne at the City of Welland in the Province of Ontario, before me at the City of Toronto in the Province of Ontario, on September 26, 2024, in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Sarah Crothers

Sarah Crothers
LSO No. 89213C
Commissioner for Taking Affidavits in the Province of Ontario

EXHIBIT 5

FORM OF NOTICE – FACEBOOK, X



Welland Hydro
397 posts

Welland Hydro @WellandHydro · 21h
We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say. Visit wellandhydro.com/about-us/regul... for more information.

Welland Hydro-Electric System Corp.

Welland Hydro has applied for rate changes

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Welland Hydro
397 posts

Welland Hydro @WellandHydro · 21h
Nous avons déposé une requête auprès de [@OntEnergyBoard](#) afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. Consulter le site web wellandhydro.com/about-us/regul... pour plus de renseignements.

Welland Hydro-Electric System Corp.

Welland Hydro a demandé des changements de tarifs

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