

October 30, 2024

VIA EMAIL

Nancy Marconi
Registrar, Ontario Energy Board
2300 Yonge Street
Toronto, Ontario
M4P 1E4

RE: Interrogatories re EB-2024-0032

In accordance with the Notice of Hearing and Procedural Order No.1 dated October 17, 2024, issued by the Ontario Energy Board regarding the application for electricity distribution rates and other charges beginning January 1, 2025, submitted by Hydro One Networks Inc., the attached are submitted as interrogatories.

Thank you.

Original signed by:

Richard Gruchala

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CC VIA EMAIL: Hydro One Regulatory Affairs
Abla Nur, OEB Case Manager
Jamie Sidlofsky, OEB Counsel

RG - 1 Interrogatory

Ref: Exhibit A, Tab 4, Schedule 1, Page 18

Exhibit A-4-1, Attachment 12, Page 3

Exhibit A-4-1, Attachment 13, Page 4

Delivery rates for some of the low-volume (former) seasonal customers continue to be mitigated and transitioned over a 10 year period. The Tariffs of Rates and Charges referenced above indicate that the “Service Charge - applicable to Seasonal customers” in the low density - R2 class was \$73.88 effective July 1, 2024, and is proposed to rise by 11.85 per cent to \$82.64 effective January 1, 2025.

Can Hydro One Networks Inc. (Hydro One) explain how this increase in the service charge for these customers fits in with the 10 year transition and mitigation of delivery rates previously approved by the Ontario Energy Board?

RG - 2 Interrogatory

Ref: Update A-04-01-11 20240820

Can Hydro One provide Bill Impact charts similar to those found in the referenced section of Hydro One’s submission for both year-round residential as well as the former seasonal class customers at low monthly consumption volumes of 100 and 200 kWh for each of the R1 (Medium Density) and R2 (Low Density) categories providing the current OEB-Approved amounts and the Hydro One Proposed amounts for January 1, 2025? Include examples with Distribution Rate Protection (DRP) applied and without, as well as the Rural or Remote Rate Protection (RRRP) where applicable.

RG - 3 Interrogatory

Ref: Exhibit A-4-1, Attachment 12, Page 1

Exhibit A-4-1, Attachment 13, Page 1

Hydro One’s residential service area is currently sub-divided into three density zones as follows: Urban, Medium and Low. Hydro One’s website indicates that it “ ... periodically conduct(s) density reviews using a Geographic Information System (GIS) tool to identify clusters of customers who may require a rate reclassification as well as verifying that customers are properly classified according to density.”

Can Hydro One fully explain when the GIS tool was first implemented, how it has evolved and how it currently works? How often are the density reviews referred to above undertaken? Are they initiated by Hydro One staff and undertaken on a province wide or regional basis, or do they arise from customer complaints in response to more specific anomalous situations created through the application of its GIS tool? Do Hydro One staff manually intervene in such situations and override the application of the GIS tool? Are relevant Hydro One customers advised when such density reviews are undertaken, or completed? Are Hydro One customers offered the opportunity to provide input in the density review process in anomalous situations?