



BY E-MAIL

November 7, 2024

Lise Wilkinson
General Manager
Hydro 2000 Inc.
440 St-Philippe St
Alfred ON K0B 1A0
lisewilkinson@hydro2000.ca

LETTER OF DIRECTION

Dear Lise Wilkinson:

**Re: Hydro 2000 Inc.
2025 Cost of Service Application
Ontario Energy Board File Number: EB-2024-0030**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Hydro 2000's application for its 2025 Cost of Service Application (Notice). The Notice will be published by the OEB in newspapers, in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **November 13, 2024**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post the enclosed Notice(s), the application and evidence, and any amendments thereto, on Hydro 2000's website.
2. To arrange for the service of the enclosed Notices, the application and evidence directly on all intervenors in Hydro 2000's past cost of service proceeding, EB-2019-0041.
3. To arrange for service of the enclosed Notice(s) on customers for whom Hydro 2000 has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

- a) "Hydro 2000 has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."
- b) « Hydro 2000 avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier nos tarifs de distribution de l'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal. »

The email must include the words "Notice of Hearing" within the email subject line and provide a link to the Notice as posted on Hydro 2000's website posted in accordance with paragraph 1.

4. To post the following message if Hydro 2000 has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
 - a) "We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say."
 - b) Nous avons déposé une requête auprès de @OntEnergyBoard afin de modifier nos tarifs de distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. »

The posts are required to include the Bigbox Ad and to provide a link to the Notices as posted on Hydro 2000's website in accordance with paragraph 1.

5. To provide a copy of the Notices, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 2 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notice other than documents or materials expressly required by this letter of direction.

Yours truly,

Nancy Marconi
Registrar

Enclosed:

- Notices
- Bigbox ads
- Media estimate

c: Michael Buonaguro, (Counsel), mrb@mrb-law.com
Manuela Ris, (Regulatory Consultant), manuela@tandemenergyservices.ca