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Energy
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Ontario

FINAL RATE ORDER

EB-2024-0012

CENTRE WELLINGTON HYDRO LTD.

**Application for electricity distribution rates and
other charges beginning January 1, 2025**

BEFORE: Robert Dodds
Presiding Commissioner

Patrick Moran
Commissioner

December 17, 2024

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1 INTRODUCTION AND SUMMARY

This is the Final Rate Order on an application filed by Centre Wellington Hydro Ltd. to change its electricity distribution rates as of January 1, 2025.

The OEB has reviewed Centre Wellington Hydro's revised draft rate order, proposed Tariff of Rates and Charges, and reply comments on its draft rate order and is satisfied that they accurately reflect the Decision and Order issued on November 7, 2024.¹

As a result of this Final Rate Order, it is estimated that for a typical residential customer with monthly consumption of 750 kWh, the total bill will decrease by \$2.16 per month, or 1.58%, before taxes and the Ontario Electricity Rebate.

¹ EB-2024-0012, [Decision and Order](#), November 7, 2024

2 PROCESS AND CONTEXT

On November 7, 2024, the OEB issued its Decision and Order accepting the settlement proposal filed by Centre Wellington Hydro and intervenors.² In the Decision, the OEB directed Centre Wellington Hydro to file a draft rate order reflecting updated 2025 cost of capital parameters, 2025 Uniform Transmission Rates (UTRs) or Hydro One's Sub-Transmission rates, 2025 Retail Service Charges, 2025 Pole Attachment Charge, Regulated Price Plan (RPP) pricing, and Ontario Electricity Rebate (OER). The Decision allowed for comments on the draft rate order by OEB staff and intervenors and reply comments by Centre Wellington Hydro.

On November 21, 2024, Centre Wellington Hydro filed its draft rate order and proposed Tariff of Rates and Charges.³

On November 28, 2024, OEB staff filed its submission⁴ on the draft rate order and submitted that Centre Wellington Hydro had accurately updated the cost of capital parameters,⁵ UTRs,⁶ Hydro One's Sub-Transmission rates,⁷ retail service charges,⁸ pole attachment charge,⁹ RPP pricing,¹⁰ and OER¹¹ reflected in the Decision.

In its submission, OEB staff identified several errors in the draft rate order and supporting Excel models including incorrect deemed interest expense and service and base revenue requirement amounts in the draft rate order, an incorrect deemed long-term debt rate in the Income Tax/PILs Workform, incorrect loss factor value and low voltage rates in the RTSR Workform, as well as a number of items in the Tariff Schedule and Bill Impact model, and Tariff with Merged Classes.

As part of its submission, OEB staff updated the Income Tax/PILs Workform, RTSR Workform, Tariff Schedule and Bill Impact model, and Tariff with Merged Classes to correct for the identified errors and attached the updated excel files in its submission.

² EB-2024-0012, [Decision and Order](#), November 7, 2024

³ <https://www.rds.oeb.ca/CMWebDrawer/Record/873053/File/document>

⁴ EB-2024-0012, [OEB Staff Submission](#), November 28, 2024

⁵ [OEB Letter and Accounting Orders](#), October 31, 2024

⁶ EB-2024-0244, [OEB Letter -2025 Preliminary Uniform Transmission Rates and Hydro One Sub-Transmission Rates](#)

⁷ Ibid

⁸ EB-2024-0226, [Decision and Order](#), September 26, 2024

⁹ EB-2024-0227, [Decision and Order](#), September 26, 2024

¹⁰ [RPP Price Report - November 1, 2024 to October 31, 2025](#), issued on October 18, 2024

¹¹ <https://www.oeb.ca/newsroom/2024/ontario-energy-board-announces-changes-electricity-prices-households-small-businesses>

OEB staff submitted that Centre Wellington Hydro should review the revised files and confirm the accuracy in its reply comments.

SEC filed a letter on November 28, 2024, stating that it had the opportunity to review the comments filed by OEB staff and agreed with OEB staff's comments on the draft rate order.

On December 9, 2024, Centre Wellington Hydro filed its reply comments along with revised draft rate order¹² and supporting documents. In its cover letter,¹³ Centre Wellington Hydro stated that the corrected low voltage rates result in a \$16 reduction in the revenue requirement. Furthermore, upon updating the draft rate order, Centre Wellington Hydro identified an additional error in the revenue-to-cost ratio for the General Service 50 to 4,999 kW rate class and made corrections which result in a small change to allocation of Group 2 DVA balances in the DVA Continuity Schedule. As part of its reply comments, Centre Wellington Hydro also filed a revised DVA Continuity Schedule which was not part of the draft rate order filed on November 21, 2024.

Centre Wellington Hydro stated in its cover letter that the error in the revenue-to-cost ratio was made when filing the draft rate order and that this was not an error in the settlement proposal. Accordingly, the correction of the error is not an issue that affects the OEB's approval of the settlement proposal. Centre Wellington Hydro also stated that a corrected version of the models was shared with OEB staff for preliminary review on December 2, 2024, prior to filing its revised draft rate order.

¹² <https://www.rds.oeb.ca/CMWebDrawer/Record/875297/File/document>

¹³ Ibid

3 FINDINGS

The OEB has reviewed the information provided in support of Centre Wellington Hydro's revised draft rate order and proposed Tariff of Rates and Charges effective January 1, 2025. The OEB finds that the revised draft rate order accurately reflects the Decision.

The OEB approves the Tariff of Rates and Charges in Schedule A effective January 1, 2025 which incorporates some minor changes that the OEB has made to the formatting of the proposed Tariff of Rates and Charges filed by Centre Wellington Hydro to ensure consistency with the tariff sheets of other Ontario electricity distributors, as well as the OEB's approved 2025 Rural or Remote Electricity Rate Protection Charge of \$0.0015/kWh based on the OEB's Decision and Order for the Wholesale Market Services rate and the Rural or Remote Electricity Rate Protection charge, issued on December 10, 2024.¹⁴

¹⁴ EB-2024-0282, [Decision and Order](#), December 10, 2024

4 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Schedule A, is approved, effective January 1, 2025. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on and after January 1, 2025. Centre Wellington Hydro Ltd. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto, December 17, 2024

ONTARIO ENERGY BOARD

Nancy Marconi
Registrar

SCHEDULE A
TARIFF OF RATES AND CHARGES
FINAL RATE ORDER
CENTRE WELLINGTON HYDRO LTD.
EB-2024-0012
DECEMBER 17, 2024

Centre Wellington Hydro Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date January 1, 2025
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2024-0012

RESIDENTIAL SERVICE CLASSIFICATION

This classification is for single dwelling units with separate metering, detached, semi-detached, triplex, etc. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	34.13
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$	(1.73)
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Low Voltage Service Rate	\$/kWh	0.0035
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kWh	0.0016
Rate Rider for Disposition of Global Adjustment Account - Applicable Only to Non-RPP Customers (2025) - effective until December 31, 2025	\$/kWh	0.0035
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0105
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0081

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Centre Wellington Hydro Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date January 1, 2025
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EB-2024-0012

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non-residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecasted to be less than, 50kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	23.50
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0245
Low Voltage Service Rate	\$/kWh	0.0031
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kWh	0.0020
Rate Rider for Disposition of Global Adjustment Account - Applicable Only to Non-RPP Customers (2025) - effective until December 31, 2025	\$/kWh	0.0035
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kWh	(0.0021)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0096
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0073

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Centre Wellington Hydro Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date January 1, 2025
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EB-2024-0012

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non-residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecasted to be equal to or greater than, 50 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	198.93
Distribution Volumetric Rate	\$/kW	4.9522
Low Voltage Service Rate	\$/kW	1.1770
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kW	0.7846
Rate Rider for Disposition of Deferral/Variance Accounts Applicable only for Non-Wholesale Market Participants (2025) - effective until December 31, 2025	\$/kW	(0.0790)
Rate Rider for Disposition of Global Adjustment Account - Applicable Only to Non-RPP Customers (2025) - effective until December 31, 2025	\$/kWh	0.0035
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kW	(0.3528)
Retail Transmission Rate - Network Service Rate	\$/kW	3.8426
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.8692

Centre Wellington Hydro Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date January 1, 2025
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MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to a non-residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecasted to be less than, 50kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in

APPLICATION

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per customer)	\$	13.73
Distribution Volumetric Rate	\$/kWh	0.0213
Low Voltage Service Rate	\$/kWh	0.0031
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kWh	0.0018
Rate Rider for Disposition of Global Adjustment Account - Applicable Only to Non-RPP Customers (2025) - effective until December 31, 2025	\$/kWh	0.0035
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kWh	(0.0015)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0096
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0073

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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TARIFF OF RATES AND CHARGES
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SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to an account that is an unmetered lighting load supplied to a sentinel light where consumption is based on connected load. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	6.82
Distribution Volumetric Rate	\$/kW	18.0452
Low Voltage Service Rate	\$/kW	0.9288
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kW	0.6354
Rate Rider for Disposition of Global Adjustment Account - Applicable Only to Non-RPP Customers (2025) - effective until December 31, 2025	\$/kWh	0.0035
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kW	(0.8684)
Retail Transmission Rate - Network Service Rate	\$/kW	2.9125
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.2643

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Centre Wellington Hydro Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date January 1, 2025
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EB-2024-0012

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established by an approved Ontario Energy Board process. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	3.69
Distribution Volumetric Rate	\$/kW	17.9559
Low Voltage Service Rate	\$/kW	0.9099
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kW	1.0258
Rate Rider for Disposition of Global Adjustment Account - Applicable Only to Non-RPP Customers (2025) - effective until December 31, 2025	\$/kWh	0.0035
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until December 31, 2025	\$/kW	3.4395
Retail Transmission Rate - Network Service Rate	\$/kW	2.8979
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.2180

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Centre Wellington Hydro Ltd.
TARIFF OF RATES AND CHARGES
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EB-2024-0012

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	10.00
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

Centre Wellington Hydro Ltd.
TARIFF OF RATES AND CHARGES
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EB-2024-0012

SPECIFIC SERVICE CHARGES

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Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement letter	\$	15.00
Income tax letter	\$	15.00
Notification charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily)	%	1.50
Reconnection at meter - during regular hours	\$	65.00
Reconnection at meter - after regular hours	\$	185.00
Reconnection at pole - during regular hours	\$	185.00
Reconnection at pole - after regular hours	\$	415.00

Other

Service call - customer owned equipment	\$	30.00
Service call - after regular hours	\$	160.00
Temporary service - install & remove - overhead - no transformer	\$	500
Temporary service - install & remove - underground - no transformer	\$	300
Temporary service - install & remove - overhead - with transformer	\$	1,000.00
Specific charge for access to the power poles - per pole/year (with the exception of wireless attachments)	\$	39.14

Centre Wellington Hydro Ltd.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date January 1, 2025
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RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	121.23
Monthly fixed charge, per retailer	\$	48.50
Monthly variable charge, per customer, per retailer	\$/cust.	1.20
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.71
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.71)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.61
Processing fee, per request, applied to the requesting party	\$	1.20
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.85
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.42

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0485
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0386