



Ontario
Energy
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BY EMAIL

January 7, 2025

Andrew Mandyam
Consultant
Voltage Vision Services LTD.
4711 Yonge St., 10th Floor
Toronto ON M2N 6K8
Andrew.mandyam@utilisconsulting.ca

Dear Andrew Mandyam:

**Re: Voltage Visions Services LTD. (Voltage Vision)
Application for a Unit Sub-Metering Licence
File: EB-2024-0359**

The Ontario Energy Board (OEB) received Voltage Vision's application for a unit sub-metering licence on December 18, 2024. The OEB has assigned file number EB-2024-0359 to the application.

Upon preliminary review of the application, OEB staff has determined it to be incomplete. Accordingly, please be advised that the application cannot be processed until the following missing information is filed:

1. Section 10, Page 6: Finance

The applicant submitted a prospectus and 2-year proforma outlook.

The OEB is requesting the applicant provide a 5-year proforma outlook or financial statements for the last two fiscal years in a proper format including balance sheet, income statement and cash flow statement. Documents must be signed by at least 1 key individual.

In addition, the OEB is requesting the applicant provide additional financial information such as a letter of reference from the applicant's bank that includes the dollar amount credit available to the applicant and outline the terms and conditions and whether the account is secured. The OEB is requesting this information, as the OEB needs to assess the applicant's financial viability.

2. Section 14: Key Individual

The applicant has listed (1) key individual who will be responsible for matters related to regulatory requirements and conduct, financial matters and technical matters of the applicant's business. The OEB requires a minimum of 3 key individuals be identified. Please submit (2) additional key individual information, to allow the OEB to assess the applicant's technical viability.

Mr. Sandbrook and Mr. Mandyam have been identified as key individuals responsible for technical and support services for the applicant. Please submit key individual information for both individuals. As well, please provide detailed information about Mr. Sandbrook's qualifications and experience with the technical aspects related to his position at Trilliant.

3. Section 13, Page 7: Compliance with Legal and Regulatory Obligations

The OEB is seeking information related to Voltage Visions' compliance with the [Unit Sub-metering Code](#), which includes, but not limited to following Measuring Canada standards.

Please submit the following information:

- a. Please provide Voltage Visions' Conditions of Service.
- b. Please describe Voltage Visions' disconnection processes for non-payment.

If licensed, Voltage Vision will have to comply with provisions of the [Unit Sub-metering Code](#) (Code) as a condition of its licence.

- a. As per section 2.3.1 of the Code, metering data collected by a unit sub-meter provider shall be subjected to a validating, estimating and editing (VEE) process if it is to be used for billing purposes. As per section 2.3.4 of the Code, a unit sub-metering provider shall document and make available its VEE process and criteria, and allow scrutiny of its process by consumers, retailers, the OEB and Measurement Canada.
 - i. Describe what processes and procedures will be put in place by Voltage Vision, to ensure that correct and validated data is used for the billing process.
 - ii. Describe how Voltage Vision will ensure that errors resulting from potential hardware/software malfunctions are detected and fixed before issuance of the invoices to its customers.

- b. As per section 5 of the Code, the applicant is required to follow the [OESP](#) provisions, including being a registered with the OESP as a utility provider.

Please register with the OESP as a utility provider and provide confirmation to the OEB that the applicant is registered.

4. Section 16: Certification and Acknowledgement

The applicant has not certified the application by signing and dating this section. Please sign and date this section and re-submit.

For questions related to submitting the missing information in the licence application please send an email to webmaster@oeb.ca.

The OEB will process the application after the noted information is filed with the Registrar at registrar@oeb.ca. Please submit both an electronic Word version and an electronically signed, searchable PDF. If the above information is not filed within 30 days of the date of this letter, the OEB may close the file for this application.

Please note, Voltage Vision is responsible for ensuring that the documents it files with the OEB, such as its evidence, responses to interrogatories and any other supporting documentation, do not include personal information (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's *Rules of Practice and Procedure*.

Please direct any questions to Natasha Gocool, Advisor, Transmission Policy & Compliance at natasha.gocool@oeb.ca. Please refer to the OEB file number noted above in all future correspondence to the OEB regarding your application.

Yours truly,

John Pickernell
Manager, Applications Administration