

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Tuesday, January 7, 2025 1:47 PM

To: Office of the Registrar <Registrar@oeb.ca>

Subject: Redacted - Letter of Comment - EB-2024-0198

-- Name --

napier simpson

-- Do you reside in the impacted service area? -- Yes

-- Comments --

Recently received an enbridge insert that offers "free insulation, free draft proofing, free thermostat" with "Is it free? YES, COMPLETELY FREE".

This is nonsense and misleading. Enbridge's application "asks" its customers to pay for up to \$500million per year to provide this "FREE" service.

If Enbridge would like to support low income families from its profits, great! I disagree with a regulated industry applying for price increases to fulfill a government (not a private enterprise) mandate. We have many many social assistance programmes in this country - let the government do its job and Enbridge stop playing big brother with customer funds. There is nothing free or noble about this - just another mandatory cash grab, some from households that can ill afford to support other low income households.

Stick to gas delivery and the best possible price. Anything else is meddling.