



REVENUE REQUIREMENT AND CHARGE DETERMINANT ORDER

EB-2024-0130

EPCOR NATURAL GAS LIMITED PARTNERSHIP

**Application for 2025-2029 natural gas distribution rates
and other charges for the Aylmer service territory**

BEFORE: David Sword
Presiding Commissioner

Allison Duff
Commissioner

February 11, 2025

TABLE OF CONTENTS

1 OVERVIEW 1

2 PROCESS..... 2

3 DECISION ON DRAFT ORDER 3

3.1 2025 PROPOSED RATE RIDERS..... 3

3.2 BILL IMPACTS 4

4 EFFECTIVE AND IMPLEMENTATION DATES 5

5 ORDER 6

APPENDIX A 7

1 OVERVIEW

EPCOR Natural Gas Limited Partnership (ENGLP) filed an application with the Ontario Energy Board (OEB) on July 18, 2024, seeking approval for changes to the rates it charges for natural gas distribution in its Aylmer service territory.

A Settlement Proposal representing a complete settlement of all issues was filed with the OEB on November 20, 2024. The OEB issued its Decision and Order on January 14, 2025 accepting the Settlement Proposal as filed, and approving rates effective January 1, 2025.

In accordance with the process set out in the Decision and Order, ENGLP was required to file a draft Revenue Requirement and Charge Determinant Order (Draft Order) by January 21, 2025.

ENGLP filed its Draft Order on January 21, 2025.

The OEB has reviewed ENGLP's Draft Order and approves it as filed.

2 PROCESS

ENGLP filed its Draft Order on January 21, 2025.

OEB staff submitted comments on the Draft Order on January 28, 2025. In summary, OEB staff did not have concerns with the detailed calculations and supporting material provided by ENGLP in the Draft Order. The Consumers Council of Canada (CCC) as an intervenor also submitted comments, in which it raised a question regarding the presentation of bill impacts.

ENGLP filed a letter on January 31, 2025 in reply to the comments received. To address CCC's question, ENGLP provided an updated table of bill impacts which removed the impacts of the 2025 Q1 commodity rate changes.

3 DECISION ON DRAFT ORDER

In accordance with the process set out in the Decision and Order, ENGLP filed a Draft Order by January 21, 2025 complete with detailed calculations and supporting material, including:

- a rate implementation date of March 1, 2025
- incorporation of the OEB's decision in ENGLP's 2025 Q1 quarterly rate adjustment mechanism proceeding¹
- proposed rate riders to recover the foregone revenue requirement from January 1, 2025, to February 28, 2025 over the remaining 10 months of 2025
- 2025 total bill impacts for each rate class.

OEB staff and CCC filed comments on the Draft Order.

3.1 2025 Proposed Rate Riders

ENGLP calculated the total foregone distribution revenue amount from January 1, 2025, to February 28, 2025, and proposed 10-month rate riders to recover the foregone revenue requirement.

ENGLP also proposed to revise the Purchased Gas Transportation Variance Account (PGTVA) and Unaccounted for Gas Variance Account (UFGVA) balance recovery from a 12-month period to a 10-month period through rate riders to align with the fiscal year.

No parties raised issues with the calculation of the rate riders.

Findings

The OEB finds that the proposed rate riders are in accordance with the Decision and Order.

The OEB approves the rate riders as filed with the Draft Order.

¹ EB-2024-0337 [OEB Decision and Interim Rate Order, December 19, 2024](#)

3.2 Bill Impacts

In its Draft Order filed on January 21, 2025, ENGLP presented updated bill impacts for each rate class incorporating the 2025 Q1 quarterly commodity rate adjustment impact².

OEB staff took no issue with the bill impact calculations provided by ENGLP. However, OEB staff noted that the 2025 Q1 quarterly commodity rate adjustment impact was already communicated to customers at the time that the OEB issued its decision and interim rate order in that proceeding.

CCC submitted comments with respect to the bill impacts. CCC submitted that the 2025 Q1 commodity-related bill impacts should not be reflected in the bill impacts of the current proceeding as it may lead to customer confusion.

ENGLP filed a letter on January 31, 2025 in reply to the comments received, and included an updated table of bill impacts which removed the impacts of the 2025 Q1 commodity rate changes as suggested by CCC.

Findings

The OEB appreciates ENGLP's voluntary filing of the updated bill impacts in response to CCC's submission. The OEB agrees with CCC and finds it appropriate to exclude the 2025 Q1 commodity rate changes from the bill impacts given the scope of this proceeding.

The OEB approves the updated bill impacts as filed on January 31, 2025 for customer communication purposes.

² EB-2024-0337 [OEB Decision and Interim Rate Order, December 19, 2024](#)

4 EFFECTIVE AND IMPLEMENTATION DATES

EPCOR requested that the 2025 rates become effective January 1, 2025. The parties to the Settlement Proposal agreed to the requested effective date.

The OEB issued an interim rate order on December 3, 2024 declaring EPCOR's rates and charges interim as of January 1, 2025 and until such time as a final rate order was issued by the OEB.

As a result, in accordance with the Decision and Order, the OEB approves a rate effective date of January 1, 2025, and a rate implementation date of March 1, 2025 in this final Revenue Requirement and Charge Determinant Order.

5 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The OEB approves the Draft Order as filed. The approved Rate Schedules are attached in Appendix A.
2. ENGLP shall pay the OEB's costs of and incidental to this proceeding upon receipt of the OEB's invoice.

DATED at Toronto February 11, 2025

ONTARIO ENERGY BOARD

Nancy Marconi
Registrar

APPENDIX A
RATE SCHEDULES
EPCOR NATURAL GAS LIMITED PARTNERSHIP
EB-2024-0130
FEBRUARY 11, 2025



39 Beech St. E
Aylmer, Ontario
Canada
epcor.com

January 21, 2025

Sent by EMAIL, RESS e-filing

Ms. Nancy Marconi
Registrar
Ontario Energy Board
27-2300 Yonge Street
Toronto, ON M4P 1E4

Dear Ms. Marconi,

**Re: EB-2024-0130: EPCOR Natural Gas Limited Partnership's ("ENGLP")
Cost of Service Filing – Revenue Requirement and Charge Determinant Order**

Please find enclosed ENGLP's submission in response to the OEB's direction of the January 14, 2025 Decision and Order. As stated on page 6:

The OEB directs ENGLP to draft a Revenue Requirement and Charge Determinant Order with detailed calculations and supporting material, including:

- *a rate implementation date of March 1, 2025*
- *incorporation of the OEB's decision in ENGLP's 2025 Q1 quarterly rate adjustment mechanism proceeding*
- *proposed rate riders to recover the foregone revenue requirement from January 1, 2025, to February 28, 2025 over the remaining 10 months of 2025*
- *2025 total bill impacts for each rate class*

And further on page 7:

ENGLP shall file with the OEB, and forward to all intervenors a draft Revenue Requirement and Charge Determinant Order attaching Rate Schedules reflecting the relevant updates by January 21, 2025. The draft rate order shall include customer rate impacts and detailed supporting information showing the calculation of final rates.

The following excel models also accompany this submission:

- ENGLP_EB-2024-0130_Rate Model_DRO_20250121
- ENGLP_EB-2024-0130_DVA Continuity Schedule_DRO_20250121

Sincerely,

Tim Hesselink, CPA
Senior Manager, Regulatory Affairs
EPCOR Natural Gas Limited Partnership
thesselink@epcor.com
249-225-5104

CC: Intervenors in this proceeding.

ONTARIO ENERGY BOARD

IN THE MATTER OF the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by EPCOR Natural Gas Limited Partnership pursuant to section 36(1) of the OEB Act for an order or orders approving or fixing just and reasonable rates and other charges for the sale and distribution of gas to be effective January 1, 2025 to serve Aylmer and surrounding areas within its service territory.

EB-2024-0130

EPCOR NATURAL GAS LIMITED PARTNERSHIP

Revenue Requirement and Charge Determinant Order

January 21, 2025

A. Revenue Requirement

ENGLP's agreed up service revenue requirement remains at \$7,732,737, consistent with the settlement proposal. The approval of recovery of foregone revenue has not changed this amount for the 2025 test year. The table below is consistent with the table included in Section C of the settlement proposal.

Revenue Requirement Comparison – Applied vs. Settlement

Driver	2025T - Applied	2025T - Settlement	Variance (\$)	Variance (%)
OM&A	\$4,321,958	\$4,141,958	(\$180,000)	-4.2%
Depreciation	\$1,320,799	\$1,302,707	(\$18,092)	-1.4%
Property Taxes	\$705,564	\$705,564	\$0	0.0%
Income Taxes	\$74,989	\$11,366	(\$63,623)	-84.8%
Cost of Debt	\$643,825	\$613,545	(\$30,279)	-4.7%
Return on Equity	\$980,922	\$957,596	(\$23,326)	-2.4%
Service Revenue Requirement	\$8,048,058	\$7,732,737	(\$315,321)	-3.9%
<i>Revenue Offsets</i>	<i>(\$108,388)</i>	<i>(\$108,388)</i>	<i>\$0</i>	<i>0%</i>
Distribution Revenue Requirement	\$7,939,670	\$7,624,349	(\$315,321)	-4%

Rate Base (Mid-Year)	\$26,626,558	\$25,880,979	(\$745,578)	-2.8%
Weighted Average Cost of Capital	6.10%	6.07%	-0.03%	
Debt	2.42%	2.37%	-0.05%	
Return on Equity	3.68%	3.70%	0.02%	

B. A Rate Implementation Date of March 1, 2025

ENGLP has updated the draft rate order included with this submission to reflect the updated rate implementation date:

Settlement Proposal:

Effective: January 1, 2025
Implementation: All bills rendered on or after **January** 1, 2025
EB-2024-0130

Updated:

Effective: January 1, 2025
Implementation: All bills rendered on or after **March** 1, 2025
EB-2024-0130

C. Incorporation of the OEB's Decision in ENGLP's 2025 Q1 QRAM Proceeding

ENGLP has updated the rate model and bill impact calculator included with this submission (ENGLP_EB-2024-0130_Rate Model_DRO_20250121) to reflect the EB-2024-0337 QRAM decision.

The model now uses the EB-2024-0266 PGCVA Reference Price & GPRA Recovery Rate as "Current" commodity, while the "Proposed" commodity rates have been updated with the EB-2024-0337 values. Tab G1.7 now includes an additional comparison of commodity rates to show the variance from October 2024 rates to January 2024. This information is also provided in Section F. 2025 total bill impacts for each rate class.

D. Proposed Rate Riders to recover the Foregone Revenue Requirement from January 1, 2025, to February 28, 2025 over the remaining 10 months of 2025

ENGLP has calculated the foregone revenue using monthly data taken from the load forecast used in the application (ENGLP_EB-2024-0130_Load Forecast_20240718). The detailed calculations have been included in the ENGLP_EB-2024-0130_Rate Model_DRO_20250121 workbook as two new tabs:

- I1.1_Foregone Revenue
- I1.2_Foregone Rate Riders

ENGLP has calculated the total foregone distribution revenue to be \$4,863, which is a combination of \$75,551 in fixed charges, \$1,092 related to Rate 3 contract demand offset by a credit of \$71,779 in volumetric charge. The outcome of the calculations can be found on the table on the following page.

Fixed rate riders were calculated using the variances between the fixed charge for January and February 2025 customer counts, recovered/returned to customers over the remaining 10 months of the year.

Volumetric rate riders were calculated using the variances between the volumetric rates (by tier) based on the load forecast for January and February 2025. The amounts will be recovered/returned to customers over the remaining 10 months of the year based on March-December volumes as per the load forecast.

2025 Foregone Revenue and Rate Rider Summary (I1.2_Foregone Rate Riders)

	A	B	C	D	E
	Fixed	Shortfall (Surplus)	Customer Count	Rate Rider	Detail
1	R1 - Residential	\$66,665	9,578	\$0.70	Per month for 10 months ending December 31, 2025
2	R1 - General Service	\$4,015	669	\$0.60	Per month for 10 months ending December 31, 2025
3	R2 - Seasonal	\$88	50	\$0.18	Per month for 10 months ending December 31, 2025
4	R3 - Large Volume Contract	\$77	5	\$1.55	Per month for 10 months ending December 31, 2025
5	R4 - Peaking	\$113	46	\$0.25	Per month for 10 months ending December 31, 2025
6	R5 - Interruptible Peaking	(\$147)	4	(\$3.68)	Per month for 10 months ending December 31, 2025
7	R6 - IGPC	\$4,740	1	\$473.96	Per month for 10 months ending December 31, 2025
8	Total	\$75,551	10,353		
9	Volumetric	Shortfall (Surplus)	Consumption	Total	Detail
10	R1 - Residential	(\$77,441)	13,321,798	(\$0.0058)	Per m3 ending December 31, 2025
11	R1 - General Service	\$4,419	6,268,916	\$0.0007	Per m3 ending December 31, 2025
12	R2 - Seasonal	\$204	797,938	\$0.0003	Per m3 ending December 31, 2025
13	R3 - Large Volume Contract	\$684	2,741,009	\$0.0002	Per m3 ending December 31, 2025
14	R4 - Peaking	\$392	2,298,742	\$0.0002	Per m3 ending December 31, 2025
15	R5 - Interruptible Peaking	(\$36)	640,780	(\$0.0001)	Per m3 ending December 31, 2025
16	Total	(\$71,779)	26,069,181		
17	Contract Demand	Shortfall (Surplus)	CD	Total	Detail
18	R3 - Large Volume Contract	\$1,092	484,556	\$0.000225	Per month per m3 of daily CD until December 31, 2025
19	Total	\$1,092			
20	Grand Total	\$4,863			

E. Deferral Account Recovery

ENGLP is proposing to revise the Purchased Gas Transportation Variance Account (“PGTVA”) and Unaccounted for Gas Variance Account Calculation (UFGVA) recovery from 12 months to 10 months to align with the fiscal year. This will prevent the overlap of additional rate riders that may be included in ENGLP’s 2026 IRM application to be filed later this year. Concluding the rate riders in 2025 will also reduce the number of years before the resulting balances can be included in the Approved Deferral/Variance Disposal Variance Account which better aligns with the matching principal.

ENGLP has calculated new rate riders on the ENGLP_EB-2024-0130_DVA Continuity Schedule_DRO_20250121 included with this submission. There has been no change to the balance allocation, but recovery has been reduced volumes from 12 months (Jan-Dec) to 10 months (Mar-Dec) using the application load forecast.

Settlement PGTVA Account Balance Recovery (Based on 2025 Forecast Volumes)

	Unit	Row Sum	Rate 1	Rate 2	Rate 3	Rate 4	Rate 5
Volume	000's m ³	36,391	28,659	832	3,918	2,335	648
Allocation	%	100%	83%	3%	4%	7%	3%
Total	\$	\$217,382	\$180,286	\$5,957	\$9,154	\$15,266	\$6,718
Rate Rider	¢/m³		0.6291	0.7158	0.2336	0.6539	1.0374

10 Month PGTVA Account Balance Recovery (Based on Mar-Dec 2025 Forecast Volumes)

	Unit	Row Sum	Rate 1	Rate 2	Rate 3	Rate 4	Rate 5
Volume	000's m ³	26,069	19,591	798	2,741	2,299	641
Allocation	%	100%	83%	3%	4%	7%	3%
Total	\$	\$217,382	\$180,286	\$5,957	\$9,154	\$15,266	\$6,718
Rate Rider	¢/m³		0.9203	0.7466	0.3340	0.6641	1.0484

Settlement UFGVA Account Balance Recovery (Based on 2025 Forecast Volumes)

	Unit	Row Sum	Rate 1	Rate 2	Rate 3	Rate 4	Rate 5
Volume	000's m ³	36,391	28,659	832	3,918	2,335	648
Allocation	%	100%	84%	3%	5%	6%	2%
Total	\$	\$446,516	\$377,296	\$12,130	\$20,674	\$26,097	\$10,319
Rate Rider	¢/m³		1.3165	1.4575	0.5277	1.1178	1.5934

10 Month UFGVA Account Balance Recovery (Based on Mar-Dec 2025 Forecast Volumes)

	Unit	Row Sum	Rate 1	Rate 2	Rate 3	Rate 4	Rate 5
Volume	000's m ³	26,069	19,591	798	2,741	2,299	641
Allocation	%	100%	84%	3%	5%	6%	2%
Total	\$	\$446,516	\$377,296	\$12,130	\$20,674	\$26,097	\$10,319
Rate Rider	¢/m³		1.9259	1.5202	0.7543	1.1353	1.6103

F. 2025 Total Bill Impacts for each Rate Class

Included in this section are 2025 total bill impacts for each rate class as determined in the rate model workbook (ENGLP_EB-2024-0130_Rate Model_DRO_20250121). Note that the majority of the calculations are consistent with the Settlement Proposal version of this workbook, with the exception of the change in Commodity Charge as noted in Section C above and the Transportation charge as explained below.

Transportation Charge Bill Impacts: ENGLP currently recovers amounts related to the transportation of natural gas via reference price embedded within distribution rates¹. As part of ENGLP's application, a stand-alone reference price was proposed and ultimately agreed up in settlement. For the purposes of the bill impacts below, ENGLP has calculated an 'effective rate' to capture the use of the reference price in January and February followed by the transportation rate from March - December 2025.

- Jan 1 implementation is calculated using the EB-2024-0130 Transportation Rate of \$0.0292 per m³ for 12 months
- Mar 1 implementation is calculated using the EB-2018-0336 Reference Price of \$0.0237 per m³ for Jan-Feb and the EB-2024-0130 Transportation Rate of \$0.0292 per m³ for Mar-Dec.
- These calculations are shown on tab I1.3_Transportation of the revised rate model

To confirm, ENGLP is not proposing to adjust the transportation charge from the current value of \$0.0292 per m³ as there is an existing process to capture variances the using the PGTVA. With that stated, as the amounts paid in 2025 will be slightly lower due to the March 1 implementation, 2025 bill impact have been adjusted accordingly.

¹ EB-2024-0130 Exhibit 4, July 18, 2024, Pages 5-6

EB-2024-0130 Summary of 2025 Bill Impacts (I1.4_2025 Bill Impacts)

Rate Class	Change in Commodity Charge (\$ / year / customer)	Change in Commodity Charge (%)	Change in Delivery Charge (\$ / year / customer)	Change in Delivery Charge (%)	Change in Transport ation (\$ / year / customer)	Change in Transport ation (%)	Change in Rate Riders (\$ / year / customer)	Change in Rate Riders (%)	Change in Total Bill (\$ / year / customer)	Change in Total Bill (%)
R1 - Residential	\$9	3%	\$17	3%	\$7	14%	\$24	149%	\$58	5%
R1 - Residential - Bottom 10 Percentile	\$3	3%	\$35	10%	\$2	14%	\$7	141%	\$46	9%
R1 - General Service	\$60	3%	\$56	3%	\$36	14%	\$123	152%	\$275	5%
R1-GS - Commercial	\$48	3%	\$49	4%	\$36	14%	\$123	152%	\$256	5%
R1-GS - Commercial - Bottom 10 Percentile	\$2	3%	\$35	11%	\$2	14%	\$6	138%	\$45	9%
R1-GS - Commercial - Top 10 Percentile	\$238	3%	\$153	3%	\$181	14%	\$617	153%	\$1,188	5%
R1-GS - Industrial	\$150	3%	\$107	3%	\$115	14%	\$390	153%	\$763	5%
R1-GS - Industrial - Bottom 10 Percentile	\$7	3%	\$34	8%	\$6	14%	\$19		\$66	7%
R1-GS - Industrial - Top 10 Percentile	\$605	3%	\$411	3%	\$461	14%	\$1,568	153%	\$3,045	5%
R2 - Seasonal - Nov to Mar	\$20	3%	\$33	4%	\$16	14%	\$63	181%	\$132	6%
R2 - Seasonal - Apr to Oct	\$55	3%	\$42	4%	\$42	14%	\$170	182%	\$309	6%
R2 - Seasonal - Annual	\$75	3%	\$75	4%	\$58	14%	\$233	182%	\$441	6%
R3 - Large Volume Contract	\$3,553	3%	\$1,858	3%	\$2,711	14%	(\$61)	-1%	\$8,061	3%
R4 - Peaking - Apr to Dec	\$226	3%	\$310	5%	\$172	14%	\$499	130%	\$1,207	5%
R4 - Peaking - Jan to Mar	\$4	3%	\$16	5%	\$3	14%	\$10	128%	\$33	5%
R4 - Peaking - Annual	\$230	3%	\$326	5%	\$176	14%	\$509	130%	\$1,240	5%
R5 - Interruptible Peaking	\$734	3%	(\$1,088)	-9%	\$560	14%	\$3,014	242%	\$3,220	5%
R6 - IGPC	N/A	N/A	\$28,438	3%	\$0	0%	(\$0)	-100%	\$28,438	3%

G. Updated Draft Rate Order

ENGLP has incorporated the changes noted in Sections B, C, D & E in the updated rate order presented in the following pages.

EB-2024-0130

EPCOR NATURAL GAS LIMITED PARTNERSHIP

Draft Rate Order

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EPCOR Natural Gas Limited Partnership

RATE 1 - Residential Rate

Rate Availability

The entire service area of the Company.

Eligibility

A customer that requires delivery of natural gas to any residential building served through one meter and containing no more than three dwelling units.

Rate

a)	Monthly Fixed Charge ⁽¹⁾	\$25.00
	Rate Rider for Deferred Implementation – effective for 10 months ending December 31, 2025	\$0.70
b)	Delivery Charge	
	All volumes per month	10.9330 cents per m ³
	Rate Rider for Deferred Implementation – effective for 10 months ending December 31, 2025	(0.5800) cents per m ³
	Rate Rider for PGTVA recovery – effective for 10 months ending December 31, 2025	0.9203 cents per m ³
	Rate Rider for UFGVA recovery – effective for 10 months ending December 31, 2025	1.9259 cents per m ³
c)	Transportation Charge	2.9161 cents per m ³
d)	Carbon Charges ⁽²⁾	
	Federal Carbon Charge (if applicable)	15.2500 cents per m ³
	Facility Carbon Charge	0.0035 cents per m ³
e)	Gas Supply Charge (if applicable)	Schedule A

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

⁽²⁾ The Federal Carbon Charge is only “applicable” to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Meter Readings

Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading, provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

RATE 1 – General Service Rate

Rate Availability

The entire service area of the Company.

Eligibility

A customer who has not entered into a contract with EPCOR with the company for the purchase or transportation of gas and does not meet the eligibility of the Rate 1 – Residential rate class.

Rate

a)	Monthly Fixed Charge ⁽¹⁾	\$24.50
	Rate Rider for Deferred Implementation – effective for 10 months ending December 31, 2025	\$0.60
b)	Delivery Charge	
	First 1,000 m ³ per month	12.0582 cents per m ³
	All over 1,000 m ³ per month	9.6276 cents per m ³
	Rate Rider for Deferred Implementation – effective for 10 months ending December 31, 2025	0.0700 cents per m ³
	Rate Rider for PGTVA recovery – effective for 10 months ending December 31, 2025	0.9203 cents per m ³
	Rate Rider for UFGVA recovery – effective for 10 months ending December 31, 2025	1.9259 cents per m ³
c)	Transportation Charge	2.9161 cents per m ³
d)	Carbon Charges ⁽²⁾	
	Federal Carbon Charge (if applicable)	15.2500 cents per m ³
	Facility Carbon Charge	0.0035 cents per m ³
e)	Gas Supply Charge (if applicable)	Schedule A

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

⁽²⁾ The Federal Carbon Charge is only “applicable” to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Meter Readings

Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading, provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

RATE 2 - Seasonal Service

Rate Availability

The entire service area of the company.

Eligibility

All customers.

Rate

For all gas consumed from:	April 1 - Oct 31	Nov 1 - Mar 31
a) Monthly Fixed Charge ⁽¹⁾	\$24.48	\$24.48
Rate Rider for Deferred Implementation – effective for 10 months ending December 31, 2025	\$0.18	\$0.18
b) Delivery Charge		
First 1,000 m ³ per month	17.0039 cents per m ³	22.0752 cents per m ³
Next 24,000 m ³ per month	7.6087 cents per m ³	14.2095 cents per m ³
All over 25,000 m ³ per month	5.5016 cents per m ³	15.4831 cents per m ³
Rate Rider for Deferred Implementation – effective for 10 months ending December 31, 2025	0.0300 cents per m ³	0.0300 cents per m ³
Rate Rider for PGTVA Recovery – effective for 10 months ending December 31, 2025	0.7466 cents per m ³	0.7466 cents per m ³
Rate Rider for UFGVA Recovery – effective for 10 months ending December 31, 2025	1.5202 cents per m ³	1.5202 cents per m ³
c) Transportation Charge	2.9161 cents per m ³	2.9161 cents per m ³
d) Carbon Charges ⁽²⁾		
Federal Carbon Charge (if applicable)	15.2500 cents per m ³	15.2500 cents per m ³
Facility Carbon Charge	0.0035 cents per m ³	0.0035 cents per m ³
e) Gas Supply Charge (if applicable)		Schedule A

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

⁽²⁾ The Federal Carbon Charge is only “applicable” to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Meter Readings

Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading, provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

RATE 3 - Special Large Volume Contract Rate

Rate Availability

The entire service area of the company.

Eligibility

A customer who enters into a contract with the company for the purchase or transportation of gas:

- a) for a minimum term of one year;
- b) that specifies a combined daily contracted demand for firm and interruptible service of at least 700 m³; and
- c) a qualifying annual volume of at least 113,000 m³.

Rate

1. Bills will be rendered monthly and shall be the total of:

- a) A Monthly Customer Charge⁽¹⁾:

A Monthly Customer Charge of \$234.68 for firm or interruptible customers; or
A Monthly Customer Charge of \$260.42 for combined (firm and interruptible) customers.

Rate Rider for Deferred Implementation \$1.55
– effective for 10 months ending December 31, 2025

- b) A Monthly Demand Charge:

A Monthly Demand Charge of 33.9977 cents per m³ for each m³ of daily contracted firm demand.

Rate Rider for Deferred Implementation 0.0225 cents per m³ for each m³ of daily contracted firm demand.
– effective for 10 months ending December 31, 2025

- c) A Monthly Delivery Charge:

- (i) A Monthly Firm Delivery Charge for all firm volumes of 1.7539 cents per m³,
- (ii) A Monthly Interruptible Delivery Charge for all interruptible volumes to be negotiated between the company and the customer not to exceed 9.8284 cents per m³ and not to be less than 6.4445 per m³.

Rate Rider for Deferred Implementation 0.0200 cents per m³
– effective for 10 months ending December 31, 2025

	Rate Rider for PGTVA recovery – effective for 10 months ending December 31, 2025	0.3340 cents per m ³
	Rate Rider for UFGVA recovery – effective for 10 months ending December 31, 2025	0.7543 cents per m ³
d)	Transportation Charge	2.9161 cents per m ³
e)	Carbon Charges ⁽²⁾	
	Federal Carbon Charge (if applicable)	15.2500 cents per m ³
	Facility Carbon Charge	0.0035 cents per m ³
f)	Gas Supply Charge (if applicable)	Schedule A
g)	Overrun Gas Charges:	

Overrun gas is available without penalty provided that it is authorized by the company in advance. The company will not unreasonably withhold authorization.

If, on any day, the customer should take, without the company's approval in advance, a volume of gas in excess of the maximum quantity of gas which the company is obligated to deliver to the customer on such day, or if, on any day, the customer fails to comply with any curtailment notice reducing the customer's take of gas, then,

- (i) the volume of gas taken in excess of the company's maximum delivery obligation for such day, or
- (ii) the volume of gas taken in the period on such day covered by such curtailment notice (as determined by the company in accordance with its usual practice) in excess of the volume of gas authorized to be taken in such period by such curtailment notice,

as the case may be, shall constitute unauthorized overrun volume.

Any unauthorized firm overrun gas taken in any month shall be paid for at the Rate 3 Firm Delivery Charge in effect at the time the overrun occurs. In addition, the Contract Demand level shall be adjusted to the actual maximum daily volume taken and the Demand Charges stated above shall apply for the whole contract year, including retroactively, if necessary, thereby requiring recomputation of bills rendered previously in the contract year.

Any unauthorized interruptible overrun gas taken in any month shall be paid for at the Rate 1 Delivery Charge in effect at the time the overrun occurs plus any Gas Supply Charge applicable.

For any unauthorized overrun gas taken, the customer shall, in addition, indemnify the company in respect of any penalties or additional costs imposed on the company by the company's suppliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

2. In negotiating the Monthly Interruptible Commodity Charge referred to in 1(c)(ii) above, the matters to be considered include:

- a) The volume of gas for which the customer is willing to contract;
 - b) The load factor of the customer's anticipated gas consumption, the pattern of annual use, and the minimum annual quantity of gas which the customer is willing to contract to take or in any event pay for;
 - c) Interruptible or curtailment provisions; and
 - d) Competition.
3. In each contract year, the customer shall take delivery from the company, or in any event pay for it if available and not accepted by the customer, a minimum volume of gas as specified in the contract between the parties. Overrun volumes will not contribute to the minimum volume. The rate applicable to the shortfall from this minimum shall be 3.5159 cents per m³ for firm gas and 6.0676 cents per m³ for interruptible gas.
4. The contract may provide that the Monthly Demand Charge specified in Rate Section 1 above shall not apply on all or part of the daily contracted firm demand used by the customer during the testing, commissioning, phasing in, decommissioning and phasing out of gas-using equipment for a period not to exceed one year (the transition period). In such event, the contract will provide for a Monthly Firm Delivery Commodity Charge to be applied on such volume during the transition of 6.1707 cents per m³ and a gas supply commodity charge as set out in Schedule A, if applicable. Gas purchased under this clause will not contribute to the minimum volume.

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

⁽²⁾ The Federal Carbon Charge is only "applicable" to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

RATE 4 - General Service Peaking

Rate Availability

The entire service area of the company.

Eligibility

All customers whose operations, in the judgment of EPCOR NATURAL GAS LIMITED PARTNERSHIP, can readily accept interruption and restoration of gas service with 24 hours' notice.

Rate

For all gas consumed from:		April 1 - Dec 31	Jan 1 - Mar 31
a)	Monthly Fixed Charge ⁽¹⁾	\$24.83	\$24.83
	Rate Rider for Deferred Implementation – effective for 10 months ending December 31, 2025	\$0.25	\$0.25
b)	Delivery Charge		
	First 1,000 m ³ per month	19.2608 cents per m ³	25.2614 cents per m ³
	All over 1,000 m ³ per month	10.8506 cents per m ³	18.9517 cents per m ³
	Rate Rider for Deferred Implementation – effective for 10 months ending December 31, 2025	0.0200 cents per m ³	0.0200 cents per m ³
	Rate Rider for PGTVA Recovery – effective for 10 months ending December 31, 2025	0.6641 cents per m ³	0.6641 cents per m ³
	Rate Rider for UFGVA Recovery – effective for 10 months ending December 31, 2025	1.1353 cents per m ³	1.1353 cents per m ³
c)	Transportation Charge	2.9161 cents per m ³	2.9161 cents per m ³
d)	Carbon Charges ⁽²⁾		
	Federal Carbon Charge (if applicable)	15.2500 cents per m ³	15.2500 cents per m ³
	Facility Carbon Charge	0.0035 cents per m ³	0.0035 cents per m ³
e)	Gas Supply Charge	Schedule A	

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

⁽²⁾ The Federal Carbon Charge is only “applicable” to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Meter Readings

Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

RATE 5 - Interruptible Peaking Contract Rate

Rate Availability

The entire service area of the company.

Eligibility

A customer who enters into a contract with the company for the purchase or transportation of gas:

- a) for a minimum term of one year;
- b) that specifies a daily contracted demand for interruptible service of at least 700 m³; and
- c) a qualifying annual volume of at least 50,000 m³.

Rate

1. Bills will be rendered monthly and shall be the total of:

- a) Monthly Fixed Charge⁽¹⁾ \$197.22
 - Rate Rider for Deferred Implementation (\$3.68)
 - effective for 10 months ending December 31, 2025
- b) A Monthly Delivery Charge:
 - A Monthly Delivery Charge for all interruptible volumes to be negotiated between the company and the customer not to exceed 7.3996 cents per m³ and not to be less than 4.0069 per m³.
 - Rate Rider for Deferred Implementation (0.0100) cents per m³
 - effective for 10 months ending December 31, 2025
 - Rate Rider for PGTVA recovery 1.0484 cents per m³
 - effective for 10 months ending December 31, 2025
 - Rate Rider for UFGVA recovery 1.6103 cents per m³
 - effective for 10 months ending December 31, 2025
- c) Transportation Charge 2.9161 cents per m³
- d) Carbon Charges⁽²⁾
 - Federal Carbon Charge (if applicable) 15.2500 cents per m³
 - Facility Carbon Charge 0.0035 cents per m³
- e) Gas Supply Charge and System Gas Refund Rate Rider (if applicable) Schedule A

f) Overrun Gas Charge:

Overrun gas is available without penalty provided that it is authorized by the company in advance. The company will not unreasonably withhold authorization.

If, on any day, the customer should take, without the company's approval in advance, a volume of gas in excess of the maximum quantity of gas which the company is obligated to deliver to the customer on such day, or if, on any day, the customer fails to comply with any curtailment notice reducing the customer's take of gas, then

- (i) the volume of gas taken in excess of the company's maximum delivery obligation for such day, or
- (ii) the volume of gas taken in the period on such day covered by such curtailment notice (as determined by the company in accordance with its usual practice) in excess of the volume of gas authorized to be taken in such period by such curtailment notice,

as the case may be, shall constitute unauthorized overrun volume.

Any unauthorized overrun gas taken in any month shall be paid for at the Rate 1 Delivery Charge in effect at the time the overrun occurs plus any applicable Gas Supply Charge.

For any unauthorized overrun gas taken, the customer shall, in addition, indemnify the company in respect of any penalties or additional costs imposed on the company by the company's suppliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

2. In negotiating the Monthly Interruptible Commodity Charge referred to in 1(b) above, the matters to be considered include:

- a) The volume of gas for which the customer is willing to contract;
- b) The load factor of the customer's anticipated gas consumption and the pattern of annual use and the minimum annual quantity of gas which the customer is willing to contract to take or in any event pay for;
- c) Interruptible or curtailment provisions; and
- d) Competition.

3. In each contract year, the customer shall take delivery from the company, or in any event pay for it if available and not accepted by the customer, a minimum volume of gas of 50,000 m³. Overrun volumes will not contribute to the minimum volume. The rate applicable to the shortfall from this annual minimum shall be 5.8239 cents per m³ for interruptible gas.

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

⁽²⁾ The Federal Carbon Charge is only "applicable" to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

RATE 6 – Integrated Grain Processors Co-Operative Aylmer Ethanol Production Facility

Rate Availability

Rate 6 is available to the Integrated Grain Processors Co-Operative, Aylmer Ethanol Production Facility only.

Eligibility

Integrated Grain Processors Co-Operative's ("IGPC") ethanol production facility located in the Town of Aylmer

Rate

1. Bills will be rendered monthly and shall be the total of:
 - a) Fixed Monthly Charge⁽¹⁾ for firm services \$71,541.35

Rate Rider for Deferred Implementation \$473.96
– effective for 10 months ending December 31, 2025
 - b) Carbon Charges
- Facility Carbon Charge 0.0035 cents per m³

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

Purchased Gas Transportation Charges

In addition to the Rates and Charges outlined above, IGPC is responsible for all costs, charges and fees incurred by EPCOR related to gas supplied by Enbridge Gas Inc. to EPCOR's system for IGPC. All actual charges billed to ENGLP by Enbridge Gas Inc. under former Union Gas contract ID SA008936 and SA008937, as amended or replaced from time to time, shall be billed to IGPC by EPCOR when and as billed to EPCOR by Enbridge Gas Inc.

Bundled Direct Purchase Delivery

Where IGPC elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, IGPC or its agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to IGPC if it elects said Bundled T transportation service.

Unless otherwise authorized by EPCOR, IGPC, when delivering gas to EPCOR under direct purchase arrangements, must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

SCHEDULE A – Gas Supply Charges

Rate Availability

The entire service area of the company.

Eligibility

All customers served under Rates 1, 2, 3, 4, 5 and 6.

Rate

The Gas Supply Charge applicable to all sales customers shall be made up of the following charges:

PGCVA Reference Price	(EB-2024-0337)	14.0187 cents per m ³
GPRA Recovery Rate	(EB-2024-0337)	<u>1.0683</u> cents per m ³
Total Gas Supply Charge		<u>15.0870</u> cents per m ³

Note:

PGCVA means Purchased Gas Commodity Variance Account

GPRA means Gas Purchase Rebalancing Account

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

RATE BT1 – Bundled Direct Purchase Contract Rate

Rate Availability

Rate BT1 is available to all customers or their agent who enter into a Receipt Contract for delivery of gas to EPCOR. The availability of this option is subject to EPCOR obtaining a satisfactory agreement or arrangement with Enbridge Gas Inc. and EPCOR's gas supplier for direct purchase volume and DCQ offsets.

Eligibility

All customers electing to purchase gas directly from a supplier other than EPCOR must enter into a Bundled T- Service Receipt Contract with EPCOR either directly or through their agent, for delivery of gas to EPCOR at a mutually acceptable delivery point.

Rate

For gas delivered to EPCOR at any point other than the Ontario Point of Delivery, EPCOR will charge a customer or their agent all approved tolls and charges incurred by EPCOR to transport the gas to the Ontario Point of Delivery.

Note:

Ontario Point of Delivery means Dawn or Parkway on the Enbridge Gas Inc. (Union South) System as agreed to by EPCOR and EPCOR's customer or their agent.

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130

EPCOR Natural Gas Limited Partnership

Transmission Service

Availability

Transmission Service charges shall be applied to all natural gas producers that sell gas into Enbridge Gas' Union South system via ENGLP's distribution system.

Eligibility

All natural gas producers, transporting gas through ENGLP's system for sale into Enbridge Gas' Union South system shall be charged the Transmission Service Rate and associated Administrative Charge. Rates and Charges will be applied only in those months that a natural gas producer delivers gas to a delivery point on ENGLP's system for sale into Enbridge Gas' Union South system.

Rate

Administrative Charge	\$250/month
Transmission Service Rate	\$0.95/mcf

Effective: January 1, 2025
Implementation: All bills rendered on or after March 1, 2025
EB-2024-0130

EPCOR Natural Gas Limited Partnership

Schedule of Miscellaneous and Service Charges

	A Service	B Fee
1	Service Work	
2	During normal working hours	
3	Minimum charge (up to 60 minutes)	\$100.00
4	Each additional hour (or part thereof)	\$100.00
5	Outside normal working hours	
6	Minimum charge (up to 60 minutes)	\$130.00
7	Each additional hour (or part thereof)	\$105.00
8		
9	Miscellaneous Charges	
10	Returned Cheque / Payment	\$20.00
11	Replies to a request for account information	\$25.00
12	Bill Reprint / Statement Print Requests	\$20.00
13	Consumption Summary Requests	\$20.00
14	Customer Transfer / Connection Charge	\$35.00
15		
16	Reconnection Charge	\$85.00
17		
18	Inactive Account Charge	ENGLP's cost to install service
19		
20	Late Payment Charge	1.5% / month, 19.56% / year (effective rate of 0.04896% compounded daily)
21	Meter Tested at Customer Request Found to be Accurate	Charge based on actual costs
22	Installation of Service Lateral	\$100 for the first 20 meters for residential customers. Additional if pipe length exceeds 20 meters.

Note: Applicable taxes will be added to the above charges

Effective: January 1, 2025

Implementation: All bills rendered on or after March 1, 2025

EB-2024-0130