

Figure 1 – Tweet Request for Text and Email Updates from BHI

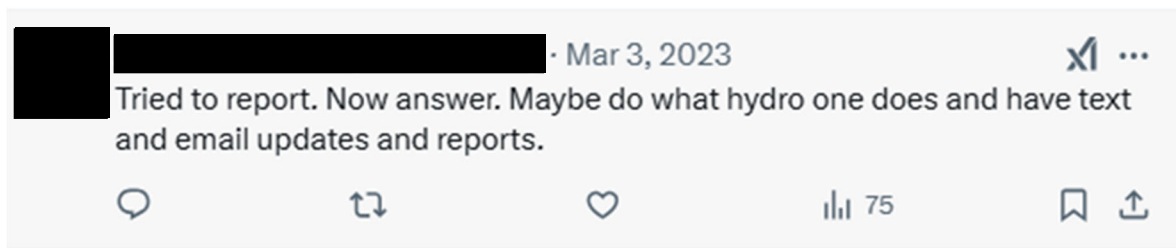


Figure 2 – Tweets Indicating Public Outage Map Challenges

