

FINAL RATE ORDER

EB-2024-0039

LAKELAND POWER DISTRIBUTION LTD.

Application for electricity distribution rates and other charges beginning May 1, 2025

BEFORE: David Sword Presiding Commissioner

> Robert Dodds Commissioner

Vinay Sharma Commissioner

April 29, 2025

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1 INTRODUCTION AND SUMMARY

This is the Final Rate Order on an application filed by Lakeland Power Distribution Ltd. (Lakeland Power) to change its electricity distribution rates as of May 1, 2025.

The OEB has reviewed Lakeland Power's draft rate order, proposed Tariff of Rates and Charges, and reply comments on its draft rate order and is satisfied that they accurately reflect the Partial Decision and Order issued on March 27, 2025.¹

As a result of this Final Rate Order, it is estimated that for a typical residential customer with monthly consumption of 750 kWh, the total bill will decrease by \$3.41 per month, or 2.41%, before taxes and the Ontario Electricity Rebate.

¹ EB-2024-0039, Partial Decision and Order, March 27, 2025

2 PROCESS AND CONTEXT

On March 27, 2025, the OEB issued its Partial Decision and Order (Partial Decision) accepting the partial settlement proposal filed by Lakeland Power and participating intervenors.² In the Partial Decision, the OEB made provision for a draft rate order process such that Lakeland Power may implement the outcomes of the OEB's decision in its cost of capital proceeding.³ The Partial Decision allowed comments on the draft rate order by OEB staff and intervenors and reply comments by Lakeland Power.

On March 31, 2025, Lakeland Power confirmed that it would file a draft rate order and proposed Tariff of Rates and Charges to reflect the OEB's decision in the cost of capital proceeding.⁴

On April 7, 2025, Lakeland Power filed a draft rate order and proposed Tariff of Rates and Charges to reflect the decision noted above.

On April 14, 2025, OEB staff filed its comments on the draft rate order and submitted that Lakeland Power had accurately updated the 2025 cost of capital parameters. OEB staff also commented that Lakeland Power should file an updated Deferral and Variance Account (DVA) Continuity Schedule with corrected Group 2 DVA rate riders which reflect the distribution revenue changes and update the allocator for the Pole Attachment Revenue Variance Account from "kWh' to "Distribution Revenue".⁵

No submissions from intervenors were received on the draft rate order.

On April 22, 2025, Lakeland Power filed its reply comments. Lakeland Power stated that it updated the distribution revenue in the DVA Continuity Schedule and changed the allocator for Account 1508 – Pole Attachment Revenue Variance from "kWh" to "Distribution Revenue".⁶

Lakeland Power provided an updated Tariff Schedule and Bill Impact model to reflect the corrected Group 2 DVA rate riders.

² See Section 3.2 of the OEB's March 27, 2025 Partial Decision and Order for further information regarding the discrete unsettled issue in this proceeding with respect to Account 1595 (2021) and (2022). The OEB in its March 27, 2025 Partial Decision, noted that "...disposition of Account 1595 (2021) and (2022) is not part of this Application and that the issue will be dealt with by way of written submissions...". ³ EB-2024-0039, Partial Decision and Order, March 27, 2025, pp. 9-11

⁴ EB-2024-0039, Lakeland Power Letter, DRO Cost of Capital Parameters, March 31, 2025

⁵ EB-2024-0039, Lakeland Power_OEB staff Comments_DRO_20250414, April 14, 2025

⁶ EB-2024-0039, Lakeland Power Draft Rate Order Reply Submission_20250422, April 22, 2025

3 FINDINGS

The OEB has reviewed the information provided in support of Lakeland Power's draft rate order and proposed Tariff of Rates and Charges effective May 1, 2025. The OEB finds that the revised draft rate order accurately reflects the OEB's Partial Decision.

The OEB approves the Tariff of Rates and Charges in Schedule A effective May 1, 2025. The Tariff of Rates and Charges incorporates some minor changes that the OEB has made to the formatting of the proposed Tariff of Rates and Charges filed by Lakeland Power to ensure consistency with the tariff sheets of other Ontario electricity distributors.

As stated in the OEB's Partial Decision, the OEB will make provision for cost-eligible intervenors to file their cost claims at the time of its decision on the unsettled issue.

4 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

 The Tariff of Rates and Charges set out in Schedule A is effective May 1, 2025 and is to be implemented May 1, 2025. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on and after May 1, 2025. Lakeland Power Distribution Ltd. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto, April 29, 2025

ONTARIO ENERGY BOARD

Nancy Marconi Registrar

SCHEDULE A TARIFF OF RATES AND CHARGES FINAL RATE ORDER LAKELAND POWER DISTRIBUTION LTD. EB-2024-0039 APRIL 29, 2025

Effective and Implementation Date May 1, 2025 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0039

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to residential customers residing in detached, semi detached, town house (freehold or condominium) dwelling units, duplexes or triplexes. Supply will be limited up to a maximum of 200 amp @ 240/120 volt. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Standard Supply Service - Administrative Charge (if applicable)

Service Charge	\$	40.01
Rate Rider for Disposition of Deferral/Variance Accounts 1575 and 1576 (2025) - effective until April 30, 2026	\$	(0.02)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$	(0.90)
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Low Voltage Service Rate	\$/kWh	0.0042
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0020)
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0017
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0089
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0072
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015

0.25

\$

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2024-0039

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly peak demand is less than or is expected to be less than 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Standard Supply Service - Administrative Charge (if applicable)

Service Charge	\$	45.05
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0135
Low Voltage Service Rate	\$/kWh	0.0039
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until Apri	il 30, 2026 \$/kWh	(0.0019)
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2020	6	
Applicable only for Non-RPP Customers	\$/kWh	0.0017
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until Apri	il 30, 2026 \$/kWh	(0.0013)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0081
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0066
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015

0.25

\$

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2024-0039

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to a non residential account whose monthly average peak demand is equal to or greater than, or is expected to be equal to or greater than 50 kW but less then 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	271.06
Distribution Volumetric Rate	\$/kW	3.2379
Low Voltage Service Rate	\$/kW	1.6033
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.7289)
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0017
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.6415)
Rate Rider for Disposition of Deferral/Variance Accounts 1575 and 1576 (2025) - effective until April 30, 2026	\$/kW	(0.0091)
Retail Transmission Rate - Network Service Rate	\$/kW	3.5495
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.9129
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2024-0039

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to a non-residential account taking electricity at 240/120 or 120 volts whose monthly peak demand is less than or expected to be less than 50 kW and is unmetered. A detailed calculation or the load will be calculated for billing purposes. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Service Charge (per connection)	\$	13.03
Distribution Volumetric Rate	\$/kWh	0.0254
Low Voltage Service Rate	\$/kWh	0.0039
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0018)
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026		
Applicable only for Non-RPP Customers	\$/kWh	0.0017
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0014)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0081
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0066
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041

wholesale Market Service Rate (WMS) - not including CBR	\$/kVVh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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Lakeland Power Distribution Ltd. TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2025 This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are unmetered lighting load supplied to a sentinel light. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Service Charge (per connection)	\$	6.55
Distribution Volumetric Rate	\$/kW	22.7983
Low Voltage Service Rate	\$/kW	1.1401
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.6777)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.8343)
Rate Rider for Disposition of Deferral/Variance Accounts 1575 and 1576 (2025) - effective until April 30, 2026	\$/kW	(0.0081)
Retail Transmission Rate - Network Service Rate	\$/kW	2.5258
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.0713
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/k\//b	0 0004

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Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025

This schedule supersedes and replaces all previously

approved schedules of Rates, Charges and Loss Factors

EB-2024-0039

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts concerning roadway lighting for a Municipality, Regional Municipality, and/or the Ministry of Transportation. This lighting will be controlled by photocells. The consumption for these customers will be based on the calculated connected load times as established in the approved Ontario Energy Board Street Lighting Load Shape Template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Service Charge (per connection)	\$	1.83
Distribution Volumetric Rate	\$/kW	8.3565
Low Voltage Service Rate	\$/kW	1.1299
Rate Rider for Disposition of Group 1 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.6390)
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0017
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.1200)
Rate Rider for Disposition of Deferral/Variance Accounts 1575 and 1576 (2025) - effective until April 30, 2026	\$/kW	(0.0079)
Retail Transmission Rate - Network Service Rate	\$/kW	2.4972
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.0528
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004

	•	
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2025 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge

\$ 10.00

EB-2024-0039

Effective and Implementation Date May 1, 2025 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

		EB-2024-0039
ALLOWANCES		
Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Customer Administration

Arrears certificate	\$	15.00
Account history/Statement of account	\$	15.00
Request for other billing information	\$	15.00
Income tax letter	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late payment - per month		
(effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	65.00
Reconnection at meter - after regular hours	\$	185.00
Reconnection at pole - during regular hours	\$	185.00
Reconnection at pole - after regular hours	\$	415.00
Other		
Temporary service - install & remove - overhead - no transformer	\$	500.00
Temporary service - install & remove - underground - no transformer	\$	300.00
Temporary service - install & remove - overhead - with transformer	\$	1,000.00
Service call - customer owned equipment	\$	30.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	39.14

Effective and Implementation Date May 1, 2025 This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2024-0039

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	121.23
Monthly Fixed Charge, per retailer	\$	48.50
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.20
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.71
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.71)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.61
Processing fee, per request, applied to the requesting party	\$	1.20
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.85
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the		
Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.42

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0652
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0545