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INTERIM RATE ORDER

EB-2024-0026

GREATER SUDBURY HYDRO INC.

Application for electricity distribution rates beginning May 1, 2025

BEFORE: Anthony Ziahtic
Presiding Commissioner

Patrick Moran
Commissioner

Vinay Sharma
Commissioner

May 8, 2025



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1 INTRODUCTION AND SUMMARY

This is an Interim Rate Order on an application filed by Greater Sudbury Hydro to change its electricity distribution rates as of May 1, 2025.

The OEB has reviewed Greater Sudbury Hydro's draft rate order, proposed Tariff of Rates and Charges, and reply comments on its draft rate order and is satisfied that they accurately reflect the Partial Decision and Interim Order issued on April 15, 2025.¹

As a result of this Interim Rate Order, it is estimated that for a typical residential customer with monthly consumption of 750 kWh, the total bill will increase by \$0.22 per month, or 0.17%, before taxes and the Ontario Electricity Rebate. These bill impacts exclude any impacts relating to the unsettled matters in this proceeding.

¹ EB-2024-0026, Partial Decision and Interim Rate Order, April 15, 2025

2 PROCESS AND CONTEXT

On April 15, 2025, the OEB issued its Partial Decision and Interim Rate Order (Partial Decision) accepting the partial settlement proposal filed by Greater Sudbury Hydro and participating intervenors.

The partial settlement proposal stated that “The Parties propose that the unsettled issues, and implementation of associated riders, be determined separately from the settled issues”.²

In the Partial Decision, the OEB made provision for a draft rate order process for Greater Sudbury Hydro to implement the outcomes of the OEB’s decision in its cost of capital proceeding.³ The Partial Decision allowed comments on the draft rate order by OEB staff and intervenors and reply comments by Greater Sudbury Hydro.

On April 24, 2025, Greater Sudbury Hydro filed a draft rate order to reflect the decision noted above.

On April 30, 2025, OEB staff filed its comments on the draft rate order and submitted that Greater Sudbury Hydro had accurately updated the 2025 cost of capital parameters. OEB staff also noted that Greater Sudbury Hydro should file an updated Deferral and Variance Account (DVA) Continuity Schedule with corrected Group 2 DVA rate riders which reflect the resulting distribution revenue changes.⁴ Further, OEB staff identified other updates required to the Tariff and Bill Impact model filed with the draft rate order. Namely, OEB staff noted a minor discrepancy between the partial settlement proposal and the final tariff schedule in that the total loss factor for a primary metered customer < 5,000kW did not reconcile between the two; and required updates to certain regulatory charges to reflect the current rates.⁵

OEB staff did not take issue with Greater Sudbury Hydro’s request that the words “(per connection)” be added to the Capacity Based Recovery Account rate rider for the Unmetered Scattered Load rate class.

² EB-2024-0026, Partial Settlement Proposal, March 19, 2025, p. 6. See Section 3.2 of the OEB’s April 15, 2025 Partial Decision and Interim Rate Order for further information regarding the unsettled issues in this proceeding with respect to Other Post-Employment Benefits (OPEBs). The OEB in its April 15, 2025 Partial Decision, accepted the Parties’ proposal for a written hearing process to consider the unsettled issues.

³ EB-2024-0026, Partial Decision and Interim Rate Order, April 15, 2025, pp. 8, 10

⁴ EB-2024-0026, OEBStaff Comments_GSHI_DRO_20250430, April 30, 2025, p. 2

⁵ Ibid, pp. 3-4

No submissions from intervenors were received on the draft rate order.

On May 2, 2025, Greater Sudbury Hydro filed its reply comments. Greater Sudbury Hydro provided a revised DVA Continuity Schedule to reflect the 2025 distribution revenue update. Greater Sudbury Hydro provided updated Tariff and Bill Impact Models to reflect the required updates for the Group 2 DVA riders and regulatory charges.

With respect to the minor discrepancy between the partial settlement proposal and the final tariff schedule in that the total loss factor for a primary metered customer < 5,000kW, Greater Sudbury Hydro noted the variance arises only from rounding methodology. Greater Sudbury Hydro submitted that the value 1.0354 (as opposed to 1.0355) should be retained because “it (i) confers a benefit to customers; (ii) aligns with GSHi’s billing-system logic, thereby mitigating implementation risk; and (iii) is immaterial in financial impact.”⁶

⁶ EB-2024-0026, Greater Sudbury Hydro Reply Comments, May 2, 2025, p. 2

3 FINDINGS

The OEB has reviewed the information provided in support of Greater Sudbury Hydro's draft rate order and proposed Tariff of Rates and Charges effective May 1, 2025. The OEB finds that the revised draft rate order accurately reflects the OEB's Partial Decision.

The OEB's Partial Decision declared Greater Sudbury Hydro's current May 1, 2024 rates interim as of May 1, 2025 until such time as a 2025 final rate order is issued by the OEB.⁷

The OEB approves the Tariff of Rates and Charges in Schedule A effective May 1, 2025 on an interim basis pending a decision on the unsettled matters in this proceeding. The Tariff of Rates and Charges incorporates some minor changes that the OEB has made to the formatting of the proposed Tariff of Rates and Charges filed by Greater Sudbury Hydro to ensure consistency with the tariff sheets of other Ontario electricity distributors.

⁷ EB-2024-0026, Partial Decision and Interim Rate Order, April 15, 2025, p. 8

4 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Schedule A is effective May 1, 2025 on an interim basis and is to be implemented May 1, 2025. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on and after May 1, 2025. Greater Sudbury Hydro Inc. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto, May 8, 2025

ONTARIO ENERGY BOARD

Nancy Marconi
Registrar

SCHEDULE A
TARIFF OF RATES AND CHARGES
INTERIM RATE ORDER
GREATER SUDBURY HYDRO INC.

EB-2024-0026

MAY 8, 2025

Greater Sudbury Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2025
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2024-0026

RESIDENTIAL SERVICE CLASSIFICATION

To qualify for residential rates an electrical service shall meet all of the following conditions:

- The electricity shall be intended for and used primarily for a residence in which one or more person(s) reside.
- The electrical service shall be individually metered, no bulk metering allowed.

Residential customers are defined as customers connected as detached, semi-detached or duplex dwelling units. It does not include Residential Rate Class customers in apartments, condominiums, row housing or any other abode that is not a detached, semi-detached or duplex dwelling unit. The definition does not include the installation of primary, transformation and secondary to the hand holes in a new subdivision. All items excluded from the residential rate class definition, as above, shall be treated as general service rate class customers.

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	36.86
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$	0.40
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$	0.05
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Low Voltage Service Rate	\$/kWh	0.0005
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0013)
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0027
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0105
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0071

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Greater Sudbury Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2025
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2024-0026

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

To qualify for General Service Less Than 50 kW Rates an electrical service shall meet all of the following conditions:

- The electrical service shall not qualify as a Residential Rate Class service.
- The electrical service shall have a peak demand less than 50 kilowatts for seven or more months in any twelve month period.
- New connections will be classified based on the rating, in amperes, of the main switch or sum of main switches.

The General Service Less Than 50 kW Rate Class includes those Residential Rate Class customers that are not in detached, semi-detached or duplex dwelling units. The General Service Rate Class also includes subdivision developments and all General Service Rate Class customers. Further servicing details are available in the distributor's Conditions of Service.

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	25.44
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$	0.60
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$	0.19
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0277
Low Voltage Service Rate	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0012)
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0027
Rate Rider for Lost Revenue Variance Adjustment Variance Account - effective until April 30, 2026	\$/kWh	(0.0002)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0079
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0051

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Greater Sudbury Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2025
This schedule supersedes and replaces all previously
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EB-2024-0026

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

To qualify for General Service 50 to 4,999 kW Rates, an electrical service shall meet all of the following conditions:

- The electrical service shall not qualify as a Residential Rate Class service.
- The electrical service shall not qualify as a General Service Less Than 50 kW Rate Class service.
- New customers will be classified based on the rating, in amperes, of the main switch or sum of main switches.

Class A and Class B customers are defined in accordance with O.Reg.429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	193.95
Distribution Volumetric Rate	\$/kW	6.1752
Low Voltage Service Rate	\$/kW	0.2550
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.0002)
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - Applicable only for Non-Wholesale Market Participants - effective until April 30, 2026	\$/kW	(0.5111)
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$/kW	0.0274
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0027
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.0863)
Rate Rider for Lost Revenue Variance Adjustment Variance Account - effective until April 30, 2026	\$/kW	(0.0497)
Retail Transmission Rate - Network Service Rate	\$/kW	5.9162
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	3.8253

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Greater Sudbury Hydro Inc.
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EB-2024-0026

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption.

Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	9.84
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026 (per connection)	\$	0.02
Distribution Volumetric Rate	\$/kWh	0.0148
Low Voltage Service Rate	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	(0.0012)
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0027
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kWh	0.0005
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0079
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0051

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Greater Sudbury Hydro Inc.
TARIFF OF RATES AND CHARGES
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EB-2024-0026

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	6.80
Distribution Volumetric Rate	\$/kW	21.8912
Low Voltage Service Rate	\$/kW	0.1370
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.4951)
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$/kW	0.0255
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0027
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	0.9919
Retail Transmission Rate - Network Service Rate	\$/kW	3.1795
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.0554

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Greater Sudbury Hydro Inc.
TARIFF OF RATES AND CHARGES
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EB-2024-0026

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be imposed by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	4.10
Distribution Volumetric Rate	\$/kW	6.6519
Low Voltage Service Rate	\$/kW	0.1294
Rate Rider for Disposition of Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	(0.7465)
Rate Rider for Disposition of Capacity Based Recovery Account (2025) - Applicable only for Class B Customers - effective until April 30, 2026	\$/kW	0.0251
Rate Rider for Disposition of Global Adjustment Account (2025) - effective until April 30, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0027
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2025) - effective until April 30, 2026	\$/kW	1.0493
Rate Rider for Lost Revenue Variance Adjustment Variance Account - effective until April 30, 2026	\$/kW	2.4617
Retail Transmission Rate - Network Service Rate	\$/kW	3.0033
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9413

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0015
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Greater Sudbury Hydro Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2025
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EB-2024-0026

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.00
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00

Non-Payment of Account

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	65.00
Reconnection at meter - after regular hours	\$	185.00
Reconnection at pole - during regular hours	\$	185.00
Reconnection at pole - after regular hours	\$	415.00

Other

Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	39.14
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TARIFF OF RATES AND CHARGES
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EB-2024-0026

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	121.23
Monthly fixed charge, per retailer	\$	48.50
Monthly variable charge, per customer, per retailer	\$/cust.	1.20
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.71
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.71)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.61
Processing fee, per request, applied to the requesting party	\$	1.20
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.85
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.42

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0459
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0354